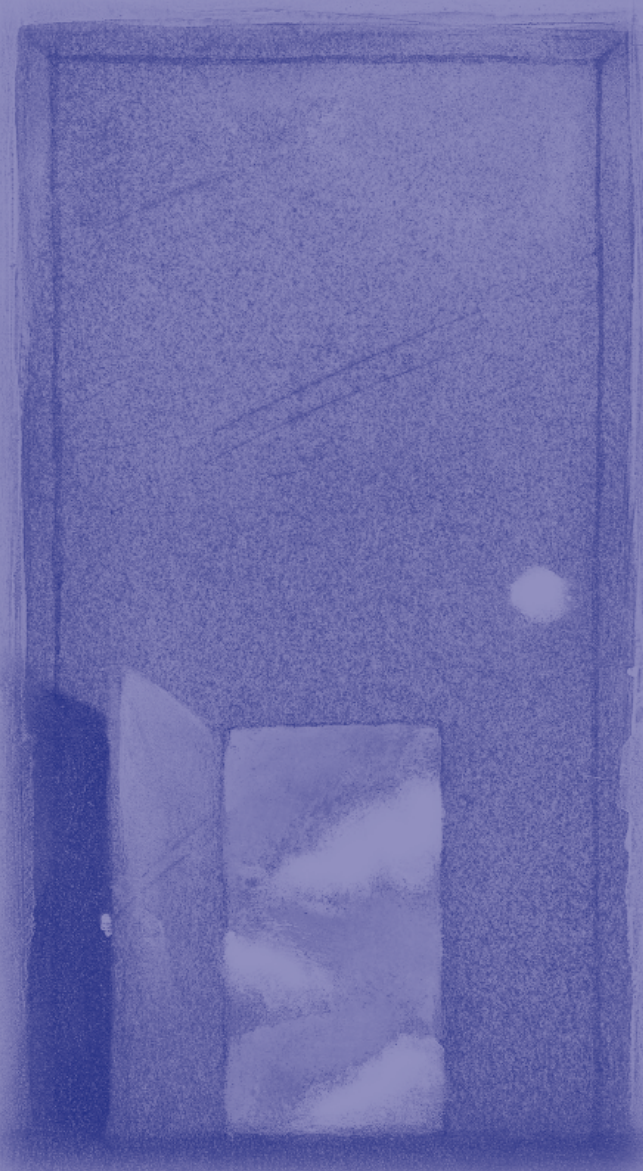


2004–2006



HOUSING GUIDE

2004–2006

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A Comprehensive Guide for People with
Mental Health and Substance Use Concerns

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1

Introduction

About the Housing Guide

Housing plays a central role in the recovery of people with mental health concerns and in allowing for positive changes in the lives of people who use substances. For this reason, the Community Support and Research Unit of the Centre for Addiction and Mental Health developed this *Housing Guide* to better share information about housing available in the City of Toronto.

The Community Support and Research Unit is dedicated to promoting community participation for people with serious mental health concerns and for people involved with substances. We combine comprehensive direct service in the areas of housing, income, employment and related supports with local and international community development initiatives and innovative program and service design.

We pursue an active program of research and evaluation projects. In our work we collaborate with a network of community, agency, academic, family and client partners. The second edition of this guide was developed with the feedback from first edition users, housing providers and mental health and substance use specialists.

What is the Housing Guide?

The *Housing Guide* is a concise information resource that lists comprehensive housing options and resources for clients of mental health and substance use services. It is intended to assist workers, clients and family members in locating and accessing appropriate housing in the community. Although information is provided regarding accessibility and accommodations for special populations and people with disabilities, this guide does not provide a comprehensive list of all specialized housing options for these populations.

The *Housing Guide* lists many social housing programs in the City of Toronto. It does not cover private sector rental units, private sector rooming houses, or any nursing homes or retirement facilities.

In addition to supportive and supported housing programs, generic housing is included in this guide. Many people with mental health concerns and/or those who use substances live successfully in these programs.

What the Housing Guide is *not*

The listing of a housing program in the *Housing Guide* should not be interpreted as an endorsement of the quality of services it provides. Users of this guide are encouraged to completely check out the housing programs that interest them before making a final decision.

Who is the Housing Guide for?

Although the *Housing Guide* can be used by anyone who is looking for housing in the Greater Toronto Area, it has been developed with special consideration for the particular needs of people with mental health concerns and/or those who use substances. We have included information that people often request about housing, such as:

- Are the rooms shared?
- Is support available on site?
- How long should I expect to wait?

- Is the housing covered by the Tenant Protection Act?
- How much does it cost?
- How do I apply?

We expect that the *Housing Guide* may be used mostly by service providers to give information to clients. Please feel free to photocopy information to give to clients. The spiral binding makes it easy for you to do this. You may also want to keep a copy of the guide in your waiting room for clients to refer to.

Because clients may refer to the *Housing Guide* themselves, the Introduction is written in plain language and is addressed to clients.

How should the Housing Guide be used?

The *Housing Guide* should be used to develop both short-term and long-term housing goals. To help decide what kind of housing would suit you best, begin with questions such as:

- What kind of housing has been best for me in the past?
- What kind of housing do I want to live in now?
- Is this the same type of housing I would like in three years from now, five or 10 years from now?
- What kind of housing am I willing to live in if I have to wait for the housing I really want or need?
For how long?
- Do I require special needs housing (e.g., wheelchair access)?
- What kind of support services, if any, do I require?
- How important is location to me?
- What are my housing safety needs?
- Can I afford this housing?

After these questions have been answered, go through the descriptions of housing options in the *Housing Guide* and choose a few that best match your specifications. There are a number of indexes at the end of this document that will assist you in your search. You should then call the programs you have selected to get more information.

A note of caution: Toronto has an extremely tight housing market. It is advisable to select several housing programs from the guide, as it is very common for programs to have long waiting lists. Also, remember to put your name on waiting lists for the kind of housing you want in the future.

How often will the Housing Guide be updated?

The print version of the *Housing Guide* will be updated when it is obvious that there have been changes within the housing sector in Toronto. However, an electronic version is available on the Internet and can be found as a link from CAMH's website. This will be updated as we receive new information from housing providers and can be accessed by going to www.camh.net/housingguide.

Sample profile

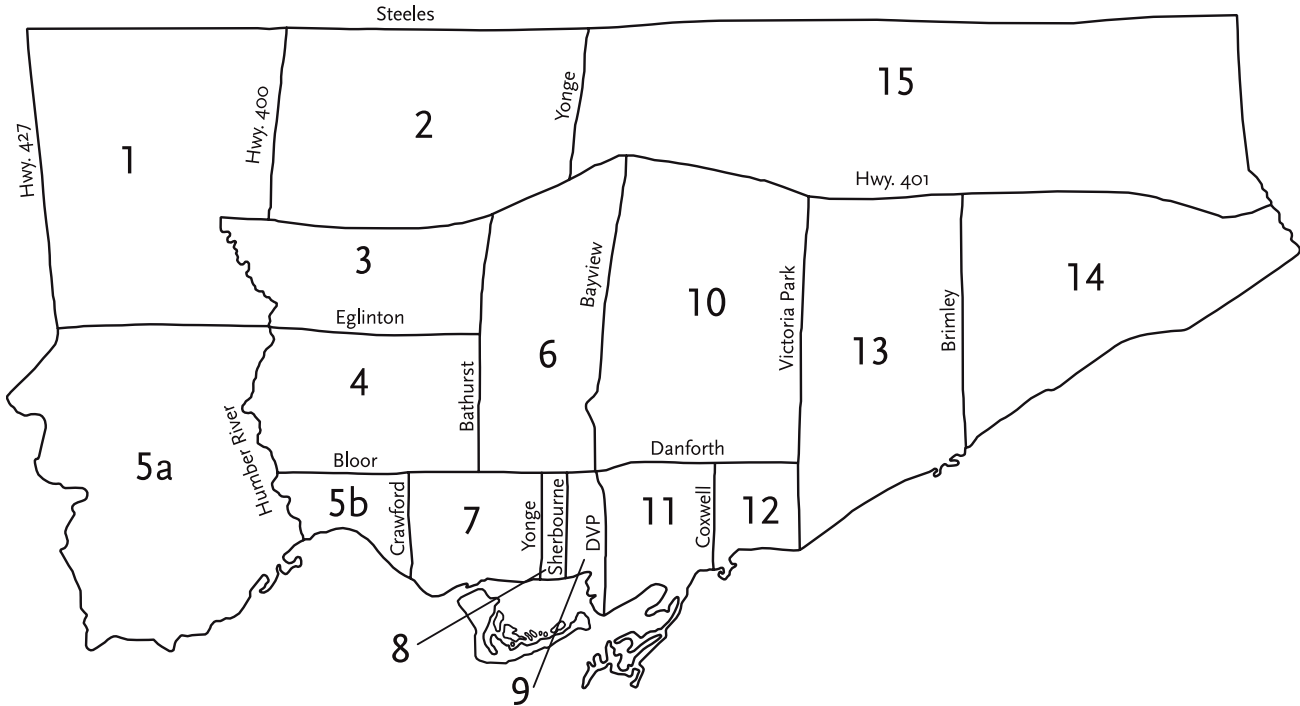
The information included in a housing program profile is shown in the sample outline below:

Agency Full Name

Administrative office	Intersection of site	Map area
Address	Intersection A & B	Area number and name
Agency telephone number		(Please refer to map on the following page.)
Agency fax number		

BRIEF DESCRIPTION	Information on the type of housing (e.g., supported, boarding house, emergency shelter) and units available (e.g., shared room, single room, independent apartment), the maximum length of stay (if applicable), whether there are smoking and/or visitor areas, and information about meals. The agency's partnership information is also listed here, if applicable.
POPULATION	This includes the age and gender of eligible people and whether individuals, couples or families are housed.
SERVICES	Languages spoken (other than English), hours of on-site support, services and programming that are offered, and staff experience or training in various areas.
HOUSE CULTURE	Abstinence or harm reduction philosophy and policies, and restrictions on guests, pets and medications.
COST	Information on cost.
CAPACITY	Information on number of people in the housing program.
TO APPLY	Who should be contacted and what steps are taken to apply. This section also includes whether the application asks about legal involvement, substance use, methadone use and/or immigration or refugee status. Also included here is the typical time you can expect to wait for housing. Please keep in mind that this is an estimate at the time of printing, but may vary and depend on vacancies.
ACCESSIBILITY	If the housing is accessible and/or has accommodations for people with disabilities or impairments.

Map of housing locations



- | | |
|-----------------------------|--------------------------------------|
| 1. Etobicoke North | 9. Don River West |
| 2. North York | 10. Central Toronto (East) |
| 3. Toronto West (North) | 11. Don River East |
| 4. Toronto West (South) | 12. Toronto East |
| 5a. Etobicoke South | 13. Scarborough West |
| 5b. Parkdale/High Park | 14. Scarborough East |
| 6. Central Toronto (West) | 15. Seneca Heights/Agincourt/Malvern |
| 7. Downtown Trinity/Spadina | 16. Peel (not shown) |
| 8. Downtown | 17. York (not shown) |

A word about language

In the mental health and substance use fields, many different words are used to describe the same thing. In this guide, we use words that are commonly understood to be the most respectful. For example, we prefer to talk about newcomers rather than immigrants and refugees; and instead of saying that people have a mental illness or an addiction, we prefer to say that people have mental health or substance use concerns. Often these words are also more accurate. For example, “mental health concerns” covers a range of difficulties that people may have, from mild to serious, but “mental illness” has a special meaning and it does not apply to everyone who is having these difficulties.

We also avoid applying labels to people. Instead of using terms such as “homeless people” and “the disabled,” we talk about people who are homeless and people with a disability. We use the terms “people who . . .” and “people with . . .” because people are people first, and shouldn’t be labelled or identified by their challenges.

Glossary

This glossary will explain several words that may be new to some people.

Abstinence	This means to stay away from, or not use, something—usually alcohol or other substances. A housing program that is abstinence-based will not allow you to drink or use other substances, even when you are outside the home. If you do drink or use other substances, some programs may ask you to move out.
Accommodations for disabilities	These are “extras” that some people need in order to live independently. This could include more staff support, special home care for people with developmental challenges. It also includes walkers, hearing aids and other tools for people who have trouble getting around or who have problems seeing or hearing. It can also mean help for people who are frail or have physical health problems.
Alternative housing	Alternative housing is usually smaller than a boarding home, and focuses on rehabilitation and community integration. Alternative housing is sometimes called “supportive housing” or “supported housing.”
Arrears	If you are “in arrears,” you owe money to your landlord. Some housing programs will not let you into their housing if you are “in arrears” to another housing provider.
Board	When housing provides “room and board,” it means meals are included in the cost.
Boarding home	This is housing that provides meals and cleaning services. Some boarding homes have single rooms. However, most rooms are shared by two or more people. Some boarding homes are private and you pay full rent, but many boarding homes are subsidized. This means the government pays part of your rent. In the Greater Toronto Area, the Ministry of Health and Long-Term Care and non-profit agencies (e.g., Habitat, Homes for Special Care) administer and regulate subsidized boarding homes.

Concurrent disorders	This means you have both a mental health concern and a substance use concern.
Co-operative housing	This is housing that is owned and managed by the people who live there. Tenants elect a board of directors, approve the budget and policies, and share the work involved in running the housing. Co-operative housing gets funding from the government.
Dry house	This means that alcohol and other substances are not allowed on the property. You will not be able to drink or use other substances in the home or, in most cases, outside the home. If you do use alcohol or other substances, you may be asked to move out.
Dual diagnosis	This means you have been diagnosed with both a mental health concern and a developmental disability.
Emergency shelter	Another word for “shelter.” Emergency shelter is for people who are not able to find other housing. Some shelters house specific groups of people, such as women, men, youth or families.
Generic housing	This housing is available to everyone, including people who do not have mental health concerns or concerns with alcohol or other substances. In some generic housing, you share a kitchen and bathroom with roommates. In other generic housing, you have your own apartment.
Harm reduction	This term refers to a housing program’s philosophy about alcohol and other drugs. A harm reduction philosophy means that you will not be judged if you choose to use alcohol or other drugs. Staff believe that you have the right to make informed choices about substance use. These programs may still have rules about using alcohol and other drugs in the house. “Harm reduction” means different things to different people—it is a good idea to find out what the rules are, to see if the program is right for you.
Homeless	Having no home and therefore living on the street or in emergency shelters. This can also include staying in temporary, unsafe, below-standard or unstable housing.
Independent housing	This means you live on your own in a room or apartment that you rent from a private landlord. There is no support connected to this type of housing. People who live in “independent housing” can usually cook, clean and care for themselves. Some people living in this type of housing get help from home care programs or have a case manager.
Legal involvement	Being involved in some way with the criminal justice system (e.g., being on parole or on bail, facing charges, or having past convictions or a criminal record).
Newcomer	A person who has come to Canada from another country.
ODSP	Ontario Disability Support Program. This program gives money, training and other employment help to people with disabilities. This program used to be called “FBA” (Family Benefits Act).
OW	Ontario Works. This program gives money and employment help to people with temporary money problems. OW helps people get ready for work. It also helps them find and keep jobs. This program used to be called “welfare.”

Private market rental housing	This housing is owned by private landlords. Tenants pay full rent. They also cook, clean and care for themselves. This housing can be expensive. Many people who have low incomes, or are getting help from ODSP or OW, cannot afford it.
Private non-profit	This kind of housing is usually owned and run by a church or community organization that gets money from the government.
Rent geared to income (RGI)	This means that the rent you pay depends on how much money you make (usually about 30 per cent of your income). If you are on social assistance, you pay a set price, depending on how much money you get from the government, and the number of people covered by your benefits.
Resident	Someone who lives in a room or a home, but is not necessarily covered by the Tenant Protection Act.
Rooming house	This is independent housing where you have your own bedroom in a shared house or building. You may have to share a bathroom, kitchen and common areas. To live in rooming houses, you must be able to do your own cooking and cleaning, or get help from home care. Some rooming houses may have social support and activities, but you don't have to participate if you don't want to.
Shared accommodation	This means you may get your own room, but you share the bathroom, kitchen and living room. Rooming houses are one type of shared accommodation.
Self-contained unit	This means you have your own apartment. You have your own bedroom, bathroom, kitchen and living areas.
Single room occupancy unit (SRO)	This means you get your own bedroom and bathroom. You share a kitchen and common areas with other people. Some buildings with SROs have on-site support for people with mental health concerns, and others do not. "SRO" sometimes means housing in a hotel-like setting.
Social housing	This is housing with low rent that is built with help from the government.
Subsidized housing	This means you pay part of the rent, and the housing provider or an agency pays the rest.
Substance	A drug, including alcohol, tobacco and inhalants. Anything (other than food) that you put into your body that has an effect on you physically, psychologically or emotionally. In this book, our definition of substances does not include medications used as prescribed.
Supported housing	This type of housing does not have its own support staff. You are usually required to have a case manager. Your case manager visits with you for a certain amount of time each week (or month), depending on how much help you need or want. If you decide to move, you can keep the same case manager.
Supportive housing	This type of housing has staff who provide on-site support. Staff may be in the house as much as 24 hours a day, or as little as one hour a week. Some programs have daily activities like cooking classes or outings in the community. The support is connected to the housing program, so if you move, their support is no longer available to you.

- Tenant** Someone who rents a room or a home and is covered by the Tenant Protection Act.
- Transitional housing** This is not permanent housing. Most people live in transitional housing for a short time: a few weeks to several years. People may live in transitional housing until they are able to find more stable homes, or have learned the necessary skills to live independently. You will usually have to share a room in transitional housing.
- Waiting time** The length of time between when you apply for housing and when you are housed.

Information on your rights as a tenant

The Tenant Protection Act

The Tenant Protection Act (TPA) explains the rights and responsibilities of landlords and tenants. This section covers some of the most common concerns that tenants have about their homes.

For more information on the TPA, you can call the Ontario Rental Housing Tribunal. If you would like to receive information in easy-to-understand language, you can contact Community Legal Education Ontario (CLEO) at the phone number given on page 11.

Maintenance

As a tenant, you must keep your rental unit clean. If you break anything, you must pay to have it fixed. The landlord must keep your building in a good condition. The landlord must follow all health, safety and maintenance standards.

Privacy

Your landlord can enter your home between 8:00 a.m. and 8:00 p.m., but he or she must give you 24 hours notice in writing.

If you have an agreement with the landlord for cleaning services, or you are moving and the landlord is showing other people your unit, then the landlord can come into your unit between 8:00 a.m. and 8:00 p.m. If your landlord asks to come into your home at another time, you can choose whether or not to let him or her in. Sometimes your landlord can enter your home without written notice. A landlord can come into your unit if there is an emergency, like a fire.

Rent

Rent must be paid in full and on time. You and your landlord must agree when and how rent is paid before you move into your home. Your landlord must give you a receipt for rent if you ask for one.

Never hold back any part of the rent. You can be evicted if you do.

Your landlord can increase your rent after you have lived in your home for one year. Your landlord must give you 90 days notice in writing if he or she is going to increase your rent. Your rent can only be increased up to the amount that the government allows. For the years 2003 and 2004, landlords were allowed to increase rents by 2.9 per cent.

Moving out

If you want to move out of your rental unit, you must tell the landlord in writing. If you pay your rent weekly, you must give the landlord 28 days notice. If you pay your rent monthly, you must give the landlord 60 days notice.

Eviction

A landlord can only ask you to move out for a few reasons. These are explained in the Tenant Protection Act.

You can be evicted if:

- you do not pay your rent, you pay only part of your rent or you often pay your rent late
- you are caught breaking the law in your home
- you do things in your home that are dangerous to your neighbours or the landlord
- you disturb your neighbours or the landlord
- you have too many people living with you (your lease may say how many people can live with you)
- you live in subsidized housing and you make extra money, but you do not tell your housing provider about it
- you have a pet that is bothering your neighbours or damaging your home.

Sometimes landlords ask tenants to leave because they want to make major changes to the building. If your landlord wants you to leave, he or she must tell you in writing.

If you do not want to move out, there are things that you can do. For example, if the landlord wants to evict you because you have been making too much noise, you will be allowed to stay in your home if you stop making noise right away.

You can also contact the Ontario Rental Housing Tribunal (ORHT). The tribunal can help you fight your eviction. If you win, you will be allowed to stay in your home. For more information about this, call the ORHT at the phone number given at the end of this section.

Illegal lockouts

It is illegal for your landlord to lock you out of your unit. You cannot be forced to move out unless your landlord has legal reason to end your tenancy. Your landlord must also have an eviction order from the Ontario Rental Housing Tribunal.

If your landlord locks you out and you need help, call the police. You should also talk to a lawyer or call the Investigation and Enforcement Unit of the Ministry of Municipal Affairs and Housing at the phone number given on page 11.

Offences

If you feel that your landlord or other people in your building have treated you poorly or unfairly, you can complain to the Investigation and Enforcement Unit of the Ministry of Municipal Affairs and Housing and the Ontario Rental Housing Tribunal.

Boarding homes

If you live in a boarding home, you are still covered by the general rules set out in the Tenant Protection Act. There are also special rules that apply only to boarding homes.

In boarding homes, landlords must provide a Care Home Information Package to all tenants before they move in. The “tenancy agreement” you have with your landlord must be in writing. The rules for raising the rent are the same as for other types of housing. Your landlord can increase your rent after you have

lived in your home for one year. Your landlord must give you 90 days notice if he or she is going to increase your rent. Your rent can only be increased up to the amount that the government allows. These rules only apply to rent. Your landlord can raise the price of meals and care services at any time.

Your landlord can enter your room for a “bed check” as long as you have agreed to this in writing. Your landlord can evict you if you need more care than the home can provide.

If you decide to move out, you must give 30 days notice.

Important phone numbers and websites

Ontario Rental Housing Tribunal (ORHT): 416 645-8080 or 1 888 332-3234; www.orht.gov.on.ca

Investigation and Enforcement Unit of the Ministry of Municipal Affairs and Housing: 416 585-7214;
1 888 772-9277

Community Legal Education Ontario (CLEO): 416 408-4420; www.cleo.on.ca

Tips on house hunting

Looking for a place to live can feel like a huge task, but it doesn't have to be stressful. Just take it step by step. Here are some tips that you may find helpful when looking for your new home.

Make a list

A good way to start house hunting is to make a list. Write down everything that is important to you in a home. Some ideas to consider are:

Size

How much space do you need? Do you need a room in a house, a bachelor apartment, a one-bedroom apartment or something bigger? Will you be moving in with friends or family? Will you need your own room?

Cost

Make a budget and decide how much you can afford to pay. Think about how much money you receive every month. Decide how much you are able to use for rent. Make sure that any place you consider does not cost more than you can afford.

Accessibility

Do you need an elevator? Can you use stairs? Do you need a place on the ground floor or in the basement? Do you use a wheelchair? Do you have trouble getting around? Make sure you will be safe getting to your apartment and moving around in it.

Roommates

Do you plan to live alone or will you have roommates? What do you like in a roommate? How do you plan to share chores? Do you have a plan in place if you have problems with a roommate?

Neighbourhood

Where do you want to live? Is there a neighbourhood you really like or don't like? What is important to have close to your home? For example, do you want to live near public transit, a coffee shop, a place of worship, a recreation centre or a friend's home?

Supports

Do you need help to live in the community? Do you need a support worker in your home all the time, a few hours during the day, or only when you need extra help? Do you need someone to help you with your meals, laundry, bathing or social activities?

Rules

Some homes have rules that residents have to follow. Is it important to you to have guests come over whenever you want, to drink alcohol or smoke, or to stay out late?

Now, look through your list and try to decide which items you absolutely cannot live without (needs) and which items would be nice to have but are not necessary (wants). Identifying your needs and wants will give you a better idea of what to look for and ask about when searching for a place to live. Make sure any place you consider has everything you need. Any other extras will be an added bonus!

Where to look

The *Housing Guide* is a great place to look for places to live, but there are other good places to check as well.

The “classified” section of your local newspaper usually lists rooms, apartments and houses for rent.

Housing Help Centres throughout the city can help (see page 15 for a list of Housing Help Centres).

There may be a housing board that lists places for rent.

The Ontario Coalition against Poverty (OCAP; 416 925-6939) produces a weekly list of low-cost rentals in Toronto. If you have a small budget, this list can be very helpful.

Walk around the neighbourhood you want to live in. Many landlords advertise apartments for rent in the windows of their buildings.

Call the number

Once you have found a place that looks interesting, call the number. Explain to the person who answers that you are interested in the room, apartment or house and would like to know more about it.

Make sure that the place has everything on your “needs” list. Make sure you can afford it. If the place sounds good, ask the contact person how to apply.

If you do not have a phone, visit a Housing Help Centre, drop-in centre, community centre or shelter in your area. Most of these places have a telephone that you can use for house hunting. You can also visit the location, if you have the address.

Complete the application

You may have to apply for your room, apartment or house. Fill in the application forms carefully. Always try to be honest when answering the questions. It may be a good idea to ask a support worker or someone you trust to help you fill it in. Make sure that you have the right address or fax number to send the application to.

What can I do if I don't have an address or phone number?

This can be a problem. The landlord or housing provider will need to contact you to offer you the place.

If you have been staying with friends or family members, ask them if you can use their address and phone number. If you've been staying at a shelter or hostel, use that address and ask them to leave a message at that phone number.

It may be a good idea to get a voicemail system. This will allow landlords to leave messages for you. You can pick up your messages and return calls later. Some community agencies offer voicemail systems. For example, Queen West Community Health Centre has them. They cost \$10 for three months. If you are interested, call 416 760-6000.

What can I do if I don't have housing references?

If you are staying with a friend, ask him or her to provide a housing reference for you. You could also ask a support worker or someone you trust to be a character reference. Even though this person has not been your landlord or housing provider, he or she can still tell landlords whether you can pay the rent and whether you can live in the place you have applied for.

Go for an interview

Some landlords and housing providers may want to interview you. Here are some tips for good interviews:

Shower and wear clean clothes

The first impression that you make is very important. Being clean can make a big difference. Make sure that you shower on the day of your appointment. If you do not have a shower, go to a drop-in centre. Most drop-ins have showers that you can use, or the people there can tell you where to find one. Clean and neat clothes are also important. If you don't have any, go to a local Goodwill or thrift shop to pick some up.

Be on time

Being on time shows the housing provider that you are reliable and interested in the housing. Try to arrive about five to 10 minutes early. If your appointment is early in the morning, make sure you set an alarm or ask someone you trust to wake you up. If you need to take public transit, plan your route the day before and make sure you leave enough time for transfers and delays.

Be friendly

Being friendly can help you get a place. Don't be "too friendly." Just be pleasant and polite. Make eye contact with the interviewer. This differs among cultures, but in mainstream North American culture eye contact shows that you are reliable and interested.

Tell the truth

Housing providers may ask you some questions about yourself. They may ask questions about your past. It is best to tell the truth.

If the questions seem too personal or make you feel uncomfortable, you do not have to answer them. Just tell the housing provider that you would prefer not to discuss that issue with them.

Don't forget to ask questions. Remember, this could be your home for a long time. You want to make sure that it has everything you need.

Bring someone with you

Housing interviews can be stressful. You may want to bring a worker or someone you trust with you. This may calm your nerves and this person can also help to answer and ask questions.

Good luck with your house hunting!

Housing Help Centres

Please call to ask if the following help centres offer the services that you need.

Agincourt Community Services Association

2600 Birchmount Rd., Units A & B
Scarborough, ON M1T 2M5
Tel.: 416 321-6912
Fax: 416 321-6922

Housing Connections applications are available to people who drop in. You will need to make an appointment to get help filling in the forms.

Bloor Information and Life Skills Centre

672 Dupont St., Ste. 314
Toronto, ON M6G 1Z6
Tel.: 416 531-4613
Fax: 416 531-9088

Housing Connections applications are available here. Call to make an appointment. Information and referral services are available.

Community Centre 55

97 Main St.
Toronto, ON M4E 2V6
Tel.: 416 691-1113
Fax: 416 321-8269

Housing Connections applications are available here. Drop in or make an appointment.

COSTI—Immigrant Services

North York Housing Help Centre
North York Sheridan Mall
1700 Wilson Ave., Ste. 114
North York, ON M3L 1B2
Tel.: 416 244-0480
Fax: 416 244-0379

Housing Connections applications are available here.

Etobicoke Housing Help Centre

1530 Albion Rd., Ste. 205
Etobicoke, ON M9V 1B4
Tel.: 416 741-1553
Fax: 416 741-1547

Housing Connections applications are available here.

Flemingdon Neighbourhood Services

East York/Flemingdon Park
10 Gateway Blvd., Ste. 104
North York, ON M9C 3A1
Tel.: 416 424-2008
Fax: 416 424-3455

Housing Connections applications are available here. Please make an appointment.

Scarborough Housing Help Centre

2500 Lawrence Ave. E., Unit 204
Scarborough, ON M1P 2R7
Tel.: 416 285-8070
Fax: 416 285-5410

Housing Connections applications are available here. Please make an appointment. You can get help finding market rent apartments here.

Toronto Christian Resource Centre

40 Oak St.
Toronto, ON M5A 2C6
Tel.: 416 363-4234
Fax: 416 363-7006

Housing Connections applications are available here. No appointment necessary. For a housing application, drop in on Monday, Wednesday or Friday between 9:00 a.m. and 11:00 a.m., or on Tuesday or Thursday between 1:00 p.m. and 3:00 p.m.

Wigwamen, Inc.: Aboriginal Housing Support Centre

25 Imperial St., Ste. 310
Toronto, ON M5P 1B9
Tel.: 416 482-3444
Fax: 416 481-5002

Woodgreen Community Centre of Toronto

835 Queen St. E.

Toronto, ON M4M 1H9

Tel.: 416 469-5211 ext. 1175

Fax: 416 469-0825

Housing Connections applications are available here. No appointment necessary.

York Housing Help Centre

York Community Services

1651 Keele St.

Toronto, ON M6M 3W2

Tel.: 416 653-5400

Housing Connections applications are available here. Please make an appointment. This Housing Help Centre is only for the former City of York.

2

Supportive and supported housing programs

Long-term
supportive
and supported
housing
programs

Bayview Community Services: Bayview Case Management (formerly Bayview Apartments)

Administrative office

250 Consumers Rd.
Ste. 805
Toronto, ON M2J 4V6
Tel.: 416 495-7778
Fax: 416 495-7066

Intersections of sites

Various locations

Map areas

2. North York
3. Toronto West (North)
13. Scarborough West
14. Scarborough East
15. Seneca Heights/
Agincourt/Malvern

BRIEF DESCRIPTION

Supported housing with self-contained units. There is no maximum length of stay. Tenants are responsible for their own meals. The buildings are not dedicated solely to housing people with mental health or substance use concerns. Tenants are covered by the Tenant Protection Act.

POPULATION

Age 16 to 65. Men and women with mental health concerns. Offers housing for individuals, couples and families.

SERVICES

Offers personal care (via outside agencies such as CCAC-Homecare), recreational programming, case management, general counselling, substance use counselling and employment services. Staff have experience or training in issues related to mental health, substance use, concurrent disorders and dual diagnosis; sexual orientation and gender identity; and diverse cultural groups. Services can at times be offered in Assyrian, Farsi, Polish, Russian and Swahili.

HOUSE CULTURE

Alcohol use is permitted. Overnight guests are permitted. There are restrictions on pets. Tenants manage their own medication, but staff assist by reminding tenants to take it.

COST

Rent geared to income

CAPACITY

65

TO APPLY

These Toronto Community Housing units are available only to case management clients of Bayview Community Services. Please call the intake co-ordinator at 416 495-7778 ext. 22, e-mail baycom@bayviewservices.ca or visit www.bayviewservices.ca. Only professional referrals are accepted and there is a telephone pre-screening to assess the appropriateness of the referral. People with ongoing histories of uncontrollable violent behaviour are not eligible. Applicants must live within catchment area (Kennedy/Bathurst/Steeles/Eglinton) at the time of referral. The application asks about substance use, methadone use, and immigration or refugee status. Waiting times vary for case management and are much longer for housing.

ACCESSIBILITY

Some wheelchair access. Accommodations for people with brain injury, developmental challenges, visual impairment, hearing impairment and other disabilities.

Bayview Community Services: Bayview Co-op

Administrative office

250 Consumers Rd.
Ste. 805
Toronto, ON M2J 4V6
Tel.: 416 495-7778
Fax: 416 495-7066

Intersection of site

Yonge St. & Finch Ave.

Map area

2. North York

BRIEF DESCRIPTION

Supported housing with single rooms in a shared house. There is no maximum length of stay. Smoking is allowed in one basement room in the building. There is no designated visitors' area. Tenants are responsible for their own meals. This housing is offered in partnership with Mainstay Housing. The entire house is dedicated to housing people with mental health concerns. Tenants are covered by the Tenant Protection Act.

POPULATION

Age 16 to 65. Men and women with mental health concerns.

SERVICES

Provides on-site support, two to four hours a day, two days a week. Offers personal care and other support services (via outside agencies such as CCAC-Homecare), recreational programming and general counselling. Staff have experience or training in issues related to mental health and dual diagnosis, and diverse cultural groups.

HOUSE CULTURE

There is a restriction on alcohol use in the house. There are restrictions on pets and overnight guests. Tenants manage their own medication, but staff assist by reminding tenants to take it.

COST

Rent geared to income

CAPACITY

6

TO APPLY

Please call the intake co-ordinator at 416 495-7778 ext. 22, e-mail baycom@bayviewservices.ca or visit www.bayviewservices.ca. Only professional referrals are accepted and there is a telephone pre-screening to assess the appropriateness of the referral. People with criminal records are not eligible. The application asks about legal involvement, substance use, methadone use, and immigration or refugee status. Waiting times are long.

ACCESSIBILITY

No wheelchair access. Accommodations for people with developmental challenges, hearing impairment and brain injury. No accommodations for people with visual impairment or other disabilities.

Bayview Community Services: Bayview House

Administrative office

250 Consumers Rd.
Ste. 805
Toronto, ON M2J 4V6
Tel.: 416 495-7778
Fax: 416 495-7066

Intersection of site

Yonge St. & Finch Ave.

Map area

2. North York

BRIEF DESCRIPTION

Supported housing with shared rooms. There is no maximum length of stay. Smoking is not allowed inside the building. There is no designated visitors' area. Preparation of some dinners is shared among tenants. Tenants are responsible for all other meals. The entire house is dedicated to housing people with mental health concerns. Tenants are covered by the Tenant Protection Act. The building is owned by Mainstay Housing.

POPULATION

Age 16 to 65. Men and women with mental health concerns.

SERVICES

Provides on-site support on weekdays. Offers personal care and other support services (via outside agencies such as CCAC-Homecare), recreational programming and general counselling. Staff have experience or training in issues related to mental health and dual diagnosis, and diverse cultural groups.

HOUSE CULTURE

There is a restriction on alcohol use in the house. There are restrictions on pets and overnight guests. Tenants manage their own medication, but staff assist by reminding tenants to take it.

COST

Rent geared to income

CAPACITY

10

TO APPLY

Please call the intake co-ordinator at 416 495-7778 ext. 22, e-mail bayview@bayviewservices.ca or visit www.bayviewservices.ca. Only professional referrals are accepted and there is a telephone pre-screening to assess the appropriateness of the referral. People with criminal records are not eligible. The application asks about legal involvement, substance use, methadone use, and immigration or refugee status. Waiting times vary and depend on vacancies.

ACCESSIBILITY

No wheelchair access. Accommodations for people with developmental challenges, hearing impairment and brain injury. No accommodations for people with visual impairment or other disabilities.

Canadian Mental Health Association, Metro Toronto

Branch: Apartments

Administrative office	Intersections of sites	Map areas	
970 Lawrence Ave. W. Ste. 204 Toronto, ON M6A 3B6 Tel.: 416 789-7957 Fax: 416 789-9079	Various locations	1. Etobicoke North 2. North York 3. Toronto West (North) 4. Toronto West (South) 5a. Etobicoke South	10. Central Toronto (East) 12. Toronto East 13. Scarborough West 14. Scarborough East

BRIEF DESCRIPTION	Funded by the City of Toronto's Homelessness Initiatives Fund. Supportive housing with self-contained units. CMHA has individual leases with private landlords. The buildings are not dedicated solely to housing people with mental health or substance use concerns. Smoking is allowed in the apartment units. Visitors are allowed in the apartment units. Tenants are responsible for their own meals. Tenants are covered by the Tenant Protection Act.
POPULATION	No age restriction. Men and women with mental health concerns who are homeless or at risk of becoming homeless. Offers housing for individuals and couples.
SERVICES	Offers housing support services, case management, employment services, community support and Assertive Community Treatment Team. Staff have experience or training in issues related to mental health and diverse cultural groups.
HOUSE CULTURE	Alcohol use is permitted. Overnight guests are permitted. Pets are permitted. Tenants manage their own medication.
COST	Rent geared to income
CAPACITY	143
TO APPLY	Please call CMHA at 416 789-7957. The application asks about legal involvement, substance use, and immigration or refugee status. Waiting times vary and depend on vacancies.
ACCESSIBILITY	Wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Canadian Mental Health Association, Metro Toronto

Branch: Rosemount

Administrative office
 970 Lawrence Ave. W.
 Ste. 204
 Toronto, ON M6A 3B6
 Tel.: 416 789-7957
 Fax: 416 789-9079

Intersection of site
 Not available

Map area
 2. North York

BRIEF DESCRIPTION

Funded by the City of Toronto's Homeless Initiatives Fund. Supportive housing with single rooms, ensuite bathrooms and shared kitchens in a shared house. The building is dedicated to housing people with mental health concerns. Smoking is allowed in the apartment units. Visitors are allowed in the apartment units. Tenants are responsible for their own meals. Tenants are covered by the Tenant Protection Act.

POPULATION

No age restriction. Men and women with mental health concerns who are homeless or at risk of becoming homeless.

SERVICES

Provides on-site support 12 hours a day. Offers case management, employment services, community support and Assertive Community Treatment Team programs. Staff have experience or training in issues related to mental health and diverse cultural groups.

HOUSE CULTURE

Overnight guests are permitted. There are restrictions on pets. Tenants manage their own medication.

COST

Rent geared to income

CAPACITY

20

TO APPLY

Please call CMHA at 416 789-7957. The application asks about legal involvement, substance use, and immigration or refugee status. Waiting times vary and depend on vacancies.

ACCESSIBILITY

No wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Centre for Addiction and Mental Health: CSRU Apartment Subsidy Program

Administrative office	Intersections of sites	Map areas
1001 Queen St. W. Toronto, ON M6J 1H4 Tel.: 416 535-8501 ext. 2068 Fax: 416 583-3444	Multiple sites, the locations of which may vary	4. Toronto West (South) 5b. Parkdale/High Park 6. Central Toronto (West)

BRIEF DESCRIPTION	Supported housing with self-contained units. There is no maximum length of stay. Tenants are responsible for their own meals. This housing is offered in partnership with private landlords. These units (but not the entire building) are dedicated to housing people with mental health concerns. Tenants are covered by the Tenant Protection Act.
POPULATION	Men and women who are homeless and who have mental health concerns. Offers housing for individuals, couples and families.
SERVICES	Support services are provided by the referring outpatient program.
HOUSE CULTURE	Alcohol use is permitted. Overnight guests are permitted. Pets are permitted. Tenants manage their own medication.
COST	ODSP recipients: \$414 per month OW recipients: \$325 per month
CAPACITY	50
TO APPLY	Applicants must be connected to a CAMH continuing care program. The application asks about legal involvement and substance use. No waiting list is maintained—applications are accepted only when there is a vacancy.
ACCESSIBILITY	Wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Chai-Tikvah Foundation: Jerry Turk Fellowship Home

Administrative office

398 Steeles Ave. W.
Ste. 210
Thornhill, ON L4J 5X3
Tel.: 905 886-6520
Fax: 905 886-4283

Intersection of site

Bathurst St. &
Steeles Ave. W.

Map area

2. North York

BRIEF DESCRIPTION

Supported and supportive housing with single and shared rooms in a shared house. Smoking is not allowed in the house. Visitors are allowed in the living room. Three meals per day are provided. Preparation of meals is shared among the tenants. The entire house is dedicated to housing people with mental health concerns. Tenants are covered by the Tenant Protection Act.

POPULATION

Age 16 and older. Men and women with mental health concerns.

SERVICES

Provides on-site support 24 hours a day. Offers case management and general counselling. Staff have experience or training in issues related to mental health.

HOUSE CULTURE

There is a harm reduction philosophy. There is a restriction on alcohol use in the house. There are restrictions on overnight guests. No pets are allowed, other than the house cat. Staff store medication. The house is situated in the Jewish community and provides Kosher meals.

COST

Single room: \$414 per month
Please inquire for the cost of shared rooms.

CAPACITY

8

TO APPLY

Please call 416 665-0482. The application asks about legal involvement and substance use. Typical waiting time is three months to three years, but this varies and depends on vacancies.

ACCESSIBILITY

No wheelchair access. Accommodations for people with developmental challenges.

COTA Comprehensive Rehabilitation and Mental Health Services: Adam's House

Administrative office
700 Lawrence Ave. W.
Ste. 362
Toronto, ON M6A 3B4
Tel.: 416 785-9230
Fax: 416 785-9358

Intersection of site
Sherbourne St. &
Carlton St.

Map area
8. Downtown

BRIEF DESCRIPTION	Supportive housing with single rooms in a shared house. There is no maximum length of stay. Adam's House has one safe bed to be used by someone in urgent need of housing. A person can use the bed for a maximum of eight weeks, and no rent is paid during that time. Smoking is allowed in tenants' rooms. There is no designated visitors' area. Tenants are responsible for their own meals, but some communal meals are planned. VHA Home Health Care is the landlord. The entire house is dedicated to housing people with mental health concerns who are at risk of becoming homeless. With the exception of the safe bed, tenants are covered by the Tenant Protection Act.
POPULATION	Age 50 and older. Men and women with mental health concerns, who are homeless or at risk of becoming homeless.
SERVICES	Provides on-site support 24 hours a day. Offers personal care, recreational programming, case management, general counselling and life-skills group counselling. Staff have experience or training in issues related to mental health, substance use and concurrent disorders, and diverse cultural groups.
HOUSE CULTURE	There is a harm reduction philosophy. Alcohol is allowed only in tenants' rooms. Overnight guests are permitted up to three nights per month. No pets. Tenants manage their own medication, though staff can store it if tenants wish. Medical staff dispense medication and assist by reminding tenants to take it.
COST	Single rooms: Rent geared to income Safe bed: Free
CAPACITY	27, including one safe bed
TO APPLY	Please call COTA at 416 785-9230 and talk to client services. The application asks about legal involvement and substance use. Typical waiting time is two to three months, but this varies and depends on vacancies.
ACCESSIBILITY	The first floor has wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

COTA Comprehensive Rehabilitation and Mental Health Services: Scarborough Step-by-Step

Administrative office
700 Lawrence Ave. W.
Ste. 362
Toronto, ON M6A 3B4
Tel.: 416 785-9230
Fax: 416 785-9358

Intersections of sites
Various locations

Map areas
13. Scarborough West
14. Scarborough East

BRIEF DESCRIPTION	Supportive housing with self-contained units. There is no maximum length of stay. There are no designated smoking or visitors' areas. Tenants are responsible for their own meals. This housing is provided in partnership with COTA Step-by-Step, Community Resources Consultants of Toronto (CRCT), Canadian Mental Health Association (CMHA), Scarborough General Hospital and Whitby Mental Health Centre. The buildings are not dedicated solely to housing people with mental health concerns. Tenants are covered by the Tenant Protection Act.
POPULATION	No age restriction. Men and women who are homeless and who have mental health concerns, and those who are at risk of becoming homeless or developing mental health concerns. Offers housing for individuals, couples and families.
SERVICES	Provides on-call support. Offers personal care, recreational programming, case management, general counselling and life-skills group counselling services. Staff have experience or training in issues related to mental health, substance use and concurrent disorders, and diverse cultural groups.
HOUSE CULTURE	Alcohol use is permitted. Overnight guests are permitted. Pets are permitted. Tenants manage their own medication.
COST	Rent geared to income
CAPACITY	Approximately 25 units, including bachelor units, one-, two- and three-bedroom units and a four-bedroom townhouse
TO APPLY	Please call COTA at 416 785-9230 and talk to client services. Applicants must live in Scarborough and have case management from one of the partner agencies. The application asks about legal involvement and substance use. Typical waiting time is six months to one year, but this varies and depends on vacancies.
ACCESSIBILITY	Two apartments have wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Ecuhome Corporation: First Step

Administrative office
73 Simcoe St., Ste. 308
Toronto, ON M5J 1W9
Tel.: 416 593-9313
Fax: 416 593-7996

Intersection of site
Jameson Ave. &
King St. W.

Map area
5b. Parkdale/High Park

BRIEF DESCRIPTION	Supportive housing with self-contained units in an apartment building and single rooms in shared houses. There is no maximum length of stay. Smoking is allowed inside tenants' rooms and in common smoking areas. There is no designated visitors' area. Tenants are responsible for their own meals. The apartment buildings are not dedicated solely to housing people with mental health or substance use concerns. Tenants are covered by the Tenant Protection Act.
POPULATION	No age restriction. Men and women with mental health concerns.
SERVICES	Provides on-site support seven hours a day, Monday to Friday. Offers case management services, general counselling, substance use counselling and employment services. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups.
HOUSE CULTURE	In shared homes, alcohol policies are determined by tenants. Alcohol is permitted in self-contained apartments. No overnight guests. Pets are allowed if other tenants do not object. Tenants manage their own medication.
COST	Rent geared to income
CAPACITY	Shared housing: 20 (two five-bedroom houses, one 10-bedroom house). Self-contained: three apartment buildings (one building for internal transfers, one eight-unit building and one 24-unit building).
TO APPLY	Please call the First Step West Tenancy Administration Office at 416 537-1334 ext. 2. Agency should fax a letter of support and consent to release information to 416 537-8914, make an appointment for an interview and accompany the client. The First Step West Tenancy Administration Office is located at 149 Jameson Ave., Toronto, ON M6K 2Y3. No waiting list is maintained for the apartments—the agency fills vacancies immediately by contacting shelters. There is a waiting list for shared homes. The application asks about substance use and immigration or refugee status. Typical waiting time is one to two months, but this varies and depends on vacancies.
ACCESSIBILITY	Wheelchair access.

Eden Community House of Toronto: Beverley House

Administrative office

1 Hillholm Rd.
Toronto, ON M5P 1M1
Tel.: 416 481-5652
Fax: 416 481-5653

Intersection of site

Spadina Ave. &
College St.

Map area

7. Downtown Trinity/Spadina

BRIEF DESCRIPTION

Supportive housing with single rooms in a shared house. There is no maximum length of stay. There is a designated smoking and visitors' area. One meal per day is provided: staff prepare dinner. This housing is offered in partnership with the Community Resource Consultants of Toronto: Hostel Outreach Program and Toronto East General Hospital: COMPASS. The entire house is dedicated to housing people with mental health concerns. Tenants are covered by the Tenant Protection Act.

POPULATION

Age 16 to 65. Women with serious mental health concerns. Mandate includes people who are transgendered, transsexual or intersex, and who identify as women.

SERVICES

Provides on-site support 14 hours a week. Offers general counselling and overnight support. Staff have experience or training in issues related to mental health.

HOUSE CULTURE

There is a harm reduction philosophy. There is a restriction on alcohol use. Overnight guests must be approved by the agency. No pets. Tenants manage their own medication.

COST

\$414 per month, plus the cost of food

CAPACITY

10

TO APPLY

Referrals are accepted from partner agencies only (Community Resource Consultants of Toronto: Hostel Outreach Program, 416 482-4103; and Toronto East General Hospital: COMPASS, 416 461-2000). The application asks about legal involvement, substance use and immigration or refugee status.

ACCESSIBILITY

No wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Eden Community House of Toronto: Hillholm

Administrative office
1 Hillholm Rd.
Toronto, ON M5P 1M1
Tel.: 416 481-5652
Fax: 416 481-5653

Intersection of site
Avenue Rd. &
Eglinton Ave. W.

Map area
6. Central Toronto (West)

BRIEF DESCRIPTION	Supportive housing with single rooms in a shared house. There is no maximum length of stay. Smoking is not allowed in the house. There is no designated visitors' area. There is a tenant-run meal plan, with preparation of dinner shared among tenants. Tenants are responsible for making their own breakfast and lunch. The entire house is dedicated to housing people with mental health concerns. Tenants are covered by the Tenant Protection Act.
POPULATION	Age 16 to 65. Men and women with mental health concerns.
SERVICES	Provides on-site support 14 hours a week. Offers recreational programming and general counselling. Staff have experience or training in issues related to mental health.
HOUSE CULTURE	There is a harm reduction philosophy. Smoking, alcohol and other substances are not allowed in the house. Pets and overnight guests must be approved by the agency. Tenants manage their own medication.
COST	Rent geared to income
CAPACITY	10
TO APPLY	Please call 416 481-5652 and speak to intake worker. The application asks about legal involvement, substance use, and immigration or refugee status. Typical waiting time is three to four years, but this varies and depends on vacancies.
ACCESSIBILITY	No wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Families for Mental Health: Men's Sana

Administrative office

87 Irondale Rd.
Toronto, ON M9L 2S6
Tel.: 416 747-6018
Fax: 416 747-6985

Intersections of sites

Steeles Ave. W. &
Islington Ave.
Finch Ave. E. &
Leslie St.

Map areas

1. Etobicoke North
15. Seneca Heights/
Agincourt/Malvern

BRIEF DESCRIPTION

Generic housing with single rooms in a shared house. There is no maximum length of stay. Smoking is allowed in smoking rooms and on the balcony. Family visits are allowed in the living room. Three meals per day are provided. The entire house is dedicated to housing people with mental health concerns. Tenants are covered by the Tenant Protection Act.

POPULATION

No age restriction. Men and women with mental health concerns.

SERVICES

Offers recreational programming, transportation to and from medical appointments and referrals to community services. There is a drop-in centre that tenants can use. There is also a day program and a weekly evening support program for family members. Staff have experience or training in issues related to mental health and diverse cultural groups. Some staff speak Italian, Portuguese and Spanish. For other languages, arrangements can be made for translation.

HOUSE CULTURE

There is a harm reduction philosophy. No alcohol or other substances are allowed in the house. No pets. No overnight guests. Staff store medication and assist by reminding tenants to take it.

COST

\$800 per month

CAPACITY

9

TO APPLY

Please call 416 747-6018. Applicants must have a professional referral, complete an application form and go through a trial period. The application asks about substance use. Typical waiting time is six months, but this varies and depends on vacancies.

ACCESSIBILITY

No wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Good Shepherd Ministries: St. Joseph's Residence

Administrative office	Intersection of site	Map area
412 Queen St. E. Toronto, ON M5A 1T3 Tel.: 416 869-3619 Fax: 416 869-0510	Queen St. E. & Parliament St.	9. Don River West

BRIEF DESCRIPTION	Supportive housing with single rooms in a shared house. There is no maximum length of stay. Smoking is allowed in the common smoking area. There is a designated visitors' area. Three meals per day are provided. The residence is dedicated to housing people with mental health or substance use concerns. Tenants are covered by the Tenant Protection Act.
POPULATION	Age 55 and older. Frail, elderly men who are homeless and who have mental health or substance use concerns. Applicants who do not meet this core mandate will not be accepted. Priority is given to men who require attendant care on a 24-hour basis and the core services of home-making personnel.
SERVICES	Provides personal support workers and on-site support 24 hours a day. Core support services include housekeeping, laundry, meal services and medical escort services. Offers recreational programming.
HOUSE CULTURE	There is a harm reduction philosophy. Alcohol use within the house is managed. No pets. No overnight guests. Tenants manage their own medication. If tenants wish, staff can store medication and remind tenants to take it.
COST	Rent geared to income
CAPACITY	7
TO APPLY	Please call 416 203-0387 and speak with the director of St. Joseph's Residence. The application asks about legal involvement, substance use, and immigration or refugee status, but applicants will not be rejected based on this information.
ACCESSIBILITY	Wheelchair access.

Good Shepherd Non-profit Homes: Brother Joseph Dooley Apartments

Administrative office
10 Tracy St.
Toronto, ON M5A 4P2
Tel.: 416 203-2711
Fax: 416 203-2811

Intersection of site
Queen St. E. &
Parliament St.

Map area
9. Don River West

BRIEF DESCRIPTION

Supportive housing with self-contained units and a community room for group activities. There is no maximum length of stay. Smoking is allowed in tenants' apartments. There is no designated visitors' area. Tenants are responsible for their own meals. The entire building is dedicated to housing people with mental health concerns. Tenants are covered by the Tenant Protection Act.

POPULATION

Age 16 to 65. Men and women who are homeless and who have mental health concerns.

SERVICES

Provides on-site support nine hours a day from Monday to Friday, and six hours a day on weekends. Provides on-call support 24 hours a day. Offers recreational programming and access to the Good Shepherd Non-profit Homes Trusteeship Program. Staff have experience or training in issues related to mental health and concurrent disorders.

HOUSE CULTURE

There is a harm reduction philosophy. Alcohol use is permitted. Overnight guests are permitted. Pets are permitted as long as they are cared for by the tenant, and do not harm the unit or disturb neighbours. There are additional restrictions for dogs. Tenants manage their own medication. If tenants wish, staff can store medication and remind tenants to take it.

COST

Rent geared to income

CAPACITY

31

TO APPLY

Please contact the office manager at 416 869-3974 to receive an application. (At the time of printing, the waiting list was closed to new referrals.) The application asks about legal involvement and substance use. Typical waiting time is two years, but this varies and depends on vacancies.

ACCESSIBILITY

Wheelchair access. Accommodations for people with developmental challenges. No accommodations for people with hearing impairment, visual impairment or brain injury.

Good Shepherd Non-profit Homes: HOST (Housing Outreach and Support Team) Program

Administrative office
10 Tracy St.
Toronto, ON M5A 4P2
Tel.: 416 203-2711
Fax: 416 203-2811

Intersections of sites

King St. W. &
Dufferin St.
Queen St. W. &
Dufferin St.
Parliament St. &
Carlton St.
Danforth Ave. &
Coxwell Ave.

Gerrard St. E. &
Logan Ave.
Eglinton Ave. W. &
Dufferin St.
Weston Rd. &
Lawrence Ave. W.
St. Clair Ave. W. &
Avenue Rd.

Map areas

3. Toronto West (North)
5b. Parkdale/High Park
9. Don River West
10. Central Toronto (East)

BRIEF DESCRIPTION	HOST is a mobile outreach team supporting people in units across the city. Supportive housing with self-contained units and a community room for group activities. There is no maximum length of stay. Smoking is allowed in tenants' apartments. There is no designated visitors' area. Tenants are responsible for their own meals. Good Shepherd leases apartment units from private landlords and sublets them to eligible people. At some sites, the entire building is dedicated to housing people with mental health concerns. Tenants are covered by the Tenant Protection Act.
POPULATION	Age 16 to 65. Men and women who are homeless and who have mental health concerns. Offers housing for individuals and families.
SERVICES	Offers case management and group activity services in various locations across the city. Tenants also have access to Good Shepherd Non-profit Homes Trusteeship Program. Staff have experience or training in issues related to mental health and concurrent disorders.
HOUSE CULTURE	There is a harm reduction philosophy. Alcohol use is permitted. Overnight guests are permitted. Pets are permitted as long as they are cared for by the tenant, and do not harm the unit or disturb neighbours. There are additional restrictions for dogs. Tenants manage their own medication, but staff assist by reminding tenants to take it.
COST	Rent geared to income
CAPACITY	125 units
TO APPLY	Please contact the office manager at 416 203-2711 to have a referral sent out directly. (At the time of printing, the waiting list was closed to new referrals.) The application asks about legal involvement and substance use. Typical waiting time is eight months, but this varies and depends on vacancies.
ACCESSIBILITY	A few units have wheelchair access. Accommodations for people with developmental challenges and brain injury. No accommodations for people with hearing impairment or visual impairment.

Good Shepherd Non-profit Homes: MacNeil House

Administrative office

10 Tracy St.
Toronto, ON M5A 4P2
Tel.: 416 203-2711
Fax: 416 203-2811

Intersection of site

Gerrard St. E. &
Sherbourne St.

Map area

9. Don River West

BRIEF DESCRIPTION

Supportive housing with self-contained units. There is a community room for group activities. There is no maximum length of stay. Smoking is allowed in tenants' apartments. There is no designated visitors' area. Tenants are responsible for their own meals. The entire house is dedicated to housing people with mental health concerns. Tenants are covered by the Tenant Protection Act.

POPULATION

Age 16 to 65. Men and women who are homeless and who have mental health concerns.

SERVICES

Provides minimal staff support, with on-call support 24 hours a day. Offers recreational programming and case management services. Tenants also have access to the Good Shepherd Non-profit Homes Trusteeship Program. Staff have experience or training in issues related to mental health and concurrent disorders.

HOUSE CULTURE

There is a harm reduction philosophy. Alcohol use is permitted. Overnight guests are permitted. Pets are permitted as long as they are cared for by the tenant, do not harm the unit or disturb neighbours. There are additional restrictions for dogs. Tenants manage their own medication, but staff assist by reminding tenants to take it.

COST

Rent geared to income

CAPACITY

9

TO APPLY

Please contact the office manager at 416 869-3974 to receive an application. (At the time of printing, the waiting list was closed to new referrals.) The application asks about legal involvement and substance use. Typical waiting time is two to four years, but this varies and depends on vacancies.

ACCESSIBILITY

No wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Homes First Society: Shuter

Administrative office
90 Shuter St., 2nd Floor
Toronto, ON M5B 2K6
Tel.: 416 214-1870
Fax: 416 214-1873

Intersection of site
Jarvis St. &
Queen St. E.

Map area
8. Downtown

BRIEF DESCRIPTION	Generic housing with single rooms in a shared apartment. Each apartment houses four to five tenants who share the common spaces, kitchen and bathroom. The building has a keyed elevator, intercom service and security cameras. There is no maximum length of stay. Smoking is allowed in tenants' rooms and in each apartment's common areas. There is no designated visitors' area. Tenants are responsible for their own meals. The apartments are not dedicated solely to housing people with mental health or substance use concerns. Tenants are covered by the Tenant Protection Act.
POPULATION	No age restriction. Men and women who are homeless and need support.
SERVICES	Provides on-site support eight hours a day, Monday to Friday. Offers recreational programming, case management, general counselling, substance use counselling and employment services (Tenant's First Employment Program). Staff have experience or training in issues related to mental health, substance use and concurrent disorders; sexual orientation and gender identity; and chronic homelessness.
HOUSE CULTURE	Harm reduction policy: intervention. Alcohol use is permitted. A dry unit is available to native tenants. Restrictions on pets vary from unit to unit. Three overnight guests per week are permitted. Tenants manage their own medication.
COST	Rent geared to income
CAPACITY	77 (in 17 apartments)
TO APPLY	Please call 416 395-0957 or drop by. Referrals from housing workers are also accepted. The application asks about immigration/refugee status.
ACCESSIBILITY	Wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Hong Fook Mental Health Association

Administrative office (1)

1065 McNicoll Ave.
Toronto, ON M1W 3W6
Tel.: 416 493-4242
Fax: 416 493-2214

Intersections of sites

Various locations

Map areas

1. Etobicoke North
8. Downtown
10. Central Toronto (East)
15. Seneca Heights/
Agincourt/Malvern

Administrative office (2)

260 Spadina Ave., Ste. 408
Toronto, ON M5T 2E4

BRIEF DESCRIPTION	Supported housing with self-contained units. There is no maximum length of stay, but tenants are expected to move out when they are financially able and have the skills to live independently in the community. There are no designated smoking or visitors' areas. Tenants are responsible for their own meals. The buildings are not solely dedicated to housing people with mental health or substance use concerns. Tenants are covered by the Tenant Protection Act.
POPULATION	Age 16 and older. Men and women who are homeless and who have mental health concerns. Offers housing for individuals, couples and families.
SERVICES	Offers case management services and general counselling. Provides referrals for substance use counselling, employment services, community services and programs through Hong Fook Mental Health Association. Staff have experience or training in issues related to mental health and diverse cultural groups, in particular the Asian community. Services are offered in English, Cambodian, Cantonese, Korean, Mandarin and Vietnamese.
HOUSE CULTURE	Alcohol use is permitted. There are restrictions on the number of overnight guests permitted. Pets are not preferred. Tenants manage their own medication.
COST	Shelter allowance of ODSP or OW, or 30% of employment income if it is higher than the ODSP/OW shelter amount.
CAPACITY	25 (15 one-bedroom units, six bachelor units, two two-bedroom units)
TO APPLY	Please call 416 493-4242 and speak to an intake worker. The application asks about legal involvement, substance use and immigration or refugee status. Waiting times vary depending on vacancies, and may be years.
ACCESSIBILITY	Some units may have wheelchair access. No specific accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury, but accommodations may be arranged on a case-by-case basis.

House of Compassion

Administrative office

40 Oaklands Ave.
Ste. 312
Toronto, ON M4V 2Z3
Tel.: 416 921-4763
Fax: 416 921-7624

Intersection of site

Shaw St. &
Queen St. W.

Map area

5b. Parkdale/High Park

BRIEF DESCRIPTION

Supportive housing with single rooms in a shared house. There is no maximum length of stay. Smoking is allowed in specified areas only, not including bedrooms. Visitors are allowed in the common living areas. Three meals per day are provided. Special diets are not offered, but residents will have choices to accommodate their dietary restrictions. The entire house is dedicated to housing people with emotional or mental health concerns.

POPULATION

Age 18 to 64. Men and women with emotional or mental health concerns, who are homeless or at risk of becoming homeless.

SERVICES

Provides on-site support 24 hours a day. Offers general counselling. Staff have experience or training in issues related to mental health. Some services may be offered in Portuguese, French and Polish.

HOUSE CULTURE

No alcohol or other substances are allowed in the house. There is a restriction on overnight guests. There is a restriction on pets, because some residents have allergies (though pets may visit). Staff store medication and assist by reminding residents to take it.

COST

Rent geared to income (approximately \$540 per month)

CAPACITY

21

TO APPLY

Please call the administrative office at 416 921-4763. Residents must verify residency or immigration status. Residents must have their own support worker. Typical waiting time is several years, but this varies and depends on vacancies.

ACCESSIBILITY

No wheelchair access. The house is three storeys plus a basement, with no elevators. No specific accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury. People needing specific accommodations will be considered on a case-by-case basis.

Houselink Community Homes: Family Units

Administrative office

805 Bloor St. W.
Toronto, ON M6G 1L8
Tel.: 416 539-0690
Fax: 416 539-0693

Intersections of sites

Various locations

Map areas

4. Toronto West (South)
7. Downtown Trinity/Spadina
9. Don River West
11. Don River East

BRIEF DESCRIPTION	Supportive housing with self-contained units. There is no maximum length of stay. There are no designated smoking or visitors' areas. Tenants are responsible for their own meals. The entire building is dedicated to housing people with mental health concerns. Tenants are covered by the Tenant Protection Act.
POPULATION	Age 18 and over. Men and women with mental health concerns. Offers housing for couples and families.
SERVICES	Offers recreational programming, general counselling and employment services. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups. Services are offered in English, Cantonese, French, Italian, Mandarin, Spanish and Vietnamese.
HOUSE CULTURE	Alcohol use is permitted. Restrictions on overnight guests and pets follow the Tenant Protection Act. Tenants manage their own medication.
COST	Rent geared to income
CAPACITY	22 (one-, two-, three-, four- and five-bedroom units)
TO APPLY	Please call 416 539-0690 and speak to an intake worker to receive a professional referral form. After the referral has been received there will be an assessment and application interview. The application asks about immigration/refugee/citizenship status. Typical waiting time is more than seven years, but this varies and depends on vacancies.
ACCESSIBILITY	No wheelchair access. No specific accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury, but accommodations may be arranged on a case-by-case basis.

Houselink Community Homes: Self-Contained Units

Administrative office

805 Bloor St. W.
Toronto, ON M6G 1L8
Tel.: 416 539-0690
Fax: 416 539-0693

Intersections of sites

Various locations

Map areas

4. Toronto West (South)
5b. Parkdale/High Park
7. Downtown Trinity/Spadina
9. Don River West
11. Don River East

BRIEF DESCRIPTION

Supportive housing with self-contained bachelor and one-bedroom units. There is no maximum length of stay. There are no designated smoking or visitors' areas. Tenants are responsible for their own meals. The entire building is dedicated to housing people with mental health concerns. Tenants are covered by the Tenant Protection Act.

POPULATION

Age 18 and over. Men and women with mental health concerns.

SERVICES

Offers recreational programming and general counselling. Provides referrals for substance use counselling and employment services. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups. Services are offered in English, Cantonese, French, Italian, Mandarin, Spanish and Vietnamese.

HOUSE CULTURE

Alcohol use is permitted. Restrictions on overnight guests and pets follow the Tenant Protection Act. Tenants manage their own medication.

COST

Rent geared to income

CAPACITY

54

TO APPLY

Please call 416 539-0690 and speak to an intake worker to receive a professional referral form. After the referral has been received there will be an assessment and application interview. The application asks about immigration, refugee or citizenship status. Typical waiting time is more than seven years, but this varies and depends on vacancies.

ACCESSIBILITY

No wheelchair access. No specific accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury, but accommodations may be arranged on a case-by-case basis.

Houselink Community Homes: Shared Units

Administrative office

805 Bloor St. W.
Toronto, ON M6G 1L8
Tel.: 416 539-0690
Fax: 416 539-0693

Intersections of sites

Various locations

Map areas

3. Toronto West (North) 11. Don River East
4. Toronto West (South) 12. Toronto East
5a. Etobicoke South 13. Scarborough West
5b. Parkdale/High Park 14. Scarborough East
6. Central Toronto (West)
7. Downtown
Trinity/Spadina

BRIEF DESCRIPTION

Supportive housing with single rooms in a shared house. There is no maximum length of stay. There are no designated smoking or visitors' areas. Tenants are responsible for their own meals. The entire building is dedicated to housing people with mental health concerns. Tenants are covered by the Tenant Protection Act.

POPULATION

Age 18 and older. Men and women with mental health concerns. Mandate includes people who are transgendered, transsexual or intersex.

SERVICES

Offers recreational programming and general counselling. Provides referrals for substance use counselling and employment services. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups. Services are offered in English, Cantonese, French, Italian, Mandarin, Spanish and Vietnamese.

HOUSE CULTURE

Alcohol use is permitted. Restrictions on overnight guests and pets follow the Tenant Protection Act. Tenants manage their own medication.

COST

Rent geared to income

CAPACITY

122 (men-only, women-only and mixed units are available)

TO APPLY

Please call 416 539-0690 and speak to an intake worker to receive a professional referral form. After the referral has been received there will be an assessment and application interview followed by a house interview. The application asks about immigration, refugee or citizenship status. Typical waiting time is a few months to one year, but this varies and depends on vacancies.

ACCESSIBILITY

No wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury, but accommodations may be arranged on a case-by-case basis.

LOFT Community Services: John Gibson House

Administrative office

205 Richmond St. W.
Ste. 301
Toronto, ON M5V 1V3
Tel.: 416 979-1994
Fax: 416 979-3028
Website: www.loftcs.org

Intersection of site

Dundas St. W. &
Ossington Ave.

Map area

7. Downtown Trinity/Spadina

BRIEF DESCRIPTION

Supportive housing with shared rooms and single rooms in a shared house. There is a central dining room. Adjoining bedrooms share a powder room, with separate bath and shower rooms for men and women. There is no maximum length of stay. Smoking is allowed in three common smoking areas. There is no designated visitors' area. Three meals per day are provided. The house is not dedicated solely to housing people with mental health or substance use concerns. Tenants are covered by the Tenant Protection Act.

POPULATION

Age 50 and older. Men and women who need support services 24 hours a day.

SERVICES

Provides on-site support 24 hours a day. Offers personal care (including bathing and toileting transfers), recreational programming, case management, general counselling, substance use counselling, social support, light housekeeping, laundry, escorts to appointments, crisis intervention and emergency response services. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; older adults and frail elderly people with major health issues; and diverse cultural groups. Services are offered in English and Portuguese.

HOUSE CULTURE

There is a harm reduction philosophy. Tenants are supported according to their needs and desire for harm reduction. Alcohol is permitted at staff-supervised social activities. Overnight guests are permitted only in special circumstances, due to limited space. There is a house cat. Staff can store medication if tenants wish, and assist by reminding tenants to take it.

COST

Rent geared to income

CAPACITY

50

TO APPLY

Please call the program director at 416 537-3477. The application asks about immigration or refugee status. Typical waiting time is two years, but this varies and depends on vacancies.

ACCESSIBILITY

Wheelchair access. Accommodations for people with developmental challenges, hearing impairment, visual impairment, brain injury, substance use concerns, memory impairment and dementia.

LOFT Community Services: Wilkinson Housing and Support Services—Aldergrove

Administrative office	Intersection of site	Map area
Wilkinson Housing and Support Services 62 Brooklyn Ave. Toronto, ON M4M 2X5 Tel.: 416 461-5629 Fax: 416 461-5927	Woodbine Ave. & Danforth Ave.	12. Toronto East

BRIEF DESCRIPTION	Supportive housing with single rooms in a shared house. There is no maximum length of stay. There are no designated smoking or visitors' areas. Tenants are responsible for their own meals. The entire house is dedicated to housing people with mental health concerns. Tenants are covered by the Tenant Protection Act.
POPULATION	Age 16 to 65. Men and women with mental health or substance use concerns.
SERVICES	Provides on-site support three hours a week. Offers personal care, unstructured recreation, case management (optional), general counselling and substance use counselling. Staff have experience or training in issues related to all or some of the following: mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups.
HOUSE CULTURE	Harm reduction policy: moderation. Alcohol use is permitted. Restrictions on pets are negotiated with housemates. Overnight guests are permitted for up to three days; longer stays must be negotiated with housemates. Tenants manage their own medication.
COST	Rent geared to income
CAPACITY	4
TO APPLY	Please call 416 461-5629 ext. 24 for intake and referral through Wilkinson Housing and Support Services. The support agreement asks about legal involvement, substance use, methadone use, and immigration or refugee status. Typical waiting time is three to six months, but this varies and depends on vacancies.
ACCESSIBILITY	No wheelchair access.

LOFT Community Services: Wilkinson Housing and Support Services—Beaty House

Administrative office	Intersection of site	Map area
Wilkinson Housing and Support Services 62 Brooklyn Ave. Toronto, ON M4M 2X5 Tel.: 416 461-5629 Fax: 416 461-5927	Roncesvalles Ave. & Queen St. W.	5b. Parkdale/High Park

BRIEF DESCRIPTION	Supportive housing with single rooms with a bathroom, in a shared house. There is no maximum length of stay. There are no designated smoking or visitors' areas. Tenants are responsible for their own meals. The entire house is dedicated to housing people with mental health concerns. Tenants are covered by the Tenant Protection Act.
POPULATION	Age 16 to 65. Men and women who are homeless and who have mental health or substance use concerns.
SERVICES	Provides on-site support 24 hours a day. Offers personal care, recreational programming, case management (optional), general counselling and substance use counselling. Staff have experience or training in issues related to all or some of the following: mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups.
HOUSE CULTURE	Harm reduction policy: moderation. Alcohol use is permitted. Overnight guests are permitted for up to three days. Longer stays must be negotiated with housemates. Restrictions on pets are negotiated with housemates. Staff can store medication if tenants wish, and assist by reminding tenants to take it.
COST	ODSP recipients: \$414 per month OW recipients: \$325 per month
CAPACITY	16
TO APPLY	Please call 416 461-5629 ext. 24 for intake and referral through Wilkinson Housing and Support Services. Some units may be accessed only through the Community Support and Research Unit (CSRU), Centre for Addiction and Mental Health, a partner agency. The support agreement asks about legal involvement, substance use, and immigration or refugee status. Typical waiting time is one to two years, but this varies and depends on vacancies.
ACCESSIBILITY	No wheelchair access.

LOFT Community Services: Wilkinson Housing and Support Services—Brooklyn Residence

Administrative office	Intersection of site	Map area
Wilkinson Housing and Support Services 62 Brooklyn Ave. Toronto, ON M4M 2X5 Tel.: 416 461-5629 Fax: 416 461-5927	Brooklyn Ave. & Queen St. E.	12. Toronto East

BRIEF DESCRIPTION	Supportive housing with single rooms in a shared house. There is no maximum length of stay. There are no designated smoking or visitors' areas. Tenants are responsible for their own meals. The entire house is dedicated to housing people with mental health concerns. Tenants are covered by the Tenant Protection Act.
POPULATION	Age 16 to 65. Men and women who are homeless and who have mental health or substance use concerns.
SERVICES	Provides on-site support 12 hours a day. Offers personal care, unstructured recreation, case management (optional), general counselling, substance use counselling and employment services. Staff have experience or training in issues related to all or some of the following: mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups.
HOUSE CULTURE	Harm reduction policy: moderation. Alcohol use is permitted, unless it is causing harm or disruption to self or others. Restrictions on pets are negotiated with housemates. Overnight guests are permitted for up to three days. Longer stays must be negotiated with housemates. Staff assist by reminding tenants to take their medication.
COST	Rent geared to income
CAPACITY	7
TO APPLY	Please call 416 461-5629 ext. 24 for intake and referral through Wilkinson Housing and Support Services. The support agreement asks about legal involvement, substance use, and immigration or refugee status. Typical waiting time is three to six months, but this varies and depends on vacancies.
ACCESSIBILITY	No wheelchair access.

LOFT Community Services: Wilkinson Housing and Support Services—Carlaw

Administrative office	Intersection of site	Map area
Wilkinson Housing and Support Services 62 Brooklyn Ave. Toronto, ON M4M 2X5 Tel.: 416 461-5629 Fax: 416 461-5927	Pape Ave. & Gerrard St. E.	12. Toronto East

BRIEF DESCRIPTION	Supportive housing with single rooms in a shared house. There is no maximum length of stay. There are no designated smoking or visitors' areas. Tenants are responsible for their own meals. The entire house is dedicated to housing people with mental health concerns. Tenants are covered by the Tenant Protection Act.
POPULATION	Age 16 to 65. Men and women with mental health or substance use concerns.
SERVICES	Provides on-site support three hours a week. Offers personal care, unstructured recreation, case management (optional), general counselling, substance use counselling and employment services. Staff have experience or training in issues related to all or some of the following: mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups.
HOUSE CULTURE	Alcohol use in the house is controlled. Recommended maximum stay for overnight guests is three days. No pets (although this is negotiable). Tenants manage their own medication.
COST	Rent geared to income
CAPACITY	4
TO APPLY	Please call 416 461-5629 ext. 24 for intake and referral through Wilkinson Housing and Support Services. The support agreement asks about legal involvement, substance use, and immigration or refugee status. Typical waiting time is three to six months, but this varies and depends on vacancies.
ACCESSIBILITY	No wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

LOFT Community Services: Wilkinson Housing and Support Services—Curzon

Administrative office	Intersection of site	Map area
Wilkinson Housing and Support Services 62 Brooklyn Ave. Toronto, ON M4M 2X5 Tel.: 416 461-5629 Fax: 416 461-5927	Queen St. E. & Jones Ave.	12. Toronto East

BRIEF DESCRIPTION	Supportive housing with single rooms in a shared house. There is no maximum length of stay. There are no designated smoking or visitors' areas. Tenants are responsible for their own meals. The entire house is dedicated to housing people with mental health concerns. Tenants are covered by the Tenant Protection Act.
POPULATION	Age 16 to 65. Men and women with mental health or substance use concerns.
SERVICES	Provides on-site support three hours a week. Offers personal care, unstructured recreation, case management (optional), general counselling, substance use counselling and employment services. Staff have experience or training in issues related to all or some of the following: mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups.
HOUSE CULTURE	Alcohol use in the house is controlled. Recommended maximum stay for overnight guests is three days. No pets (although this is negotiable). Tenants manage their own medication.
COST	Rent geared to income
CAPACITY	4
TO APPLY	Please call 416 461-5629 ext. 24 for intake and referral through Wilkinson Housing and Support Services. The support agreement asks about legal involvement, substance use, and immigration or refugee status. Typical waiting time is three to six months, but this varies and depends on vacancies.
ACCESSIBILITY	No wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

LOFT Community Services: Wilkinson Housing and Support Services—JW Green Apartments

Administrative office	Intersection of site	Map area
Wilkinson Housing and Support Services 62 Brooklyn Ave. Toronto, ON M4M 2X5 Tel.: 416 461-5629 Fax: 416 461-5927	Bathurst St. & Dupont St.	8. Downtown

BRIEF DESCRIPTION	Generic housing with self-contained units in apartments in the downtown area. There is no maximum length of stay. There is no designated smoking area. There is a designated visitors' area. Tenants are responsible for their own meals. The buildings are not dedicated solely to housing people with mental health or substance use concerns. Tenants are covered by the Tenant Protection Act.
POPULATION	Age 16 to 65. Men and women with mental health or substance use concerns. Offers housing for individuals and couples.
SERVICES	Provides on-site support six hours a week. Offers recreational programming and case management services. Staff have experience or training in issues related to all or some of the following: mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups.
HOUSE CULTURE	Alcohol use is permitted. Overnight guests are permitted. Pets are permitted. Tenants manage their own medication.
COST	Rent geared to income
CAPACITY	42 units
TO APPLY	Please call 416 461-5629 ext. 24 for intake and referral through Wilkinson Housing and Support Services. The support agreement asks about legal involvement, substance use, and immigration or refugee status. Typical waiting time is three to five years, but this varies and depends on vacancies.
ACCESSIBILITY	Wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

LOFT Community Services: Wilkinson Housing and Support Services—Mackenzie

Administrative office
 Wilkinson Housing and Support Services
 62 Brooklyn Ave.
 Toronto, ON M4M 2X5
 Tel.: 416 461-5629
 Fax: 416 461-5927

Intersection of site
 Dundas St. W. & Ossington Ave.

Map area
 4. Toronto West (South)

BRIEF DESCRIPTION	Supportive housing with single rooms in a shared house. There is no maximum length of stay. There are no designated smoking or visitors' areas. Tenants are responsible for their own meals. The entire house is dedicated to housing people with mental health concerns. Tenants are covered by the Tenant Protection Act.
POPULATION	Age 16 to 65. Men and women with mental health or substance use concerns.
SERVICES	Provides on-site support three hours a week. Offers personal care, unstructured recreation, case management (optional), general counselling, substance use counselling and employment services. Staff have experience or training in issues related to all or some of the following: mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups.
HOUSE CULTURE	Alcohol use in the house is controlled. Recommended maximum stay for overnight guests is three days. No pets (although this is negotiable). Tenants manage their own medication.
COST	Rent geared to income
CAPACITY	5
TO APPLY	Please call 416 461-5629 ext. 24 for intake and referral through Wilkinson Housing and Support Services. The support agreement asks about legal involvement, substance use, and immigration or refugee status. Typical waiting time is three to six months, but this varies and depends on vacancies.
ACCESSIBILITY	No wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

LOFT Community Services: Wilkinson Housing and Support Services—Sherbourne

Administrative office	Intersection of site	Map area
Wilkinson Housing and Support Services 62 Brooklyn Ave. Toronto, ON M4M 2X5 Tel.: 416 461-5629 Fax: 416 461-5927	Sherbourne St. & Wellesley St. E.	8. Downtown

BRIEF DESCRIPTION	Supportive housing with single rooms in a shared house. There is no maximum length of stay. There is no designated smoking area. Tenants are responsible for their own meals, but help can be provided and there is a food club. The entire house is dedicated to housing people with mental health concerns. Tenants are covered by the Tenant Protection Act.
POPULATION	Age 16 to 65. Men and women who are homeless and who have mental health or substance use concerns.
SERVICES	Provides on-site support eight hours a day. Offers personal care (negotiated), unstructured recreation, case management (optional), general counselling, substance use counselling, life-skills training and employment services. Staff have experience or training in issues related to all or some of the following: mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups.
HOUSE CULTURE	Alcohol use in the house is controlled. Recommended maximum stay for overnight guests is three days. No pets (although this is negotiable). Tenants manage their own medication, though staff can store medication if tenants wish, and assist by reminding tenants to take it. Other medication support options can be arranged.
COST	ODSP recipients: \$414 per month OW recipients: \$325 per month
CAPACITY	10
TO APPLY	This housing is offered in partnership with COMPASS, Toronto East General Hospital, and the Community Support and Research Unit, Centre for Addiction and Mental Health (CSRU). Referrals are accepted only from these partner agencies. The support agreement asks about legal involvement, substance use, and immigration or refugee status. Typical waiting time is three to six months, but this varies and depends on vacancies.
ACCESSIBILITY	No wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

LOFT Community Services: Wilkinson Housing and Support Services—Silver Birch

Administrative office	Intersection of site	Map area
Wilkinson Housing and Support Services 62 Brooklyn Ave. Toronto, ON M4M 2X5 Tel.: 416 461-5629 Fax: 416 461-5927	Kingston Rd. & Victoria Park Ave.	12. Toronto East

BRIEF DESCRIPTION	Supportive housing with single rooms in a shared house. There is no maximum length of stay. There are no designated smoking or visitors' areas. Tenants are responsible for their own meals, but help can be provided. The entire house is dedicated to housing people with mental health concerns. Tenants are covered by the Tenant Protection Act.
POPULATION	Age 16 to 65. Men and women with mental health or substance use concerns.
SERVICES	Offers personal care (negotiated), unstructured recreation, case management (optional), general counselling, substance use counselling and employment services. Staff have experience or training in issues related to all or some of the following: mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups.
HOUSE CULTURE	Alcohol use in the house is controlled. Recommended maximum stay for overnight guests is three days. No pets (although this is negotiable). Tenants manage their own medication.
COST	Rent geared to income
CAPACITY	4
TO APPLY	Please call 416 461-5629 ext. 24 for intake and referral through Wilkinson Housing and Support Services. The support agreement asks about legal involvement, substance use, and immigration or refugee status. Typical waiting time is three to six months, but this varies and depends on vacancies.
ACCESSIBILITY	No wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

LOFT Community Services: Wilkinson Housing and Support Services—Spadina

Administrative office	Intersection of site	Map area
Wilkinson Housing and Support Services 62 Brooklyn Ave. Toronto, ON M4M 2X5 Tel.: 416 461-5629 Fax: 416 461-5927	Spadina Ave. & Bloor St. W.	8. Downtown

BRIEF DESCRIPTION	Supportive housing with single rooms in a shared house. There is no maximum length of stay. There are no designated smoking or visitors' areas. Tenants are responsible for their own meals, but help can be provided and the house has a daily supper club. The entire house is dedicated to housing people with mental health concerns. Tenants are covered by the Tenant Protection Act.
POPULATION	Age 16 to 65. Men and women who are homeless and who have mental health or substance use concerns.
SERVICES	Provides on-site support six hours a day. Offers personal care (negotiated), unstructured recreation, case management, general counselling and substance use counselling. Staff have experience or training in issues related to all or some of the following: mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups.
HOUSE CULTURE	Alcohol use in the house is controlled. Recommended maximum stay for overnight guests is three days. No pets (although this is negotiable). Tenants manage their own medication, though staff can store medication if tenants wish, and assist by reminding tenants to take it.
COST	Rent geared to income
CAPACITY	9
TO APPLY	Please call 416 461-5629 ext. 24 for intake and referral through Wilkinson Housing and Support Services. The support agreement asks about legal involvement, substance use, and immigration or refugee status. Typical waiting time is one to two years, but this varies and depends on vacancies.
ACCESSIBILITY	No wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

LOFT Community Services: Wilkinson Housing and Support Services—St. Lawrence

Administrative office	Intersection of site	Map area
Wilkinson Housing and Support Services 62 Brooklyn Ave. Toronto, ON M4M 2X5 Tel.: 416 461-5629 Fax: 416 461-5927	King St. E. & River St.	8. Downtown

BRIEF DESCRIPTION	Supportive housing with single rooms in a shared house. There is no maximum length of stay. There are no designated smoking or visitors' areas. Tenants are responsible for their own meals, but help can be provided. The entire house is dedicated to housing people with mental health concerns. Tenants are covered by the Tenant Protection Act.
POPULATION	Age 16 to 65. Men and women who are homeless and who have mental health or substance use concerns.
SERVICES	Provides on-site support four hours a day. Offers personal care (negotiated), unstructured recreation, case management (optional), general counselling, substance use counselling and employment services. Staff have experience or training in issues related to all or some of the following: mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups.
HOUSE CULTURE	Alcohol use in the house is controlled. Recommended maximum stay for overnight guests is three days. No pets (negotiable). Tenants manage their own medication, but staff assist by reminding tenants to take it. Other medication support options can be arranged.
COST	ODSP recipients: \$414 per month OW recipients: \$325 per month
CAPACITY	12
TO APPLY	St. Lawrence is provided in partnership with Dixon Hall and the Community Support and Research Unit, Centre for Addiction and Mental Health (CSRU). Referrals are accepted only from these partner agencies. The support agreement asks about legal involvement, substance use, and immigration or refugee status. Typical waiting time is three to six months, but this varies and depends on vacancies.
ACCESSIBILITY	No wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

LOFT Community Services: Wilkinson Housing and Support Services—Weston Road

Administrative office	Intersection of site	Map area
Wilkinson Housing and Support Services 62 Brooklyn Ave. Toronto, ON M4M 2X5 Tel.: 416 461-5629 Fax: 416 461-5927	Weston Rd. & Jane St.	1. Etobicoke North

BRIEF DESCRIPTION	Supportive housing with self-contained units in apartments throughout Etobicoke North. There is no maximum length of stay. There is no designated smoking area. Tenants are responsible for their own meals. The buildings are not dedicated solely to housing people with mental health or substance use concerns. Tenants are covered by the Tenant Protection Act.
POPULATION	Age 16 to 65. Men and women who are homeless and who have mental health concerns. Offers housing for individuals, couples and families.
SERVICES	Provides on-site support two to four hours a day. Offers recreation, case management, general counselling and substance use counselling. Staff have experience or training in issues related to all or some of the following: mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups.
HOUSE CULTURE	Alcohol use is permitted. Tenants manage their own medication, but staff assist by reminding tenants to take it.
COST	ODSP recipients: \$414 per month OW recipients: \$325 per month
CAPACITY	8
TO APPLY	Referrals are accepted only from North York Community Services. The support agreement asks about legal involvement, substance use, and immigration or refugee status. Typical waiting time is one year, but this varies and depends on vacancies.
ACCESSIBILITY	Wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Madison Avenue Housing and Support Services

Administrative office	Intersections of sites	Map areas
100 Lombard St. Ste. 300 Toronto, ON M5C 1M3 Tel.: 416 977-1333 Fax: 416 977-1024	Dundas St. W. & Ossington Ave. King St. W. & Dufferin St. Bloor St. W. & Dufferin St.	Mount Pleasant Rd. & St. Clair Ave. E. Bloor St. W. & Spadina Ave. Bloor St. W. & Christie St.
		4. Toronto West (South) 5b. Parkdale/High Park 6. Central Toronto (West) 7. Downtown Trinity/Spadina

BRIEF DESCRIPTION	Supportive housing with single rooms in a shared house. There is no maximum length of stay. Smoking is allowed in designated common areas. Preparation of meals is shared among tenants. The entire house is dedicated to housing people with mental health concerns. Tenants are covered by the Tenant Protection Act.
POPULATION	Age 16 and older. Men and women with mental health concerns.
SERVICES	Offers recreational programming, case management and employment services. Staff have experience or training in issues related to mental health and diverse cultural groups (Spanish and Korean). Services are offered in Spanish and Korean at the following sites: Bloor St. W. & Dufferin St.; King St. W. & Dufferin St.; Mount Pleasant Rd. & St. Clair Ave. E.
HOUSE CULTURE	Alcohol use in the house is discouraged. Tenants work together to determine restrictions on overnight guests and pets. Restrictions on overnight guests at the Bloor St. W. & Spadina Ave. site are as per the rooming house licence. Tenants manage their own medication.
COST	\$414 per month, plus \$150 per month for shared tenant costs
CAPACITY	46 (each site houses five to 11 people)
TO APPLY	Please call 416 977-1333. The application asks about legal involvement and substance use. Typical waiting time is two to six months, but this varies and depends on vacancies.
ACCESSIBILITY	The Mount Pleasant Rd. & St. Clair Ave. E. site has wheelchair access. The following sites have accommodations for people with visual impairment: Dundas St. W. & Ossington Ave.; Bloor St. W. & Spadina Ave.; Bloor St. W. & Christie St.

Mainstay Housing

Mainstay Housing (formerly Supportive Housing Coalition) owns and manages 828 units of supportive housing at 40 locations across Toronto. These units provide housing primarily for people who are living with mental health concerns. Mainstay Housing offers rent-geared-to-income and affordable housing. Mainstay Housing has a range of housing, most of which is located in low-rise buildings with self-contained apartments for single adults. Mainstay Housing also has shared houses, apartments and a limited number of family units. Some units have wheelchair access.

Mainstay Housing provides site support to its tenants. This offers tenants opportunities to get information, resources and services that enable them to overcome barriers to maintaining their housing. Mainstay Housing workers work out of site offices located in Mainstay Housing buildings. Mainstay Housing workers are available from Monday to Friday. Site office hours vary and depend on the needs of the community.

Mainstay Housing workers use tenant issues as a way to work with individuals and communities. The objective is skill development and increased self-awareness. Staff believe that informing tenants of their rights and responsibilities and holding them accountable increases individual and community capacities. Working with tenants to build capacities increases the likelihood that Mainstay Housing tenants will maintain their housing and have opportunities to be part of their community.

Frequently asked questions

Who can apply for Mainstay Housing?

Mainstay Housing has agreements with a number of agencies and organizations that provide referrals as well as support services. In order to access Mainstay Housing units, you must be connected to one of the following referring agencies:

AIS Accommodation Information	Madison Avenue Housing & Support Services Inc.
Bayview Community Services	Native Men's Residence
Bob Rumball Centre for the Deaf	Nellie's Housing Project
The Canadian Hearing Society, Connect Counselling Services	Pape Adolescent Resource Centre
Canadian Mental Health Association—West Humber Homes	Progress Place
Centre for Addiction and Mental Health	Regeneration House
Community Mental Health Centre—North York	Sound Times
Community Resource Consultants of Toronto	St. Michael's Hospital ACTT—CONTACT Mental Health Outreach Services
Dixon Hall	Toronto East Counselling and Support Services (TECSS)
East Metro Connections	Toronto East General Hospital
East Metro Housing Alternatives	Toronto East General Hospital ACTT—COMPASS
Fred Victor Centre	Toronto Western Hospital ACTT—IMPACT
Hong Fook Mental Health Association	

To be eligible for Mainstay Housing, you must:

- be living with a mental health concern
- be a Canadian citizen, landed immigrant or refugee claimant
- be 16 years of age or older
- have a source of income and need rent-geared-to-income or affordable housing
- not be a former tenant of provincial rent-geared-to-income housing who owes money (unless the creditor agrees to waive payment, accept partial payment or accept an agreement to pay)
- be able to live independently with or without support services
- be a resident of Ontario and not have a place of residence elsewhere.

What are my rights as a tenant in Mainstay Housing?

Every person who moves into Mainstay Housing signs a tenancy agreement. Tenants have all the rights and responsibilities outlined in the Tenant Protection Act. This means that Mainstay Housing is permanent housing. Tenants may be asked to leave only if they violate the tenancy agreement and Mainstay Housing secures an eviction order through the Ontario Rental Housing Tribunal.

Under what conditions can I be evicted?

Most problems can be resolved without evicting tenants. Mainstay Housing staff are available to provide information and education to ensure that tenants understand their rights and responsibilities so that they can maintain their housing. Staff help tenants find solutions to problems that may affect their neighbours. Unfortunately, in a small number of instances, eviction is necessary. The situations that could lead to someone being evicted are outlined in the Tenant Protection Act. Some of these reasons are non-payment of rent, disturbing other tenants, endangering others and becoming ineligible for subsidized housing.

For more information, please contact Mainstay Housing between 8:30 a.m. and 4:30 p.m., Monday to Friday, at 416 703-9266, or TTY: 416 703-9267.

Mainstay Housing

Administrative office

761 Queen St. W.
Ste. 301
Toronto, ON M6J 1G1
Tel.: 416 703-9266
TTY: 416 703-9267
Fax: 416 703-9265
Website:
www.mainstayhousing.ca

Intersections of sites

Various locations

Map areas

2. North York	6. Central Toronto (West)
3. Toronto West (North)	8. Downtown
4. Toronto West (South)	10. Central Toronto (East)
5a. Etobicoke South	12. Toronto East
5b. Parkdale/High Park	13. Scarborough West

BRIEF DESCRIPTION

Supportive housing, including self-contained units, as well as single and shared rooms in shared houses. There is no maximum length of stay. Smoking is allowed in self-contained units. Smoking policy in rented bedrooms and common areas is guided by municipal by-laws. There are no designated visitors' areas. Tenants are responsible for their own meals. Buildings are dedicated to housing people with mental health concerns. Tenants are covered by the Tenant Protection Act.

POPULATION

No age restriction. Men and women with mental health concerns. Offers housing for individuals, couples and families.

SERVICES

The amount of on-site support varies. Offers recreational programming services. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups.

HOUSE CULTURE

Alcohol use is permitted. Tenants must have permission for short-term and long-term guests, due to rent-geared-to-income status. Policy on pets depends on municipal by-laws and the Tenant Protection Act. Tenants manage their own medication.

COST

Rent geared to income or affordable rent

CAPACITY

828 units

TO APPLY

In order to access Mainstay Housing units, you must apply through a referring agency (see list of agencies in the frequently asked questions section, on page 58). If you are not connected to one of these agencies, you are not eligible for this housing. Waiting times vary and depend on vacancies.

ACCESSIBILITY

Four units have wheelchair access. Approximately 40 units (in two locations) are fully equipped to house people who are deaf or hearing impaired.

My Brothers' Place

Administrative office

739 Dufferin St.
Toronto, ON M6H 3K5
Tel.: 416 533-9767
Fax: 416 533-9995

Intersection of site

Dufferin St. &
College St.

Map area

5b. Parkdale/High Park

BRIEF DESCRIPTION

Supportive housing with shared and single rooms in a shared house. There is no maximum length of stay. Smoking is allowed only in the designated common area. Visitors are allowed in common areas. One meal per day is provided. Preparation of other meals is shared among residents. The entire building is dedicated to housing people with mental health concerns.

POPULATION

Age 18 to 60. Men with mental health concerns.

SERVICES

Provides on-site support 50 hours a week. Offers general counselling. A main objective of the program is to teach basic living skills, including cooking. Residents must take part in the day-to-day activities of a home environment. Staff have experience or training in issues related to mental health.

HOUSE CULTURE

Alcohol is not allowed in the house. Residents may not have alcohol in their systems while in the house. Visitors are permitted between 10:00 a.m. and 10:00 p.m. No overnight guests. No pets are allowed, other than the house cat. Staff can store medication if residents wish, and assist by reminding residents to take it.

COST

\$450 per month

CAPACITY

8

TO APPLY

Service providers can call to find out about vacancies and to request a referral form. Applicants should have no history of violence in the past two years and must not require 24-hour support. The application asks about legal involvement and substance use. Typical waiting time is several years, but this varies and depends on vacancies.

ACCESSIBILITY

No wheelchair access. No accommodations for people with physical disabilities.

Parkdale Activity Recreation Centre (PARC) Housing Program

Administrative office
1499 Queen St. W.
Toronto, ON M6R 1A3
Tel.: 416 537-2262
Fax: 416 537-4159

Intersection of site
Queen St. W. &
Landsdowne Ave.

Map area
5b. Parkdale/High Park

BRIEF DESCRIPTION

Supportive housing with self-contained units. There is no maximum length of stay. Smoking is allowed in tenants' rooms and in the common smoking room. There is no designated visitors' area. Tenants are responsible for their own meals. Breakfast and lunch are available at the PARC drop-in centre (open 9:30 a.m. to 2:00 p.m.). The building is not solely dedicated to housing people with mental health or substance use concerns. Tenants are covered by the Tenant Protection Act.

POPULATION

No age restriction. Men and women who are homeless and who are psychiatric consumers/survivors. Offers housing for individuals, couples and families.

SERVICES

Offers recreational programming, general counselling, substance use counselling and employment services. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups. Services are offered in English, French and Farsi.

HOUSE CULTURE

No "heavy" drugs allowed in the house. Alcohol use is permitted. Pets are permitted. Overnight guests are permitted for a maximum of five nights per month. Longer stays require the landlord's permission. Tenants manage their own medication.

COST

Rent geared to income

CAPACITY

10

TO APPLY

Please call 416 537-2262 and speak with a housing support worker to complete an application. Priority is given to PARC members. The application asks about substance use, and immigration or refugee status. Typical waiting time is one to two years, but this varies and depends on vacancies.

ACCESSIBILITY

Wheelchair access. Accommodations for people with developmental challenges and visual impairment.

Peace Ranch: Farmhouse

Administrative office

Box 227
19179 Centreville Creek Rd.
(3rd Line Albion)
Caledon East, ON
L0N 1E0
Tel.: 905 584-9156
Fax: 905 584-0928

Intersection of site

Highway 9 & Airport Rd.

Map area

16. Peel

BRIEF DESCRIPTION

Supportive housing with single rooms in a shared house. There is no maximum length of stay, but the average length of stay is three to four years. Smoking is allowed on the front porch of the farmhouse. Visitors are allowed in the common areas. Three meals per day are provided. Preparation of meals is shared among residents. The entire house is dedicated to housing people with mental health concerns.

POPULATION

Age 18 to 65. Men and women with mental health concerns.

SERVICES

Provides on-site support 24 hours a day. Offers recreational programming and general counselling services. Staff have experience or training in issues related to mental health.

HOUSE CULTURE

No alcohol or other substances are allowed. No overnight guests. Pets are permitted. Residents manage their own medication, though staff can store medication if residents wish, and work with residents to prepare them to manage their medication independently. Through skills training and education, residents are encouraged to develop responsibility regarding dosages and frequency. Staff work within a psychosocial rehabilitation philosophy.

COST

\$445 per month rent and board

CAPACITY

10

TO APPLY

Please call 905 584-9156 or visit www.peaceranch.com. The application asks about legal involvement and substance use. Waiting times vary and depend on vacancies.

ACCESSIBILITY

Wheelchair access.

Peace Ranch: Townhouses

Administrative office	Intersection of site	Map area
Box 227 19179 Centreville Creek Rd. (3rd Line Albion) Caledon East, ON L0N 1E0 Tel.: 905 584-9156 Fax: 905 584-0928	Bovaird Dr. & McKay Rd.	16. Peel

BRIEF DESCRIPTION	Supportive housing with single rooms in a shared house. There is no maximum length of stay. Smoking is allowed in common smoking rooms. There is no designated visitors' area. Residents are responsible for their own meals. This housing is provided in partnership with Peel Living. The entire house is dedicated to housing people with mental health concerns.
POPULATION	Age 18 to 65. Men and women with mental health concerns.
SERVICES	Provides on-site support six hours a week. Offers general counselling services. Staff have experience or training in issues related to mental health.
HOUSE CULTURE	No alcohol or other substances are allowed on site. Overnight guests are permitted. Pets are permitted. Staff work with residents to prepare them to handle their medication independently. Through skills training and education, residents are encouraged to develop responsibility regarding dosages and frequency. Staff work within a psychosocial rehabilitation philosophy.
COST	\$400 per month
CAPACITY	7 (three men and four women)
TO APPLY	Please call 905 584-9156 or visit www.peaceranch.com . The application asks about legal involvement and substance use. Waiting times vary and depend on vacancies.
ACCESSIBILITY	No wheelchair access.

Pilot Place

Administrative office

70 Lombard St.
Toronto, ON M5C 2W2
Tel.: 416 368-5832
Fax: 416 368-4551

Intersection of site

Queen St. E.
& Church St.

Map area

8. Downtown

BRIEF DESCRIPTION

Supportive housing with furnished single rooms in a shared house. The first two floors are a housing co-op. There is no maximum length of stay. Smoking is allowed in designated areas only. There is no designated visitors' area. Three meals per day are provided. The entire building is dedicated to housing people with schizophrenia. Tenants are covered by the Tenant Protection Act.

POPULATION

Age 18 and older. Men and women with schizophrenia.

SERVICES

Provides on-site support 24 hours a day. Offers personal care, recreational programming, case management, general counselling and employment services. Staff have experience or training in issues related to schizophrenia, as well as experience with issues related to mental health, substance use and concurrent disorders; and diverse cultural groups. Language translation can be arranged in certain cases.

HOUSE CULTURE

There is a harm reduction philosophy in relation to substance abuse and alcohol, when behaviour disrupts others or is targeted toward other tenants. Alcohol use is permitted. Pets are discouraged. Maximum of two overnight guests per week. Staff store and dispense medication.

COST

Rent geared to income (approximately \$478 per month, including board)

CAPACITY

20

TO APPLY

Please call 416 368-5832. The application asks about legal involvement, substance use and methadone use. Typical waiting time is six months to one year, but this varies and depends on vacancies.

ACCESSIBILITY

The first floor has wheelchair access. Housing has accommodations for people with physical disabilities.

Progress Place

Administrative office	Intersection of site	Map area
576 Church St. Toronto, ON M4Y 2E3 Tel.: 416 323-0223 Fax: 416 323-9843	Confidential	8. Downtown

BRIEF DESCRIPTION	Supportive housing with self-contained units. There is no maximum length of stay. There are no designated smoking or visitors' areas. Tenants are responsible for their own meals. This housing is offered in partnership with St. Michael's Mental Health Services. The building is not dedicated solely to housing people with mental health or substance use concerns. Tenants are covered by the Tenant Protection Act.
POPULATION	Age 18 and older. Men and women who are homeless and who have mental health concerns.
SERVICES	Provides on-site support as needed. Offers recreational programming and case management. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups.
HOUSE CULTURE	Alcohol use is permitted. There are restrictions on overnight guests. Pets are permitted. Tenants manage their own medication.
COST	Rent geared to income
CAPACITY	45
TO APPLY	Please call 416 323-0223 and speak to an intake worker. The application asks about legal involvement and substance use. Waiting times vary and depend on vacancies.
ACCESSIBILITY	No wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Reach Services: Eastwood House

Administrative office

177 Danforth Ave.
Ste. 203
Toronto, ON M4K 1N2
Tel.: 416 461-2000
Fax: 416 461-2222

Intersection of site

Broadview Ave. &
Danforth Ave.

Map area

10. Central Toronto (East)

BRIEF DESCRIPTION

Supportive housing with shared and single rooms in a shared house. There is no maximum length of stay. Smoking is allowed in designated smoking areas only. Visitors are allowed in all common areas. Preparation of meals is shared among tenants. The entire house is dedicated to housing people with mental health concerns. Tenants are covered by the Tenant Protection Act. The building is owned by Mainstay Housing.

POPULATION

Age 18 and older. Men and women with mental health concerns.

SERVICES

Provides on-site support six hours a day, Monday to Friday, and emergency on-call support 24-hours a day. Offers case management and general counselling services. Staff have experience or training in issues related to mental health.

HOUSE CULTURE

There is a harm reduction philosophy. No alcohol or other substances are allowed in the house. No pets. No overnight guests. Tenants manage their own medication.

COST

Rent geared to income

CAPACITY

10

TO APPLY

Please call 416 461-2000 and speak to an intake worker. The application asks about legal involvement, substance use, and immigration or refugee status. Waiting times vary and depend on vacancies.

ACCESSIBILITY

No wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Reach Services: Logan House

Administrative office

177 Danforth Ave.
Ste. 203
Toronto, ON M4K 1N2
Tel.: 416 461-2000
Fax: 416 461-2222

Intersection of site

Chester Ave. &
Danforth Ave.

Map area

10. Central Toronto (East)

BRIEF DESCRIPTION

Supportive housing with shared and single rooms in a shared house. There is no maximum length of stay. Smoking is allowed in designated smoking areas only. Visitors are allowed in all common areas. Preparation of meals is shared among tenants. The entire house is dedicated to housing people with mental health concerns. Tenants are covered by the Tenant Protection Act. The building is owned by Mainstay Housing.

POPULATION

Age 18 and older. Men and women with mental health concerns.

SERVICES

Provides on-site support two hours a day, Monday to Friday, and emergency on-call support 24 hours a day, seven days a week. Offers case management and general counselling services. Staff have experience or training in issues related to mental health.

HOUSE CULTURE

There is a harm reduction philosophy. No alcohol or other substances are allowed in the house. No pets. No overnight guests. Tenants manage their own medication.

COST

Rent geared to income

CAPACITY

8

TO APPLY

Please call 416 461-2000 and speak to an intake worker. The application asks about legal involvement, substance use, and immigration or refugee status. Waiting times vary and depend on vacancies.

ACCESSIBILITY

No wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Regeneration House Inc.: Campbell House

Administrative office

168 Bathurst St.
Ste. 330
Toronto, ON M5V 2R4
Tel.: 416 703-9645
Fax: 416 703-9648

Intersection of site

Dupont St. &
Symington Ave.

Map area

4. Toronto West (South)

BRIEF DESCRIPTION

Supported housing with single rooms in a shared house. There is no maximum length of stay. Smoking is allowed in designated smoking areas only. There is no designated visitors' area. Tenants are responsible for their own meals. The entire house is dedicated to housing people with mental health concerns. Tenants are covered by the Tenant Protection Act.

POPULATION

No age restriction. Men and women with mental health concerns.

SERVICES

Offers case management. Staff have experience or training in issues related to mental health.

HOUSE CULTURE

Alcohol use is permitted. Overnight guests are permitted. Pets are permitted. Tenants manage their own medication.

COST

Rent geared to income

CAPACITY

5

TO APPLY

Please call the intake manager at 416 703-9645 or visit www.regenerationhouse.com. The application asks about legal involvement, substance use, and immigration or refugee status. Typical waiting time is one to five years, but this varies and depends on vacancies.

ACCESSIBILITY

No wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Regeneration House Inc.: Evelyn House

Administrative office

168 Bathurst St.
Ste. 330
Toronto, ON M5V 2R4
Tel.: 416 703-9645
Fax: 416 703-9648

Intersection of site

Annette St. &
High Park Ave.

Map area

5b. Parkdale/High Park

BRIEF DESCRIPTION

Supported housing with single rooms in a shared house. There is no maximum length of stay. Smoking is not allowed in the house. There is no designated visitors' area. Preparation of meals is shared among tenants. The entire house is dedicated to housing people with mental health concerns. Tenants are covered by the Tenant Protection Act.

POPULATION

No age restriction. Men and women with mental health concerns.

SERVICES

Offers case management services. Staff have experience or training in issues related to mental health.

HOUSE CULTURE

Alcohol use is permitted. Overnight guests are permitted. Pets are permitted. Tenants manage their own medication.

COST

Rent geared to income

CAPACITY

10

TO APPLY

Please call the intake manager at 416 703-9645 or visit www.regenerationhouse.com. The application asks about legal involvement, substance use, and immigration or refugee status. Typical waiting time is one to five years, but this varies and depends on vacancies.

ACCESSIBILITY

No wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Regeneration House Inc.: Homelessness Initiatives Program

Administrative office

168 Bathurst St.
Ste. 330
Toronto, ON M5V 2R4
Tel.: 416 703-9645
Fax: 416 703-9648

Intersection of site

King St. W. & Dunn Ave.

Map area

5b. Parkdale/High Park

BRIEF DESCRIPTION

Supportive housing with shared and single rooms in a shared house. There is no maximum length of stay. Smoking is allowed in designated areas only. There is no designated visitors' area. Three meals per day are provided. The entire building is dedicated to housing people with mental health concerns. Tenants are covered by the Tenant Protection Act.

POPULATION

No age restriction. Men and women who are homeless and who have mental health concerns.

SERVICES

Provides on-site support 24 hours a day, seven days a week. Offers recreational programming, case management services, medication management and room care assistance. Staff have experience or training in issues related to mental health and concurrent disorders.

HOUSE CULTURE

There is a harm reduction philosophy. Alcohol use is not allowed in the house. Overnight guests are permitted. Pets are permitted. Staff assist by reminding tenants to take their medication.

COST

\$544 per month

CAPACITY

50

TO APPLY

Access is through partner agencies only. The application asks about legal involvement, substance use, and immigration or refugee status. Typical waiting time is one to five years, but this varies and depends on vacancies.

ACCESSIBILITY

Wheelchair access.

Regeneration House Inc.: Keele House

Administrative office

168 Bathurst St.
Ste. 330
Toronto, ON M5V 2R4
Tel.: 416 703-9645
Fax: 416 703-9648

Intersection of site

Keele St. &
Annette St.

Map area

5b. Parkdale/High Park

BRIEF DESCRIPTION

Supported housing with shared and single rooms in a shared house. There is no maximum length of stay. Smoking is allowed in designated areas only. There is no designated visitors' area. Preparation of meals is shared among tenants. The entire house is dedicated to housing people with mental health concerns. Tenants are covered by the Tenant Protection Act.

POPULATION

No age restriction. Men and women with mental health concerns.

SERVICES

Offers case management services. Staff have experience or training in issues related to mental health.

HOUSE CULTURE

Alcohol use is permitted. Overnight guests are permitted. Pets are permitted. Tenants manage their own medication.

COST

Rent geared to income

CAPACITY

10

TO APPLY

Please call the intake manager at 416 703-9645 or visit www.regenerationhouse.com. The application asks about legal involvement, substance use, and immigration or refugee status. Typical waiting time is one to five years, but this varies and depends on vacancies.

ACCESSIBILITY

No wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Regeneration House Inc.: Laws House

Administrative office

168 Bathurst St.
Ste. 330
Toronto, ON M5V 2R4
Tel.: 416 703-9645
Fax: 416 703-9648

Intersection of site

Annette St. &
High Park Ave.

Map area

5b. Parkdale/High Park

BRIEF DESCRIPTION

Supported housing with single rooms in a shared house. There is no maximum length of stay. Smoking is allowed in designated areas only. There is no designated visitors' area. Tenants are responsible for their own meals. The entire house is dedicated to housing people with mental health concerns. Tenants are covered by the Tenant Protection Act.

POPULATION

No age restriction. Men with mental health concerns.

SERVICES

Offers case management services. Staff have experience or training in issues related to mental health.

HOUSE CULTURE

Alcohol use is permitted. Overnight guests are permitted. Pets are permitted. Tenants manage their own medication.

COST

Rent geared to income

CAPACITY

5

TO APPLY

Please call the intake manager at 416 703-9645 or visit www.regenerationhouse.com. The application asks about legal involvement, substance use, and immigration or refugee status. Typical waiting time is one to five years, but this varies and depends on vacancies.

ACCESSIBILITY

No wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Regeneration House Inc.: McMurray Avenue

Administrative office

168 Bathurst St.
Ste. 330
Toronto, ON M5V 2R4
Tel.: 416 703-9645
Fax: 416 703-9648

Intersection of site

Dundas St. W. &
Pacific Ave.

Map area

4. Toronto West (North)

BRIEF DESCRIPTION

Supported housing with single rooms in a shared house. There is no maximum length of stay. There are no designated smoking or visitors' areas. Tenants are responsible for their own meals. The entire house is dedicated to housing people with mental health concerns. Tenants are covered by the Tenant Protection Act.

POPULATION

No age restriction. Men and women with mental health concerns.

SERVICES

Offers case management services. Staff have experience or training in issues related to mental health.

HOUSE CULTURE

Alcohol use is permitted. Overnight guests are permitted. Pets are permitted. Tenants manage their own medication.

COST

Rent geared to income

CAPACITY

5

TO APPLY

Please call the intake manager at 416 703-9645 or visit www.regenerationhouse.com. The application asks about legal involvement, substance use, and immigration or refugee status. Typical waiting time is one to five years, but this varies and depends on vacancies.

ACCESSIBILITY

No wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Rouge Valley Health System: Gateview House

Administrative office

2867 Ellesmere Rd.
Toronto, ON M1E 4B9
Tel.: 416 284-8131
ext. 4219
Fax: 416 281-7320

Intersection of site

Markham Rd. &
Kingston Rd.

Map area

14. Scarborough East

BRIEF DESCRIPTION

Supportive housing with single rooms in a shared house. There is no maximum length of stay. Smoking is not allowed in the house. There is no designated visitors' area. Preparation of meals is shared among tenants. The entire house is dedicated to housing people with mental health concerns. Tenants are covered by the Tenant Protection Act.

POPULATION

Age 18 and over. Men and women who are homeless and who have mental health concerns.

SERVICES

Offers varying levels of on-site support, according to tenants' needs. Staff have experience or training in issues related to mental health.

HOUSE CULTURE

Alcohol use is not allowed in the house. No pets. No overnight guests. Staff store medication and remind tenants to take it.

COST

Rent geared to income

CAPACITY

6

TO APPLY

Please call the manager of outpatient mental health services, Rouge Valley Health System at 416 284-8131 ext. 4219. The application asks about legal involvement and substance use. Waiting times vary and depend on vacancies.

ACCESSIBILITY

No wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Rouge Valley Health System: Self-Contained Units

Administrative office	Intersection of site	Map area
2867 Ellesmere Rd. Toronto, ON M1E 4B9 Tel.: 416 284-8131 ext. 4219 Fax: 416 281-7320	Neilson Rd. & Ellesmere Rd.	14. Scarborough East

BRIEF DESCRIPTION	Supportive housing with self-contained units. There is no designated smoking area. There is no designated visitors' area. Tenants are responsible for their own meals. The building is not dedicated solely to housing people with mental health or substance use concerns. Tenants are covered by the Tenant Protection Act.
POPULATION	Age 18 and older. Men and women who are homeless and who have mental health concerns.
SERVICES	Offers varying levels of on-site support, according to tenants' needs. Staff have experience or training in issues related to mental health.
HOUSE CULTURE	Alcohol use is permitted. Overnight guests are permitted. Pets are permitted. Tenants manage their own medication.
COST	Rent geared to income
CAPACITY	9
TO APPLY	Please call the manager of outpatient mental health services, Rouge Valley Health System at 416 284-8131 ext. 4219. The application asks about legal involvement and substance use. Waiting times vary and depend on vacancies.
ACCESSIBILITY	Wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Salvation Army, The: Maxwell Meighen Centre Residential Program

Administrative office

135 Sherbourne St.
Toronto, ON M5A 2R5
Tel.: 416 366-2733
Fax: 416 366-6984

Intersection of site

Sherbourne St. &
Queen St. E.

Map area

8. Downtown

BRIEF DESCRIPTION

Generic housing with single rooms in a shared house. There is no maximum length of stay. There are no designated smoking or visitors' areas. Tenants are responsible for their own meals. The building is not solely dedicated to housing people with mental health or substance use concerns. Tenants are covered by the Tenant Protection Act.

POPULATION

Age 18 to 65. Men who are homeless and who have mental health concerns. Mandate includes people who are transgendered, transsexual or intersex and who identify as men. If applicants are in the process of transitioning, the agency will try to accommodate them elsewhere.

SERVICES

Offers personal care, case management, general counselling and substance use counselling services. Staff have experience or training in issues related to mental health, substance use and concurrent disorders.

HOUSE CULTURE

No alcohol or other substances are allowed on premises. No pets. No overnight guests. Tenants manage their own medication, though staff can store it, if tenants wish.

COST

\$298 per month

CAPACITY

65

TO APPLY

Please call the director of residential services at 416 366-2733. The application asks about legal involvement, substance use, and immigration or refugee status. Typical waiting time is six months, but this varies and depends on vacancies.

ACCESSIBILITY

Ground level has wheelchair access, but tenants must be able to manage without help. No specific accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury, but accommodations may be arranged on a case-by-case basis.

Scarborough Hospital: Manse Road Residential Support Services

Administrative office
Scarborough Hospital
Psychiatry and Mental
Health Services
2425 Eglinton Ave. E.
Ste. 301
Toronto, ON M1K 5G8
Tel.: 416 431-8135

Intersection of site
Morningside Rd. &
Lawrence Ave. E.

Map area
14. Scarborough East

BRIEF DESCRIPTION	Supportive transitional housing with single rooms in a shared house. There is no maximum length of stay, except for one bedroom that is used for respite care (one- to four-week stays). Smoking is not allowed inside the building. There is no designated visitors' area. Preparation of meals is shared among tenants. The City of Toronto is the landlord. The entire house is dedicated to housing people with mental health concerns. Tenants are covered by the Tenant Protection Act.
POPULATION	Age 16 and older. Men and women with mental health concerns. Residents of Scarborough have priority for long-stay beds. All Toronto clients may access the respite care program.
SERVICES	Provides on-site support 24 hours a day. Offers supportive counselling, medication monitoring, respite care, crisis intervention and life-skills training. Staff have experience or training in issues related to mental health.
HOUSE CULTURE	This is a dry house: possession or use of alcohol is not allowed in the house. Tenants can drink in the community. No pets. No guests after 10:00 p.m. Staff store medication and remind tenants to take it. A graduated level system of medication monitoring is used. Initially staff monitor medication (level 1) and when the tenant shows responsibility, staff stop monitoring (level 3).
COST	\$385 per month
CAPACITY	10
TO APPLY	Please call 416 286-0766. The application process includes: pre-screening by phone, written application, interview and dinner visit, and a two-step tuberculosis test. The application asks about legal involvement and substance use. There is no written application for respite care. Typical waiting time is one to four months, but this varies and depends on vacancies.
ACCESSIBILITY	No wheelchair access. Accommodations for people with developmental challenges.

St. Jude Community Homes

Administrative office

431 Dundas St. E.
Toronto, ON M5A 2B1
Tel.: 416 359-9241
Fax: 416 359-9169
E-mail:
stjude@on.aibn.com

Intersection of site

Dundas St. E. &
Parliament St.

Map area

9. Don River West

BRIEF DESCRIPTION

Community-based supportive housing with self-contained bachelor apartments. There is no maximum length of stay. Smoking is allowed in tenants' apartments and on the roof garden patio. Visitors are allowed in tenants' apartments. For an additional fee of \$200 per month, two meals per day can be provided from Monday to Friday. The entire building is dedicated to housing people with mental health concerns. Tenants are covered by the Tenant Protection Act.

POPULATION

Age 18 to 65. Men and women with mental health concerns. St. Jude's mandate is to provide community-based housing for single adults who are affected by mental health concerns. Tenants have proven abilities to live independently but want to be part of and to participate in community living.

SERVICES

Offers recreational programming and general counselling. Staff have experience or training in issues related to mental health.

HOUSE CULTURE

St. Jude is committed to ensuring tenants experience a "community way of life" together, balancing the need for privacy and self-reliance with the need for friendships, co-operative living and mutual support. Tenants manage their own medication as prescribed by their doctor. Tenants are encouraged to be active in the St. Jude community.

COST

Rent geared to income, plus partial meal program (\$200 per month)

CAPACITY

37

TO APPLY

Please call the executive director or housing administrator at 416 359-9241 between 10:00 a.m. to 5:00 p.m., Monday to Friday. Applicants must be referred by a service provider, and must tour the facility and complete an application form. There is a waiting list.

ACCESSIBILITY

Common areas have wheelchair access.

St. Stephen's Community House

Administrative office
91 Bellevue Ave.
Toronto, ON M5T 2N8
Tel.: 416 964-8747
Fax: 416 966-2178

Intersection of site
College St. &
Spadina Ave.

Map area
7. Downtown Trinity/Spadina

BRIEF DESCRIPTION	Supported and supportive housing with single rooms in a shared house. Tenants share a kitchen, bathroom and deck. There is no maximum length of stay. Smoking is allowed in tenants' rooms. Tenants are responsible for their own meals. The house is not dedicated solely to housing people with mental health or substance use concerns. Tenants are covered by the Tenant Protection Act.
POPULATION	Adult men who are homeless and who have mental health concerns. The mandate includes people who are transgendered, transsexual or intersex and who identify as men.
SERVICES	Provides on-site daytime support and emergency support overnight. Offers case management, general counselling and substance use counselling. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; and chronic homelessness.
HOUSE CULTURE	There is a harm reduction philosophy. Alcohol use is permitted. There is a restriction on overnight guests. Pets are allowed as long as other tenants do not object. Tenants manage their own medication, though staff can store medication and remind tenants to take it, if tenants wish.
COST	\$400 per month
CAPACITY	13
TO APPLY	Please call the co-ordinator, at 416 964-8747. The application asks about legal involvement, substance use, and immigration or refugee status. Typical waiting time is six months, but this varies and depends on vacancies.
ACCESSIBILITY	Partial wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Street Haven at the Crossroads: Independent Housing

Administrative office

Address confidential

Tel.: 416 967-6060

Fax: 416 924-6900

Intersections of sites

Dundas St. E. &

Sherbourne St.

St. Clair Ave. W. &

Christie St.

Map areas

4. Toronto West (South)

8. Downtown

BRIEF DESCRIPTION

Supportive housing with self-contained units. There are no designated smoking or visitors' areas. Tenants are responsible for their own meals. The entire house is dedicated to housing people with mental health or substance use concerns. Tenants are covered by the Tenant Protection Act.

POPULATION

Age 16 and older. Women who are homeless and who have mental health or substance use concerns.

SERVICES

Provides a 24-hour emergency line. Offers case management, general counselling and substance use counselling. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups. Services are offered in English and Danish.

HOUSE CULTURE

No alcohol or other substances are allowed in the house. No pets. Overnight guests are permitted for a maximum of two consecutive nights per month. Tenants manage their own medication.

COST

Rent geared to income

CAPACITY

27

TO APPLY

Please call 416 967-6060 and speak to a housing worker from Joubert House to arrange a pre-interview. Waiting times vary and depend on vacancies.

ACCESSIBILITY

No wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Street Haven at the Crossroads: Joubert House

Administrative office	Intersection of site	Map area
Address confidential	Dundas St. E. &	8. Downtown
Tel.: 416 967-6060	Sherbourne St.	
Fax: 416 924-6900		

BRIEF DESCRIPTION	Supportive housing with single rooms in a shared house. Smoking is not allowed inside the house. Visitors are allowed in the common areas. Tenants are responsible for their own meals. The entire house is dedicated to housing people with mental health or substance use concerns. Tenants are covered by the Tenant Protection Act.
POPULATION	Age 16 and older. Women who are homeless and who have mental health or substance use concerns.
SERVICES	Provides a 24-hour emergency line. Offers case management, general counselling and substance use counselling. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups. Services are offered in English and Danish.
HOUSE CULTURE	No alcohol or other substances are allowed in the house. No pets. No overnight guests. Tenants manage their own medication.
COST	Rent geared to income
CAPACITY	6
TO APPLY	Please call 416 967-6060 and speak to a housing worker. The application asks about legal involvement, substance use, methadone use, and immigration or refugee status. Waiting times vary and depend on vacancies.
ACCESSIBILITY	No wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Supportive Housing in Peel (SHIP): Housing and Support Peel (HASP)

Administrative office	Intersection of site	Map area
969 Derry Rd. E. Unit 107 Mississauga, ON L5T 2J7 Tel.: 905 795-8742 Fax: 905 795-1129	Confidential	16. Peel

BRIEF DESCRIPTION	Supportive housing with self-contained units. There is no maximum length of stay. There are no designated smoking or visitors' areas. Tenants are responsible for their own meals. This housing is offered in partnership with Trillium Health Centre, North and South, ReLinc, PARC, Oaklands, Peace Ranch and India Rainbow. These units (but not the entire building) are dedicated to housing people with mental health concerns. Tenants are covered by the Tenant Protection Act.
POPULATION	Age 16 to 65. Men and women who are homeless and who have mental health concerns. This includes people who are at serious risk of losing their housing. Offers housing for individuals, couples and families.
SERVICES	Provides off-site support once a week, or more if necessary. Offers recreational programming, case management services, general counselling, substance use counselling and referrals for employment services. Staff have experience or training in issues related to mental health, substance use, concurrent disorders and dual diagnosis; and diverse cultural groups. Services in languages other than English can be arranged on a case-by-case basis.
HOUSE CULTURE	Overnight guests are permitted for a maximum of two weeks. Pets are permitted as long as they are cared for by the tenant, and are not dangerous or threatening to other tenants. Tenants manage their own medication.
COST	Rent geared to income
CAPACITY	Varies (approximately 150 units)
TO APPLY	Please call 905 795-8742 to receive an application. After the application and professional documentation have been received, HASP will inform the applicant that he or she has been placed on the waiting list. The application asks about legal involvement and substance use. Typical waiting time is one year, but this varies and depends on vacancies.
ACCESSIBILITY	Some units have wheelchair access. Some accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury may be arranged on a case-by-case basis.

Supportive Housing in Peel (SHIP): Supportive Housing in Etobicoke/York (SHEY)

Administrative office
969 Derry Rd. E. Unit 107
Mississauga, ON L5T 2J7
Tel.: 905 795-8742
Fax: 905 795-1129

Intersections of sites
Confidential

Map areas
1. Etobicoke North
5a. Etobicoke South
17. York

BRIEF DESCRIPTION	Supportive housing with self-contained units. There is no maximum length of stay. There are no designated smoking or visitors' areas. Tenants are responsible for their own meals. This housing is offered in partnership with Reconnect and Trillium Health Centre. These units (but not the entire building) are dedicated to housing people with mental health concerns. Tenants are covered by the Tenant Protection Act.
POPULATION	Age 16 to 65. Men and women who are homeless and who have mental health concerns. This includes people who are at serious risk of losing their housing. Offers housing for individuals, couples and families.
SERVICES	Reconnect and Trillium Health Centre provide off-site support and weekly support visits. Offers recreational programming, case management services, general counselling, and referrals for substance use counselling and employment services. Staff have experience or training in issues related to mental health, substance use, concurrent disorders and dual diagnosis; and diverse cultural groups. Services in languages other than English can be arranged on a case-by-case basis.
HOUSE CULTURE	Overnight guests are permitted for a maximum of two weeks. Pets are permitted as long as they are cared for by the tenant, and are not dangerous or threatening to other tenants. Tenants manage their own medication.
COST	Rent geared to income
CAPACITY	Varies (60 to 70 units)
TO APPLY	Please call 905 795-8742 to receive an application. After the application has been received, along with written confirmation from a mental health professional that the person has a mental health concern, SHEY will inform the applicant that he or she has been placed on the waiting list. The application asks about legal involvement and substance use. Typical waiting time is one year, but this varies and depends on vacancies.
ACCESSIBILITY	Some units have wheelchair access. Some accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury may be arranged on a case-by-case basis.

Supportive Housing in Peel (SHIP): Traditional Housing Program—Group Homes

Administrative office	Intersection of site	Map area
969 Derry Rd. E. Unit 107 Mississauga, ON L5T 2J7 Tel.: 905 795-8742 Fax: 905 795-1129	Confidential	16. Peel

BRIEF DESCRIPTION	Supportive housing in two group homes. There is no maximum length of stay. Smoking is allowed in the common smoking area. Visitors are allowed in common areas. Food is provided and preparation of meals is shared among tenants. The entire house is dedicated to housing people with mental health concerns. Tenants are covered by the Tenant Protection Act.
POPULATION	Age 16 to 65. Men and women with mental health concerns who are not homeless.
SERVICES	Provides on-site support 14 hours a day, seven days a week. Off-site support is available by appointment as needed. Offers recreational programming, case management services and referrals for general counselling, substance use counselling and employment services. Staff have experience or training in working with issues related to mental health, substance use, concurrent disorders and dual diagnosis; and diverse cultural groups. Services in languages other than English can be arranged on a case-by-case basis.
HOUSE CULTURE	No alcohol or other substances are allowed in the group home. No overnight guests. Staff can store medication if tenants wish, and assist by reminding tenants to take it.
COST	Rent geared to income
CAPACITY	16 (eight in each home)
TO APPLY	Please call 905 795-8742 to receive an application. After the application and professional documentation have been received, SHIP will inform the applicant that he or she has been placed on the waiting list. The application asks about legal involvement and substance use. Typical waiting time is three to five years, but this varies and depends on vacancies.
ACCESSIBILITY	No wheelchair access. There are accommodations for people with developmental challenges, hearing impairment, visual impairment and brain injury. Outside support for disabilities can be accessed if needed.

Supportive Housing in Peel (SHIP): Traditional Housing Program—Independent Apartments

Administrative office	Intersection of site	Map area
969 Derry Rd. E. Unit 107 Mississauga, ON L5T 2J7 Tel.: 905 795-8742 Fax: 905 795-1129	Confidential	16. Peel

BRIEF DESCRIPTION	Supportive housing with self-contained units. There is no maximum length of stay. There are no designated smoking or visitors' areas. Tenants are responsible for their own meals. These units (but not the entire building) are dedicated to housing people with mental health concerns. Tenants are covered by the Tenant Protection Act.
POPULATION	Age 16 to 65. Men and women with mental health concerns who are not homeless. Offers housing for individuals, couples and families.
SERVICES	Off-site support is available by appointment. Offers recreational programming, case management services and referrals for general counselling, substance use counselling and employment services. Staff have experience or training in issues related to mental health, substance use, concurrent disorders and dual diagnosis; and diverse cultural groups. Services in languages other than English can be arranged on a case-by-case basis.
HOUSE CULTURE	Overnight guests are permitted for a maximum of two weeks. Pets are permitted as long as they are cared for by the tenant, and are not dangerous or threatening to other tenants. Tenants manage their own medication.
COST	Rent geared to income
CAPACITY	Varies (approximately 105 units)
TO APPLY	Please call 905 795-8742 to receive an application. After the application has been received, along with written confirmation from a mental health professional that the person has a mental health concern, SHIP will inform the applicant that he or she has been placed on the waiting list. The application asks about legal involvement and substance use. Typical waiting time is three to five years, but this varies and depends on vacancies.
ACCESSIBILITY	Some units have wheelchair access. Some accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury may be made on a case-by-case basis.

YWCA Toronto: 1st Stop Woodlawn Residence

Administrative office

Bongard House
80 Woodlawn Ave. E.
Toronto, ON M4T 1C1
Tel.: 416 961-8100
Fax: 416 961-7739

Intersection of site

St. Clair Ave. &
Yonge St.

Map area

6. Central Toronto (West)

BRIEF DESCRIPTION

Supportive housing with single rooms in a shared house. There is no maximum length of stay. Smoking is allowed in common smoking areas and in tenants' rooms. There is a designated visitors' area. Breakfast is provided. Tenants are responsible for all other meals. There is an additional fee for the laundry facilities. The house is not solely dedicated to housing people with mental health or substance use concerns. Tenants are covered by the Tenant Protection Act.

POPULATION

Age 16 and older. Women who are homeless and who have mental health concerns. Mandate includes people who are transgendered, transsexual or intersex and who identify as women.

SERVICES

Provides on-site support eight hours a day, five days a week. Offers recreational programming, general counselling, substance use counselling and employment services. Staff have experience or training in working with issues related to mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups.

HOUSE CULTURE

There is a harm reduction philosophy with support services available. Alcohol is permitted only in tenants' rooms. No pets are allowed, due to allergies. No overnight guests. Tenants manage their own medication.

COST

Single: \$460 per month
Large single: \$501 per month

CAPACITY

72

TO APPLY

Applications are available at www.ywca.org or can be requested by calling 416 923-8454. The application asks about medical background and methadone use. Applicants must be able to live independently. Waiting times vary and depend on vacancies.

ACCESSIBILITY

No wheelchair access. Accommodations may be made for people with disabilities who are able to live independently. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Transitional
housing: Substance
use-specific

Alpha House

Administrative office
Address confidential
Tel.: 416 469-1700
Fax: 416 469-0829

Intersection of site
Broadview Ave. &
Danforth Ave.

Map area
11. Don River East

BRIEF DESCRIPTION

Recovery home providing transitional housing with shared rooms. Maximum length of stay is three months. Although Alpha House is not a residential treatment program, residents must attend AA meetings, both in the home and in the community. Alpha House will work with residents to tailor a support program. Smoking is not allowed inside the building. There is no designated visitors' area. Three meals per day are provided. The entire house is dedicated to housing people with substance use concerns.

POPULATION

Age 25 and older. Men with substance use concerns.

SERVICES

Provides on-site support 24 hours a day, seven days a week. Offers case management, general counselling, substance use counselling, and referrals to community services for housing and employment services. Staff have experience or training in issues related to mental health and substance use, and diverse cultural groups.

HOUSE CULTURE

There is an abstinence philosophy. No alcohol or other substances are allowed in the house. No pets. No overnight guests. Residents manage their own medication, though staff store it.

COST

\$87.50 per week

CAPACITY

18

TO APPLY

Please call 416 469-1700 and book an assessment with the executive director. The application asks about legal involvement and substance use. People taking methadone are not eligible. Typical waiting time is six weeks, but this varies and depends on vacancies.

ACCESSIBILITY

No wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Good Shepherd Ministries: Good Shepherd Centre Transition Program

Administrative office
412 Queen St. E.
Toronto, ON M5A 1T3
Tel.: 416 869-3619
Fax: 416 869-0510

Intersection of site
Queen St. E. &
Parliament St.

Map area
9. Don River West

BRIEF DESCRIPTION	Transitional shelter with single room cubicles for pre- and post-treatment programs. Residents may stay for as long as they are involved in the transition program. Smoking is allowed in the designated smoking area only. Visitors are not allowed. Three meals per day are provided. The centre is not solely dedicated to housing people with mental health or substance use concerns.
POPULATION	Age 18 and older. Men with substance use concerns. Mandate includes people who are transgendered, transsexual or intersex and who identify as men.
SERVICES	Provides on-site support from 9:00 a.m. to 5:00 p.m., Monday to Friday. Offers overnight crisis staff, nursing and medical care services, general counselling, substance use counselling, housing counsellors, refugee settlement services and pastoral services. Residents also have access to the Shared Care Team from the Centre for Addiction and Mental Health. Staff have experience or training in issues related to mental health and substance use; and diversity, including diverse cultural groups.
HOUSE CULTURE	There is a harm reduction philosophy. Alcohol and other substances are not allowed. No pets. No overnight guests. Residents manage their own medication. If residents wish, staff can store medication and remind residents to take it.
COST	Free
CAPACITY	25
TO APPLY	Good Shepherd prefers to receive referrals through withdrawal or detox centres, but direct applications are accepted by calling an intake worker at 416 869-3619. Application asks about legal involvement, substance use, and immigration or refugee status, but applicants will not be rejected based on this information. Typical waiting time is several days, but this varies and depends on vacancies.
ACCESSIBILITY	Wheelchair access.

LOFT Community Services: Ingles House

Administrative office

205 Richmond St. W.
Ste. 301
Toronto, ON M5V 1V3
Tel.: 416 979-1994
Fax: 416 979-3028

Intersection of site

University Ave. &
Dundas St. W.

Map area

7. Downtown Trinity/Spadina

BRIEF DESCRIPTION

Transitional housing with single rooms in a shared house. Residents must participate in a day program or activity. Maximum length of stay ranges between six to 12 months. Smoking is not allowed inside the building. There is a designated visitors' area. Preparation of meals is shared among residents. The entire house is dedicated to housing people with substance use concerns. Some residents may have mental health concerns.

POPULATION

Age 16 to 24. Women with substance use concerns.

SERVICES

Provides on-site support 24 hours a day, seven days a week. Offers recreational programming, case management, general counselling and substance use counselling. Staff have experience or training in working with issues related to mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups.

HOUSE CULTURE

Alcohol use is not allowed in the house. No overnight guests, except for residents' children. No pets are allowed, other than the house cat. Staff store medication and remind residents to take it. Residents must be in a day program or some activity.

COST

Free

CAPACITY

9

TO APPLY

Please call 416 977-6250. The application asks about legal involvement, substance use, methadone use, and immigration or refugee status. Typical waiting time is up to three months, but this varies and depends on vacancies.

ACCESSIBILITY

No wheelchair access. No specific accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury. High-functioning people with disabilities will be considered on a case-by-case basis.

Seaton House: Downsview Dell Residence

Administrative office	Intersection of site	Map area
339 George St. Toronto, ON M5A 2N2 Tel.: 416 392-5522 Fax: 416 392-5549	Sheppard Ave. W. & Keele St.	2. North York

BRIEF DESCRIPTION	Transitional housing with shared rooms for people participating in substance use treatment programs. Maximum length of stay is three months. There are designated smoking and visitors' areas. Four meals per day are provided. Housing is provided in partnership with the Humber River Regional Hospital and residents are required to attend its 28-day outpatient day treatment program. The entire house is dedicated to housing people with substance use concerns.
POPULATION	Age 18 and older. Men with substance use concerns. Mandate includes people who are transgendered, transsexual or intersex and who identify as men.
SERVICES	Provides on-site support 24 hours a day, seven days a week. Offers recreational programming, case management, general counselling, substance use counselling and employment services. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; and sexual orientation and gender identity.
HOUSE CULTURE	There is an abstinence philosophy. Alcohol use is not allowed in the house. No pets. No overnight guests. Staff store medication and assist by reminding residents to take it. Curfew is midnight.
COST	Free
CAPACITY	30
TO APPLY	Please call Central Seaton House Intake at 416 392-5522. The application asks about legal involvement, substance use, methadone use, and immigration or refugee status in order to provide appropriate support. Typical waiting time is one week, but this varies and depends on vacancies.
ACCESSIBILITY	Wheelchair access. There are no specific accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury, but accommodations can be arranged on a case-by-case basis.

Society of St. Vincent de Paul: Ozanam House

Administrative office

240 Church St.
Toronto, ON M5B 1Z2
Tel.: 416 364-5577
Fax: 416 364-2055

Intersection of site

Keele St. &
St. Clair Ave. W.

Map area

4. Toronto West (South)

BRIEF DESCRIPTION

Pre-treatment, recovery-based housing with shared rooms. Maximum length of stay is a few months. Smoking is not allowed inside the building. Visitors are allowed in the common room. Three meals per day are provided. The entire house is dedicated to housing people with substance use concerns.

POPULATION

Age 18 and older. Men with substance use concerns.

SERVICES

Provides on-site support 24 hours a day, seven days a week. Offers personal care, recreational programming, case management, general counselling and substance use counselling. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups.

HOUSE CULTURE

There is an abstinence philosophy. No alcohol or other substances are allowed in the house. No pets. No overnight guests. Staff can store medication if residents wish, and assist by reminding residents to take it.

COST

Free

CAPACITY

12

TO APPLY

Please call 416 762-4195. Application asks about legal involvement, substance use, methadone use, and immigration or refugee status. Applicants can be housed immediately if space is available.

ACCESSIBILITY

No wheelchair access. No specific accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury, but accommodations can be arranged on a case-by-case basis.

Society of St. Vincent de Paul: Vincent Paul Community Homes

Administrative office

240 Church St.
Toronto, ON M5B 1Z2
Tel.: 416 364-5577
Fax: 416 364-2055

Intersections of sites

Various locations

Map areas

13 locations across the
Greater Toronto Area

BRIEF DESCRIPTION

Post-treatment, recovery-based housing with single rooms in a shared house. Maximum length of stay is six months. Smoking is not allowed inside the building. Visitors are allowed in the common room. Residents are responsible for their own meals. The entire house is dedicated to housing people with substance use concerns.

POPULATION

Age 18 and older. Men and women with substance use concerns.

SERVICES

Provides on-site support 24 hours a day, seven days a week. Offers personal care, recreational programming, case management, general counselling and substance use counselling. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups.

HOUSE CULTURE

There is an abstinence philosophy. No alcohol or other substances are allowed in the house. No pets. No overnight guests. Residents manage their own medication.

COST

Rent geared to income

CAPACITY

83

TO APPLY

Please call head office at 416 364-5577 and speak to the director of Vincent Paul Community Homes. Application asks about legal involvement, substance use, methadone use, and immigration or refugee status. Typical waiting time is three weeks, but this varies and depends on vacancies.

ACCESSIBILITY

No wheelchair access. No specific accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury, but accommodations can be arranged on a case-by-case basis.

St. Michael's Halfway Homes: Matt Talbot House 1 & 2

Administrative office
262 Gerrard St. E.
Toronto ON, M5A 2G2
Tel.: 416 926-8267
Fax: 416 926-8775

Intersections of sites
Gerrard St. E. &
Parliament St.
Parliament St. &
Carlton St.

Map area
8. Downtown

BRIEF DESCRIPTION	Transitional housing with shared and single rooms in a shared house. Maximum length of stay is one year. Smoking is allowed in residents' rooms. Visitors are allowed in the common living area. Three meals per day are provided. The entire house is dedicated to housing people with substance use concerns.
POPULATION	Age 50 and older. Men with substance use concerns. Mandate includes people who are transgendered, transsexual or intersex and who identify as men.
SERVICES	Passes are provided for recreational activities. Provides on-site support 12 hours a day from Monday to Friday and eight hours a day on Saturday and Sunday. Offers case management, substance use counselling and referrals for counselling, employment services and community support. Staff have experience or training in issues related to substance use and concurrent disorders.
HOUSE CULTURE	There is a harm reduction philosophy. No alcohol or other substances are allowed in the house. No pets. No overnight guests. Staff store medication and remind residents to take it.
COST	Rent geared to income
CAPACITY	44
TO APPLY	Please call 416 925-6042. Self-referrals and professional referrals are accepted. The application asks about legal involvement and substance use. Typical waiting time is up to three months, but this varies and depends on vacancies.
ACCESSIBILITY	No wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Transition House

Administrative office

162 Madison Ave.
Toronto, ON M5R 2S6
Tel.: 416 925-4531
Fax: 416 925-5304

Intersection of site

Spadina Rd. &
Dupont St.

Map area

6. Central Toronto (West)

BRIEF DESCRIPTION	Transitional housing with shared rooms in a co-operative living environment. Maximum length of stay is three months. Smoking is not allowed inside the building. Visitors are allowed in the common areas. Three meals per day are provided. Breakfast and lunch can be packed to go if residents wish. The entire house is dedicated to housing people with substance use concerns.
POPULATION	Age 18 and older. Men with substance use concerns. Mandate includes people who are transgendered, transsexual or intersex and who identify as men.
SERVICES	Provides on-site support 24 hours a day, seven days a week. Offers recreational programming, substance use counselling and referrals for community services. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups.
HOUSE CULTURE	There is a harm reduction philosophy. No alcohol or other substances are allowed in the house. No pets. No overnight guests. Staff store and monitor medication, but do not dispense it. Residents must be out of the house between 9:00 a.m. and 4:00 p.m.
COST	Rent geared to income
CAPACITY	17
TO APPLY	Please call 416 925-4531, or visit www.thousetoronto.org . The application asks about legal involvement and substance use and methadone use. Typical waiting time is one month, but this varies and depends on vacancies.
ACCESSIBILITY	Wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Transitional
housing: Mental
health-specific

George Herman House

Administrative office

158 Madison Ave.
Toronto, ON M5R 2S5
Tel.: 416 924-2539
Fax: 416 924-9356

Intersection of site

Dupont St. &
Spadina Rd.

Map area

4. Toronto West (South)

BRIEF DESCRIPTION

Transitional housing with single rooms and shared rooms in a shared house. Maximum length of stay is three years. Smoking is not allowed in the house. Visitors with permission are allowed in the common areas. Food for three meals per day is provided. Tenants are responsible for preparing their own breakfast and lunch. Dinner preparation is shared among the tenants. The entire house is dedicated to housing people with mental health concerns. The building is owned by Mainstay Housing.

POPULATION

Age 18 to 65. Women with mental health concerns. Mandate includes people who are transgendered, transsexual or intersex and who identify as women.

SERVICES

Provides on-site support from 9:00 a.m. to 7:30 p.m., Monday to Friday, and on-call on weekends. Offers group programming such as weekly life-skills and personal growth groups. Staff have experience or training in issues related to mental health, substance use, concurrent disorders and eating disorders; sexual orientation and gender identity; and diverse cultural groups.

HOUSE CULTURE

There is a harm reduction philosophy. No alcohol or other substances are allowed in the house. No overnight guests. Guests must leave by 10:00 p.m. on weekdays and 11:00 p.m. on weekends. No pets are allowed, other than the house cat. Tenants manage their own medication, but staff assist by reminding tenants to take it.

COST

\$818 per month (includes room, board and program)

CAPACITY

10

TO APPLY

Please call 416 924-2539 and talk to staff. Prospective tenants will be invited to take a tour, have an interview to determine the appropriateness of the setting and fill out an application. The application asks about legal involvement and substance use. Waiting times vary and depend on vacancies.

ACCESSIBILITY

No wheelchair access. Accommodations for people with developmental challenges.

Griffin Centre Housing Program

Administrative office	Intersection of site	Map area
24 Silverview Dr. Toronto, ON M2M 2B3 Tel.: 416 222-1320 Fax: 416 222-1321	Confidential	1. Etobicoke North

BRIEF DESCRIPTION	Supportive housing with single rooms in a shared house. Maximum length of stay is one year. Smoking is not allowed inside the building. Visitors are allowed in common rooms. Three meals per day are provided. This housing is offered in partnership with The Merit Centre. The house is not dedicated solely to housing people with mental health or substance use concerns.
POPULATION	Age 18 and older. Men and women who are homeless and who have developmental disabilities or dual diagnoses. Applicants must be on ODSP.
SERVICES	Provides on-site support 24 hours a day, seven days a week. Offers personal care, recreational programming, general counselling, employment services and life-skills training. Staff have experience or training in issues related to mental health and concurrent disorders; and diverse cultural groups.
HOUSE CULTURE	There is a harm reduction philosophy. No alcohol or other substances are allowed in the house. No pets. No overnight guests. Staff store medication and assist by reminding residents to take it. Residents must be out of the house between 9:00 a.m. and 3:00 p.m., Monday to Friday.
COST	Maximum ODSP housing allowance (\$414 per month)
CAPACITY	5
TO APPLY	Please call Griffin Community Support Network at 416 222-3563 and speak to an intake worker. The application asks about legal involvement and substance use. Typical waiting time is up to one year, but this varies and depends on vacancies.
ACCESSIBILITY	No wheelchair access. Housing does not have specific accommodations for people with hearing impairment, visual impairment or brain injury, but accommodations can be arranged on a case-by-case basis.

Homes First Society: Savard's

Administrative office	Intersection of site	Map area
90 Shuter St., 2nd Floor Toronto, ON, M5B 2K6 Tel.: 416 214-1870 Fax: 416 214-1873	Bloor St. W. & Lansdowne Ave.	4. Toronto West (South)

BRIEF DESCRIPTION	Transitional housing with four shared rooms and two dormitories. Secure building with security cameras. There is no maximum length of stay. There is no designated smoking area. Three meals per day are provided. The building is not dedicated solely to housing people with mental health or substance use concerns.
POPULATION	Age 21 and older. Women who are homeless and who have mental health concerns.
SERVICES	Provides on-site support 24 hours a day, seven days a week. Offers recreational programming, case management, general counselling, substance use counselling and employment services (Tenant's First Employment Program). Staff have experience or training in issues related to mental health, substance use and concurrent disorders; sexual orientation and gender identity; and chronic homelessness.
HOUSE CULTURE	Harm reduction policy: intervention. No alcohol use is allowed on the premises. No overnight guests or pets. Staff store medication.
COST	Free
CAPACITY	30
TO APPLY	Please call 416 395-0932 or 416 395-0986. The application asks about substance use, and immigration or refugee status. Waiting times vary and depend on vacancies.
ACCESSIBILITY	No wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

LOFT Community Services: Beverly Lodge (Group Home)

Administrative office
205 Richmond St. W.
Ste. 301
Toronto, ON M5V 1V3
Tel.: 416 979-1994
Fax: 416 979-3028

Intersection of site
Queen St. W. &
Landsdowne Ave.

Map area
5b. Parkdale/High Park

BRIEF DESCRIPTION	Transitional group home with single rooms in a shared house. Residents must be in school, employed or looking for work. Maximum length of stay is 18 months. Smoking is not allowed inside the building. There is a designated visitors' area. Preparation of meals is shared among residents. The entire house is dedicated to housing people with mental health, social or behavioural issues. Some residents have substance use concerns, but this is not an eligibility requirement.
POPULATION	Age 14 to 18 (guardians will be involved for those under 16). Young men with mental health, social or emotional difficulties. Mandate includes people who are transgendered, transsexual or intersex and who identify as men.
SERVICES	Provides on-site support 24 hours a day, seven days a week. Offers recreational programming, case management and general counselling. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups.
HOUSE CULTURE	There is a harm reduction philosophy. There is a restriction on alcohol use. No pets. No overnight guests. Staff store medication and remind residents to take it. There is a curfew.
COST	Free
CAPACITY	9
TO APPLY	Please call 416 532-9700. The application asks about legal involvement, substance use, and immigration or refugee status. Typical waiting time is up to six months, but this varies and depends on vacancies.
ACCESSIBILITY	No wheelchair access. No specific accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury, but accommodations may be arranged on a case-by-case basis.

LOFT Community Services: Beverly Lodge (Shared Housing)

Administrative office

205 Richmond St. W.
Ste. 301
Toronto, ON M5V 1V3
Tel.: 416 979-1994
Fax: 416 979-3028

Intersection of site

Queen St. W. &
Landsdowne Ave.

Map area

5b. Parkdale/High Park

BRIEF DESCRIPTION

Transitional housing with single rooms in a shared house. Average length of stay is eight months. There is a designated smoking and visitors' area. Tenants are responsible for their own meals. The entire house is dedicated to housing people with mental health, social or behavioural issues. Some tenants have substance use concerns, but this is not an eligibility requirement. Tenants are covered by the Tenant Protection Act.

POPULATION

Age 18 to 24. Men with mental health, social or emotional difficulties. Mandate includes people who are transgendered, transsexual or intersex and who identify as men.

SERVICES

On-site support: outreach workers hold house meetings and individual meetings several times a week. Offers recreational programming (through Beverly Lodge), case management and general counselling. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups.

HOUSE CULTURE

There is a harm reduction philosophy. There is a restriction on alcohol use. No pets. No overnight guests. Tenants manage their own medication. There is a curfew.

COST

Rent geared to income

CAPACITY

15 (three houses with five rooms per house)

TO APPLY

Please call Beverly Lodge (group home) at 416 532-9700. The application asks about legal involvement, substance use, and immigration or refugee status. Typical waiting time is up to six months, but this varies and depends on vacancies.

ACCESSIBILITY

No wheelchair access. No specific accommodations for people with developmental challenges, hearing impairment, visual impairment and brain injury, but accommodations for high-functioning people with disabilities may be arranged on a case-by-case basis.

LOFT Community Services: Etobicoke Girls' Residence (Group Home)

Administrative office
205 Richmond St. W.
Ste. 301
Toronto, ON M5V 1V3
Tel.: 416 979-1994
Fax: 416 979-3028

Intersection of site
Islington Ave. &
Lakeshore Blvd. W.

Map area
5a. Etobicoke South

BRIEF DESCRIPTION	Transitional group home with single rooms in a shared house. Residents must be in school, employed or looking for work. Maximum length of stay is 18 months. Smoking is not allowed inside the building. There is a designated visitors' area. Preparation of meals is shared among residents. The entire house is dedicated to housing people with mental health, social or behavioural issues. Some residents have substance use concerns, but this is not an eligibility requirement.
POPULATION	Age 14 to 18 (guardian will be involved for those under 16). Young women with mental health, social or emotional difficulties. Mandate includes people who are transgendered, transsexual or intersex and who identify as female.
SERVICES	Provides on-site support 24 hours a day, seven days a week. Offers recreational programming, case management and general counselling services. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups.
HOUSE CULTURE	There is a harm reduction philosophy. Alcohol use is not allowed in the house. No pets. No overnight guests. Staff store medication and remind residents to take it. There is a curfew.
COST	Free
CAPACITY	7
TO APPLY	Please call 416 259-3376. The application asks about legal involvement, substance use, and immigration or refugee status. Typical waiting time is up to six months, but this varies and depends on vacancies.
ACCESSIBILITY	No wheelchair access. No specific accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury, but accommodations for high-functioning people with disabilities may be arranged on a case-by-case basis.

LOFT Community Services: Etobicoke Girls' Residence (Shared Housing)

Administrative office
205 Richmond St. W.
Ste. 301
Toronto, ON M5V 1V3
Tel.: 416 979-1994
Fax: 416 979-3028

Intersections of sites
Various locations

Map areas
4. Toronto West (South)
5a. Etobicoke South

BRIEF DESCRIPTION	Transitional housing with single rooms in a shared house. Maximum length of stay ranges from one to two years. There is a designated smoking and visitors' area. Tenants are responsible for their own meals. The entire house is dedicated to housing people with mental health, social or behavioural issues. Some tenants have substance use concerns, but this is not an eligibility requirement. Tenants are covered by the Tenant Protection Act.
POPULATION	Age 18 to 24. Women with mental health, social or emotional difficulties. Mandate includes people who are transgendered, transsexual or intersex and who identify as women.
SERVICES	Provides on-site support. Outreach workers hold house meetings and individual meetings, several times a week. Offers recreational programming (through Beverly Lodge), case management and general counselling. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups.
HOUSE CULTURE	There is a harm reduction philosophy. There is a restriction on alcohol use. No pets. No overnight guests. Tenants manage their own medication. There is a curfew.
COST	Rent geared to income
CAPACITY	15 (three houses with five beds per house)
TO APPLY	Please call Etobicoke Girls' Residence group home at 416 259-3376. The application asks about legal involvement, substance use, and immigration or refugee status. Typical waiting time is up to six months, but this varies and depends on vacancies.
ACCESSIBILITY	No wheelchair access. No specific accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury, but accommodations for high-functioning people with disabilities may be arranged on a case-by-case basis.

Margaret Frazer House

Administrative office	Intersection of site	Map area
301 Broadview Ave. Toronto, ON M4M 2G8 Tel.: 416 463-1481 Fax: 416 461-4866	Broadview Ave. & Gerrard St. E.	11. Don River East

BRIEF DESCRIPTION	Supportive housing with single and shared rooms in a shared house. Maximum length of stay is two years. Smoking is not allowed in the house. Visitors are allowed in common areas. Preparation of meals is shared among tenants. The entire house is dedicated to housing people with mental health concerns. Tenants are covered by the Tenant Protection Act.
POPULATION	Age 18 to 64. Women who are homeless and who have mental health concerns. Mandate includes people who are transgendered, transsexual or intersex and who identify as women.
SERVICES	Provides on-site support 24 hours a day, seven days a week. Offers personal care, recreational programming, case management, informal counselling and referrals for employment. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups. Services are offered in English, Spanish and Portuguese.
HOUSE CULTURE	Alcohol use is permitted. No pets. No overnight guests. Staff store medication and remind tenants to take it.
COST	Maximum ODSP housing allowance (\$414 per month)
CAPACITY	11
TO APPLY	Please call 416 463-1481 to receive an application form. The application asks about legal involvement, substance use, and immigration or refugee status. Typical waiting time is up to one year, but this varies and depends on vacancies.
ACCESSIBILITY	No wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Salvation Army, The: Dufferin Residence

Administrative office

248 Dufferin St.
Toronto, ON M6K 1Z3
Tel.: 416 531-3523
Fax: 416 531-3524

Intersection of site

King St. W. &
Dufferin St.

Map area

5b. Parkdale/High Park

BRIEF DESCRIPTION

Transitional housing with single rooms in a shared house. Phase 1 is a high support group home, while Phase 2 is a medium support co-operative living environment. Maximum length of stay ranges from one to two years. Smoking is not allowed in the building. Visitors are allowed in all common areas. Three meals per day are provided, including a sit-down dinner. Residents can make their own breakfasts and packed lunches. The entire residence is dedicated to housing people with mental health concerns.

POPULATION

Age 18 to 65. Men and women with mental health concerns.

SERVICES

Provides on-site support 24 hours a day, seven days a week. Offers personal care products, recreational programming, case management, general counselling and referrals for employment services. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; and diverse cultural groups.

HOUSE CULTURE

No alcohol or other substances are allowed in the house. No pets. No overnight guests. Staff store medication and remind residents to take it. Residents must be in a day program or activity between 9:30 a.m. and 3:00 p.m.

COST

ODSP recipients: \$930 per month. Residents receive a personal needs allowance of \$118 per month.

CAPACITY

27

TO APPLY

Professional referral required. Please call 416 531-3523 for a telephone screening. The application asks about legal involvement, substance use, and immigration or refugee status. Typical waiting time is one month, but this varies and depends on vacancies.

ACCESSIBILITY

No wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Toronto Community and Neighbourhood Services, Shelter Housing and Support: Women's Residence— Bellwoods House

Administrative office 674 Dundas St. W. Toronto, ON M5T 1H9 Tel.: 416 392-5500/5501 Fax: 416 392-5599	Intersection of site Queen St. W. & Bathurst St.	Map area 7. Downtown Trinity/Spadina
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BRIEF DESCRIPTION	Transitional shelter with shared and single rooms in a shared house. There is no maximum length of stay. Smoking is allowed in the common smoking area. There is no designated visitors' area. Three meals per day are provided. Residents can help with meal preparation if they wish. The residence is dedicated primarily to housing people with mental health or substance use concerns.
POPULATION	Age 50 and older. Women who are chronically homeless (homeless for more than three years) and who have mental health concerns. The shelter is designed to meet the needs of women who are chronically homeless and who are moving toward having more stable housing. Mandate includes people who are transgendered, transsexual or intersex and who identify as women.
SERVICES	Provides on-site support 24 hours a day, seven days a week. Offers case management and referrals for community services. Staff have experience or training in issues related to mental health and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups. Language translation can be arranged if needed.
HOUSE CULTURE	No alcohol or other substances are allowed in the house. No pets. No overnight guests. Staff store medication and remind residents to take it.
COST	Room and board geared to income
CAPACITY	10
TO APPLY	Please call Women's Residence at 416 392-5500 and ask about Bellwoods House. Referrals are accepted only from Women's Residence. Clients can be housed immediately if space is available.
ACCESSIBILITY	No wheelchair access.

3

Boarding homes and rooming houses

Habitat Services

Habitat Services is a non-profit agency that was established in 1987 to address serious concerns about the living conditions of psychiatric consumers/survivors housed in boarding homes.

Habitat Services enters into contracts with owners of selected boarding homes and rooming houses in Toronto. Habitat ensures that services are provided and housing standards are met. The agency also pays a per diem subsidy to the landlords. Habitat intake receives referrals and matches them to vacancies within the Habitat portfolio.

Most Habitat-funded boarding homes are owned by private business people. In many cases, the owners operate the homes themselves. Two of the boarding homes are operated by non-profit agencies (LOFT Community Services and the Society of St. Vincent de Paul).

There are two rooming houses within the Habitat portfolio with single-room occupancy. These rooming houses provide more independent living, with fewer services for tenants.

Habitat is not an emergency service; it is intended to be permanent housing. The length of stay is indefinite and residents have rights and responsibilities as tenants under the Tenant Protection Act. Habitat-funded housing provides permanent accommodations for 931 adults at 45 locations across Toronto.

Frequently asked questions

Who can apply?

Applicants must:

- have a history of mental health concerns
- be 16 years of age or older
- voluntarily agree to live in a boarding home funded by Habitat Services.

How fast can I get into a Habitat home?

Habitat Services is not an emergency service, but it does try to fill vacancies as quickly as possible and match residents with appropriate boarding homes.

How much do I have to pay?

The room and board rates are as follows:

ODSP recipients: \$543.30 per month

OW recipients: \$356.72 per month

For other low-income recipients, such as OAS, CPP, GAINS, EI, etc., the rent is calculated at 77 per cent of the total monthly income, provided the tenant's assets are less than \$5,000.

In situations where tenants have private income or assets of more than \$5,000, tenants negotiate their rent with the boarding home operator after their referral has been accepted.

What is included?

Habitat-funded boarding homes provide three meals and one snack daily, 24-hour staffing and housekeeping services. Tenants also receive toiletries (e.g., soap, shampoo, toothpaste, denture cleaner, toothbrushes, deodorant, toilet paper, razors, feminine hygiene products), as well as bed linens, towels, face cloths and access to laundry supplies.

All boarding homes have a designated smoking area, a non-smoking lounge and television with cable service. A daily newspaper and free use of a telephone are also included. The homes tend to be more than one storey and are generally not wheelchair accessible. Many of the bedrooms are shared by two tenants, although some boarding homes offer single rooms. Most of the boarding homes are centrally located and easily accessible by TTC.

Tenants are encouraged to manage their own medication, but there is a secure cupboard for storage of medication that is accessible by staff upon the request of the tenant. Boarding home staff do not administer or monitor medication.

Are there any activities?

On-site support services for tenants in Habitat-funded boarding and rooming houses are available from Habitat or COTA. Site support workers make regularly scheduled visits to homes and offer group social and recreational opportunities to tenants. Site support workers may also provide some individual help to tenants.

How do I apply?

There are two ways to apply for a Habitat home. One way is through a referral agency. Habitat Services accepts referrals from approximately 165 institutions and agencies. People connected to a worker or an agency should contact their worker or agency to refer them to Habitat Services.

You can also refer yourself. Please contact Habitat Services at 416 537-2721 ext. 240 to arrange for a self-referral. Habitat will send you an application form. After the Client Information Form (CIF) in the Habitat application is complete, fax it to Habitat Services at 416 537-2894 to start the application process. You must also mail or deliver the original CIF to Habitat Services. Habitat intake staff match applicants to available vacancies in boarding homes and contact operators to make referrals. Please note that operators must approve all referrals. If the operator wishes to meet the applicant, the two parties make appropriate arrangements together. The operator makes the final decision whether a prospective tenant may move into a boarding home. If you do not like the home, Habitat will attempt to make another match.

Can I transfer to another Habitat home?

You may transfer from one boarding home to another by contacting intake to request a transfer. You will be reminded that you must give the operator of your current home 30 days' notice before moving.

Where are the Habitat homes located?

Most of the homes are in the Parkdale area of Toronto. Homes are also located along St. Clair Ave. W., in the Annex, downtown east of Yonge St. and in the east end. There are also two homes in Etobicoke and one in North York.

Is there a waiting list?

Yes, if a suitable vacancy is not available, new referrals are added to the General Waiting List. An applicant may also request to go on the waiting list for a specific home. Where possible, Habitat will try to accommodate specific house and location preferences.

Are there rules to follow?

All boarding homes are subject to the provisions of the Tenant Protection Act. There are "house rules" in each home. These are set with input from the tenants. Visitors are permitted, but tenants are responsible for their conduct. Tenants may invite visitors for a meal twice a month, but must notify the kitchen staff in advance so that enough food is prepared.

What if I have any questions or concerns about my boarding home?

Each boarding home has a liaison worker assigned by Habitat. The liaison worker makes both scheduled and unscheduled visits to the home to ensure that tenants are receiving the services they are entitled to under the contract. If you have questions, speak to or telephone the liaison worker.

Habitat Services: Boarding Homes

Administrative office
2238 Dundas St. W.
Ste. 301
Toronto, ON M6R 3A9
Tel.: 416 537-2721
Fax: 416 537-2894

Intersections of sites
Various locations

Map areas

3. Toronto West (North)	7. Downtown
4. Toronto West (South)	Trinity/Spadina
5a. Etobicoke South	8. Downtown
5b. Parkdale/High Park	12. Toronto East
6. Central Toronto (West)	

BRIEF DESCRIPTION	Boarding homes with single and shared rooms in shared houses. There is no maximum length of stay. Smoking is allowed. Visitors are allowed in common areas. Visitors are allowed in bedrooms, with permission from roommate if the bedroom is shared. Three meals per day are provided. Snacks are available from 9:00 a.m. to 5:00 p.m. Tenants may invite guests to meals if staff is given enough notice. Most homes are operated by private landlords. Two homes are operated by non-profit agencies. All houses are dedicated to housing people with mental health concerns. Tenants are covered by the Tenant Protection Act.
POPULATION	Age 16 and older. Men and women with mental health concerns. Mandate includes people who are homeless, but homelessness is not an eligibility requirement.
SERVICES	Habitat Site Support Services or COTA provides one to three visits per week of on-site support. Offers recreational programming and informal counselling. Staff have experience or training in issues related to mental health, substance use, concurrent disorders and dual diagnosis; sexual orientation and gender identity; and diverse cultural groups. In a few homes, some services are offered in Chinese and Vietnamese as well as in English.
HOUSE CULTURE	Pets are permitted. No overnight guests in shared rooms. Tenants manage their own medication, though staff can store it, if tenants wish. The home is staffed 24 hours a day.
COST	ODSP recipients: \$543.30 per month OW recipients: \$356.72 per month For others, rent is 77 per cent of monthly income.
CAPACITY	41 homes, which vary in size from eight to 54 tenants. Three homes are women-only, seven are men-only, and 31 are mixed.
TO APPLY	Please call 416 537-2721 ext. 240. The application asks about legal involvement and substance use. Typical waiting time is two weeks or longer, but this varies and depends on vacancies. See the frequently asked questions section on page 111 for more information.
ACCESSIBILITY	Two homes have wheelchair access. Landlords may consider making accommodations for people with disabilities on a case-by-case basis.

Habitat Services: Rooming Houses

Administrative office

2238 Dundas St. W.
Ste. 301
Toronto, ON M6R 3A9
Tel.: 416 537-2721
Fax: 416 537-2894

Intersection of site

Gerrard St. E.
& Parliament St.

Map area

9. Don River West

BRIEF DESCRIPTION

Rooming houses with single rooms. Some have a shared bathroom. There is no maximum length of stay. Smoking is allowed in common areas and bedrooms. Visitors are permitted. Tenants are responsible for their own meals. Site support provides one meal per month. Homes are offered in partnership with private landlords. Both houses are dedicated to housing people with mental health concerns. Tenants are covered by the Tenant Protection Act.

POPULATION

Age 16 and older. Men and women with mental health concerns. Mandate includes people who are homeless, but homelessness is not an eligibility requirement.

SERVICES

Habitat Site Support provides two visits per week of on-site support. Offers recreational programming and counselling services. Staff have experience or training in issues related to mental health, substance use, concurrent disorders and dual diagnosis; sexual orientation and gender identity; and diverse cultural groups.

HOUSE CULTURE

Pets are permitted. Overnight guests are permitted. Tenants manage their own medication.

COST

ODSP recipients: \$414 per month
OW recipients: \$325 per month
For others, rent is 77 per cent of monthly income.

CAPACITY

24 (two homes with 12 tenants in each)

TO APPLY

Please call 416 537-2721 ext. 240. The application asks about legal involvement and substance use. Typical waiting time is two weeks or longer, but this varies and depends on vacancies. See the frequently asked questions section on page 111 for more information.

ACCESSIBILITY

No wheelchair access. Landlords may consider making accommodations for people with disabilities on a case-by-case basis.

Homes for Special Care

Homes for Special Care (HSC) are residential boarding homes licensed by the Ministry of Health and Long-Term Care. The homes provide long-term housing with 24-hour support and supervision for people with a psychiatric diagnosis who are unable to live on their own. HSC homes are located in both rural and urban centres throughout Ontario. If spaces are available, residents have the choice of living in the city or in the country. HSC homes are available in all regions of Ontario and are administered by various hospitals.

The Homes for Special Care program at the Centre for Addiction and Mental Health (Queen Street site), administers 427 residential beds in 22 licensed homes. Most of these homes are located north of the Metropolitan Toronto boundary. There are 18 homes in York Region, three in Peel Region and one in the Toronto area. The Homes for Special Care program at the Whitby Mental Health Centre administers 37 beds in three licensed homes. Two of these homes are located in Toronto and one is in York Region. The Whitby Mental Health Centre also has homes in other areas, but due to the focus of this guide, only these three are listed here.

Homes for Special Care are licensed annually following inspections by fire and public health inspectors. The program's community support workers also conduct an annual environmental inspection. The community support workers also monitor the homes through frequent, random visits during which they discuss problems and concerns with both residents and the operator of the home.

Frequently asked questions

How do I apply?

You must have a psychiatric diagnosis and require a supervised setting. A referral to the program should be sent to the appropriate Homes for Special Care (HSC) office before you are discharged from hospital. For homes administered through the Centre for Addiction and Mental Health, call 416 583-4315. For homes administered through the Whitby Mental Health Centre, call 905 668-5881 ext. 6158. For other HSC locations in Ontario, please call one of these offices to be directed to the appropriate office.

Once the referral is made, you will be interviewed and assessed by a community support worker. The interview determines whether the program will be helpful to you. People accepted into the HSC program are asked to visit two or three homes to see if they like one of them. The final decision is yours. If the selected home has space available, you can usually move in within the week.

Who pays for the program?

People who have money of their own pay for the program. If you are unable to manage your own finances, you can get help from the Office of the Public Trustee. If you do not have money of your own, ODSP will assess your financial situation. If you are eligible for assistance, ODSP will pay for the program until your situation changes.

What is provided?

All daily needs are provided: food, clothing, toiletries, necessary transportation, and social and recreation activities. Residents also receive a personal needs allowance, which provides monthly spending money.

Will I lose my bed if I am re-admitted into the hospital?

If you must enter the hospital, your bed is held for two weeks. Extensions can be granted if you require hospital treatment for longer than two weeks.

What are my responsibilities?

Residents are encouraged to make their beds and clean their homes. You will be asked to be on time for meals and to inform the staff if you will not be present for a meal. Residents are also responsible for maintaining personal hygiene. You will be asked to do as much for yourself as possible. If you need help to do any task, the homeowner or a staff person will provide friendly help.

Will I have roommates?

Most residents share a room with one, two or three other residents.

If I have a problem with another resident, can I move to another home?

If problems occur between roommates, one person can be moved to another room, if there is space. If the problem continues and it has been discussed with the community support worker, you may move to another home. If you are not happy, you are free to leave the program at any time and will get help finding another place to live.

Are there rules to follow?

Each home has different rules about restricted areas in the home, smoking areas and meal times. The rules are simple and can be discussed with the home operator and the home's staff before you move in.

Homes for Special Care

BRIEF DESCRIPTION	Homes for Special Care (HSC) boarding homes offer single and shared rooms. Most rooms are shared by two or three people. A limited number of single rooms are available. Smoking is allowed in the common smoking area. Visitors are allowed in common areas and rooms during regular hours. Three meals per day are provided. Tenants can assist with cooking and household chores. The entire house is dedicated to housing people with mental health concerns. Tenants are covered by the Tenant Protection Act.
POPULATION	Age 18 and older. Men and women with mental health concerns.
SERVICES	Provides on-site support 24 hours a day and community support workers who facilitate and co-ordinate services to address residents' needs. Offers personal care (assistance with activities of daily living) and general counselling. HSC homes have a network for social activities such as bowling, swimming, crafts and social evenings with bingo, dancing and other activities or mental health programs. Residents may also join any other activities or clubs in the community. Staff have experience or training in issues related to mental health and substance use.
HOUSE CULTURE	No alcohol or other substances are allowed in the home. Most homes have pets, but it would be difficult to have a tenant move in with his or her own pet. No overnight guests are permitted in shared rooms. Staff store medication and remind tenants to take it.
COST	Funded by the Ministry of Health and Long-Term Care. Tenants receive a personal needs allowance of \$112 per month. Some homes offer private rentals at a price negotiable with the housing operators.
CAPACITY	Each home houses seven to 45 people. Please see the individual profiles for more detail.
TO APPLY	Please contact Homes for Special Care CAMH at 416 583-4315 or Homes for Special Care Whitby at 905 668-5881 ext. 6158. The application process consists of an interview, an assessment and a visit to the home. The application asks about legal involvement, substance use, methadone use, and immigration or refugee status. Typical waiting time is one week to one month.
ACCESSIBILITY	No wheelchair access. No specific accommodations for developmental challenges, hearing impairment, visual impairment or brain injury, but accommodations may be arranged on a case-by-case basis, depending on the level of help needed.

Profiles of Homes for Special Care (HSC) Homes: CAMH

Administrative Office

Centre for Addiction and Mental Health
1001 Queen St. W., Administration Building, Room 2069
Toronto, ON M6J 1H4
Tel.: 416 583-4315
Fax: 416 583-4359

Brigitta's Home for Special Care

Map area

17. York (Newmarket)

BRIEF DESCRIPTION	Homes for Special Care (HSC) boarding home with shared rooms. Located near shopping mall, churches, swimming pool, hospital and clinics.
CAPACITY	22 (women only)

Brookside Lodge

Map area

17. York (Newmarket)

BRIEF DESCRIPTION	Homes for Special Care (HSC) boarding home with single and shared rooms. Located on a quiet street in the middle of town. Close to convenience stores, library, theatres, shops, hospital and Fairy Lake Park.
CAPACITY	29 (men and women)

Brown's Residential Home

Map area

17. York (Newmarket)

BRIEF DESCRIPTION	Homes for Special Care (HSC) boarding home with shared rooms. Located in the centre of town, close to all amenities. Large lot with a wonderful garden.
CAPACITY	17 (women only)

Cedar Lane Lodge

Map area

17. York (Jackson's Point)

BRIEF DESCRIPTION	Homes for Special Care (HSC) boarding home with single and shared rooms. Two acres of beautifully landscaped property a short walk from transportation, library, bus routes, post office, restaurants and other amenities.
CAPACITY	14 (men only)

Cedarlane Residential Home

Map area

17. York (Holland Landing)

BRIEF DESCRIPTION	Homes for Special Care (HSC) boarding home with single and shared rooms. Walking distance to a small town with library, stores, coffee shop and bank. Separate recreation room with TV and radio.
CAPACITY	27 (men only)

Cholodny's Residential Home

Map area

16. Peel (Brampton)

BRIEF DESCRIPTION	Homes for Special Care (HSC) boarding home with shared rooms. Home is on a large lot in a country setting. Smoking area is separately heated and ventilated.
CAPACITY	12 (women only)

Dowling's Residential Manor

Map area

17. York (Holland Landing)

BRIEF DESCRIPTION	Homes for Special Care (HSC) boarding home with single and shared rooms. Large home in a village. Close to amenities.
CAPACITY	20 (men only)

Drenkelly Home

Map area

17. York (Streetsville)

BRIEF DESCRIPTION	Homes for Special Care (HSC) boarding home with single and shared rooms. Home is on a large scenic lot in a quiet residential area.
CAPACITY	7 (women only)

Gordon's Residential Home

Map area

17. York (Holland Landing)

BRIEF DESCRIPTION	Homes for Special Care (HSC) boarding home with single and shared rooms. Home sits on three hectares and has gardens and a swimming pool.
CAPACITY	27 (men and women)

Heritage Lodge

Map area

17. York (Newmarket)

BRIEF DESCRIPTION	Homes for Special Care (HSC) boarding home with single and shared rooms. Walking distance to Main St., coffee shop, convenience store, bus transportation and library.
CAPACITY	21 (men and women)

Hillcrest

Map area

17. York (Newmarket)

BRIEF DESCRIPTION	Homes for Special Care (HSC) boarding home with shared rooms. Short walk to downtown, bowling and trips. Home has separate smoking house.
CAPACITY	16 (men only)

Jay Kar Lodge

Map area

17. York (Newmarket)

BRIEF DESCRIPTION	Homes for Special Care (HSC) boarding home with single and shared rooms. Large country home close to amenities.
CAPACITY	21 (men and women)

Lakeview Place

Map area

17. York (Newmarket)

BRIEF DESCRIPTION	Homes for Special Care (HSC) boarding home with single and shared rooms. Home is located in a rural setting. Offers daily transportation into Newmarket.
CAPACITY	19 (men only)

McGenetry's Residential Home

Map area

17. York (Newmarket)

BRIEF DESCRIPTION	Homes for Special Care (HSC) boarding home with single and shared rooms. Home-like atmosphere in a country setting. Close to town and a variety of stores, pizza parlour and other amenities.
CAPACITY	7 (men only)

Oliver House

Map area

16. Peel (Caledon)

BRIEF DESCRIPTION	Homes for Special Care (HSC) boarding home with single and semi-private rooms. Large country home situated on 15 hectares in the Caledon Hills. Natural stream runs through property. Home also has an in-ground pool. Far from alcohol outlets and "street life." An in-house medical practitioner and an in-house psychiatrist are available for follow-up.
CAPACITY	45 (men and women)

Paragon Residential Home

Map area

17. York (Keswick)

BRIEF DESCRIPTION	Homes for Special Care (HSC) boarding home with single and shared rooms. Near lake with easy access to amenities including convenience store and GO bus.
CAPACITY	14 (men and women)

Parkview Manor

Map area

17. York (Newmarket)

BRIEF DESCRIPTION	Homes for Special Care (HSC) boarding home with single and shared rooms. Home is located within walking distance of downtown Newmarket and shopping facilities.
CAPACITY	14 (men and women)

Pipe and Slipper Home

Map area

17. York (Keswick)

BRIEF DESCRIPTION

Homes for Special Care (HSC) boarding home with shared rooms. Situated on three hectares in a country setting. Farm animals, large garden, greenhouse and wood working shop on site. Crafts, swimming in Lake Simcoe and ice fishing are also available. There is a pond on the property for summer and winter fishing and ice-skating.

CAPACITY

33 (men only)

Queenview Residential Home

Map area

17. York (Queensville)

BRIEF DESCRIPTION

Homes for Special Care (HSC) boarding home with all shared rooms. Home is on three hectares, with pool, satellite TV, air conditioning, animals and garden. Weekly house visits by doctor.

CAPACITY

17 (women only)

Shyan Bryne

Map area

17. York (Newmarket)

BRIEF DESCRIPTION

Homes for Special Care (HSC) boarding home with single and shared rooms. Home is on three hectares of beautiful countryside with ponds, ducks and pets.

CAPACITY

20 (men and women)

Sunnybrook Residential Home

Map area

17. York (Jackson's Point)

BRIEF DESCRIPTION

Homes for Special Care (HSC) boarding home with single and shared rooms. Home is near Lake Simcoe on two acres, which provides privacy and room for group activities such as badminton and horseshoes. Within walking distance of stores, restaurants and parks. GO bus stop at the back door.

CAPACITY

9 (men and women)

Thomas Residential Home

Map area

4. Toronto West (South)

BRIEF DESCRIPTION	Homes for Special Care (HSC) boarding home with single and shared rooms. Close to banks, churches, stores, restaurants, library, community building, local transit and Toronto transit system.
CAPACITY	16 (men and women)

Profiles of Homes for Special Care (HSC) Homes: Whitby

Administrative office

Whitby Mental Health Centre
700 Gordon St.
Whitby, ON L1N 5S9
Tel.: 905 668-5881 ext. 6158
Fax: 905 430-4032

Botsford Street

Intersection of site
Main St. & Water St.

Map area
17. York (Newmarket)

BRIEF DESCRIPTION

Homes for Special Care (HSC) boarding home with shared rooms. Private rentals are also available at a price negotiated with the housing operator. Smoking is allowed in the enclosed porch area. Some residents are paid a nominal fee to help with household chores such as washing dishes and setting tables.

CAPACITY

13 (men only)

Lowther Avenue

Intersection of site
Bloor St. W. &
St. George St.

Map area
7. Downtown Trinity/Spadina

BRIEF DESCRIPTION

Homes for Special Care (HSC) boarding home with shared rooms. Private rentals are available at a price negotiated with the housing operator. Smoking is allowed in an enclosed shed.

CAPACITY

12 (women only)

Spencer Avenue

Intersection of site
Queen St. W. &
Dufferin St.

Map area
5b. Parkdale/High Park

BRIEF DESCRIPTION

Homes for Special Care (HSC) boarding home with shared rooms. Smoking is only allowed in the room next to the kitchen.

CAPACITY

12 (women only)

Poverello Charities Ontario

Administrative office
203 Berkeley St.
Toronto, ON M5A 2X3
Tel.: 416 366-2952
Fax: 416 366-8621

Intersection of site
Queen St. E. &
Parliament St.

Map area
9. Don River West

BRIEF DESCRIPTION	Boarding home with single rooms in five shared and interconnected houses. Smoking is allowed on the covered outside rear deck. Visitors are allowed in living areas on the main floor. Two meals per day are provided from Monday to Saturday. Preparation of meals is shared among residents. The entire house is dedicated to housing people with mental health concerns. Poverello Charities foster a social and communal environment based on the philosophy that chronic mental health concerns stem in part from isolation.
POPULATION	No age restriction. Men and women with mental health concerns.
SERVICES	Offers self-help groups. Staff have experience or training in issues related to mental health.
HOUSE CULTURE	No alcohol is allowed in the house. No pets. No overnight guests. Residents manage their own medication. Residents are usually expected to have daytime activities outside the home.
COST	\$525 per month
CAPACITY	30
TO APPLY	Please call 416 366-2952. The application asks about substance use. Waiting times vary and depend on vacancies.
ACCESSIBILITY	No wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

4

Generic housing

Housing Connections

For the most up-to-date information on Housing Connections please visit their website at www.housingconnections.ca.

Housing Connections was formed to make it easier for applicants to find and access social housing in Toronto. Housing Connections is not a landlord and does not offer housing. It maintains and manages a centralized waiting list for 200 housing providers in nearly 600 locations. The housing providers include Toronto Community Housing, private non-profits and co-operatives.

In Ontario, social housing is also known as subsidized housing or rent-geared-to-income (RGI) housing.

Housing Connections manages the waiting list for shared accommodation as well as independent RGI units. To access the shared accommodation there are two options. You can apply through Housing Connections or directly through the housing provider. It may be faster to apply directly to the housing provider. To access the independent units, you must apply through Housing Connections.

Housing Connections publishes a booklet called *Housing Listings* that provides addresses and maps of social housing in Toronto. This booklet lists the number of bedrooms in each unit and includes information about wheelchair access and whether supports are available. It also lists shared accommodations and accommodations for seniors. For more details about the buildings, features, vacancy trends and supports available, please see Housing Connections' *Guide to Social Housing in Toronto*.

Eligibility

These are the basic eligibility requirements for subsidized housing:

- One member of the household must be at least 16 years old and able to live independently.
- Each member of the household must meet at least one of the following criteria:
 - The member is a Canadian citizen, or
 - The member has made an application for status as a permanent resident under the Immigration and Refugee Protection Act (Canada), or
 - The member has made a claim for refugee protection under the Immigration and Refugee Protection Act (Canada).
- There must be no removal order that has become enforceable under the Immigration and Refugee Protection Act (Canada) against any member of the household.
- No member of the household may owe money to another social housing provider in Ontario. If he or she does owe money, a payment schedule must be put in place.
- No household member or former household member may have convictions for rent-geared-to-income fraud or misrepresentation.

How to apply

You need only one application to apply for any number of housing locations. You can get an application by:

- calling Housing Connections to have an application mailed to you (see phone number below)
- visiting the Housing Connections office (see address below)
- visiting one of the Access Centres. Some Access Centres provide services in a variety of languages and

help applicants complete the forms. You will find some of these centres listed in this guide's section on Housing Help Centres.

- downloading it from www.housingconnections.ca
- requesting one by e-mail from Housing Connections' general inquiries at ask@housingconnections.ca.

Make sure the application is complete and that all supporting documents are included. Your application will not be considered if it is incomplete or if documents are missing. Read the instructions carefully and if you have any questions, please call or visit the Housing Connections office. Once your application is complete, please mail or drop off the application to:

Housing Connections

365 Bloor St. E., 7th Floor
Toronto, ON M4W 3L4
Tel.: 416 981-6111
Fax: 416 981-6112

PLEASE NOTE:

As of May 2005, Housing Connections will be moving to:
176 Elm St., Toronto, ON M5T 3M4
(at University Ave. and Elm St., behind Mount Sinai Hospital).

The office hours are Monday to Friday, 8:30 a.m. to 4:30 p.m. There is a drop box that is open until 6:00 p.m.

For up-to-date information on Housing Connections' location and hours of operation, call 416 981-6111 or visit the website at www.housingconnections.ca.

You can get information about your application from the automated telephone line 24 hours a day, seven days a week. Telephone representatives are available on weekdays from 9:00 a.m. to 12:00 noon and from 2:00 p.m. to 4:00 p.m.

Once a year, applicants must confirm their interest in remaining on the Housing Connections waiting list. You must also notify Housing Connections of any changes to your information in order to maintain your eligibility status. You must notify Housing Connections or the nearest Access Centre if:

- your address changes
- your phone number changes
- you want to live in locations other than those you chose on your application
- the number of people in your household changes
- the contact person on your application changes.

Cost

In Ontario, social housing is rent-geared-to-income. Tenants pay about 30 per cent of their gross monthly household income. For example, if you make \$1,500 a month, your rent might be about \$500. Depending on your situation, you may have other deductions and allowances. You may also have to pay extra for parking, hydro or other services. If you receive social assistance, rent is charged at a set amount, according to the kind of benefits you receive and the number of people covered by your benefits.

Special priority

Special priority status on the waiting list is reserved for people who are experiencing abuse.

Any member of your household of any age who is subject to abuse from another person with whom he or she shares joint residence may apply for special priority on the waiting list.

Your request must be in writing. It must state that the member of the household is experiencing abuse

by another person and must indicate whether the abuser is, or was, living with the abused person, or was sponsoring him or her as an immigrant.

You must complete the Declaration of Abuse form and submit it to Housing Connections with supporting information and documentation, including a referral letter from a professional and the completed Confirmation of Abuse form. You may attach this information to your application or submit it separately.

You may indicate an appropriate way for Housing Connections to communicate about your request with you or the person acting on your behalf.

Frequently asked questions

Will Housing Connections tell me if my application is complete, or do I have to call them to find out?

You do not need to call. Housing Connections will mail you a notice. If your application is not complete, you will be told what further information is needed. You will not be placed on the waiting list until your application is complete.

What can I do if my application is not accepted?

You have a right to comment in writing if Housing Connections makes a proposed decision to reject your application.

What if I owe money to a social housing provider?

To be placed on the waiting list or to be offered housing, you must have an up-to-date payment schedule in place. The payment schedule must be arranged with your previous landlord.

What if the money is owed on a property where I was not responsible for 100 per cent of the rent?

If you were a primary leaseholder, you must have a payment schedule in place for 100 per cent of the money you owe. If you were a joint tenant with someone who abused you, a payment schedule for 50 per cent of the money you owe must be put in place.

How long will it take until I am housed?

It is difficult to estimate how long it will take before you are offered accommodation, because it depends on when people move out and what size units you are waiting for. The wait can range from one to three years for a bachelor apartment, and up to 10 years for one- to five-bedroom homes. You are ranked on the waiting list according to the day you applied. Your name is placed on the waiting lists of all the housing projects that you qualify for or said that you prefer. The more locations you select, the more waiting lists you will be placed on and the greater your chances of being offered housing sooner.

How many offers do I get?

You get three housing offers. When applying, you should only choose locations that you really want because if you refuse three offers, your name will be removed from all waiting lists. If your name is removed from the list, you will have to re-apply and you will lose your spot on the waiting list.

How will I be contacted for an offer?

Since units must be rented promptly, housing providers need a daytime telephone number so they can call you when a unit becomes available. If you cannot be reached during the day, it would be helpful if you gave Housing Connections a telephone number of a contact person who can be reached during the day so he or she can pass on the message to you. If your contact information changes, let Housing Connections know right away.

If I am housed somewhere that is not my first choice, will I still be on the waiting list for my other choices?

No. Once housed, an applicant is taken off all waiting lists and will have to begin the process again with a brand new application. This is why it is important to choose your locations carefully.

If I add new locations to my application after I submit it, will I have different application dates for the new locations?

Housing Connections manages the waiting list for several housing providers. You will have a new application date for each housing provider. Each housing provider has its own waiting list and may have many different housing locations. Your application date for each list is the date that you selected for that particular housing provider. If you applied to one location at an earlier date, you can't jump ahead of other applicants on a different provider's waiting list by using the earlier application date.

What if I need a special type of unit?

Many housing locations have wheelchair access. They also have specially designed units for people who need assistive devices. Some providers offer programs such as meals, shared units, help with daily living activities, or other types of supportive housing. Ask a Housing Connections staff member, or refer to the *Guide to Social Housing in Toronto* for more information about specialized units.

Is there any way my teenage son can have a separate bedroom from my other son who's still a toddler?

No. According to the City of Toronto's Occupancy Standards, if you have two children who are the same sex, they must share a bedroom. The only way that two children of the same sex can have separate bedrooms is if the rooms are smaller than those required for two people (four square metres per person). Remember that the larger the unit you request, the longer you will likely be waiting.

Can my son and daughter share a room if I want them to?

Two children of the opposite sex are usually given their own bedrooms, but may share a bedroom if the household requests it in writing. The shared bedroom must provide at least the minimum required space for two people.

Toronto Community Housing

Toronto Community Housing is the largest social housing provider in Canada. It was formed in January 2002, merging the former Metro Toronto Housing Corporation and the former Toronto Housing Company.

Toronto Community Housing houses about 164,000 low- and moderate-income tenants. This includes older adults, families, singles, refugees, newcomers to Canada and people with special needs. The Toronto Community Housing portfolio includes more than 350 high-rise and low-rise apartment buildings, as well as about 800 houses and duplexes throughout the city.

Market rent units

Toronto Community Housing has market rent units available for singles, families and older adults who can afford to pay market rent rates. These units are not subsidized. If you are interested in living in a market rent unit at Toronto Community Housing, you need to submit an application for market rent accommodation. This application is available online at www.torontohousing.ca or by contacting the market rental office, which is open from Monday to Friday, 8:30 a.m. to 4:00 p.m.

Toronto Community Housing, Market Rental Office

Central Marketing Unit
 15 Scadding Ave., Main Floor
 Toronto, ON M5A 4E9
 Tel.: 416 981-RENT (7368)
 Fax: 416 981-4500
 E-mail: marketrent@torontohousing.ca

If you owe money to a private landlord or to a non-profit housing agency, including Toronto Community Housing, they will not be able to accept your application until you have paid in full or you can prove that you have made arrangements to pay back the landlord.

If your application is accepted, Toronto Community Housing will keep it on file for one year. It is your responsibility to contact the Market Rental Office to keep your application active. If your income, housing requirements, address or phone number change, you must notify them.

If you receive a market rental unit and your income decreases, you may apply to have your name put on the waiting list for subsidized housing.

Subsidized housing

Toronto Community Housing also has subsidized or rent-geared-to-income housing. If you are interested in this, you must apply through Housing Connections. Please refer to the Housing Connections listing.

Generic shared housing

127 Isabella Non-profit Residence Inc.

Administrative office

127 Isabella St.
 Toronto, ON M4Y 1P3
 Tel.: 416 928-9458
 Fax: 416 928-3126

Intersection of site

Yonge St. & Bloor St.

Map area

8. Downtown

BRIEF DESCRIPTION

Generic housing with bachelor units (including a four-piece bathroom) in a shared house with a shared kitchen. There is no maximum length of stay. Smoking is allowed in tenants' rooms and in the common kitchen. Tenants are responsible for their own meals. The units are not dedicated solely to housing people with mental health or substance use concerns. Tenants are covered by the Tenant Protection Act.

POPULATION

Age 16 and older. Men and women living with HIV/AIDS.

SERVICES

Offers referrals for community support.

HOUSE CULTURE

There is a harm reduction philosophy. Alcohol use is permitted. Pets are permitted. One overnight guest is permitted once per month, for a maximum of three nights. Tenants manage their own medication.

COST

Rent geared to income

CAPACITY

20

TO APPLY

Please call 416 928-9458. The application asks about legal involvement, substance use, methadone use, and immigration or refugee status. Typical waiting time is up to one year, but this varies and depends on vacancies.

ACCESSIBILITY

No wheelchair access. Accommodations for people with hearing impairment (two units have visual fire alarms).

All Saints Church: Cornerstone Women's Residence

Administrative office	Intersection of site	Map area
327 Dundas St. E. Toronto, ON M5A 2A2 Tel.: 416 869-3551 Fax: 416 368-7819	Sherbourne St. & Dundas St. E.	8. Downtown

BRIEF DESCRIPTION	Supportive housing with single rooms in a shared house. There is no maximum length of stay. Smoking is allowed in designated smoking areas. Visitors are allowed during visiting hours if accompanied by a tenant. Tenants are responsible for their own meals, but staff facilitate the preparation of one hot meal per day and tenants participate in a community food program. The residence is not dedicated solely to housing people with mental health or substance use concerns. Tenants are covered by the Tenant Protection Act.
POPULATION	Age 18 and older. Women who are homeless or chronically under-housed.
SERVICES	Provides on-site support 15 hours a day, plus on-call nighttime support. Offers referrals for personal care, counselling and employment services. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups.
HOUSE CULTURE	There is a harm reduction philosophy. No alcohol is allowed in the house. No pets are allowed, other than the house cats. No overnight guests. Tenants manage their own medication, though staff can store medication if tenants wish, and assist by reminding tenants to take it.
COST	Maximum ODSP housing allowance (\$414 per month)
CAPACITY	18
TO APPLY	Please call 416 869-3551 and speak to a housing worker. The application asks about medical, personal and tenancy history as well as desired level of support. It does not ask about legal involvement, substance use, methadone use, or immigration or refugee status. Typical waiting time is three to six months, but this varies and depends on vacancies.
ACCESSIBILITY	No wheelchair access. Housing does not have accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Arrabon House Inc.: Arrabon House

Administrative office

29 Wilson Park Rd.
Toronto, ON M6K 3B6
Tel.: 416 536-7037
Fax: 416 536-7721

Intersection of site

King St. W. &
Jameson Ave.

Map area

5b. Parkdale/High Park

BRIEF DESCRIPTION	Residential group home with shared rooms. Residents may stay until they are 18 years old. Smoking is not allowed inside the building. Visitors are allowed in all common areas. Three meals per day are provided. The house is not dedicated solely to housing people with mental health or substance use concerns.
POPULATION	Age 13 to 18. Young women who are experiencing family conflicts, are survivors of sexual or physical abuse, or are under emotional stress.
SERVICES	Provides on-site support 24 hours a day, seven days a week. Offers personal care products, recreational programming, case management, general counselling, life-skills programs, and referrals for community services such as substance use counselling and employment support. Staff have experience or training in working with issues related to mental health and substance use, and diverse cultural groups. Arrangements can be made to provide services in languages other than English.
HOUSE CULTURE	There is a harm reduction philosophy. No alcohol or other substances are allowed. No pets. No overnight guests. Staff store medication and remind residents to take it.
COST	Free. Donations are appreciated.
CAPACITY	7
TO APPLY	All professional referrals through centralized access to residential services at 416 482-7884. Family and self-referrals may call the house directly at 416 536-7037. The application asks about legal involvement, substance use, and immigration or refugee status. Typical waiting time is two to three months, but this varies and depends on vacancies.
ACCESSIBILITY	No wheelchair access. No accommodations for people with developmental challenges or hearing impairment.

CRC Self-Help Inc.

Administrative office
40 Oak St.
Toronto, ON M5A 2C6
Tel.: 416 363-4234
Fax: 416 363-7006

Intersections of sites
Various locations

Map areas

4. Toronto West (South)	9. Don River West
7. Downtown Trinity/Spadina	10. Central Toronto (East)
8. Downtown	11. Don River East
	12. Toronto East

BRIEF DESCRIPTION	Generic housing with single rooms in shared houses. There is no maximum length of stay. Smoking is not allowed inside the houses. There are no designated visitors' areas. Tenants are responsible for their own meals. The houses are not dedicated solely to housing people with mental health or substance use concerns. Tenants are covered by the Tenant Protection Act.
POPULATION	Age 18 and older. Men and women who are homeless. People who are transgendered, transsexual or intersex and who identify as women can be housed in women-only homes, while those who identify as men can be housed in men-only homes.
SERVICES	Provides on-site support from 9:00 a.m. to 5:00 p.m., Monday to Friday, and a 24-hour emergency pager system. Offers group case management and referrals for community services. Staff have experience or training in working with issues related to substance use and concurrent disorders, and diverse cultural groups. Services are offered in English, Japanese and Greek.
HOUSE CULTURE	There is a harm reduction philosophy. There are some "dry by choice" houses and some "responsible use" houses with respect to alcohol. Overnight guests are permitted up to three nights per month. Pets are permitted but, as a courtesy, tenants should ask other housemates for approval. Tenants manage their own medication.
COST	Rent geared to income
CAPACITY	177 units (some men-only, some women-only and some mixed)
TO APPLY	Please call the housing office at 416 363-4234 to make an appointment for an initial intake interview. The application asks about substance use, methadone use, and immigration or refugee status. Typical waiting time is up to one year, but this varies and depends on vacancies.
ACCESSIBILITY	No wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Deep Quong Non-profit Homes

Administrative office
 106 Beverley St.
 Toronto, ON M5T 1Y2
 Tel.: 416 340-7918
 Fax: 416 340-8495

Intersection of site
 Spadina Ave. &
 Dundas St. W.

Map area
 7. Downtown Trinity/Spadina

BRIEF DESCRIPTION

Alternative housing with single rooms in a shared house. There is no maximum length of stay. Smoking is permitted in tenants' rooms and in the common living room. Tenants are responsible for their own meals. The house is not dedicated solely to housing people with mental health or substance use concerns. Computer and Internet access are available. There is an active Tenants' Association and a strong emphasis is placed on tenant involvement. Tenants also sit on the Board of Directors. Tenants are covered by the Tenant Protection Act.

POPULATION

No age restriction. People who are homeless and hard to house.

SERVICES

Provides no support services. Offers referrals.

HOUSE CULTURE

There is a harm reduction philosophy. Alcohol use is permitted. Maximum length of stay for overnight guests is three days. Pets are discouraged, but not restricted. Tenants manage their own medication.

COST

Rent geared to income

CAPACITY

64

TO APPLY

Please call 416 340-7918 or visit the agency office. Applications are available in the lobby 24 hours a day. The application asks about substance use, and immigration or refugee status. Typical waiting time is eight months, but this varies and depends on vacancies.

ACCESSIBILITY

Wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Dixon Neighbourhood Homes Inc.—St. Lawrence Street (Townhouses)

Administrative office	Intersection of site	Map area
c/o Dixon Hall 58 Sumach St. Toronto, ON M5V 3J7 Tel.: 416 863-0499 Fax: 416 863-9981	River St. & King St. E.	8. Downtown

BRIEF DESCRIPTION	Supportive housing with single rooms in shared townhouses. Each home is shared by four people. There is no maximum length of stay. There are no designated smoking or visitors' areas. Tenants are responsible for their own meals. The townhouses are not dedicated solely to housing people with mental health or substance use concerns. Tenants are covered by the Tenant Protection Act.
POPULATION	Age 18 and older. Men and women who are homeless.
SERVICES	Offers recreational programming, case management, general counselling, substance use counselling, employment services and off-site staff support. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups. Arrangements can be made on a case-by-case basis to provide services in languages other than English.
HOUSE CULTURE	There is a harm reduction philosophy. Alcohol use is permitted. Overnight guests are permitted. In the townhouses, all housemates must approve any pets. Tenants manage their own medication.
COST	Rent geared to income
CAPACITY	40 (in 10 townhouses)
TO APPLY	Please call 416 304-0738 and speak to a housing worker. Priority is given to referrals from Dixon's other programs and shelters. The application asks about immigration or refugee status.
ACCESSIBILITY	No wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Ecuhome Corporation

Administrative office

73 Simcoe St., Ste. 308
Toronto, ON M5J 1W9
Tel.: 416 593-9313
Fax: 416 593-7996

Intersections of sites

Various locations

Map areas

5b. Parkdale/High Park
7. Downtown Trinity/Spadina
8. Downtown
9. Don River West
11. Don River East

BRIEF DESCRIPTION

Supportive housing with single rooms in a shared house. There is no maximum length of stay. Smoking is allowed in tenants' rooms. Visitors are allowed in tenants' rooms and in common areas. Tenants are responsible for their own meals. Houses are not dedicated solely to housing people with mental health or substance use concerns. Tenants are covered by the Tenant Protection Act.

POPULATION

Age 18 and older. Men and women. Offers housing for individuals, couples and families.

SERVICES

Provides on-site support seven hours a day, Monday to Friday. Offers personal care (life skills), case management and referrals for counselling and employment services. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; chronic homelessness; sexual orientation and gender identity; and diverse cultural groups.

HOUSE CULTURE

No alcohol or other substances are allowed in the house or common areas. There are restrictions on overnight guests. Pets are allowed as long as they meet licensing and vaccination requirements. Tenants manage their own medication, but staff assist by reminding tenants to take it.

COST

Rent geared to income

CAPACITY

32 family units, 363 single units

TO APPLY

Please call the tenancy office at 416 537-1334 ext. 1. The application asks about substance use, and immigration or refugee status. Typical waiting time is three months, but this varies and depends on vacancies.

ACCESSIBILITY

Three houses have wheelchair access. Accommodations for people with developmental challenges and brain injury. No accommodations for people with hearing impairment or visual impairment.

Fife House: Site 1

Administrative office	Intersection of site	Map area
571 Jarvis St., 2nd Floor Toronto, ON M4Y 2J1 Tel.: 416 205-9888 Fax: 416 205-9919	Dufferin St. & Bloor St. W.	6. Central Toronto (West)

BRIEF DESCRIPTION	Supportive housing with single rooms in a shared house. Smoking is allowed in the designated smoking area. There is no designated visitors' area. Tenants are responsible for their own meals, but staff can order groceries on behalf of tenants. The house is not dedicated solely to housing people with mental health or substance use concerns. Tenants are covered by the Tenant Protection Act.
POPULATION	No age restriction. Women living with HIV/AIDS. Mandate includes people who are transgendered, transsexual or intersex and who identify as women.
SERVICES	Provides on-site support. Provides personal care to palliative care clients. Offers case management, general counselling and referral services. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; HIV/AIDS; and sexual orientation and gender identity.
HOUSE CULTURE	There is a harm reduction philosophy. No alcohol is allowed on the premises. No pets. One overnight guest is permitted for a maximum of two nights per week. Staff can store medication if tenants wish.
COST	Rent geared to income
CAPACITY	6
TO APPLY	Please call intake worker at 416 205-9888. The application asks about legal involvement, substance use, and immigration or refugee status. Typical waiting time is one year, but this varies and depends on vacancies.
ACCESSIBILITY	No wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Fife House: Site 3

Administrative office	Intersection of site	Map area
571 Jarvis St., 2nd Floor Toronto, ON M4Y 2J1 Tel.: 416 205-9888 Fax: 416 205-9919	Spadina Ave. & Dundas St. W.	7. Downtown Trinity/Spadina

BRIEF DESCRIPTION	Supportive housing with single rooms in a shared house. Smoking is allowed in the designated smoking area. There is no designated visitors' area. Tenants are responsible for their own meals, but staff can order groceries on behalf of tenants. The house is not dedicated solely to housing people with mental health or substance use concerns. Tenants are covered by the Tenant Protection Act.
POPULATION	No age restriction. Men and women living with HIV/AIDS.
SERVICES	Provides on-site support. Provides personal care to palliative care clients. Offers case management, general counselling and referral services. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; HIV/AIDS; and sexual orientation and gender identity.
HOUSE CULTURE	There is a harm reduction philosophy. No alcohol is allowed on the premises. No pets. One overnight guest is permitted for a maximum of two nights per week. Staff can store medication, if tenants wish.
COST	Rent geared to income
CAPACITY	5
TO APPLY	Please call intake worker at 416 205-9888. The application asks about legal involvement, substance use, and immigration or refugee status. Typical waiting time is one year, but this varies and depends on vacancies.
ACCESSIBILITY	No wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Fred Victor Centre: Fred Victor Centre Housing

Administrative office	Intersection of site	Map area
145 Queen St. E. Toronto, ON M5A 1S1 Tel.: 416 364-8228 Fax: 416 364-4728	Queen St. W. & Jarvis St.	8. Downtown

BRIEF DESCRIPTION	Alternative housing with single rooms in a shared apartment. The apartment has a shared kitchen. Smoking is allowed in the lounge and in tenants' rooms. Visitors are allowed in the lounge and in tenants' rooms. Tenants are responsible for their own meals. The building is not dedicated solely to housing people with mental health or substance use concerns. Tenants are covered by the Tenant Protection Act.
POPULATION	Age 16 and older. Men and women who are chronically homeless.
SERVICES	Provides on-site support eight hours a day, Monday to Friday. Offers case management, general counselling, substance use counselling, employment services, and low-cost meals at the building restaurant. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups.
HOUSE CULTURE	There is a harm reduction philosophy. Tenants may drink in their rooms but alcohol is not allowed in the common areas. Cats and smaller animals are permitted. All cats must be spayed or neutered. Overnight guests are permitted for up to three consecutive nights, a maximum of seven overnight visits per month. Tenants manage their own medication.
COST	Rent geared to income
CAPACITY	194
TO APPLY	Please call the housing office at 416 369-1199. The application asks about substance use, and immigration or refugee status. Typical waiting time is two months to one year, but this varies and depends on vacancies.
ACCESSIBILITY	Wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Genesis Place Homes Inc.: Yonge Street Mission (Shared Housing)

Administrative office	Intersection of site	Map area
280 Gerrard St. E. Toronto, ON M5A 2G4 Tel.: 416 929-9614 Fax: 416 929-7204	The Esplanade & Sherbourne St.	8. Downtown

BRIEF DESCRIPTION	Alternative housing with single rooms in a shared house. There is no maximum length of stay. Smoking is not allowed inside the building. There is no designated visitors' area. Tenants are responsible for their own meals. The house is not dedicated solely to housing people with mental health or substance use concerns. Tenants are covered by the Tenant Protection Act.
POPULATION	No age restriction. Men and women who are homeless or hard to house, or who have a history of homelessness. Offers housing for individuals, couples and families. Tenants must have the ability and desire to be a good neighbour and need only moderate levels of support.
SERVICES	Provides on-site support from 9:00 a.m. to 5:00 p.m., Monday to Friday. Offers recreational programming, referrals for employment services and referrals for weekly support groups. If clients need personal care, staff will help tenants access these services. Staff have experience or training in issues related to mental health and substance use. Staff work at Genesis Place Homes Inc. and do not live on site.
HOUSE CULTURE	Tenants may drink in their rooms, but alcohol is not allowed in the common areas. As a courtesy, overnight guests should be approved by other tenants. Pets are not generally permitted. Tenants manage their own medication.
COST	Rent geared to income
CAPACITY	9 (one men-only and one women-only unit)
TO APPLY	Please call 416 929-9614 and ask for Genesis Place. The application asks about immigration or refugee status. Typical waiting time is up to six months, but this varies and depends on vacancies.
ACCESSIBILITY	No wheelchair access.

Good Shepherd Ministries: Barrett House

Administrative office
412 Queen St. E.
Toronto, ON M5A 1T3
Tel.: 416 869-3619
Fax: 416 869-0510

Intersection of site
Queen St. E. &
Parliament St.

Map area
9. Don River West

BRIEF DESCRIPTION	Supportive housing with single rooms in a shared house. Maximum length of stay depends on the person's ability to develop independent living skills. Smoking is allowed in the common smoking area. Three meals per day are provided. Lunch and dinner are prepared by staff, and residents prepare their own breakfasts. The house is not dedicated solely to housing people with mental health or substance use concerns. Barrett House strives to promote and protect human dignity. Services are offered in a spirit of compassion, trust, acceptance and respect.
POPULATION	Age 18 and older. People living with HIV/AIDS. Priority is given to people who have a history of homelessness and who require attendant care on a 24-hour basis and the core services of homemaking personnel. Applicants who do not meet this core mandate will not be accepted. Mandate includes people who are transgendered, transsexual or intersex and who identify as men. Women are accepted under special circumstances.
SERVICES	Provides on-site support 24 hours a day, seven days a week. Offers on-site support for homemaking, personal support and attendant services.
HOUSE CULTURE	Residents are expected to use moderation and consideration with regard to alcohol use. No pets. No overnight guests. Residents manage their own medication. If residents wish, staff can store medication and remind residents to take it.
COST	Based on ability to pay
CAPACITY	6
TO APPLY	Please call 416 864-1627 and speak with the director of Barrett House. Application asks about legal involvement, substance use, and immigration or refugee status, but applicants will not be rejected based on this information. Typical waiting time is one to two years, but this varies and depends on vacancies.
ACCESSIBILITY	Wheelchair access. Housing has an elevator and accommodations for people with moderate physical disabilities or impairments. Residents are expected to be relatively independent.

Homes First Society: Jarvis House

Administrative office
 90 Shuter St., 2nd Floor
 Toronto, ON M5B 2K6
 Tel.: 416 395-1870
 Fax: 416 395-1873

Intersection of site
 Jarvis St. &
 Dundas St. E.

Map area
 8. Downtown

BRIEF DESCRIPTION

Supportive housing with single rooms in a shared apartment. There is no maximum length of stay. Smoking is allowed in tenants' rooms and in the common smoking area. There is no designated visitors' area. Tenants are responsible for their own meals. This housing is owned by Toronto Community Housing Corporation and managed by Homes First Society: a SHOP project. The house is not dedicated solely to housing people with mental health or substance use concerns. Tenants are covered by the Tenant Protection Act.

POPULATION

Age 45 and older. Men who are homeless.

SERVICES

Provides on-site support eight hours a day, Monday to Friday. Offers recreational programming, case management, general counselling, substance use counselling and employment services. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; sexual orientation and gender identity; and chronic homelessness. Services are offered in English and Russian.

HOUSE CULTURE

Harm reduction policy: intervention. Tenants manage their own medication.

COST

Rent geared to income

CAPACITY

24

TO APPLY

Please apply through Housing Connections (see page 127). Referrals from Seaton House are also accepted. The application asks about substance use and immigration or refugee status. Waiting times vary and depend on vacancies.

ACCESSIBILITY

Wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

LOFT Community Services: McEwan Housing and Support Services

Administrative office	Intersection of site	Map area
205 Richmond St. W. Ste. 301 Toronto, ON M5V 1V3 Tel.: 416 979-1994 Fax: 416 979-3028	Church St. & Wellesley St. E.	8. Downtown

BRIEF DESCRIPTION	Supportive housing with single rooms in shared houses. There is no maximum length of stay. There are no designated smoking or visitors' areas. Tenants are responsible for their own meals. Staff can help prepare meals if tenants wish. The houses are not dedicated solely to housing people with mental health or substance use concerns. Tenants are covered by the Tenant Protection Act.
POPULATION	Age 16 to 65. Men and women living with HIV/AIDS, who may also have mental health concerns or substance use concerns.
SERVICES	The Dundonald site provides on-site support 24 hours a day, seven days a week. The other two sites provide low support. Offers personal care, recreational programming, case management, substance use counselling, employment services and HIV-related services. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; HIV/AIDS; sexual orientation and gender identity; and diverse cultural groups.
HOUSE CULTURE	There is a harm reduction policy that includes supporting people taking methadone. Tenants are covered by the Tenant Protection Act, but are asked not to consume alcohol in the house. Overnight guests are permitted up to three nights per week. No pets. Tenants manage their own medication. However, depending on the stage of illness and if tenants wish, staff can store medication and remind tenants to take it, or medical staff can dispense the medication.
COST	Rent geared to income
CAPACITY	22 (three homes with five units in each and seven self-contained units in LOFT apartments at two other sites)
TO APPLY	Please call 416 929-6228. The application asks about substance use and methadone use. Typical waiting time is six months, but this varies and depends on vacancies.
ACCESSIBILITY	Wheelchair access. Accommodations for people living with AIDS dementia. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

McLeod House: Residential Home and Collegeview Apartments

Administrative office

11 Lowther Ave.
Toronto, ON M5R 1C5
Tel.: 416 925-7346
Fax: 416 961-3878

Intersection of site

Bloor St. W. &
Avenue Rd.

Map area

7. Downtown Trinity/Spadina

BRIEF DESCRIPTION

McLeod House has a residential group home and a second-stage apartment-style community. Residents develop life skills in this co-operative and supportive setting with the goal of living as independently as possible. There is no maximum length of stay. Smoking is not allowed inside the building. There is no designated visitors' area. The house is not dedicated solely to housing people with mental health or substance use concerns.

POPULATION

Age 18 and older. Men and women with physical disabilities or acquired brain injury.

SERVICES

Provides on-site support 24 hours a day, seven days a week. Offers recreational programming, case management and referrals for general counselling, substance use counselling, employment services and community services. Staff have experience or training in issues related to physical disabilities and acquired brain injury.

HOUSE CULTURE

No alcohol or other substance use is allowed in the house. No pets. No overnight guests. Residents manage their own medication.

COST

Rent geared to income

CAPACITY

22 (six in the group home, 16 in the apartments)

TO APPLY

Please call 416 925-7346 and request an application form. Prospective residents will be contacted for an interview. Waiting times vary and depend on vacancies.

ACCESSIBILITY

Wheelchair access. Accommodations for people with brain injury and other physical disabilities. No accommodations for people with developmental challenges, hearing impairment or visual impairment.

Nishnawbe Homes Inc.: Shared Housing

Administrative office

360 Bloor St. W.
Ste. 405
Toronto, ON M5S 1X1
Tel.: 416 975-5451
Fax: 416 975-0089

Intersections of sites

Dundas St. W. &
Keele St.
Dundas St. W. &
Dufferin St.
Dundas St. W. &
Lansdowne Ave.
St. Clair Ave. W. &
Oakwood Ave.
Queen St. W. &
Roncesvalles Ave.

Bloor St. W. &
Lansdowne Ave.
Dundas St. E. &
Jones Ave.
Pape Ave. &
Queen St. E.
Danforth Ave. &
Main St.
Danforth Ave. &
Greenwood Ave.

Map areas

4. Toronto West (South)
5b. Parkdale/High Park
10. Central Toronto (East)
11. Don River East

BRIEF DESCRIPTION

Generic housing with single rooms in shared houses. There is no maximum length of stay. There are no designated smoking or visitors' areas. Tenants are responsible for their own meals. The houses are not dedicated solely to housing people with mental health or substance use concerns. Tenants are covered by the Tenant Protection Act.

POPULATION

Age 18 and older. Aboriginal men and women who are homeless.

SERVICES

Staff have experience or training in issues related to aboriginal people.

HOUSE CULTURE

There is a zero tolerance policy on alcohol in the house. There are restrictions on overnight guests at the following sites: St. Clair Ave. W. & Oakwood Ave.; Danforth Ave. & Greenwood Ave; Dundas St. E. & Jones Ave.; Bloor St. W. & Lansdowne Ave; Queen St. W. & Roncesvalles Ave.; and Main St. & Danforth Ave. There are restrictions on pets at all sites. Tenants manage their own medication.

COST

Rent geared to income

CAPACITY

46 (three to five in each house)

TO APPLY

Please call Nishnawbe Homes at 416 975-5451. Typical waiting time is one to two years, but this varies and depends on vacancies.

ACCESSIBILITY

No wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Operation Springboard: Frank Drea House

Administrative office
2 Carlton St., Ste. 800
Toronto, ON M5B 1J3
Tel.: 416 977-0089
Fax: 416 977-2840

Intersection of site
Gerrard St. E. &
Jones Ave.

Map area
11. Don River East

BRIEF DESCRIPTION	Supportive housing with shared rooms. There is no maximum length of stay. Smoking is not allowed inside the building. There is no designated visitors' area. Three meals per day are provided. The house is not dedicated solely to housing people with mental health or substance use concerns. Tenants are covered by the Tenant Protection Act.
POPULATION	Age 16 and older. Men with social, developmental or physical disabilities or challenges.
SERVICES	Provides on-site support 24 hours a day, seven days a week. Offers personal care (monitors hygiene), recreational programming, case management, general counselling, substance use counselling and employment services. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; and diverse cultural groups.
HOUSE CULTURE	There is a harm reduction philosophy. No alcohol or other substances are allowed in the house. No pets. No overnight guests. Staff store medication and remind tenants to take it. There is a curfew.
COST	Rent geared to income
CAPACITY	10
TO APPLY	Please call 416 465-9447. Applicants must be on a priority waiting list for housing through an agency that works with people with developmental disabilities. The application asks about legal involvement, substance use, methadone use, and immigration or refugee status. Waiting times vary and depend on vacancies.
ACCESSIBILITY	Wheelchair access. Accommodations for people with social, developmental and physical disabilities or challenges.

Operation Springboard: Markeen House

Administrative office	Intersection of site	Map area
2 Carlton St., Ste. 800 Toronto, ON M5B 1J3 Tel.: 416 977-0089 Fax: 416 977-2840	Jarvis St. & Dundas St. E.	8. Downtown

BRIEF DESCRIPTION	Generic housing with single rooms in a shared house. There is no maximum length of stay. Smoking is not allowed inside the building. Visitors are allowed in the sunroom. Tenants are responsible for their own meals. The house is not dedicated solely to housing people with mental health or substance use concerns. Tenants are covered by the Tenant Protection Act.
POPULATION	Age 18 and older. Men who are homeless and hard to house.
SERVICES	Provides on-site support 24 hours a day, seven days a week. Offers general counselling and referrals for substance use counselling. Staff have experience or training in issues related to mental health, substance use and concurrent disorders.
HOUSE CULTURE	There is a harm reduction philosophy. Alcohol use is permitted. Overnight guests are permitted. No pets. Tenants manage their own medication, but staff assist by reminding tenants to take it.
COST	Rent geared to income
CAPACITY	60
TO APPLY	Please call 416 975-5448 and speak to the supervisor. The application asks about immigration or refugee status. Waiting times vary and depend on vacancies.
ACCESSIBILITY	Wheelchair access. No specific accommodations for people with developmental or physical challenges, but accommodations may be arranged on a case-by-case basis.

Operation Springboard: North Beaches Residence

Administrative office
2 Carlton St., Ste. 800
Toronto, ON M5B 1J3
Tel.: 416 977-0089
Fax: 416 977-2840

Intersection of site **Map area**
Gerrard St. E. & Main St. 12. Toronto East

BRIEF DESCRIPTION	Generic housing with shared and single rooms in a shared house. Tenants must be in programs or at work during the day and must be working toward independent living. There is no maximum length of stay. Smoking is not allowed inside the building. Visitors are allowed in common areas. Three meals per day are provided. The residence is not dedicated solely to housing people with mental health or substance use concerns. Tenants are covered by the Tenant Protection Act.
POPULATION	Age 16 and older. Men with social, developmental or physical disabilities or challenges.
SERVICES	Provides on-site support 24 hours a day, seven days a week. Offers general counselling, substance use counselling, employment services and life-skills training. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; and diverse cultural groups.
HOUSE CULTURE	There is a harm reduction philosophy. No alcohol or other substances allowed. No pets. No overnight guests. Staff store medication and remind tenants to take it. There is a curfew.
COST	Rent geared to income
CAPACITY	10
TO APPLY	Please call 416 690-8001. Applicants must be on a priority waiting list for housing through an agency that works with people with developmental disabilities. The application asks about legal involvement, substance use, methadone use, and immigration or refugee status. Waiting times vary and depend on vacancies.
ACCESSIBILITY	No wheelchair access.

Seaton House: Birchmount Seniors' Residence

Administrative office	Intersection of site	Map area
339 George St. Toronto, ON M5A 2N2 Tel.: 416 392-5522 Fax: 416 392-5549	Kingston Rd. & Birchmount Rd.	13. Scarborough West

BRIEF DESCRIPTION	Supportive housing with shared rooms. There is no maximum length of stay for residents with a pension income. Stay is limited for residents with no income. There are designated smoking and visitors' areas. Four meals per day are provided. Housing is provided in partnership with PACE East and the Toronto East General Hospital. The residence is not dedicated solely to housing people with mental health or substance use concerns.
POPULATION	Age 55 and older. Men who are homeless. Mandate includes people who are transgendered, transsexual or intersex and who identify as men.
SERVICES	Provides on-site support 24 hours a day, seven days a week. Offers personal care, recreational programming, case management, general counselling and substance use counselling. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups.
HOUSE CULTURE	There is a harm reduction philosophy. All alcohol use within the residence is staff-managed. No pets. No overnight guests. Staff store medication and medical staff dispense it. Bed check occurs at midnight.
COST	Free for people with no income. If residents receive pension income or ODSP, they must pay room and board allowance (\$930) but receive a personal needs allowance of \$112 per month.
CAPACITY	60
TO APPLY	Please call Central Seaton House Intake at 416 392-5522. The application asks about legal involvement, substance use, methadone use, and immigration or refugee status in order to provide appropriate support. Applicants must be in the Seaton House system for 30 days prior to being transferred to Birchmount Seniors' Residence. Typical waiting time is 30 days, but this varies and depends on vacancies.
ACCESSIBILITY	Wheelchair access. No specific accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury, but accommodations can be arranged on a case-by-case basis.

Shared Living with Attendant Services

Administrative office	Intersections of sites	Map areas
Not applicable	Various locations	8. Downtown 9. Don River West 15. Seneca Heights/ Agincourt/Malvern

BRIEF DESCRIPTION	This housing is only available to people who have both a permanent physical disability and who require physical help with activities of daily living. Shared housing providers offer attendant services in a communal home setting with private bedrooms and shared bathrooms and kitchens. Some sites offer self-contained bachelor apartments with access to common living areas. Staff are not trained to work with people with mental health concerns.
POPULATION	Age 16 and older. Men and women who have both a permanent physical disability and require physical help with activities of daily living. Shared housing may be the preferred choice for people with a limited capacity to self-direct or who have multiple service needs.
SERVICES	Attendant services are provided on both a pre-scheduled and a 24-hour on-call basis. Services include help with bathing, toileting, rising and retiring, dressing, positioning and transferring, meal preparation and eating. Services may include help with breathing, light housekeeping, banking and shopping, and nurturing assistance.
COST	Rent subsidies are available at most sites.
CAPACITY	22
TO APPLY	<p>All applications must be made through: Project Information Centre (PIC) c/o Centre for Independent Living in Toronto (CILT) Inc. 205 Richmond St. W., Ste. 605, Toronto, ON M5V 1V3 Tel.: 416 599-2458 ext. 34 Fax: 416 599-3555 E-mail: pic@cilt.ca Website: www.cilt.ca</p> <p>PIC is the centralized access point, but does not itself provide housing. Applicants must call 416 599-2458 to obtain the PIC application form, as well as a directory of attendant services in Toronto, and return the application to PIC. In addition to the age and ability requirements (as outlined in the previous sections), applicants must also have active health insurance cards, be able to have their medical or professional needs met by the existing community health network on a visitation basis and be able to safely have attendant services provided in the community. Waiting time may be long due to the low number of vacancies.</p>
ACCESSIBILITY	Wheelchair access. Housing providers may or may not have accommodations for people with a developmental challenge, hearing impairment, sight impairment or brain injury.

Toronto Christian Resource Centre: Long-Term Housing

Administrative office	Intersection of site	Map area
40 Oak St. Toronto, ON M5A 2C6 Tel.: 416 363-4234 Fax: 416 363-7006	Broadview Ave. & Gerrard St. E.	11. Don River East

BRIEF DESCRIPTION	Generic housing with single rooms in two shared units. There is no maximum length of stay. There are no designated smoking or visitors' areas. Tenants are responsible for their own meals. The house is not dedicated solely to housing people with mental health or substance use concerns. Tenants are covered by the Tenant Protection Act.
POPULATION	Age 18 and older. Men and women with low incomes.
SERVICES	Off-site support is available at the Christian Resource Centre. Offers referrals for community services. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups.
HOUSE CULTURE	One house does not permit alcohol use, while the second house does. Overnight guests are permitted for a maximum of three nights per month. Pets are permitted. Tenants manage their own medication.
COST	Rent geared to income
CAPACITY	11
TO APPLY	Please call 416 363-4234. The application asks about substance use, and immigration or refugee status. Typical waiting time is up to one year, but this varies and depends on vacancies.
ACCESSIBILITY	No wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Turning Point Youth Services: The Redwood Program

Administrative office

95 Wellesley St. E.
Toronto, ON M4Y 2X9
Tel.: 416 925-9250
Fax: 416 925-9926

Intersection of site

Confidential

Map area

Confidential

BRIEF DESCRIPTION

Group home with shared and single rooms in a shared house. There is no maximum length of stay. Smoking is not allowed inside the building. Visitors are allowed in the common room. Tenants are responsible for their own meals. The house is not dedicated solely to housing people with mental health or substance use concerns. Tenants are covered by the Tenant Protection Act.

POPULATION

Age 16 to 21. Young men. Mandate includes people who are transgendered, transsexual or intersex and who identify as men.

SERVICES

Offers on-site support 24 hours a day, seven days a week. Offers personal care, recreational programming, case management, general counselling (until tenants are 19 years of age) and referrals for substance use counselling. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups.

HOUSE CULTURE

There is a harm reduction philosophy. No alcohol or other substances are allowed. No pets. No overnight guests. Staff store medication and remind tenants to take it.

COST

\$350 per month

CAPACITY

8

TO APPLY

Please call 416 925-9250 ext. 224 and speak with an intake worker. The application asks about legal involvement, substance use, methadone use, and immigration or refugee status. Typical waiting time is six months to one year, but this varies and depends on vacancies.

ACCESSIBILITY

No wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

YWCA Toronto: Humewood Drive Housing

Administrative office
Bongard House
80 Woodlawn Ave. E.
Toronto, ON M4T 1C1
Tel.: 416 961-8100
Fax: 416 961-7739

Intersection of site
St. Clair Ave. W. &
Bathurst St.

Map area
4. Toronto West (South)

BRIEF DESCRIPTION	Supportive housing with single rooms in a shared house. There is no maximum length of stay. Smoking rules vary from unit to unit and are negotiated with other tenants. Most units allow smoking in common smoking areas and in tenants' rooms. Designated visitors' areas vary from unit to unit and are negotiated with other tenants. Tenants are responsible for their own meals. There is an extra fee for laundry facilities. This housing is offered in partnership with Housing, Shelter & Support—City of Toronto. The house is not dedicated solely to housing people with mental health or substance use concerns. Tenants are covered by the Tenant Protection Act. The program adheres to Social Housing Reform Act and Regulations.
POPULATION	Age 16 and older. Women who are homeless, including women with mental health or substance use concerns, refugee issues or other barriers.
SERVICES	Offers recreational programming, general counselling, substance use counselling and employment services. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups.
HOUSE CULTURE	There is a harm reduction philosophy with support services available. Tenants should be abstinent from substances of concern for at least one year before moving in. Alcohol is permitted in tenants' rooms. Alcohol policy in common areas is determined by tenants. There is a restriction on pets due to allergies. Restrictions on overnight guests vary from unit to unit, and are agreed upon by tenants. Tenants manage their own medication.
COST	Rent geared to income
CAPACITY	16
TO APPLY	Please call 416 923-8454. The application asks about legal involvement, substance use, methadone use, and immigration or refugee status. Waiting times vary and depend on vacancies.
ACCESSIBILITY	No wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Generic
self-contained
housing

Dixon Neighbourhood Homes Inc.: Dundas Site

Administrative office

c/o Dixon Hall
58 Sumach St.
Toronto, ON M5V 3J7
Tel.: 416 863-0499
Fax: 416 863-9981

Intersection of site

Broadview Ave. &
Dundas St. E.

Map area

11. Don River East

BRIEF DESCRIPTION

Supportive housing with self-contained one-bedroom units. There is no maximum length of stay. There are no designated smoking or visitors' areas. Tenants are responsible for their own meals. The house is not dedicated solely to housing people with mental health or substance use concerns. Tenants are covered by the Tenant Protection Act.

POPULATION

Age 18 and older. Men and women who are homeless, and their partners.

SERVICES

Offers recreational programming, case management, general counselling, substance use counselling, employment services and off-site staff support. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups. Services may be offered on a case-by-case basis in languages other than English.

HOUSE CULTURE

There is a harm reduction philosophy. Alcohol use is permitted. Overnight guests are permitted. Pets are permitted. Tenants manage their own medication.

COST

Rent geared to income

CAPACITY

7

TO APPLY

Please call 416 863-0499. Priority is given to referrals from Dixon's other programs and shelters. The application asks about immigration or refugee status.

ACCESSIBILITY

Two units have wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Dixon Neighbourhood Homes Inc.: St. Lawrence Street (Self-Contained Units)

Administrative office	Intersection of site	Map area
c/o Dixon Hall 58 Sumach St. Toronto, ON M5V 3J7 Tel.: 416 863-0499 Fax: 416 863-9981	River St. & King St. E.	8. Downtown

BRIEF DESCRIPTION	Supportive housing with self-contained bachelor units. There is no maximum length of stay. There are no designated smoking or visitors' areas. Tenants are responsible for their own meals. The building is not dedicated solely to housing people with mental health or substance use concerns. Tenants are covered by the Tenant Protection Act.
POPULATION	Age 18 and older. Men and women who are homeless.
SERVICES	Offers recreational programming, case management, general counselling, substance use counselling, employment services and off-site staff support. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups. Arrangements can be made on a case-by-case basis to provide services in languages other than English.
HOUSE CULTURE	There is a harm reduction philosophy. Alcohol use is permitted. Overnight guests are permitted. Tenants manage their own medication.
COST	Rent geared to income
CAPACITY	12
TO APPLY	Please call 416 304-0738 and speak to a housing worker. Priority is given to referrals from Dixon's other programs and shelters. The application asks about immigration or refugee status.
ACCESSIBILITY	No wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Genesis Place Homes Inc.: Yonge Street Mission (Independent Housing)

Administrative office
280 Gerrard St. E.
Toronto, ON M5A 2G4
Tel.: 416 929-9614
Fax: 416 929-7204

Intersections of sites
Various locations

Map areas
9. Don River West
11. Don River East

BRIEF DESCRIPTION	Alternative housing with self-contained units. There is no maximum length of stay. There are no designated smoking or visitors' areas. Tenants are responsible for their own meals. The house is not dedicated solely to housing people with mental health or substance use concerns. Tenants are covered by the Tenant Protection Act.
POPULATION	No age restriction. Men and women who are homeless or hard to house, or who have a history of homelessness. Offers housing for individuals, couples and families. Tenants must have the ability and desire to be good neighbours and need only moderate levels of support.
SERVICES	Support staff available from 9:00 a.m. to 5:00 p.m., Monday to Friday. Offers recreational programming, referrals for employment services and weekly support groups. If clients need personal care, staff will help tenants access these services. A staff member with experience or training in issues related to substance use is available.
HOUSE CULTURE	There is a restriction on alcohol use in common areas. Restrictions on overnight guests are as per rent-g geared-to-income regulations. There is a restriction on the number of pets a tenant may keep. Tenants manage their own medication.
COST	Rent geared to income
CAPACITY	26
TO APPLY	Please call 416 929-9614 and ask for Genesis Place. The application asks about immigration or refugee status. Typical waiting time is two to four years, but this varies and depends on vacancies.
ACCESSIBILITY	No wheelchair access. No specific accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury, but people with some visual and hearing impairments do live in the house.

LOFT Community Services: St. Anne's Place

Administrative office
205 Richmond St. W.
Ste. 301
Toronto, ON M5V 1V3
Tel.: 416 979-1994
Fax: 416 979-3028

Intersection of site
Dufferin St. &
Dundas St. W.

Map area
5b. Parkdale/High Park

BRIEF DESCRIPTION	Supportive housing with self-contained units. There is no maximum length of stay. There are no designated smoking or visitors' areas. One meal per day is provided. Tenants are responsible for all other meals. The house is not dedicated solely to housing people with mental health or substance use concerns. Tenants are covered by the Tenant Protection Act.
POPULATION	Age 55 and older. Men and women who require access to support services 24 hours a day. Offers housing for individuals and couples.
SERVICES	Provides on-site support 24 hours a day, seven days a week. Offers personal care, recreational programming, case management, general counselling, substance use counselling, social support, light housekeeping, laundry, support with medication, escorts to appointments, crisis intervention and emergency response services. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; older adults and frail elderly people with major health issues; and diverse cultural groups (Portuguese and Spanish). Services are offered in English, Portuguese and Spanish.
HOUSE CULTURE	St. Anne's harm reduction policy states that tenants are supported by a team approach of staff and professionals according to the tenants' needs, wants and goals for harm reduction. Alcohol use is permitted. Overnight guests are permitted. Pets are permitted. Tenants manage their own medication, though staff can store medication if tenants wish, and assist by reminding tenants to take it.
COST	Rent geared to income (no charge for support services)
CAPACITY	110 units (35 units offer supportive housing services)
TO APPLY	Please call the program director at 416 536-2761, or visit www.loftcs.org . The application asks about immigration or refugee status. Typical waiting time is 18 months, but this varies and depends on vacancies.
ACCESSIBILITY	Wheelchair access. Accommodations for people with developmental challenges, hearing impairment, visual impairment, brain injury, memory impairment, dementia and substance use concerns.

Nishnawbe Homes Inc.: Apartments

Administrative office

360 Bloor St. W.
 Ste. 405
 Toronto, ON M5S 1X1
 Tel.: 416 975-5451
 Fax: 416 975-0089

Intersection of site

Queen St. E. &
 Jones Ave.

Map area

11. Don River East

BRIEF DESCRIPTION

Generic housing with self-contained units in an apartment building. There is no maximum length of stay. There are no designated smoking or visitors' areas. Tenants are responsible for their own meals. The building is not dedicated solely to housing people with mental health or substance use concerns. Tenants are covered by the Tenant Protection Act.

POPULATION

Age 18 and older. Aboriginal men, women and families who are homeless.

SERVICES

Staff have experience or training in issues related to aboriginal people.

HOUSE CULTURE

There is a zero tolerance policy on alcohol in the house. Overnight guests are permitted. Pets are permitted. Tenants manage their own medication.

COST

Rent geared to income

CAPACITY

17 units

TO APPLY

Please call 416 975-5451. Typical waiting time is six to eight years, but this varies and depends on vacancies.

ACCESSIBILITY

One unit has wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Parkdale United Church Foundation: Phoenix Place

Administrative office	Intersection of site	Map area
171 Dunn Ave. Toronto, ON M6K 2R8 Tel.: 416 532-1191 Fax: 416 532-4334 Toll-free: 1-866-532-4775 Website: www.phoenixplace.com E-mail: management@ phoenixplace.com	King St. W. & Dunn Ave.	5b. Parkdale/High Park

BRIEF DESCRIPTION	Generic housing with self-contained units. There is no maximum length of stay. Tenants who wish to move out must give 30 days notice. Smoking is allowed in tenants' apartments, but not in common areas. Tenants are responsible for their own meals. A food bank is available. Staff can help tenants access Meals on Wheels. The building is not dedicated solely to housing people with mental health or substance use concerns. Tenants are protected by the Tenant Protection Act.
POPULATION	No age restriction. Men and women with low incomes.
SERVICES	Provides on-site support 24 hours a day. Offers general counselling and computer and fax machine services. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; and diverse cultural groups. Services are offered in English, Ethiopian, French, Polish and Serbo-Croatian.
HOUSE CULTURE	Alcohol use is permitted. Cats are permitted. No dogs. Overnight guests must be reported and are permitted to stay for up to one month. Tenants manage their own medication.
COST	\$473 per month
CAPACITY	134 small bachelor units
TO APPLY	Please call 416 532-1191 to arrange for an interview. Typical waiting time is a couple of years, but this varies and depends on vacancies. There is a priority list based on need (e.g., people who are homeless and newcomers).
ACCESSIBILITY	No wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Portland Place Non-profit Housing

Administrative office

163 Portland St.
 Toronto, ON M5V 2E8
 Tel.: 416 703-0652
 Fax: 416 703-4809

Intersection of site

Bathurst St. &
 Queen St. W.

Map area

7. Downtown Trinity/Spadina

BRIEF DESCRIPTION

Alternative housing with self-contained units. There is no maximum length of stay. Smoking is allowed in tenants' apartments. There is no designated visitors' area. Tenants are responsible for their own meals, but the agency co-ordinates with Meals on Wheels and organizes some community meals. The building is not dedicated solely to housing people with mental health or substance use concerns. Tenants are covered by the Tenant Protection Act.

POPULATION

No age restriction. Men and women who are homeless or hard to house. Offers housing for individuals, couples and families.

SERVICES

Provides on-site support 13 hours a day, Monday to Friday, two Saturday visits per month and a 24-hour emergency line. Offers recreational programming, general counselling, substance use counselling, life-skills and budgeting counselling, and referrals for personal care support. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; and sexual orientation and gender identity.

HOUSE CULTURE

There is a harm reduction philosophy. Alcohol use is permitted, but drinking or intoxication in public areas is not. Restrictions on pets are in accordance with municipal by-laws. Overnight visits are restricted to 10 per month. Tenants manage their own medication. If tenants wish, staff can store medication and remind them to take it.

COST

Rent geared to income

CAPACITY

55 to 65 (46 units, including bachelor and one- and two-bedroom units)

TO APPLY

Please call 416 703-0652 and ask for an application interview. The application asks about rent-geared-to-income eligibility. Typical waiting time is more than five years, but this varies and depends on vacancies.

ACCESSIBILITY

Some units have been modified for wheelchair access. Housing has some accommodations for people with visual impairment. People with developmental challenges and physical disabilities may live in the building.

Support Service Living Units (SSLUs) with Attendant Services

Administrative office	Intersections of sites	Map areas	
Not applicable	Various locations	2. North York	8. Downtown
		3. Toronto West (North)	10. Central Toronto (East)
		4. Toronto West (South)	11. Don River East
		5. Parkdale/High Park	12. Toronto East
		6. Central Toronto (West)	13. Scarborough East

BRIEF DESCRIPTION	This housing is only available to people who have both a permanent physical disability and who require physical help with the activities of daily living. Housing includes self-contained apartment units that are integrated into a larger apartment building, and some apartments in a co-operative setting. Staff are not trained to work with people with mental health concerns.
POPULATION	Age 16 and older. Men and women who have a permanent physical disability and require physical help with the activities of daily living. Offers housing for individuals, couples and families. Tenants must be able to direct their own services; that is, they must know what tasks they want the attendant to perform, as well as when and how they should be performed.
SERVICES	Attendant services are provided on a pre-scheduled and on a 24-hour on-call basis. Services include help with bathing, toileting, rising and retiring, dressing, positioning and transferring, meal preparation and eating. Services may include help with breathing, light housekeeping, banking and shopping, and nurturing assistance.
COST	Rent subsidies are available at most sites.
CAPACITY	338 units (including bachelor, one-bedroom, two-bedroom and larger units)
TO APPLY	<p>All applications must be made through: Project Information Centre (PIC) c/o Centre for Independent Living in Toronto (CILT) Inc. 205 Richmond St. W., Ste. 605, Toronto, ON M5V 1V3 Tel.: 416 599-2458 ext. 34 Fax: 416 599-3555 E-mail: pic@cilt.ca Website: www.cilt.ca</p> <p>PIC is the centralized access point, but does not itself provide housing. Applicants must call 416 599-2458 to obtain the PIC application form, as well as a directory of attendant services in Toronto, and return the application to PIC. In addition to the age and ability requirements (as outlined in the previous sections), applicants must also have active health insurance cards, be able to have their medical or professional needs met by the existing community health network on a visitation basis and be able to safely have attendant services provided in the community. Waiting time may be long due to the low number of vacancies.</p>
ACCESSIBILITY	Wheelchair access. People with hearing impairment and visual impairment will be considered on a case-by-case basis.

Wigwamen Inc.: Family Housing

Administrative office
 25 Imperial St., Ste. 310
 Toronto, ON M5P 1B9
 Tel.: 416 481-4451
 Fax: 416 481-5002

Intersections of sites
 Various locations

Map areas

3. Toronto West (North)	12. Toronto East
4. Toronto West (South)	13. Scarborough West
5b. Parkdale/High Park	15. Seneca Heights/ Agincourt/Malvern
10. Central Toronto (East)	
11. Don River East	

BRIEF DESCRIPTION

Generic housing with self-contained one-, two- and three-bedroom units. There is no maximum length of stay. There are no designated smoking or visitors' areas. Tenants are responsible for their own meals. The buildings are not dedicated solely to housing people with mental health or substance use concerns. Tenants are covered by the Tenant Protection Act.

POPULATION

Age 16 and older. Aboriginal men and women. Offers housing for individuals, couples and families.

SERVICES

Offers educational workshops. Staff have experience or training in issues related to First Nations people.

HOUSE CULTURE

Alcohol use is permitted. Overnight guests are permitted for a maximum of two weeks. Pets are permitted. Tenants manage their own medication.

COST

Rent geared to income

CAPACITY

210

TO APPLY

Please call 416 481-4451. The application asks about substance use.

ACCESSIBILITY

Two two-bedroom units have wheelchair access. No specific accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Wigwamen Inc.: Generic Housing

Administrative office	Intersection of site	Map area
25 Imperial St., Ste. 310 Toronto, ON M5P 1B9 Tel.: 416 481-4451 Fax: 416 481-5002	Sheppard Ave. E. & Neilson Rd.	14. Scarborough East

BRIEF DESCRIPTION	Generic housing with self-contained units. There is no maximum length of stay. There are no designated smoking or visitors' areas. Tenants are responsible for their own meals. The buildings are not dedicated solely to housing people with mental health or substance use concerns. Tenants are covered by the Tenant Protection Act.
POPULATION	Age 16 and older. Aboriginal and non-Aboriginal men and women. Offers housing for individuals, couples and families.
SERVICES	Provides on-site support services. Staff have experience or training in issues related to First Nations people.
HOUSE CULTURE	Alcohol use is permitted. Tenants manage their own medication.
COST	Rent geared to income
CAPACITY	57 units
TO APPLY	Aboriginal people please call 416 481-4451. Non-Aboriginal people please call Housing Connections at 416 981-6111. The application asks about substance use, and immigration or refugee status. Waiting times vary and depend on vacancies.
ACCESSIBILITY	One one-bedroom unit has wheelchair access. No specific accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Wigwamen Inc.: Wigwamen Terrace

Administrative office
 25 Imperial St., Ste. 310
 Toronto, ON M5P 1B9
 Tel.: 416 481-4451
 Fax: 416 481-5002

Intersection of site
 Bloor St. W. &
 Spadina Ave.

Map area
 7. Downtown Trinity/Spadina

BRIEF DESCRIPTION	Generic housing with self-contained, one-bedroom units. There is no maximum length of stay. There are no designated smoking or visitors' areas. Tenants are responsible for their own meals. The house is not dedicated solely to housing people with mental health or substance use concerns. Tenants are covered by the Tenant Protection Act.
POPULATION	Age 59 and older. Aboriginal men and women. Offers housing for individuals and couples.
SERVICES	Provides on-site support eight hours a day, Monday to Friday. Offers educational workshops. Staff have experience or training in issues related to First Nations people.
HOUSE CULTURE	Alcohol use is permitted. Pets are permitted. Tenants manage their own medication.
COST	Rent geared to income
CAPACITY	103 units
TO APPLY	Please call 416 481-4451. The application asks about substance use.
ACCESSIBILITY	No wheelchair access. No specific accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Generic transitional housing

Anduhyaun: Nekenaan Second Stage Housing

Administrative office

1296 Weston Rd.
 Toronto, ON M6M 4R3
 Tel.: 416 243-7669
 Fax: 416 243-9929

Intersection of site

Eglinton Ave. W. &
 Weston Rd.

Map area

3. Toronto West (North)

BRIEF DESCRIPTION

Transitional housing with shared rooms, with alternative housing provided for people who are hard to house or homeless. Maximum length of stay is six months with a possible extension. Smoking is not allowed in the building. There is no designated visitors' area, but female visitors and children are allowed during visiting hours. Tenants are responsible for their own meals. The house is not dedicated solely to housing people with mental health or substance use concerns. Tenants are covered by the Tenant Protection Act.

POPULATION

Age 18 and older. Aboriginal women, including women who are fleeing violence and women with children. Mandate includes people who are transgendered, transsexual or intersex and who identify as women.

SERVICES

Provides on-site support eight hours a day, three days a week. Offers life-skills training, case management, general counselling and substance use counselling. Staff have experience or training in issues related to First Nations people; substance use; sexual abuse; and sexual orientation and gender identity.

HOUSE CULTURE

No alcohol or other substances allowed in the house. No pets. No overnight guests. Tenants manage their own medication.

COST

Rent geared to income

CAPACITY

42

TO APPLY

Please call 416 243-7669. The application asks about legal involvement, substance use, and immigration or refugee status. Typical waiting time is up to six months, but this varies and depends on vacancies.

ACCESSIBILITY

Wheelchair access. People with developmental challenges, hearing impairment, visual impairment or brain injury will be considered on a case-by-case basis.

Arrabon House Inc.: Lanthier Place

Administrative office	Intersection of site	Map area
29 Wilson Park Rd. Toronto, ON M6K 3B6 Tel.: 416 536-7037 Fax: 416 536-7721	St. Clair Ave. W. & Vaughan Rd.	4. Toronto West (South)

BRIEF DESCRIPTION	Transitional housing with single rooms in a shared three-bedroom apartment. Tenants participate in a co-operative living environment. Smoking is not allowed inside the building. Visitors are allowed between 9:00 a.m. and midnight. Tenants are responsible for their own meals. The house is not dedicated solely to housing people with mental health or substance use concerns.
POPULATION	Age 16 to 24. Young women in transition to independent living.
SERVICES	A live-in mentor provides some support. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; and diverse cultural groups.
HOUSE CULTURE	There is a harm reduction philosophy. No alcohol or other substances are allowed on site. No pets. No overnight guests. Tenants manage their own medication.
COST	Rent geared to income
CAPACITY	9
TO APPLY	Please call Arrabon House at 416 536-7037 or Lanthier Place at 416 651-4910. The application asks about legal involvement, substance use, and immigration or refugee status.
ACCESSIBILITY	No wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment, brain injury or other disabilities.

Eva's Initiatives: Eva's Phoenix

Administrative office

215 Spadina Ave.
 Ste. 370
 Toronto ON M5T 2C7
 Tel.: 416 977-4497
 Fax: 416 977-6210

Intersection of site

King St. W. &
 Strachan Ave.

Map area

7. Downtown Trinity/Spadina

BRIEF DESCRIPTION

Transitional housing with single rooms in a shared house. Maximum length of stay is one year. Smoking is not allowed inside the building. Visitors are allowed in the common areas within specified times. Residents are responsible for their own meals. The building is not dedicated solely to housing people with mental health or substance use concerns.

POPULATION

Age 16 to 24. Men and women who are at risk.

SERVICES

Provides on-site support 24 hours a day. Offers personal care, recreational programming, counselling, life-skills workshops and employment services. Staff are experienced and trained to work with a diverse population. Staff work with youth to help them reach their housing and employment goals. Service is offered primarily in English. Arrangements can be made for language translation.

HOUSE CULTURE

No alcohol or other substances are permitted on the premises, but clients using substances will not be denied services. Some substance use counselling is offered and appropriate referrals will be made. No pets. Overnight guests are permitted. Residents manage their own medication. Staff cannot store medication.

COST

Free. The program requires that residents contribute earnings to a savings plan, which helps them with their need for last month's rent when they leave Eva's Phoenix.

CAPACITY

50

TO APPLY

Please call 416 364-4716 ext. 236 for information. Applicants are assessed based on their identification of and commitment to their housing and employment goals. There may be a waiting list.

ACCESSIBILITY

Some wheelchair access. There is no specific program for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Fife House: Site 2

Administrative office	Intersection of site	Map area
571 Jarvis St., 2nd Floor Toronto, ON M4Y 2J1 Tel.: 416 205-9888 Fax: 416 205-9919	Gerrard St. E. & Jones Ave.	11. Don River East

BRIEF DESCRIPTION	Supportive housing with single rooms in a shared house. Maximum length of stay is nine months. Smoking is allowed in the designated smoking area only. There is no designated visitors' area. Residents are responsible for their own meals, but staff can order groceries on behalf of residents. The house is not dedicated solely to housing people with mental health or substance use concerns.
POPULATION	No age restriction. Men and women living with HIV/AIDS.
SERVICES	Provides on-site support. Provides personal care to palliative care clients. Offers case management, general counselling and referral services. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; HIV/AIDS; and sexual orientation and gender identity.
HOUSE CULTURE	There is a harm reduction philosophy. No alcohol is allowed on the premises. No pets. No overnight guests. Staff can store medication, if residents wish.
COST	Rent geared to income
CAPACITY	5
TO APPLY	Please call the intake worker at 416 205-9888. The application asks about legal involvement, substance use, and immigration or refugee status. Typical waiting time is one year, but this varies and depends on vacancies.
ACCESSIBILITY	No wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Genesis Place Homes Inc.: Yonge Street Mission (Dry House)

Administrative office
280 Gerrard St. E.
Toronto, ON M5A 2G4
Tel.: 416 929-9614
Fax: 416 929-7204

Intersection of site
Queen St. E. &
Broadview Ave.

Map area
11. Don River East

BRIEF DESCRIPTION

Alternative housing with single rooms in a shared house. Maximum length of stay is one year, plus a possible three-month extension. Smoking is not allowed inside the building. There is no designated visitors' area. Residents are responsible for their own meals. The entire building is dedicated to housing people with mental health or substance use concerns.

POPULATION

No age restriction. Men who are homeless or hard to house, or who have a history of homelessness. Offers housing for individuals, couples and families.

SERVICES

Provides on-site support from 9:00 a.m. to 5:00 p.m., Monday to Friday. Offers recreational programming, referrals for employment services and referrals for weekly support groups. If residents need personal care, staff will help them access these services. Staff have experience or training in issues related to substance use. Staff do not live on site.

HOUSE CULTURE

No alcohol or other substances are allowed in the house. As a courtesy, overnight guests should be approved by the other residents. Residents manage their own medication. Residents are required to sign and follow an occupancy agreement.

COST

Rent geared to income

CAPACITY

9 (two units)

TO APPLY

Please call 416 929-9614 and ask for Genesis Place. The application asks about immigration or refugee status. Typical waiting time is four to eight months, but this varies and depends on vacancies.

ACCESSIBILITY

No wheelchair access.

Homes First Society: Strachan House

Administrative office	Intersection of site	Map area
90 Shuter St., 2nd Floor Toronto, ON M5B 2K6 Tel.: 416 214-1870 Fax: 416 214-1873	King St. W. & Bathurst St.	7. Downtown Trinity/Spadina

BRIEF DESCRIPTION	Transitional housing with single rooms in a shared apartment. There is no maximum length of stay. Smoking is allowed in tenants' rooms and in unit common areas. There is no designated visitors' area. One meal per day is provided. The house is not dedicated solely to housing people with mental health or substance use concerns. Tenants are covered by the Tenant Protection Act.
POPULATION	No age restriction. Men and women who are homeless.
SERVICES	Provides on-site support 24 hours a day, seven days week, and personal care by visiting doctors. Offers recreational programming, case management, general counselling, substance use counselling, employment services (Tenant's First Employment Program), meal club, community kitchen and in-house banking services. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; chronic homelessness; and sexual orientation and gender identity. Services are offered in English, Spanish and some Aboriginal languages.
HOUSE CULTURE	Harm reduction policy: intervention. Alcohol may only be consumed within tenant's own unit. Eight overnight guests are permitted per month. Pets must have their vaccinations and must not be a nuisance to other tenants. Staff can store medication, if tenants wish.
COST	Rent geared to income
CAPACITY	76
TO APPLY	Please call 416 395-0928 or drop by. Referrals are accepted. The application asks about substance use, and immigration or refugee status.
ACCESSIBILITY	Wheelchair access. Accommodations for people with hearing impairment (specially installed devices; some staff know American Sign Language). No accommodations for people with developmental challenges, visual impairment or brain injury.

LOFT Community Services: SOS Transitional Co-op

Administrative office

SOS Office
622 Yonge St., 2nd Floor
Toronto, ON M4Y 1Z8
Tel.: 416 926-0744

Intersection of site

Confidential

Map area

Confidential

BRIEF DESCRIPTION

Transitional housing with single rooms in a shared house. Residents must be in school, employed or looking for work. Maximum length of stay ranges from six to 12 months. Smoking is not allowed inside the building. There is a designated visitors' area. Residents are responsible for their own meals. The house is not dedicated solely to housing people with mental health or substance use concerns.

POPULATION

Ages 16 to 24. Youth who are homeless and who are involved, or at risk of becoming involved, in the sex trade.

SERVICES

Provides on-site support (mentor and outreach worker). Offers case management, general counselling, substance use counselling and employment services. The SOS office offers health, employment, legal, personal care, laundry, showers and food services. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups.

HOUSE CULTURE

There is a harm reduction philosophy. No alcohol use is allowed in the house. No pets. No overnight guests. Staff store medication and remind residents to take it.

COST

Free

CAPACITY

5

TO APPLY

Please call 416 926-0744 or drop in to the office. Preference is given to users of the drop-in. The application asks about legal involvement, substance use, and immigration or refugee status. Applicants can be housed immediately if space is available.

ACCESSIBILITY

No wheelchair access.

Massey Centre: Post-natal Housing

Administrative office	Intersection of site	Map area
1102 Broadview Ave. Toronto, ON M4K 2S5 Tel.: 416 425-6348 Fax: 416 425-4056	Broadview Ave. & Mortimer Ave.	10. Central Toronto (East)

BRIEF DESCRIPTION	Post-natal transitional housing with independent, self-contained apartments and townhouses. Maximum length of stay in each is six months. Smoking is allowed in the backyard. There is no designated visitors' area. Residents are responsible for shopping, cooking and keeping their apartments clean.
POPULATION	Age 21 and younger. Single mothers with one baby.
SERVICES	Apartments are supervised 24 hours a day. Townhouses are supported with minimal supervision. Offers personal care, recreational programming, case management, general counselling and substance use counselling, employment services, parenting classes, life-skills classes and high school courses. Staff have experience or training in issues related to mental health and substance use, and diverse cultural groups.
HOUSE CULTURE	No alcohol or other substances allowed in the house. There is a zero violence policy. No pets. No overnight guests. Residents manage their own medication. There is a curfew for the apartment dwellings. In the apartments and townhouses, guests must leave by a certain time.
COST	Apartment: \$199 per month Townhouse: \$212 per month
CAPACITY	49 (10 self-contained apartments and 17 townhouses)
TO APPLY	Please call the intake worker at 416 425-6348. The application asks about legal involvement, substance use, methadone use, and immigration or refugee status. Typical waiting time is one week to one month, but this varies and depends on vacancies.
ACCESSIBILITY	One unit has wheelchair access. Accommodations for people with developmental challenges.

Massey Centre: Pre-natal Maternity Program

Administrative office 1102 Broadview Ave. Toronto, ON M4K 2S5 Tel.: 416 425-6348 Fax: 416 425-4056	Intersection of site Broadview Ave. & Mortimer Ave.	Map area 10. Central Toronto (East)
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BRIEF DESCRIPTION	Generic maternity housing with shared and single rooms in a shared house. Women stay in shared rooms until the baby is born and then move to a single room. Maximum length of stay is two months after the baby is born. Smoking is allowed on the balcony. Visitors are allowed in the sitting rooms. Three meals per day are provided. People with mental health or substance use concerns may be eligible.
POPULATION	Age 21 and younger. Young women who are pregnant and in need.
SERVICES	Provides on-site support 24 hours a day. Offers personal care, recreational programming, case management, general counselling and substance use counselling, employment services, life-skills classes, parenting classes, budgeting classes and high school courses. Staff have experience or training in issues related to mental health and substance use, and diverse cultural groups.
HOUSE CULTURE	There is an abstinence philosophy. No alcohol or other substances are allowed in the house. There is a zero violence policy. No pets. No overnight guests. If residents are under 16 years of age, staff can store medication and remind residents to take it. There is a curfew.
COST	Free
CAPACITY	22
TO APPLY	Please call the intake worker at 416 425-6348. The application asks about legal involvement, substance use, methadone use, and immigration or refugee status. Typical waiting time is one to two weeks, but this varies and depends on vacancies.
ACCESSIBILITY	No wheelchair access. Accommodations can be arranged for people with developmental challenges, hearing impairment and visual impairment, depending on the degree of support needed.

Nazareth House Inc.

Administrative office	Intersection of site	Map area
Address confidential	Bathurst St. & Bloor St. W.	4. Toronto West (South)
Tel.: 416 532-0336		
Fax: 416 532-4801		

BRIEF DESCRIPTION	Nazareth House has a safe, home-like environment. It is a supportive, non-denominational community that provides transitional, goal-oriented housing. Mothers with infants have single rooms and others have shared rooms.
POPULATION	Age 18 to 50. Women who are homeless, including women who are fleeing abuse, who are in recovery from substance use problems, who have post-psychiatric or mental health issues, who need daily structure, or who have infants or are pregnant and lack support.
SERVICES	Provides staff support 24 hours a day. Offers assessment and referrals to community agencies, and individual counselling that identifies problems; sets goals and creates a plan of action. There is an opportunity to learn and use living skills, and to participate in group work that is interactive, supportive and self-help-oriented. There is encouragement and facilitation of life skills that focus on self-responsibility. Social and recreational outings are organized.
HOUSE CULTURE	Nazareth House is a safe house. No alcohol or other substances are allowed in the house. No pets are allowed, due to allergies. From Sunday to Thursday residents must be home by 11:00 p.m. On Friday and Saturday residents must be home by midnight. All prescribed medication and over-the-counter drugs are stored in a locked cabinet in the staff office. If needed, staff will remind residents to take their medication.
COST	Rent geared to income
CAPACITY	11 women and four infants
TO APPLY	Please call 416 532-0336 and speak with the counsellor on duty, who will take you through a short screening process and then give you an appointment for an assessment to determine if Nazareth House can meet your needs. Typical waiting time is three to seven weeks, but this varies and depends on vacancies. Applicants may be housed immediately if space is available.
ACCESSIBILITY	No wheelchair access.

Our Place (Peel): Our Place I

Administrative office

3579 Dixie Rd.
Mississauga, ON
L4Y 2B3
Tel.: 905 238-1383
Fax: 905 238-6916

Intersection of site

Williams Pkwy. &
Centre St.

Map area

16. Peel

BRIEF DESCRIPTION

Supportive housing with shared rooms. Maximum length of stay is one year. There are no designated smoking or visitors' areas. Three meals per day are provided. Two out of the three meals are prepared by staff. The house is not dedicated solely to housing people with mental health or substance use concerns.

POPULATION

Age 16 to 21. Men and women who are homeless. Our Place is a safe place for people who identify as lesbian, gay, bisexual, transgendered, transsexual, queer, questioning or intersex.

SERVICES

Offers personal care (life-skills training), recreational programming, case management and general counselling. Residents are expected to participate in a plan for themselves during their stay.

HOUSE CULTURE

No alcohol is allowed in the facility. The facility has a pet. No other pets allowed. No overnight guests. Residents manage their own medication. Facility is open between 3:30 p.m. and 9:00 a.m. Residents are supported through a logical transition to independent living. Staff are always present when residents are in the house, but residents maintain their own work and social schedules.

COST

Rent geared to income

CAPACITY

6

TO APPLY

Please call 905 454-1048 and speak to front-line staff. E-mail inquiries are also accepted: ourplace1@sympatico.ca. The application asks about legal involvement and substance use. Typical waiting time is two weeks, but this varies and depends on vacancies.

ACCESSIBILITY

No wheelchair access. No specific accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury, but people with disabilities may be accepted on a case-by-case basis. Applicants must be assessed to determine whether the program meets their needs.

Seaton House: Fort York Residence (Shelter)

Administrative office	Intersection of site	Map area
339 George St. Toronto, ON M5A 2N2 Tel.: 416 392-5522 Fax: 416 392-5549	Bathurst St. & King St. W.	7. Downtown Trinity/Spadina

BRIEF DESCRIPTION	Transitional shelter with shared rooms. Maximum length of stay is nine months. Smoking is not allowed in the shelter. Visitors must check in and are allowed in designated areas only. Four meals are provided per day. Housing is provided in partnership with the Furniture Bank, St. Stephen's House and Social and Enterprise Development Innovations (SEDI). The shelter is not dedicated solely to housing people with mental health or substance use concerns.
POPULATION	Age 18 and older. Men who are homeless and who have employment issues, and who are not actively using substances. Mandate includes people who are transgendered, transsexual or intersex and who identify as men.
SERVICES	Provides on-site support 24 hours a day. Offers case management, general counselling, substance use counselling and employment services. Staff have experience or training in employment issues.
HOUSE CULTURE	There is an abstinence philosophy. Residents may not be using alcohol or other substances. No alcohol is allowed on the premises. No pets. No overnight guests. Residents manage their own medication. Curfew is midnight.
COST	Free
CAPACITY	76
TO APPLY	Please call Central Seaton House Intake at 416 392-5522 (residents are triaged from other Seaton House programs). The application asks about legal involvement, substance use, methadone use, and immigration or refugee status in order to provide appropriate support. People who are actively using substances are referred to other Seaton House programs. Applicants can be housed immediately if space is available, but this varies and depends on vacancies.
ACCESSIBILITY	One unit on the main floor has wheelchair access. No specific accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury, but accommodations can be arranged on a case-by-case basis.

Seaton House: Fort York Residence (Single-Room Occupancy Units)

Administrative office
 339 George St.
 Toronto, ON M5A 2N2
 Tel.: 416 392-5522
 Fax: 416 392-5549

Intersection of site
 Bathurst St. &
 King St. W.

Map area
 7. Downtown Trinity/Spadina

BRIEF DESCRIPTION

Transitional shelter with single self-contained units. Maximum length of stay is one year. Smoking is allowed in residents' rooms. Visitors must check in and are allowed in designated areas only. Residents have the option of cooking in their own kitchen or eating at the cafeteria, which provides four meals per day. Housing is provided in partnership with the Furniture Bank, St. Stephen's House and Social and Enterprise Development Innovations (SEDI). The shelter is not dedicated solely to housing people with mental health or substance use concerns.

POPULATION

Age 18 and older. Men who are homeless, have employment issues, and are not actively using substances. Mandate includes people who are transgendered, transsexual or intersex and who identify as men.

SERVICES

Provides on-site support 24 hours a day. Offers case management, general counselling and substance use counselling and employment services. People who are actively using substances are referred to other Seaton House programs. Staff have experience or training in issues related to employment.

HOUSE CULTURE

Residents may not be using alcohol or other substances. No alcohol is allowed on the premises. No pets. No overnight guests. Residents manage their own medication.

COST

\$500 per month

CAPACITY

24

TO APPLY

Residents must be referred from other Seaton House programs and can be housed immediately if space is available. The application asks about legal involvement, substance use, methadone use, and immigration or refugee status, in order to provide appropriate support.

ACCESSIBILITY

No wheelchair access. No specific accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury, but accommodations can be arranged on a case-by-case basis.

Society of St. Vincent de Paul: St. Clare Residence

Administrative office
240 Church St.
Toronto, ON M5B 1Z2
Tel.: 416 364-5577
Fax: 416 364-2055

Intersection of site
Bayview Ave. &
Steeles Ave. E.

Map area
15. Seneca Heights/
Agincourt/Malvern

BRIEF DESCRIPTION	Transitional housing with single rooms in a shared house. Maximum length of stay ranges from three to six months. There is a designated smoking area. Visitors are allowed in the common room. Three meals per day are provided. The residence is not dedicated solely to housing people with mental health or substance use concerns.
POPULATION	No age restriction. Women who need housing.
SERVICES	Provides on-site support 24 hours a day. Offers personal care, recreational programming, case management and general counselling. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups.
HOUSE CULTURE	There is an abstinence philosophy. No alcohol or other substances are allowed in the house. No pets. No overnight guests. Staff can store medication if residents wish, and assist by reminding residents to take it.
COST	Free
CAPACITY	20
TO APPLY	Please call 416 225-3466. The application asks about substance use. Waiting times vary and depend on vacancies.
ACCESSIBILITY	No wheelchair access. No specific accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury, but accommodations can be arranged on a case-by-case basis.

TO Refugee Community Non-profit Homes: Romero House

Administrative office
1558 Bloor St. W.
Toronto, ON M6P 1A4
Tel.: 416 763-1303
Fax: 416 763-2939

Intersection of site
Dundas St. W. &
Bloor St. W.

Map area
5b. Parkdale/High Park

BRIEF DESCRIPTION

Transitional housing with single rooms in a shared house. Maximum length of stay is one year. Smoking is not allowed inside the building. Visitors are allowed in the house and in tenants' rooms. Tenants are responsible for their own meals. The house is not dedicated solely to housing people with mental health or substance use concerns. Tenants are covered by the Tenant Protection Act.

POPULATION

No age restriction. People who are claiming refugee status. Offers housing mainly for families, but individuals and couples can also be housed.

SERVICES

Offers recreational programming, case management, community events, social events and referrals for counselling and employment. Staff have experience or training in working with diverse cultural groups and refugees as a community. Some services may be offered in French and Spanish. For other languages, arrangements can be made for translation and interpretation.

HOUSE CULTURE

Tenants must not be visibly impaired by alcohol, and must not disturb other tenants. No substances other than alcohol are allowed in the house. Restrictions on pets are decided by house occupants. Guests must leave by 11:00 p.m. Tenants who wish to have an overnight guest must inform the house co-ordinator. Tenants manage their own medication.

COST

Rent geared to income

CAPACITY

40

TO APPLY

Please call 416 763-1303. The application asks about immigration or refugee status. Typical waiting time is up to one year, but this varies and depends on vacancies.

ACCESSIBILITY

One unit has wheelchair access. The community centre has wheelchair access. No specific accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury, but support and accommodations can be arranged.

Toronto Christian Resource Centre: Step Up Transitional Housing Program

Administrative office	Intersection of site	Map area
40 Oak St. Toronto, ON M5A 2C6 Tel.: 416 363-4234 Fax: 416 363-7006	Pape Ave. & Gerrard St. E.	11. Don River East

BRIEF DESCRIPTION	Transitional housing with shared rooms. Maximum length of stay is two years. Typically, residents are given a period of job assistance, followed by eight to nine months' monetary allowance to generate a stable income. There is no designated smoking area. Visitors are allowed if approved by the other residents. Residents are responsible for their own meals. The house is not dedicated solely to housing people with mental health or substance use concerns.
POPULATION	No age restriction. Men who are homeless and who are committed to returning to work, have had a previous history of employment and are at risk of chronic homelessness.
SERVICES	Provides on-site support one to three hours a week. Offers recreational programming, case management services, general counselling and employment services. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; sexual orientation and gender identity; and newcomer issues and diverse cultural groups. Services may be available in languages other than English, depending on the availability and skills of staff.
HOUSE CULTURE	One house does not permit alcohol use, while the second house does. Overnight guests are permitted for short stays with the approval of other residents. Pets are permitted, as long as the other residents approve. Residents manage their own medication.
COST	\$225 to \$350 per month
CAPACITY	3
TO APPLY	Please call 416 363-4234. Applicants must be able to live independently and be committed to finding stable housing and employment. The application asks about legal involvement, substance use, and immigration or refugee status.
ACCESSIBILITY	No wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Transitional Living with Attendant Services

Administrative office Not applicable	Intersections of sites Various locations	Map areas 6. Central Toronto (West) 7. Downtown Trinity/Spadina
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BRIEF DESCRIPTION	<p>This housing is only available to people who have both a permanent physical disability and who require physical help with activities of daily living. Transitional housing is typically associated with educational programs designed to prepare people with disabilities for independent living. This program offers both bachelor and one-bedroom apartments. Length of stay is typically 12 to 18 months. Staff are not trained to work with people with mental health concerns.</p>
POPULATION	<p>Age 16 and older. Men and women who have a permanent physical disability and require physical help with activities of daily living. Offers housing for individuals, couples and families. Residents must be able to clearly direct their own services. That is, they must know what tasks they want the attendant to perform, as well as when and how they should be performed.</p>
SERVICES	<p>Provides attendant services 24 hours a day on an on-call basis. Services include help with bathing, toileting, rising and retiring, dressing, positioning and transferring, meal preparation and eating. Services may include help with breathing, light housekeeping, banking and shopping, and nurturing assistance.</p>
COST	<p>Rent subsidies are available at most sites.</p>
CAPACITY	<p>24 (nine bachelor and 15 one-bedroom units)</p>
TO APPLY	<p>All applications must be made through: Project Information Centre (PIC) c/o Centre for Independent Living in Toronto (CILT) Inc. 205 Richmond St. W., Ste. 605 Toronto, ON M5V 1V3 Tel.: 416 599-2458 ext. 34 Fax: 416 599-3555 E-mail: pic@cilt.ca Website: www.cilt.ca</p> <p>PIC is the centralized access point, but does not itself provide housing. Applicants must call 416 599-2458 to obtain the PIC application form, as well as a directory of attendant services in Toronto, and return the application to PIC. In addition to the age and ability requirements (as outlined in the previous sections), applicants must also have active health insurance cards, be able to have their medical or professional needs met by the existing community health network on a visitation basis and be able to safely have attendant services provided in the community. Waiting time may be long due to the low number of vacancies.</p>
ACCESSIBILITY	<p>Wheelchair access. People with hearing impairment or visual impairment will be considered on a case-by-case basis.</p>

Wigwamen Inc.: Transitional Housing

Administrative office	Intersection of site	Map area
25 Imperial St., Ste. 310 Toronto, ON M5P 1B9 Tel.: 416 481-4451 Fax: 416 481-5002	Sheppard Ave. E. & Neilson Rd.	14. Scarborough East

BRIEF DESCRIPTION	Transitional housing with self-contained units. There are no designated smoking or visitors' areas. Tenants are responsible for their own meals. The buildings are not dedicated solely to housing people with mental health or substance use concerns. Tenants are covered by the Tenant Protection Act.
POPULATION	Age 16 and older. Aboriginal and non-aboriginal men and women. Offers housing for individuals, couples and families.
SERVICES	Provides on-site support. Staff have experience or training in issues related to First Nations people.
HOUSE CULTURE	Alcohol use is permitted. Tenants manage their own medication.
COST	Rent geared to income
CAPACITY	35
TO APPLY	Aboriginal people please call 416 481-4451. Non-aboriginal people please apply through Housing Connections. The application asks about substance use, and immigration or refugee status. Waiting times vary and depend on vacancies.
ACCESSIBILITY	One one-bedroom unit has wheelchair access. No specific accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

5

Emergency shelters

Emergency shelters for women

Anduhyaun Emergency Shelter

Administrative office

1296 Weston Rd.
Toronto, ON M6M 4R3
Tel.: 416 243-7669
Fax: 416 243-9929

Intersection of site

Bloor St. W. &
Spadina Rd.

Map area

7. Downtown Trinity/Spadina

BRIEF DESCRIPTION	Emergency shelter with shared rooms. There is no maximum length of stay. Smoking is not allowed in the building. Visitors are allowed in living and dining rooms. Three meals per day are provided. The hostel is not dedicated solely to housing people with mental health or substance use concerns.
POPULATION	Age 16 and older. Aboriginal women who are fleeing violence. Mandate includes people who are transgendered, transsexual or intersex and who identify as women.
SERVICES	Provides on-site support 24 hours a day. Offers case management, general counselling and substance use counselling. Staff have experience or training in working with First Nations people, and in issues related to substance use, sexual abuse, and sexual orientation and gender identity.
HOUSE CULTURE	No alcohol or other substances allowed in the house. No pets. No overnight guests. Staff store medication and remind residents to take it. Curfew is midnight. Mothers with children must be in by 8:00 p.m.
COST	Free
CAPACITY	17 (plus two infant cribs)
TO APPLY	Please call 416 920-1492. The application asks about legal involvement, substance use, and immigration or refugee status. Applicants can be housed immediately if space is available.
ACCESSIBILITY	No wheelchair access. No accommodations for people with developmental challenges or brain injury. People with hearing or visual impairment will be considered on a case-by-case basis.

Christie & Ossington Neighbourhood Centre: Women's Overnight Hostel

Administrative office
854 Bloor St. W.
Toronto, ON M6G 1M2
Tel.: 416 534-8941
Fax: 416 534-8704

Intersection of site
Bloor St. W. &
Ossington Ave.

Map area
5b. Parkdale/High Park

BRIEF DESCRIPTION	Dormitory-style emergency shelter. Average length of stay is three months. Smoking is not allowed inside the building. There is no designated visitors' area. Breakfast and dinner are provided from Monday to Thursday. A packed lunch is available through the drop-in program. Three meals per day are provided on Saturday and Sunday. The hostel is not dedicated solely to housing people with mental health or substance use concerns.
POPULATION	Age 18 and older. Women who are homeless or marginalized.
SERVICES	Provides on-site support seven days a week. Offers recreational programming and employment services through the drop-in centre. Offers case management, general counselling services and referrals for substance use counselling. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups. Language translation can be arranged.
HOUSE CULTURE	There is a harm reduction philosophy. Alcohol use is not allowed in the house. No pets. No overnight guests. Staff store medication and remind residents to take it. Residents must be out of the shelter between 7:30 a.m. and 5:00 p.m.
COST	Free
CAPACITY	20
TO APPLY	Please call 416 534-8941 after 5:00 p.m. The application asks about substance use, methadone use, and immigration or refugee status. Applicants can be housed immediately if space is available.
ACCESSIBILITY	No wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Emily Stowe Shelter

Administrative office
Address confidential
Tel.: 416 264-4357
Fax: 416 264-9158

Intersection of site
Confidential

Map area
Confidential

BRIEF DESCRIPTION	Emergency shelter with shared and single rooms in a shared house. Maximum length of stay is three months. Smoking is not allowed inside the building. There is no designated visitors' area. Three meals per day are provided. The shelter is not dedicated solely to housing people with mental health or substance use concerns.
POPULATION	Age 18 and older. Women, including women with children, who are fleeing violence.
SERVICES	Provides on-site support 24 hours a day. Offers personal care products, recreational programming, case management, general counselling and referrals for housing support, legal support, substance use counselling and employment services. Staff have experience or training in issues related to mental health and concurrent disorders; sexual orientation and gender identity; women who are fleeing violence; and diverse cultural groups. Services are offered in English, Italian, French, Somali, Spanish and Tamil.
HOUSE CULTURE	No alcohol or other substances allowed in the house. No pets. No overnight guests. Staff store medication and, if needed, assist by reminding residents to take it.
COST	Free
CAPACITY	32
TO APPLY	Please call 416 264-4357. Applicants can be housed immediately if space is available.
ACCESSIBILITY	Wheelchair access. No specific accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury, but accommodations can be arranged on a case-by-case basis.

Ernestine's Women's Shelter

Administrative office	Intersection of site	Map area
P.O. Box 141, Station B Etobicoke, ON M9W 5K9 Tel.: 416 746-3701 Fax: 416 746-3761	Confidential	1. Etobicoke North

BRIEF DESCRIPTION	Emergency shelter with shared rooms. Smoking is not allowed inside the building. Visitors are allowed in common areas. Three meals per day are provided. The shelter is not dedicated solely to housing people with mental health or substance use concerns.
POPULATION	No age restriction. Women, including women with children, who are fleeing violence. Mandate includes people who are transgendered, transsexual or intersex and who identify as women.
SERVICES	Provides on-site support 24 hours a day. Offers case management and referrals for general counselling, substance use treatment programs and employment services. Language translation can be arranged.
HOUSE CULTURE	No alcohol or other substances are allowed in the house. No pets. No overnight guests. Staff store medication, but residents administer their own medication. There is a curfew.
COST	Free
CAPACITY	22
TO APPLY	Please call 416 746-3701. The application asks about legal involvement, substance use, and immigration or refugee status. Applicants will not be rejected based on their immigration or refugee status. Applicants can be housed immediately if space is available.
ACCESSIBILITY	No wheelchair access. No specific accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury, but accommodations can be arranged on a case-by-case basis.

Fred Victor Centre: Women's Hostel

Administrative office

145 Queen St. E.
Toronto, ON M5A 1S1
Tel.: 416 364-8228
Fax: 416 364-4728

Intersection of site

Church St. &
Queen St. E.

Map area

8. Downtown

BRIEF DESCRIPTION

Emergency shelter with shared rooms. Smoking is allowed in the designated smoking area. Visitors are allowed in the dining room. Three meals per day are provided. The hostel is not dedicated solely to housing people with mental health or substance use concerns.

POPULATION

Age 18 and older. Women who are homeless. Mandate includes people who are transgendered, transsexual or intersex and who identify as women.

SERVICES

Provides on-site support 24 hours a day, seven days a week. Offers personal care, recreational programming, case management, general counselling, substance use counselling and employment services. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; HIV/AIDS; crisis intervention; nutrition; sexual orientation and gender identity; and diverse cultural groups. Services are offered in English, French, Spanish, Swahili, Ibo, Hausa and Yoruba.

HOUSE CULTURE

There is a harm reduction philosophy. No alcohol or other substances allowed in the house. No overnight guests. Pets are discouraged because there are no facilities to take care of them. Staff store medication and remind residents to take it. Residents must be out of the shelter from 9:30 a.m. to 3:00 p.m.

COST

Free

CAPACITY

40

TO APPLY

Please call 416 368-2642. The application asks about legal involvement, substance use, methadone use, and immigration or refugee status. Applicants can be housed immediately if space is available.

ACCESSIBILITY

No wheelchair access. No specific accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury, but people with hearing and visual impairments have lived at the hostel.

Interval House

Administrative office
Address confidential
Tel.: 416 924-1491
Fax: 416 924-4833

Intersection of site
Confidential

Map area
8. Downtown

BRIEF DESCRIPTION	Emergency shelter with single and shared rooms in a shared house. Maximum length of stay is determined on a case-by-case basis. Smoking is not allowed in the building. There is no designated visitors' area. Three meals per day are provided. The house is not dedicated solely to housing people with mental health or substance use concerns.
POPULATION	No age restriction. Women who have been abused, and their children. Mandate includes people who are transgendered, transsexual or intersex and who identify as women.
SERVICES	Provides on-site support 24 hours a day. Offers personal care products, recreational programming, case management, general counselling and employment services. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups. Services are offered in English, Cantonese, French, Hungarian, Polish, Somali, Spanish, Tamil, Twi and Urdu. Translation for other languages can be arranged.
HOUSE CULTURE	No alcohol or other substances are allowed in the house. No pets. No overnight guests. Residents manage their own medication, though staff store it.
COST	Free
CAPACITY	22
TO APPLY	Please call 416 924-1491. The application asks about legal involvement and immigration or refugee status. Applicants can be housed immediately if space is available.
ACCESSIBILITY	No wheelchair access. Interval House can accommodate people who are deaf or have a hearing impairment or a visual impairment. Interval House can accommodate people with some developmental challenges. Interval House would accommodate a woman with a seeing-eye dog after assessing the effect of the dog on the other residents.

Nellie's

Administrative office

970 Queen St. E.
P.O. Box 98118
Toronto, ON M4M 1J0
Tel.: 416 461-1084
Fax: 416 461-0976
Website: www.nellies.org

Intersection of site

Confidential

Map area

Confidential

BRIEF DESCRIPTION

Emergency shelter with shared rooms and two single rooms for mothers and babies. Maximum length of stay is four months. Women who are going through the immigration and refugee system may stay until their cases are resolved. There are no designated smoking or visitors' areas. Women prepare their own breakfasts and lunches. Dinner is provided.

POPULATION

Age 16 and older. Women with or without children who are leaving violence or homelessness, and who have low incomes or are newcomers to Canada. Women can bring their male children if they are under 18. Nellie's accommodates women with substance use issues and mental health concerns, and women who are leaving correctional, hospital or psychiatric facilities. Nellie's welcomes people who are transgendered, transsexual or intersex and who identify as women.

SERVICES

Provides on-site support 24 hours a day, seven days a week. Offers recreational programming, case management, general counselling and community support. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups. Support is also provided to women in the community. Services are offered in English, American Sign Language, Cantonese, Dari, Fanti, Farsi, French, German, Gikuyu, Hebrew, Italian, Korean, Kurdish, Mandarin, Oromo, Quiché, Somali, Sotho, Spanish, Swahili, Swedish, Tagalog, Twi, Vietnamese, West Indian dialects, Xhosa and Zulu. Cultural interpretation is available for all languages.

HOUSE CULTURE

There is a harm reduction philosophy. Residents may not use substances on site. No pets. No overnight guests. Staff store all medication, including over-the-counter drugs. There are rules about when residents can be in the house.

COST

Free

CAPACITY

33 (plus three infant cribs)

TO APPLY

Please call 416 461-1084 for phone referral to identify immediate needs. Upon arrival, staff and the woman will identify the issues she might need help with. Waiting times vary and depend on vacancies.

ACCESSIBILITY

The first floor has wheelchair access (three beds). The housing has accommodations for people with developmental challenges and hearing impairments.

North York Women's Shelter

Administrative office
592 Sheppard Ave. W.
P.O. Box 77570
Toronto, ON M3H 6A7
Tel.: 416 635-9427
Fax: 416 635-9651

Intersection of site
Sheppard Ave. W. &
Allen Rd.

Map area
2. North York

BRIEF DESCRIPTION	Emergency transitional housing with shared rooms. Maximum length of stay is four months. Smoking is not allowed inside the building. There is no designated visitors' area. Three meals per day are provided. The shelter is not dedicated solely to housing people with mental health or substance use concerns.
POPULATION	No age restriction. Women, including women with children, who are fleeing domestic violence.
SERVICES	Provides on-site support 24 hours a day. Offers personal care products, case management, general counselling, and referrals for substance use counselling and employment services. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; women experiencing domestic violence; newcomers to Canada; and diverse cultural groups. Language translation can be arranged.
HOUSE CULTURE	There is a harm reduction philosophy. No alcohol or other substance use is allowed in the house. No pets. No overnight guests. Staff store medication and assist by reminding residents to take it.
COST	Free
CAPACITY	30
TO APPLY	Please call the Crisis Line at 416 635-9630 or 416 635-9632. Applicants may also call Metro Central Intake at 416 397-5637. The application asks about domestic violence, legal involvement, substance use, and immigration or refugee status. Typical waiting time is less than 24 hours, but this varies and depends on vacancies.
ACCESSIBILITY	No wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Redwood Shelter, The

Administrative office

2238 Dundas St. W.
P.O. Box 59030
Toronto, ON M6R 3B5
Tel.: 416 533-9372
Fax: 416 533-9744

Intersection of site

Confidential

Map area

4. Toronto West (South)

BRIEF DESCRIPTION

Emergency shelter with single rooms in a shared house. Maximum length of stay is 12 weeks. Smoking is not allowed inside the building. There is no designated visitors' area. Three meals per day are provided. The shelter is not dedicated solely to housing people with mental health or substance use concerns.

POPULATION

Age 18 and older. Women, including women with children, who are fleeing domestic violence. Mandate includes people who are transgendered, transsexual or intersex and who identify as women.

SERVICES

Provides on-site support 24 hours a day. Offers recreational programming, case management, general counselling, substance use counselling, employment services, housing support, education and education support services. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups. Services are offered in English, Albanian, American Sign Language, Farsi, French, German, Gujarati, Hindi, Italian, Malayalam, Mandarin, Pashto, Portuguese, Punjabi, Romanian, Spanish, Turkish and Urdu.

HOUSE CULTURE

There is a harm reduction philosophy. No alcohol or other substances are allowed in the house. No pets. No overnight guests. Staff store medication and assist by reminding residents to take it.

COST

Free

CAPACITY

34

TO APPLY

Please call the Crisis Line at 416 533-8538. The application asks about legal involvement, substance use, and immigration or refugee status. Applicants can be housed immediately if space is available.

ACCESSIBILITY

Wheelchair access. Accommodations for people with developmental challenges, hearing impairment, visual impairment and brain injury.

Salvation Army, The: Evangeline Residence

Administrative office	Intersection of site	Map area
2808 Dundas St. W. Toronto, ON M6P 1Y5 Tel.: 416 762-9636 Fax: 416 762-3086	Dundas St. W. & Keele St.	4. Toronto West (South)

BRIEF DESCRIPTION	Emergency shelter with shared rooms. There is no maximum length of stay. Smoking is not allowed in the residence. Visitors are allowed in the dining room. Three meals per day are provided. The residence is not dedicated solely to housing people with mental health or substance use concerns.
POPULATION	Age 16 and older. Women who are homeless. Mandate includes people who are transgendered, transsexual or intersex and who identify as women.
SERVICES	Provides on-site support 24 hours a day. Offers personal care products, recreational programming, case management, general counselling, and referrals for substance use and employment counselling. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; abuse; homelessness issues facing newcomers to Canada; sexual orientation and gender identity; and diverse cultural groups. Translation services can be arranged.
HOUSE CULTURE	No alcohol or other substances are allowed in the house. No pets. No overnight guests. Staff store medication and assist by reminding residents to take it. Curfew is 11:30 p.m. from Sunday to Thursday and 12:30 a.m. on Friday and Saturday.
COST	Free
CAPACITY	75
TO APPLY	Please call 416 762-9636. The application asks about substance use, methadone use, and immigration or refugee status. Applicants can be housed immediately if space is available.
ACCESSIBILITY	Wheelchair access. Housing has accommodations for people with developmental challenges. Accommodations for hearing impairment, visual impairment and brain injury can be arranged on a case-by-case basis.

Salvation Army, The: Evangeline Residence—Primary Support Unit

Administrative office
2808 Dundas St. W.
Toronto, ON M6P 1Y5
Tel.: 416 762-9636
Fax: 416 762-3086

Intersection of site
Dundas St. W. &
Keele St.

Map area
4. Toronto West (South)

BRIEF DESCRIPTION	Emergency shelter with shared rooms. Maximum length of stay is three weeks. Smoking is not allowed in the residence. Visitors are allowed in the dining room. Three meals per day are provided. The residence is not dedicated solely to housing people with mental health or substance use concerns.
POPULATION	Age 16 and older. Women who are homeless and in psychiatric or emotional crisis, but who are not in need of hospitalization.
SERVICES	Provides on-site support 24 hours a day. Offers crisis stabilization, respite care and rehabilitation. Also offers recreational programming, case management, general counselling, and referrals for substance use and employment counselling. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; abuse; homelessness issues facing newcomers to Canada; sexual orientation and gender identity; and diverse cultural groups. Language translation can be arranged.
HOUSE CULTURE	No alcohol or other substances are allowed in the house. No pets. No overnight guests. Staff store medication and assist by reminding residents to take it.
COST	Free
CAPACITY	5
TO APPLY	Professional referrals are required. To request a referral form, please call 416 762-9636 and ask for the Primary Support Unit. After staff have received the referral form, they will arrange a pre-admission interview. The application asks about substance use, methadone use, and immigration or refugee status. Applicants can be housed immediately if space is available.
ACCESSIBILITY	Some wheelchair access. Housing has accommodations for people with developmental challenges. Accommodations for hearing impairment, visual impairment and brain injury can be arranged on a case-by-case basis.

Salvation Army, The: Florence Booth House

Administrative office	Intersection of site	Map area
723 Queen St. W. Toronto, ON M6J 1E6 Tel.: 416 603-9800 Fax: 416 603-8337	Queen St. W. & Bathurst St.	7. Downtown Trinity/Spadina

BRIEF DESCRIPTION	Emergency shelter with shared rooms. There is no maximum length of stay. Smoking is not allowed inside the building. There is no designated visitors' area. Three meals per day are provided. The house is not dedicated solely to housing people with mental health or substance use concerns.
POPULATION	Age 16 and older. Women who are homeless and who have mental health or substance use concerns. Mandate includes people who are transgendered, transsexual or intersex and who identify as women.
SERVICES	Provides on-site support 24 hours a day. Offers personal care products, case management, general counselling, substance use counselling and employment services. Housing workers and a Chaplain are on site. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups. Language translation can be arranged.
HOUSE CULTURE	There is a zero tolerance policy toward alcohol, other substances and violence. No pets. No overnight guests. Staff store medication and assist by reminding residents to take it. Curfew is 11 p.m. from Sunday to Thursday and at midnight on Friday and Saturday.
COST	Free
CAPACITY	60
TO APPLY	Please call 416 603-9800. The application asks about substance use. Applicants can be housed immediately if space is available.
ACCESSIBILITY	No wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Society of St. Vincent de Paul: Amelie House

Administrative office

240 Church St.
Toronto, ON M5B 1Z2
Tel.: 416 364-5777
Fax: 416 364-2055

Intersection of site

Queen St. E. & Pape Ave.

Map area

11. Don River East

BRIEF DESCRIPTION

Emergency shelter with shared rooms. Maximum length of stay ranges from three to six months. There is a designated smoking area. There is no designated visitors' area. Three meals per day are provided. The house is not dedicated solely to housing people with mental health or substance use concerns.

POPULATION

No age restriction. Women who need housing.

SERVICES

Provides on-site support 24 hours a day. Offers personal care, recreational programming, case management and general counselling. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups.

HOUSE CULTURE

There is an abstinence philosophy. No alcohol or other substances are allowed in the house. No pets. No overnight guests. Staff can store medication if residents wish, and assist by reminding residents to take it.

COST

Free

CAPACITY

20

TO APPLY

Please call 416 465-0475. The application asks about substance use. Waiting times vary and depend on vacancies.

ACCESSIBILITY

No wheelchair access. No specific accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury, but accommodations can be arranged on a case-by-case basis.

Society of St. Vincent de Paul: Elisa House

Administrative office
240 Church St.
Toronto, ON M5B 1Z2
Tel.: 416 364-5577
Fax: 416 364-2055

Intersection of site
Royal York Rd. &
The Queensway

Map area
5a. Etobicoke South

BRIEF DESCRIPTION	Emergency shelter with shared rooms. Maximum length of stay ranges from three to six months. There is a designated smoking area. There is no designated visitors' area. Three meals per day are provided. The house is not dedicated solely to housing people with mental health or substance use concerns.
POPULATION	No age restriction. Women who need housing.
SERVICES	Provides on-site support 24 hours a day. Offers personal care, recreational programming, case management and general counselling. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups.
HOUSE CULTURE	There is an abstinence philosophy. No alcohol or other substances are allowed in the house. No pets. No overnight guests. Staff can store medication if residents wish, and remind residents to take it.
COST	Free
CAPACITY	38
TO APPLY	Please call 416 465-0475. Waiting times vary.
ACCESSIBILITY	No wheelchair access. No specific accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury, but accommodations can be arranged on a case-by-case basis.

Society of St. Vincent de Paul: Mary's Home

Administrative office

240 Church St.
Toronto, ON M5B 1Z2
Tel.: 416 364-5577
Fax: 416 364-2055

Intersection of site

Church St. &
Gerrard St. E.

Map area

8. Downtown

BRIEF DESCRIPTION

Emergency shelter with shared room accommodation. Maximum length of stay ranges from three to six months. There is a designated smoking area. There is no designated visitors' area. Three meals per day are provided. The house is not dedicated solely to housing people with mental health or substance use concerns.

POPULATION

No age restriction. Women who need housing.

SERVICES

Provides on-site support 24 hours a day. Offers personal care, recreational programming, case management and general counselling. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups.

HOUSE CULTURE

There is an abstinence philosophy. No alcohol or other substances are allowed in the house. No pets. No overnight guests. Staff can store medication if residents wish, and assist by reminding residents to take it.

COST

Free

CAPACITY

38

TO APPLY

Please call 416 465-0475. Waiting times vary and depend on vacancies.

ACCESSIBILITY

No wheelchair access. No specific accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury, but accommodations can be arranged on a case-by-case basis.

Toronto Community and Neighbourhood Services, Shelter Housing and Support: Women's Residence

Administrative office	Intersection of site	Map area
674 Dundas St. W. Toronto, ON M5T 1H9 Tel.: 416 392-5500/5501 Fax: 416 392-5599	Bathurst St. & Dundas St. W.	7. Downtown Trinity/Spadina

BRIEF DESCRIPTION	Emergency shelter with shared rooms. There is no maximum length of stay. Smoking is allowed in the common smoking area. There is no designated visitors' area. Three meals per day are provided. This housing is offered in partnership with Toronto Community and Neighbourhood Services. The residence is not dedicated solely to housing people with mental health or substance use concerns.
POPULATION	Age 24 and older. Women who are homeless and women in crisis. Mandate includes people who are transgendered, transsexual or intersex and who identify as women.
SERVICES	Provides 40 hours a week of on-site support and health-care worker services. Offers case management, general counselling, substance use counselling, employment services and referrals to the Adelaide Resource Centre for Women. Residents are provided with two TTC tickets a day. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups. Language translation can be arranged.
HOUSE CULTURE	There is a harm reduction philosophy. No alcohol or other substances are allowed in the house. No pets. No overnight guests. Staff store medication and assist by reminding residents to take it. Curfew is 3:00 a.m.
COST	Free
CAPACITY	107
TO APPLY	Please call 416 392-5500 to have an intake assessment over the telephone. The application asks about legal involvement, substance use, methadone use, and immigration or refugee status. Applicants can be housed immediately if space is available.
ACCESSIBILITY	Wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Toronto Community and Neighbourhood Services, Shelter Housing and Support: Women's Residence—Lounge Program

Administrative office
674 Dundas St. W.
Toronto, ON M5T 1H9
Tel.: 416 392-5500/5501
Fax: 416 392-5599

Intersection of site
Bathurst St. &
Dundas St. W.

Map area
7. Downtown Trinity/Spadina

BRIEF DESCRIPTION	Dormitory-style emergency shelter. There is no maximum length of stay. Smoking is allowed in the common smoking area. There is no designated visitors' area. Three meals per day are provided, and food is available 24 hours a day.
POPULATION	Age 16 and older. Women who are homeless and hard to house, due to behaviour associated with mental health or substance use concerns, or aggression. Mandate includes people who are transgendered, transsexual or intersex and who identify as women.
SERVICES	Provides on-site support 24 hours a day. Offers case management, general counselling, substance use counselling, and referrals for employment services and to the Adelaide Resource Centre for Women. Residents are provided with two TTC tickets a day. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups.
HOUSE CULTURE	There is a harm reduction philosophy. Alcohol may be stored, but not consumed at the shelter. No other substances are permitted in the shelter. No pets. No overnight guests. Staff store medication and assist by reminding residents to take it. There is no curfew.
COST	Free
CAPACITY	15
TO APPLY	Please call 416 392-5480 to have an intake assessment over the telephone. The application asks about substance use, but applicants will not be rejected based on this information. Applicants can be accepted immediately if space is available.
ACCESSIBILITY	Wheelchair access. There are no specific accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury, but people with disabilities may be accepted on a case-by-case basis.

Women's Habitat of Etobicoke

Administrative office	Intersection of site	Map area
2408 Lakeshore Blvd. W. P.O. Box 14047 Etobicoke, ON M8V 4A2 Tel.: 416 252-1785 Fax: 416 252-6666 Website: www.womens-habitat.ca	Lakeshore Blvd. W. & Royal York Rd.	5a. Etobicoke South

BRIEF DESCRIPTION	Emergency shelter with shared and single rooms. There is no maximum length of stay. There is a designated smoking area. There is no designated visitors' area. Three meals per day are provided. Residents can choose between having meals cooked for them, and cooking for themselves. The shelter is not dedicated solely to housing people with mental health or substance use concerns.
POPULATION	No age restriction. Women, including women with children, who are fleeing domestic violence. Mandate includes people who are transgendered, transsexual or intersex and who identify as women.
SERVICES	Provides on-site support 24 hours a day. Offers recreational programming, case management and general counselling services. Staff have experience or training in issues related to mental health and substance use; sexual orientation and gender identity; and diverse cultural groups. Language translation can be arranged.
HOUSE CULTURE	There is a restriction on alcohol use. There are restrictions on overnight guests and pets. Residents manage their own medication.
COST	Free
CAPACITY	25
TO APPLY	Please call 416 252-5829 or visit www.womens-habitat.ca . The application asks about legal involvement.
ACCESSIBILITY	Wheelchair access. Accommodations for people with developmental challenges and hearing impairment. No accommodations for people with visual impairment or brain injury.

Woodgreen Red Door: Abused Women's Shelter

Administrative office

875 Queen St. E.
Toronto, ON M4M 1J2
Tel.: 416 469-3457
Fax: 416 469-1094

Intersection of site

Confidential

Map area

Confidential

BRIEF DESCRIPTION

Emergency shelter with shared rooms. There is no maximum length of stay. Smoking is not allowed inside the building. Visitors are allowed in the common areas. Three meals per day are provided. Lunch and dinner are prepared by staff. Breakfast is prepared by residents. Residents participate in household chores. The shelter is not dedicated solely to housing people with mental health or substance use concerns.

POPULATION

No age restriction. Women who are homeless, and who are fleeing abusive situations or are in crisis. Mandate includes people who are transgendered, transsexual or intersex and who identify as women.

SERVICES

Provides on-site support 24 hours a day. Offers personal care products, case management, general counselling, referrals for substance use counselling, referrals for employment services and referrals to Woodgreen Community Centre for recreation. Staff have experience or training in issues related to mental health and substance use; newcomers to Canada; and diverse cultural groups. Interpretation services can be arranged.

HOUSE CULTURE

No alcohol or other substance use is allowed in the house. No pets. No overnight guests. Residents manage their own medication, though staff always store it. If residents wish, staff can assist by reminding residents to take their medication. Curfew is midnight from Monday to Friday and 1:00 a.m. on weekends.

COST

Free

CAPACITY

50

TO APPLY

Please call 416 469-3610. The application asks about immigration or refugee status. Applicants can be housed immediately if space is available.

ACCESSIBILITY

No wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Yorktown Family Services: Yorktown Shelter for Women

Administrative office	Intersection of site	Map area
21 Ascott Ave., 1st Floor Toronto, ON M6E 1E6 Tel.: 416 394-2999 Fax: 416 384-2942 Website: www.yorktownfamilyservices.com	Weston Rd. & Lawrence Ave. W.	3. Toronto West (North)
Yorktown Child & Family Centre: 416 394-2424		

BRIEF DESCRIPTION	Emergency shelter, transitional housing and supportive housing with shared rooms. Maximum length of stay is six months. There is no designated smoking area. Visitors are allowed in common areas only. Food is provided for three meals per day, but residents are responsible for preparing their own meals. This housing is offered in partnership with the Yorktown Child & Family Centre. The shelter is not dedicated solely to housing people with mental health or substance use concerns.
POPULATION	No age restriction. Women in abusive relationships, and their children. Boys must be 16 or younger.
SERVICES	Offers recreational programming, case management, general counselling and employment services. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; and sexual orientation and gender identity. Services are offered in English, Farsi, Polish, Somali, Spanish and Urdu.
HOUSE CULTURE	There is a zero tolerance policy on alcohol. No pets. No overnight guests; guests must leave by 10:00 p.m. Staff store medication.
COST	Free
CAPACITY	30
TO APPLY	Please call 416 394-2999 and speak to an intake worker. Applicants can be housed immediately if space is available.
ACCESSIBILITY	Wheelchair access. Accommodations for people with hearing impairment. No accommodations for people with developmental challenges, visual impairment or brain injury.

YWCA Toronto: 1st Stop Woodlawn Shelter

Administrative office

Bongard House
80 Woodlawn Ave. E.
Toronto, ON M4T 1C1
Tel.: 416 961-8100
Fax: 416 961-7739

Intersection of site

St. Clair Ave. &
Yonge St.

Map area

6. Central Toronto (West)

BRIEF DESCRIPTION

Emergency shelter with shared and single rooms in a shared house. Young women aged 16 to 25 and women 25 and older are housed in separate wings. Maximum length of stay is three months, but some exceptions can be made. Smoking is allowed outside, behind the building. There is no designated visitors' area. Three meals per day are provided (including bagged lunch). The shelter is not dedicated solely to housing people with mental health or substance use concerns.

POPULATION

Age 16 and older. Women who are homeless, including women with mental health or substance use concerns, physical disabilities or life-skills deficiencies. Mandate includes people who are transgendered, transsexual or intersex and who identify as women.

SERVICES

Provides on-site support 24 hours a day. Offers advocacy, personal care (public health nurse workshops, meal planning and cooking), recreational programming, case management, general counselling, substance use counselling and support, employment services, housing support, and life-skills training. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups. Services can be offered in 17 languages (call to confirm specific language).

HOUSE CULTURE

There is a harm reduction philosophy. There are restrictions on alcohol use. No pets. No overnight guests. Staff store medication and remind residents to take it. Occasionally, visiting doctors and nurses dispense the medication.

COST

Free

CAPACITY

50

TO APPLY

Please call 416 922-3271 to speak with an intake worker. The application asks about legal involvement, substance use, and immigration or refugee status. Typical waiting time is 24 hours, but this varies and depends on vacancies. If there is no space available, applicants will be referred to another emergency shelter.

ACCESSIBILITY

Wheelchair access, but there may be limitations due to the elevator size. Accommodations for people with developmental challenges, hearing impairment, visual impairment, brain injury, epilepsy, schizophrenia and bipolar disorder.

YWCA Toronto: YWCA Women's Shelter

Administrative office
 Bongard House
 80 Woodlawn Ave. E.
 Toronto, ON M4T 1C1
 Tel.: 416 961-8100
 Fax: 416 961-7739

Intersection of site
 Dawes Rd. &
 Danforth Ave.

Map area
 10. Central Toronto (East)

BRIEF DESCRIPTION	Emergency shelter with single rooms in a shared house. Maximum length of stay is three months. If residents receive Housing Connections priority status, they may stay until they secure housing. Smoking is not allowed inside the building. There is no designated visitors' area. Preparation of meals is shared among residents. The shelter is not dedicated solely to housing people with mental health or substance use concerns.
POPULATION	No age restriction. Women who have experienced abuse or violence, and their immediate families. Mandate includes people who are transgendered, transsexual or intersex and who identify as women.
SERVICES	Provides on-site support 24 hours a day. Offers recreational programming, general counselling and employment services. Housing, financial and educational services are offered through YWCA sister departments. Staff have experience or training in issues related to mental health; abuse, incest and trauma; sexual orientation and gender identity; and diverse cultural groups.
HOUSE CULTURE	There is a harm reduction philosophy. No alcohol or other substances are allowed in the house. Staff encourage safer sex and supply condoms. No violence of any kind is allowed. No racism, discrimination or homophobic comments are tolerated. No pets. No overnight guests. Staff store medication.
COST	Free
CAPACITY	33
TO APPLY	Call the intake office at 416 693-7342. The application asks about legal involvement, and immigration or refugee status. Applicants can be housed immediately if space is available.
ACCESSIBILITY	Two wheelchair-accessible washrooms and bedrooms are available. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Emergency shelters for men

Christie & Ossington Neighbourhood Centre: Men's Hostel

Administrative office

854 Bloor St. W.
Toronto, ON M6G 1M2
Tel.: 416 534-8941
Fax: 416 534-8704

Intersection of site

Lansdowne Ave. &
Dupont St.

Map area

4. Toronto West (South)

BRIEF DESCRIPTION

Dormitory-style emergency shelter. Average length of stay is three months. Smoking is not allowed inside the building. There is no designated visitors' area. Breakfast, dinner and a packed lunch are provided. The hostel is not dedicated solely to housing people with mental health or substance use concerns.

POPULATION

Age 18 and older. Men who are homeless. Mandate includes people who are transgendered, transsexual or intersex and who identify as men.

SERVICES

Provides on-site support 24 hours a day. Offers case management services and referrals for general counselling, substance use counselling and employment services. Housing workers and provision of I.D. are also available. Staff have experience or training in issues related to mental health and concurrent disorders; and diverse cultural groups. Services are offered in English, Bulgarian, Cantonese, Portuguese, Somali, Spanish and Tagalog.

HOUSE CULTURE

No alcohol use in the house. No pets. No overnight guests. Staff store medication and remind residents to take it. Residents must be out of the shelter between 7:30 a.m. and 5:00 p.m.

COST

Free

CAPACITY

45

TO APPLY

Please call 416 516-8642 after 5:00 p.m. The application asks about substance use, methadone use, and immigration or refugee status. Applicants can be housed immediately if space is available.

ACCESSIBILITY

No wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Dixon Neighbourhood Homes Inc.: Richmond Shelter

Administrative office	Intersection of site	Map area
c/o Dixon Hall 58 Sumach St. Toronto, ON M5V 3J7 Tel.: 416 863-0499 Fax: 416 863-9981	Richmond St. E. & Church St.	8. Downtown

BRIEF DESCRIPTION	Emergency shelter with shared rooms. There is no maximum length of stay. Smoking is allowed in designated common smoking areas. No visitors. Three meals and one snack are provided per day. The shelter is not dedicated solely to housing people with mental health or substance use concerns.
POPULATION	Age 18 and older. Men who are homeless.
SERVICES	Provides on-site support 24 hours a day. Offers personal care products, general counselling, substance use counselling and employment services. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups. Language translation can be arranged.
HOUSE CULTURE	There is a harm reduction philosophy. No alcohol or other substances are allowed in the shelter. No pets. No overnight guests. Staff can store medication, if residents wish.
COST	Free
CAPACITY	70
TO APPLY	Please call 416 304-0018. Applicants can be housed immediately if space is available.
ACCESSIBILITY	No wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Dixon Neighbourhood Homes Inc.: The School House

Administrative office

c/o Dixon Hall
58 Sumach St.
Toronto, ON M5V 3J7
Tel.: 416 863-0499
Fax: 416 863-9981

Intersection of site

Gerrard St. E. &
Jarvis St.

Map area

8. Downtown

BRIEF DESCRIPTION

Emergency shelter with shared rooms. There is no maximum length of stay. Smoking is only allowed in designated common areas. Visitors must sign in and stay in common areas. Residents are responsible for their own meals. The shelter is not dedicated solely to housing people with mental health or substance use concerns.

POPULATION

Age 18 and older. Men who are homeless.

SERVICES

Provides personal care products, general counselling, substance use counselling and employment services. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups. Arrangements can be made to provide services in languages other than English.

HOUSE CULTURE

There is a harm reduction philosophy. Only beer is allowed in the shelter. No pets. No overnight guests. Staff can store medication, if residents wish. Residents must be out of the shelter between 10:00 a.m. and 4:00 p.m.

COST

\$6 per night

CAPACITY

55

TO APPLY

Please call 416 960-9240. Applicants can be housed immediately if space is available.

ACCESSIBILITY

No wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Good Shepherd Ministries: Good Shepherd Centre

Administrative office	Intersection of site	Map area
412 Queen St. E. Toronto, ON M5A 1T3 Tel.: 416 869-3619 Fax: 416 869-0510	Queen St. E. & Parliament St.	9. Don River West

BRIEF DESCRIPTION	Emergency overnight housing with shared rooms and some single-room cubicles. Maximum length of stay is 14 consecutive nights, unless the resident has a case manager. Smoking is allowed in the designated smoking area. No visitors. Three meals per day are provided. The centre is not dedicated solely to housing people with mental health or substance use concerns.
POPULATION	Age 18 and older. Men who are homeless. Mandate includes people who are transgendered, transsexual or intersex and who identify as men.
SERVICES	Provides on-site support from 9:00 a.m. to 5:00 p.m., Monday to Friday. Provides overnight crisis staff, nursing and medical care services. Offers general counselling, substance use counselling, employment services, housing counsellors, refugee settlement services and pastoral services. Residents also have access to the Shared Care Team from the Centre for Addiction and Mental Health. Staff have experience or training in issues related to mental health and substance use, and diverse cultural groups.
HOUSE CULTURE	No alcohol or other substance use. The centre will not accept people who are intoxicated and disruptive. No pets. No overnight guests. Residents manage their own medication. If residents wish, staff can store medication and remind residents to take it. Residents must be out of the shelter between 7:30 a.m. and 5:30 p.m.
COST	Free
CAPACITY	66
TO APPLY	Applicants should come to the centre at 5:30 p.m. First-time applicants are given priority. Application asks about the person's need for services, residence history, and immigration or refugee status, but applicants will not be rejected based on this information. People are housed on a first-come, first-served basis.
ACCESSIBILITY	Wheelchair access.

Na-Me-Res: Native Men's Residence

Administrative office	Intersection of site	Map area
14 Vaughan Rd. Toronto, ON M6G 2N1 Tel.: 416 652-0334 Fax: 416 652-3538	St. Clair Ave. W. & Bathurst St.	4. Toronto West (South)

BRIEF DESCRIPTION	Emergency shelter with shared rooms. Smoking is allowed in the common room. Visitors are allowed in the TV room. Three meals per day are provided. The shelter is dedicated to housing people with mental health or substance use concerns.
POPULATION	No age restrictions. Men who are homeless. Mandate includes people who are transgendered, transsexual or intersex and who identify as men.
SERVICES	Provides on-site support 24 hours a day. Offers recreational programming, case management, general counselling, and substance use counselling and employment services. Staff have experience or training in issues related to aboriginal people, and mental health and concurrent disorders. Na-Me-Res has three outreach vans that conduct mobile counselling and help people who are homeless access the most appropriate housing for their needs.
HOUSE CULTURE	No alcohol or other substance use in the house. There are restrictions on overnight guests and pets. Staff store medication and remind residents to take it. Residents must be out of the shelter from 10:00 a.m. to 3:00 p.m. from Monday to Friday, and from 1:00 p.m. to 5:00 p.m. on Saturday and Sunday.
COST	Free
CAPACITY	61
TO APPLY	Please call 416 652-0334. The application asks about legal involvement. Applicants can be housed immediately if space is available.
ACCESSIBILITY	Wheelchair access. Accommodations for people with developmental challenges, visual impairment and brain injury.

Salvation Army, The: Hope Shelter

Administrative office	Intersection of site	Map area
167 College St. Toronto, ON M5T 1P7 Tel.: 416 979-7058 Fax: 416 979-5645	University Ave. & College St.	7. Downtown Trinity/Spadina

BRIEF DESCRIPTION	Emergency shelter with shared rooms. There is no maximum length of stay. Smoking is not allowed inside the building. There is no designated visitors' area. Three meals per day are provided. The shelter is not dedicated solely to housing people with mental health or substance use concerns.
POPULATION	Age 18 and older. Men who are homeless. Mandate includes people who are transgendered, transsexual or intersex and who identify as men.
SERVICES	Provides on-site support 24 hours a day. Offers personal care, general counselling, referrals for substance use counselling, and housing follow-up counselling. Staff have experience or training in issues related to mental health and substance use, and diverse cultural groups. Language translation can be arranged.
HOUSE CULTURE	Alcohol use is permitted. Overnight guests are permitted. No pets allowed. Residents manage their own medication, though staff can store it, if residents wish. Residents must be out of the shelter between 7:30 a.m. and 10:00 a.m. Curfew is 11:00 p.m.
COST	Free
CAPACITY	108
TO APPLY	Please call 416 979-7058. The application asks about immigration or refugee status. Applicants can be housed immediately if space is available.
ACCESSIBILITY	No wheelchair access. No specific accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury, but accommodations can be arranged on a case-by-case basis.

Salvation Army, The: Maxwell Meighen Centre— Riverdale Centre

Administrative office
135 Sherbourne St.
Toronto, ON M5A 2R5
Tel.: 416 366-2733
Fax: 416 366-6984

Intersection of site
Gerrard St. E. &
Broadview Ave.

Map area
11. Don River East

BRIEF DESCRIPTION

Emergency shelter with shared rooms. There is no maximum length of stay. There are no designated smoking or visitors' areas. Three meals per day are provided. The shelter is not dedicated solely to housing people with mental health or substance use concerns.

POPULATION

Age 18 to 65. Men who are homeless.

SERVICES

Provides on-site support 24 hours a day (by intake staff). Offers personal care and referrals to the Maxwell Meighan Centre for any identified special needs. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups. Services are also offered on a case-by-case basis in languages other than English.

HOUSE CULTURE

There is a harm reduction philosophy. No alcohol or other substances are allowed. No pets. No overnight guests. Staff can store medication, if residents wish.

COST

Free

CAPACITY

60

TO APPLY

Please call intake office personnel at 416 465-6970. Self-referrals are accepted. The application asks about legal involvement, substance use, and immigration or refugee status. Applicants can be housed immediately if space is available.

ACCESSIBILITY

No wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Salvation Army, The: Maxwell Meighen Centre Multi-care Facility for Homeless Men

Administrative office	Intersection of site	Map area
135 Sherbourne St. Toronto, ON M5A 2R5 Tel.: 416 366-2733 Fax: 416 366-6984	Sherbourne St. & Queen St. E.	8. Downtown

BRIEF DESCRIPTION	Faith-based, dormitory-style emergency shelter. The hostel is open 365 days a year. Three meals per day are provided. A bag lunch is provided for working residents.
POPULATION	Age 18 to 65. Men who are homeless.
SERVICES	<p>Provides personal care products and clothing, medical help, ID clinic, Health Bus, pastoral care and referrals to outside resources. Case management and supportive counselling are available Monday to Friday during the day; one counsellor is available in the evenings until 10:00 p.m. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; HIV/AIDS; chronic homelessness; sexual orientation and gender identity; and diverse cultural and multi-faith groups.</p> <p>The Primary Support Unit (PSU) program offers client-centred, non-medical, psychosocial-based service. It provides crisis stabilization in this 24-hour unit for men who are homeless. The maximum length of stay is three weeks. The PSU serves men who do not require hospitalization, but are experiencing a mental health crisis or emotional problems. This program is accessible by referral only.</p> <p>The Shared Care Outreach Team works with people with chronic mental health concerns who are registered at Maxwell Meighen Centre Hostel. The team comprises a doctor/psychiatrist, nurse, social worker and housing worker.</p> <p>The Primary Care Medical Unit provides primary health care to people registered at the hostel. The care is provided by a nurse practitioner and a medical doctor.</p> <p>Turning Point Program offers a 28-day substance use program accessible by referral only.</p>
HOUSE CULTURE	No alcohol or illegal substances are allowed on the premises. No aggressive or violent behaviour is permitted. Men live here on a voluntary basis and must be able to perform daily living activities such as bathing, dressing and attending meals. Residents manage their own medication, though staff can store it, if residents wish. Residents must be out of their rooms between 7:30 a.m. and 4:30 p.m. A common area, the atrium, is open to residents from 9:30 a.m.
COST	Free
CAPACITY	260
TO APPLY	Please call 416 366-2733. Self-referrals are accepted.
ACCESSIBILITY	Ground level has wheelchair access. Residents must be able to manage without help.

Seaton House: Long-Term Program

Administrative office

339 George St.
Toronto, ON M5A 2N2
Tel.: 416 392-5522
Fax: 416 392-5549

Intersection of site

Dundas St. E. &
Jarvis St.

Map area

8. Downtown

BRIEF DESCRIPTION

Emergency shelter with shared rooms. There is no maximum length of stay for residents with a pension income. Stay is limited for residents with no income. There are designated smoking and visitors' areas. Four meals per day are provided. Housing is provided in partnership with the Centre for Addiction and Mental Health and St. Michael's Hospital. The shelter is not dedicated solely to housing people with mental health or substance use concerns.

POPULATION

Age 45 and older. Men who are homeless. Mandate includes people who are transgendered, transsexual or intersex and who identify as men.

SERVICES

Provides on-site support 24 hours a day. Offers personal care, recreational programming, case management, general counselling, substance use counselling and employment services. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; sexual orientation and gender identity; refugees; and diverse cultural groups.

HOUSE CULTURE

There is an abstinence philosophy. Residents may not be using alcohol or other substances. No alcohol is allowed on the premises. No pets. No overnight guests. Staff always store medication and medical staff dispense it. Curfew is midnight.

COST

Free for those with no income. If residents receive pension income or ODSP, they must pay accordingly, but receive a personal needs allowance of \$112 per month.

CAPACITY

140

TO APPLY

Please call Central Seaton House Intake at 416 392-5522. The application asks about legal involvement, substance use, methadone use, and immigration or refugee status, in order to provide appropriate support. Typical waiting time is 24 hours, but this varies and depends on vacancies.

ACCESSIBILITY

Wheelchair access. No specific accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury, but accommodations can be arranged on a case-by-case basis.

Seaton House: O'Neill House Shelter

Administrative office	Intersection of site	Map area
339 George St. Toronto, ON M5A 2N2 Tel.: 416 392-5522 Fax: 416 392-5549	Dundas St. E. & Jarvis St.	8. Downtown

BRIEF DESCRIPTION	Emergency shelter with shared rooms. There is no maximum length of stay. Smoking is allowed in the common room. Visitors are allowed in the kitchenette, though visits are typically done off site. Four meals per day are provided. Housing is provided in partnership with St. Michael's Hospital. The shelter is not dedicated solely to housing people with mental health or substance use concerns.
POPULATION	Age 18 and older. Men, including same-sex couples, who are unable to access the shelter system because of past behaviour. Mandate includes people who are transgendered, transsexual or intersex and who identify as men.
SERVICES	Offers crisis intervention services. Provides on-site support 24 hours a day (three to four staff). Offers personal care, case management, general counselling, substance use counselling and housing services. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; chronic homelessness; maintaining hygiene and managing aggression; and sexual orientation and gender identity.
HOUSE CULTURE	There is a harm reduction philosophy. Alcohol may be stored, but not used in the building. No pets, though cats and dogs are allowed inside during extreme weather conditions. No overnight guests. Friends in crisis may be brought in for an assessment. Staff store medication and assist by reminding residents to take it. Bed check is at 3:00 a.m.
COST	Free
CAPACITY	50
TO APPLY	<p>Please call Central Seaton House Intake at 416 392-5522 or visit Seaton House Men's Hostel. While in emergency, applicants are assessed through triage. Applicants would be referred to O'Neill House under the following circumstances:</p> <ul style="list-style-type: none"> • if they are barred by another Seaton House program (a short stay could then be possible) • if they have persistent behavioural issues • if there is an extreme weather situation • if they are stabilized but are episodically difficult to manage (e.g., people with substance use issues). <p>Applicants can be housed immediately if space is available.</p>
ACCESSIBILITY	Wheelchair access. No specific accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury, but accommodations can be arranged on a case-by-case basis.

Seaton House: Rotary Club of Toronto—Seaton House Infirmary

Administrative office
339 George St.
Toronto, ON M5A 2N2
Tel.: 416 392-5522
Fax: 416 392-5549

Intersection of site
Dundas St. E. &
Jarvis St.

Map area
8. Downtown

BRIEF DESCRIPTION

Emergency shelter with shared rooms. There is no maximum length of stay. Smoking is allowed in the common smoking areas. Visitors are allowed in designated areas. Three meals per day are provided. Housing is provided in partnership with the Seaton House Annex Harm Reduction Program. The Infirmary is not dedicated solely to housing people with mental health or substance use concerns.

POPULATION

Age 21 and older. Men who are homeless and who have mental health or substance use concerns (including chronic problems with alcohol) or severe behavioural problems; men who require follow-up post-operative or wound care, or who have multi-system medical issues; men who have severe and persistent mental health concerns or uncontrolled or poorly controlled chronic illnesses (such as diabetes, cirrhosis, seizures, congestive heart failure or HIV/AIDS); men who frequently visit the emergency room and who need a plan of care to manage their health care needs; and men with terminal illnesses who require palliative care.

SERVICES

Provides on-site support 24 hours a day. Offers personal care (referrals on a case-by-case basis), case management, general counselling and substance use counselling services. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; palliative care; sexual orientation and gender identity; and diverse cultural groups.

HOUSE CULTURE

There is a harm reduction philosophy. There is a moderated and supervised drinking program. All alcohol must be checked in and stored by staff. No pets. No overnight guests. Staff store medication and assist by reminding residents to take it. The Seaton House Infirmary will also order and subsidize medication for clients.

COST

Free

CAPACITY

20

TO APPLY

Please call 416 392-5598. The application asks about legal involvement, substance use, methadone use, and immigration or refugee status, in order to provide appropriate support. Intake is from Monday to Thursday, from 8:30 a.m. to 3:00 p.m., and Fridays from 8:30 p.m. to midnight. Applicants can be housed immediately if space is available.

ACCESSIBILITY

Wheelchair access. No specific accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury, but accommodations can be arranged on a case-by-case basis.

Seaton House: Seaton House Emergency Hostel

Administrative office	Intersection of site	Map area
339 George St. Toronto, ON M5A 2N2 Tel.: 416 392-5522 Fax: 416 392-5549	Dundas St. E. & Jarvis St.	8. Downtown

BRIEF DESCRIPTION	Emergency shelter with shared rooms and bunk beds. There is no maximum length of stay. There are designated smoking and visitors' areas. Four meals per day are provided. The hostel is operated in partnership with St. Michael's Hospital and the Centre for Addiction and Mental Health. The shelter is not dedicated solely to housing people with mental health or substance use concerns.
POPULATION	Age 18 and older. Men who are homeless. Mandate includes people who are transgendered, transsexual or intersex and who identify as men.
SERVICES	Provides on-site support 24 hours a day. Offers personal care products, recreational programming, case management, general counselling, substance use counselling and employment services. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups.
HOUSE CULTURE	There is a restriction on alcohol in the house. No pets. No overnight guests. Staff always store medication and medical staff dispense it. Curfew is midnight.
COST	Free
CAPACITY	250
TO APPLY	Please call Central Seaton House Intake at 416 392-5522 or visit the hostel. The application asks about legal involvement, substance use, methadone use, and immigration or refugee status in order to provide appropriate support. Applicants can be housed immediately if space is available.
ACCESSIBILITY	Wheelchair access. No specific accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury, but accommodations can be arranged on a case-by-case basis.

Seaton House: The Annex

Administrative office

339 George St.
Toronto, ON M5A 2N2
Tel.: 416 392-5522
Fax: 416 392-5549

Intersection of site

Dundas St. E. &
Jarvis St.

Map area

8. Downtown

BRIEF DESCRIPTION

Emergency shelter with shared rooms. There is no maximum length of stay. Smoking is allowed in the common smoking areas. Visitors are allowed in designated areas. Three meals per day are provided. The house is not dedicated solely to housing people with mental health or substance use concerns.

POPULATION

Age 21 and older. Men who are homeless and who have mental health or substance use concerns (including chronic problems with alcohol), or severe behavioural problems.

SERVICES

Provides on-site support 24 hours a day. Offers personal care (on a case-by-case basis), case management, general counselling and substance use counselling services. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups.

HOUSE CULTURE

There is a harm reduction philosophy. There is a moderated and supervised drinking program. All alcohol must be checked in and stored by staff. No pets. No overnight guests. Staff store medication and assist by reminding residents to take it. The Annex will also order and subsidize medication for clients.

COST

Free

CAPACITY

100

TO APPLY

Please call 416 392-5598. The application asks about legal involvement, substance use, methadone use, and immigration or refugee status, in order to provide appropriate support. Applicants can be housed immediately if space is available.

ACCESSIBILITY

Wheelchair access. Residents must be able to transfer from wheelchair to bed without help. No specific accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury, but accommodations can be arranged on a case-by-case basis.

Treasure House Ministries Men's Shelter

Administrative office	Intersection of site	Map area
184 Spadina Ave. Toronto, ON M5T 2C2 Tel.: 416 504-8828 Toll Free: 1 888 305-3599 Fax: 416 504-9628	Queen St. W. & Spadina Ave.	7. Downtown Trinity/Spadina

BRIEF DESCRIPTION	Emergency shelter with shared rooms. There is no maximum length of stay. Smoking is not allowed inside the building. Two meals per day are provided (breakfast and hot dinner). The shelter is not dedicated solely to housing people with mental health or substance use concerns.
POPULATION	Age 24 and older. Men who are homeless.
SERVICES	Provides on-site support from 10:00 a.m. to 11:00 p.m., Monday to Friday, and from 3:00 p.m. to 11:00 p.m., Saturday and Sunday. Offers personal care products, case management, general counselling and employment services. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; and diverse cultural groups. Some services may be offered in Vietnamese, Urdu, Zimbabwean and other languages.
HOUSE CULTURE	No alcohol, other substances or food (other than provided by the meal service) is allowed in the house. No pets. Residents manage their own medication, though staff can store it, if residents wish. Staff store all needles. Residents must be out of the house between 8:45 a.m. and 7:00 p.m.
COST	Free
CAPACITY	48 (three dormitories)
TO APPLY	Drop by at 5:00 p.m. and fill out form. Men can be housed at 7:00 p.m. the same day if space is available. The shelter is located at 17 Cameron St., Toronto, ON M5T 2H1 (Tel: 416 504-8828; Toll free: 1 888 305-3599).
ACCESSIBILITY	No wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Emergency shelters for youth

Covenant House

Administrative office

20 Gerrard St. E.
Toronto, ON M5B 2P3
Tel.: 416 598-4898
Fax: 416 204-7030

Intersection of site

Yonge St. & Gerrard St.

Map area

8. Downtown

BRIEF DESCRIPTION

Emergency shelter with shared rooms. There is no maximum length of stay. Smoking is not allowed inside the building. There is no designated visitors' area. Three meals per day are provided. The house is not dedicated solely to housing people with mental health or substance use concerns.

POPULATION

Age 16 to 21. Youth who are homeless.

SERVICES

Provides on-site support 24 hours a day. Offers personal care, recreational programming, case management, general counselling and employment services. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups. Language translation can be arranged.

HOUSE CULTURE

There is a harm reduction philosophy. No alcohol or other substance use is allowed in the house. No pets. No overnight guests. Residents manage their own medication, though staff store it. Staff assist on a case-by-case basis by reminding residents to take their medication.

COST

Free

CAPACITY

100

TO APPLY

Please call 416 593-4849 and speak to an intake worker. The application asks about legal involvement, substance use, medication use, and immigration or refugee status. Applicants can be housed immediately if space is available.

ACCESSIBILITY

Wheelchair access. No specific accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury, but accommodations can be arranged on a case-by-case basis.

Eva's Initiatives: Eva's Place

Administrative office	Intersection of site	Map area
215 Spadina Ave. Ste. 370 Toronto, ON M5T 2C7 Tel.: 416 977-4497 Fax: 416 977-6210	Leslie St. & Hwy. 401	10. Central Toronto (East)

BRIEF DESCRIPTION	Emergency shelter with shared rooms. Maximum length of stay is three months. Smoking is not allowed inside the building. Visitors are allowed in the common area. Three meals per day are provided. The shelter is not dedicated solely to housing people with mental health or substance use concerns.
POPULATION	Age 16 to 21. Youth who are homeless.
SERVICES	Provides on-site support 24 hours a day. Offers personal care, recreational programming, case management, general and substance use counselling, employment services, housing support, family reconnection services, community support and education. Staff have experience or training in issues related to mental health and substance use; sexual orientation and gender identity; and diverse cultural groups. An external specialist works with residents who have concurrent disorders.
HOUSE CULTURE	There is a harm reduction philosophy. No alcohol or other substance use is allowed in the house. No pets. No overnight guests. Residents manage their own medication, but staff can store it if residents wish.
COST	Free
CAPACITY	32
TO APPLY	Please call 416 441-1414 and make an appointment with an intake worker. The application asks about legal involvement, substance use, and immigration or refugee status, but applicants are not required to answer the questions, and will not be rejected based on their answers. Applicants can be housed immediately if space is available.
ACCESSIBILITY	Wheelchair access. No accommodations for people with hearing impairment, visual impairment or brain injury, but staff are trained to work with people with developmental challenges.

Eva's Initiatives: Eva's Satellite

Administrative office

215 Spadina Ave.
Ste. 370
Toronto, ON M5T 2C7
Tel.: 416 977-4497
Fax: 416 977-6210

Intersection of site

Yonge St. & Finch Ave.

Map area

15. Seneca Heights/
Agincourt/Malvern

BRIEF DESCRIPTION

Emergency shelter with shared rooms. Length of stay is assessed on a day-by-day basis. Smoking is not allowed inside the building. Visitors are allowed in the common area. Three meals per day are provided. The entire shelter is dedicated to housing people with substance use concerns.

POPULATION

Age 16 to 24. Youth who are homeless and who have substance use concerns.

SERVICES

Provides on-site support from 9:00 a.m. to 5:30 p.m., seven days a week. Offers personal care, recreational programming, general counselling, substance use counselling, employment services, housing support, family reconnection services, community support and education. Staff have experience or training in issues related to mental health and substance use; sexual orientation and gender identity; and diverse cultural groups. An external specialist works with residents who have concurrent disorders.

HOUSE CULTURE

There is a harm reduction philosophy. No alcohol or other substance use is allowed in the house. A lock box is provided for storage of alcohol. No pets. No overnight guests. Residents manage their own medication, but staff can store it if residents wish.

COST

Free

CAPACITY

32

TO APPLY

Please call 416 229-1874 and make an appointment with an intake worker. The application asks about legal involvement, substance use, and immigration or refugee status, but applicants are not required to answer these questions and will not be rejected based on their answers. Applicants can be housed immediately if space is available.

ACCESSIBILITY

No wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Horizons for Youth

Administrative office 422 Gilbert Ave. Toronto ON M6E 4X3 Tel.: 416 781-9898 Fax: 416 781-1933	Intersection of site Caledonia Rd. & Eglinton Ave. W.	Map area 4. Toronto West (South)
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BRIEF DESCRIPTION	Emergency shelter with shared rooms. Maximum length of stay is determined on a case-by-case basis. Smoking is allowed in the courtyard. No visitors. Three meals per day are provided. The shelter is not dedicated solely to housing people with mental health or substance use concerns.
POPULATION	Age 16 to 24. Youth who are homeless.
SERVICES	Provides on site support. Offers personal care (personal hygiene items and clothing), recreational programming, case management, general and substance use counselling, employment services and informal follow-up after discharge. A housing worker and an outreach worker are on site. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups.
HOUSE CULTURE	There is a harm reduction philosophy. Residents who are impaired by substances must remain in their room. No pets. No overnight guests. Staff store medication and remind residents to take it.
COST	Free
CAPACITY	35
TO APPLY	Please call 416 781-9898. Applicants can be housed immediately if space is available.
ACCESSIBILITY	Wheelchair access. No specific accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury, but people with disabilities will not be turned away.

Na-Me-Res: Tumivut

Administrative office

14 Vaughan Rd.
Toronto, ON M6G 2N1
Tel.: 416 652-0334 and
416 651-6750
Fax: 416 652-3538

Intersection of site

St. Clair Ave. W. &
Bathurst St.

Map area

4. Toronto West (South)

BRIEF DESCRIPTION

Emergency shelter with shared dormitory-style accommodation. Smoking is allowed in the common room. Visitors are allowed in the common room. Three meals per day are provided. The shelter is not dedicated solely to housing people with mental health or substance use concerns.

POPULATION

Age 16 to 24. Youth who are homeless.

SERVICES

Provides on-site support 24 hours a day, seven days a week. Offers recreational programming, case management, general counselling and substance use counselling, and employment services. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; Aboriginal people; and sexual orientation and gender identity.

HOUSE CULTURE

There is a harm reduction policy of managed tolerance. There is a restriction on alcohol use in the house. There are restrictions on overnight guests and pets. Staff store medication and remind residents to take it.

COST

Free

CAPACITY

52

TO APPLY

Please call 416 651-6750. The application asks about legal involvement. Applicants can be housed immediately if space is available.

ACCESSIBILITY

Wheelchair access. Accommodations for people with developmental challenges and brain injury.

Our Place (Peel): Our Place II

Administrative office	Intersection of site	Map area
3579 Dixie Rd. Mississauga, ON L4Y 2B3 Tel.: 905 238-1383 Fax: 905 238-6916	Dixie Rd. & Burnamthorpe Rd. E.	16. Peel

BRIEF DESCRIPTION	Emergency shelter with shared rooms. Average length of stay is three weeks. There are no designated smoking or visitors' areas. Three meals per day are provided; two are prepared by staff. The shelter is not dedicated solely to housing people with mental health or substance use concerns.
POPULATION	Age 16 to 21. Youth who are homeless. Our Place is a safe place for people who identify as lesbian, gay, bisexual, transgendered, transsexual, queer, questioning or intersex.
SERVICES	Provides on-site support six hours a week. Offers personal care, life-skills training, recreational programming, case management, general counselling and employment services. Programming is not mandatory. Guest speakers from the community enhance programs. OW staff attend the shelter three times per week. The program does not exclude youth from any group or with any issue, but does not offer specialized services.
HOUSE CULTURE	There is zero tolerance on the use of alcohol or other substances while in the program. Alcohol is not permitted in the facility. No pets. No overnight guests. Staff store medication.
COST	Free
CAPACITY	14
TO APPLY	Please call 905 238-1383 and speak to front-line staff. Walk-ins are also accepted. Applicants may also e-mail info@ourplacepeel.org or visit www.ourplacepeel.org . The application asks about legal involvement and substance use. Applicants must be able to prove their age. Applicants can be housed immediately if space is available.
ACCESSIBILITY	No wheelchair access. No specific accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury. Applicants are not excluded for any of these reasons, but must be assessed to determine whether the program meets their needs.

Second Base Youth Shelter

Administrative office

702 Kennedy Rd.
Scarborough, ON
M1K 2B5
Tel.: 416 261-2733
Fax: 416 261-2739

Intersection of site

Kennedy Rd. &
Eglinton Ave. E.

Map area

13. Scarborough West

BRIEF DESCRIPTION

Emergency shelter with shared rooms. There is no maximum length of stay. Smoking is not allowed inside the building. Visitors are allowed in the drop-in and the intake room. Three meals per day are provided. The shelter is not dedicated solely to housing people with mental health or substance use concerns.

POPULATION

Age 16 to 21. Youth who are homeless.

SERVICES

Provides on-site support 24 hours a day. Offers personal care (provided by external nursing staff who teach nutrition). There is a recreation room with weights and a billiards table. Offers case management, general counselling and housing support services. External agencies offer workshops on substance use counselling and employment services. Staff have experience or training in issues related to sexual orientation and gender identity, and diverse cultural groups.

HOUSE CULTURE

There is a harm reduction philosophy. No alcohol or other substances are allowed on the property. No pets. No overnight guests. Staff store medication and assist by reminding residents to take it. The shelter closes between 9:00 a.m. and 3:30 p.m., but residents can go to the drop-in during this time.

COST

Free

CAPACITY

42

TO APPLY

Come in after 3:30 p.m. for intake or call 416 261-2733 to ask if space is available. The application asks about legal involvement, substance use, and immigration or refugee status. Applicants will not be accepted if they are on bail. Applicants will not be rejected on the basis of their immigration or refugee status. Applicants can be housed immediately if space is available.

ACCESSIBILITY

Drop-in centre has wheelchair access. No specific accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury, but accommodations can be arranged on a case-by-case basis.

Touchstone Youth Centre

Administrative office
1076 Pape Ave.
Toronto, ON M4K 3W5
Tel.: 416 696-6932
Fax: 416 696-6983

Intersection of site
Pape Ave. &
O'Connor Ave.

Map area
10. Central Toronto (East)

BRIEF DESCRIPTION	Emergency shelter with shared rooms. Maximum length of stay is three months. Smoking is not allowed inside the building. There is no designated visitors' area. Three meals per day are provided. The shelter is not dedicated solely to housing people with mental health or substance use concerns.
POPULATION	Age 16 to 21. Individuals and couples who are homeless.
SERVICES	Provides on-site support 24 hours a day. Offers personal care, recreational programming, case management, general counselling, substance use counselling, employment services and housing programs. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups.
HOUSE CULTURE	There is a harm reduction philosophy. No alcohol or other substances are allowed in the house. No pets. No overnight guests. Staff can store medication if residents wish, and assist by reminding residents to take it. Residents must be out of the shelter between 9:00 a.m. and 1:00 p.m., unless they are enrolled in the Touchstone Program.
COST	Free
CAPACITY	30
TO APPLY	Please call 416 696-6932 for an intake appointment, or call the Street Help Line at 416 392-3777 for a referral. The application asks about legal involvement, substance use, methadone use, and immigration or refugee status. Applicants can be housed immediately if space is available.
ACCESSIBILITY	Some rooms have wheelchair access, but the programs do not. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Turning Point Youth Services: Turning Point Youth Shelter

Administrative office

95 Wellesley St. E.
Toronto, ON M4Y 2X9
Tel.: 416 925-9250
Fax: 416 925-9926

Intersection of site

Jarvis St. &
Wellesley St. E.

Map area

8. Downtown

BRIEF DESCRIPTION

Emergency shelter with shared rooms. There is no maximum length of stay. Smoking is not allowed inside the building. There is no designated visitors' area. Three meals per day are provided. The shelter is not dedicated solely to housing people with mental health or substance use concerns.

POPULATION

Age 16 to 24. Young men who are homeless. Mandate includes people who are transgendered, transsexual or intersex and who identify as men.

SERVICES

Provides on-site support. A housing support worker and a community support worker are available during the day. Offers personal care, general counselling, employment services and referrals for substance use counselling. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups.

HOUSE CULTURE

There is a harm reduction philosophy. No alcohol or other substances are allowed. No pets. No overnight guests. Staff store medication and remind tenants to take it. Residents must be in the house between 4:40 p.m. and 8:30 a.m.

COST

Free

CAPACITY

50

TO APPLY

Please call 416 925-9250 or go directly to the shelter. Intake is on a first-come, first-served basis. Applicants can be housed immediately if space is available.

ACCESSIBILITY

Wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

YMCA House

Administrative office

485 Queen St. W.
Toronto, ON M5V 2A9
Tel.: 416 504-9700
Fax: 416 504-9701

Intersection of site

Queen St. W. &
Spadina Ave.

Map area

7. Downtown Trinity/Spadina

BRIEF DESCRIPTION	Emergency shelter with shared rooms. Maximum length of stay is determined on a case-by-case basis. Smoking is not allowed inside the building. There is no designated visitors' area. A hot breakfast, dinner and packed lunch are provided. The house is not dedicated solely to housing people with mental health or substance use concerns.
POPULATION	Age 16 to 24. Young men who are homeless.
SERVICES	Provides on-site support 24 hours a day. Offers personal care products, case management services and referrals for general counselling, substance use counselling and employment services. Other agencies provide on-site outreach services to people with mental health and substance use concerns. Access to YMCA recreational programs and facilities is also available. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups. Language translation can be arranged.
HOUSE CULTURE	There is a harm reduction philosophy. No alcohol or other substances are allowed in the house. No pets. No guests. Staff store medication and assist by reminding residents to take it. Residents must be out of the shelter between 9:00 a.m. and 5:00 p.m. from Monday to Friday.
COST	Free
CAPACITY	50
TO APPLY	Please call 416 504-9700. If there is availability, an intake appointment will be arranged. The application asks about legal involvement, substance use, methadone use, and immigration or refugee status. Applicants can be housed immediately if space is available.
ACCESSIBILITY	No wheelchair access. Accommodations for people with developmental challenges. No accommodations for people with hearing impairment, visual impairment or brain injury.

Youth without Shelter

Administrative office

6 Warrendale Ct.
Etobicoke, ON M9V 1P9
Tel.: 416 748-0110
Fax: 416 748-2169

Intersection of site

Kipling Ave. &
Albion Rd.

Map area

1. Etobicoke North

BRIEF DESCRIPTION

Emergency shelter with shared rooms. Residents have the option of participating in a day program. Maximum length of stay is based on the resident's future housing plans and is typically three months. Smoking is not allowed inside the building. Visitors are not allowed on the property. Three meals per day are provided. A packed lunch is optional for residents who are not in the day program. Residents make their own breakfast. Youth without Shelter is a United Way member agency. The shelter is not dedicated solely to housing people with mental health or substance use concerns.

POPULATION

Age 16 to 24. Youth who are homeless.

SERVICES

Provides on-site support 24 hours a day. Offers personal care products and clothing, recreational programming, case management, general counselling, substance use counselling, employment services, housing services and life-skills, social skills and sexual health training. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups. Some services may be available in languages other than English. Translation can be arranged on a case-by-case basis.

HOUSE CULTURE

There is a harm reduction philosophy. No alcohol is allowed on the property. Disorderly conduct is not permitted. No pets. No overnight guests. Staff store medication, but residents administer their own medication. Residents who are not in the day program must be out of the house between 9:30 a.m. and 3:30 p.m.

COST

Free

CAPACITY

30

TO APPLY

Please call 416 748-0110. The application asks about legal involvement, substance use, and immigration or refugee status, but applicants will not be rejected based on this information. Applicants can be housed immediately, on a first-come, first-served basis, if space is available. Residents must be able to live independently.

ACCESSIBILITY

No wheelchair access. No specific accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury, but accommodations can be arranged for people with disabilities who are able to live independently.

Emergency shelters for families

Homeward Family Shelter: Juliette's Place

Administrative office

31 Tapscott Rd.
P.O. Box 37529
Scarborough, ON
M1B 5P9
Tel.: 416 724-7322 ext. 24
Fax: 416 724-1357

Intersection of site

Neilson Rd. &
Sheppard Ave. E.

Map area

15. Seneca Heights/
Agincourt/Malvern

BRIEF DESCRIPTION

Emergency shelter with shared and single rooms in a shared house. Average length of stay is three months. Maximum length of stay depends on resident's circumstances. Smoking is allowed in designated smoking areas. Visitors are not allowed inside the house. Staff prepare dinner five days a week. Residents are responsible for all other meals. Volunteer food services and catering are provided on special occasions. The shelter is not dedicated solely to housing people with mental health or substance use concerns.

POPULATION

No age restriction. Women who have been assaulted or abused, and their male or female children. Mandate includes people who are transgendered, transsexual or intersex and who identify as women.

SERVICES

Provides on-site support 24 hours a day. Offers recreational programming, case management and general counselling services. Staff have experience or training in issues related to mental health and substance use; sexual orientation and gender identity; and diverse cultural groups. Services are offered in English, Dutch, Farsi, Punjabi, Spanish, Tagalog and Urdu.

HOUSE CULTURE

Depending on circumstances, women using alcohol may be discharged from Juliette's Place or may be given support. No pets. No overnight guests. Staff always store medication.

COST

Free

CAPACITY

35 (approximately)

TO APPLY

Please call the executive director at 416 724-7322 ext. 24. The application asks about immigration or refugee status. Typical waiting time is one month, but this varies and depends on vacancies.

ACCESSIBILITY

Wheelchair access. Accommodations for people with hearing impairment. No accommodations for people with developmental challenges, visual impairment or brain injury.

Toronto Community and Neighbourhood Services, Shelter Housing and Support: Family Shelters—Birkdale Residence

Administrative office

Tel.: 416 392-5650

Fax: 416 392-5855

Intersection of site

Confidential

Map area

13. Scarborough West

BRIEF DESCRIPTION	Emergency shelter with single rooms in a shared house. There is no maximum length of stay. Smoking is allowed in the common smoking areas. There is no designated visitors' area. Residents are responsible for their own meals. This housing is offered in partnership with Toronto Community and Neighbourhood Services Family Shelters. The residence is not dedicated solely to housing people with mental health or substance use concerns.
POPULATION	No age restriction. Women (including women and their female partners) who are homeless, and their children (boys must be younger than 12 years old).
SERVICES	Provides on-site support. Offers case management, general counselling, a program for refugees and a children's program. Staff have experience or training in issues related to mental health and substance use, and diverse cultural groups. Language translation can be arranged.
HOUSE CULTURE	No alcohol is allowed on the premises. No pets. No overnight guests. Residents manage their own medication.
COST	Free
CAPACITY	69
TO APPLY	Please call Central Family Intake at 416 397-5637. Applicants can be housed immediately if space is available.
ACCESSIBILITY	Wheelchair access. Accommodations for people with developmental challenges. Accommodations for people with hearing impairment, visual impairment or brain injury can be arranged.

Toronto Community and Neighbourhood Services, Shelter Housing and Support: Family Shelters— Birkdale Residence (Kingston Road)

Administrative office
Tel.: 416 392-5650
Fax: 416 392-5855

Intersection of site
St. Clair Ave. E. &
Kingston Rd.

Map area
3. Scarborough West

BRIEF DESCRIPTION	Emergency shelter with single rooms in a shared house. There is no maximum length of stay. Smoking is not allowed inside the building. There is no designated visitors' area. Residents are responsible for their own meals. This housing is offered in partnership with Toronto Community and Neighbourhood Services Family Shelters. The residence is not dedicated solely to housing people with mental health or substance use concerns.
POPULATION	No age restriction. Women (including women and their female partners) and their children (boys must be under 12 years old).
SERVICES	Provides on-site support. Offers case management and general counselling services. Staff have experience or training in issues related to mental health and substance use, and diverse cultural groups. Language translation can be arranged.
HOUSE CULTURE	No alcohol is allowed on the premises. No pets. No overnight guests. Residents manage their own medication.
COST	Free
CAPACITY	10
TO APPLY	Please call Central Family Intake at 416 397-5637. The application asks about immigration or refugee status. Applicants can be housed immediately if space is available.
ACCESSIBILITY	No wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Toronto Community and Neighbourhood Services, Shelter Housing and Support: Family Shelters—Family Residence

Administrative office	Intersection of site	Map area
4222 Kingston Rd. Scarborough, ON M1E 1M6 Tel.: 416 397-1318 Fax: 416 397-1394	Morningside Rd. & Kingston Rd.	14. Scarborough East

BRIEF DESCRIPTION	Emergency shelter in which families have their own unit with a bathroom, but the kitchen is shared with other families. There is no maximum length of stay. Smoking is allowed in residents' rooms. Visitors are allowed in residents' rooms. Residents are responsible for their own meals. The residence is not dedicated solely to housing people with mental health or substance use concerns.
POPULATION	No age restriction. Families that are homeless.
SERVICES	Provides on-site support 24 hours a day. Offers recreational programming for children, case management, general counselling and referrals for employment services. Offers substance use counselling in partnership with other agencies. Staff have experience or training in issues related to mental health and substance use, and diverse cultural groups.
HOUSE CULTURE	No alcohol or other substances are allowed in the house. No pets. No overnight guests. Residents manage their own medication.
COST	Free
CAPACITY	400
TO APPLY	Please call Central Family Intake at 416 397-5637. The application asks about immigration or refugee status. Waiting times vary and depend on vacancies.
ACCESSIBILITY	Two suites have wheelchair-accessible washrooms. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Toronto Community and Neighbourhood Services, Shelter Housing and Support: Family Shelters—Robertson House

Administrative office
291 Sherbourne St.
Toronto, ON M5A 2R9
Tel.: 416 392-5662
Fax: 416 392-3897

Intersection of site
Gerrard St. E. &
Sherbourne St.

Map area
8. Downtown

BRIEF DESCRIPTION	Emergency shelter with private family rooms. Bathroom is shared with another family. There is no maximum length of stay. Smoking is allowed in the designated smoking room. Visitors are allowed in the front lobby. Three meals per day are provided. The house is not dedicated solely to housing people with mental health or substance use concerns.
POPULATION	No age restriction. Women who are homeless, and their children. Mandate includes people who are transgendered, transsexual or intersex and who identify as women, if they have children.
SERVICES	Provides on-site support 24 hours a day. Offers recreational programming, case management, general counselling, referrals for substance use counselling, nursery schools, and pre- and post-natal support for youth who are pregnant and street-involved. Staff have experience or training in issues related to mental health and substance use, and diverse cultural groups.
HOUSE CULTURE	No alcohol or other substances are allowed in the house. No pets. No overnight guests. Residents manage their own medication.
COST	Free
CAPACITY	190
TO APPLY	Please apply through Central Family Intake at 416 397-5637. The application asks about legal involvement as related to the Children's Aid Society, and immigration or refugee status. Applicants can be housed immediately if space is available.
ACCESSIBILITY	Wheelchair access for children only. No specific accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury, but people with hearing and visual impairment have stayed at the house in the past.

Woodgreen Red Door: Family Shelter

Administrative office	Intersection of site	Map area
875 Queen St. E. Toronto, ON M4M 1J2 Tel.: 416 469-3457 Fax: 416 469-1094	Queen St. E. & Logan Ave.	11. Don River East

BRIEF DESCRIPTION	Emergency shelter with shared rooms. There is no maximum length of stay. Smoking is not allowed inside the building. Visitors are allowed in the common areas. Three meals per day are provided. Staff prepare lunch and dinner. Breakfast is prepared by residents. Residents participate in household chores. The shelter is not dedicated solely to housing people with mental health or substance use concerns.
POPULATION	No age restriction. Families that are homeless and in crisis, including newcomers and those claiming refugee status.
SERVICES	Provides on-site support 24 hours a day. Offers personal care products, case management, general counselling, referrals for substance use counselling and referrals for employment services. Staff have experience or training in issues related to mental health and substance use; newcomers to Canada; and diverse cultural groups. Language translation can be arranged.
HOUSE CULTURE	No alcohol or other substance use is allowed in the shelter. No pets. No overnight guests. Residents manage their own medication, though staff store medication and, if residents wish, can assist by reminding residents to take it. Curfew is midnight from Monday to Friday, and 1:00 a.m. on weekends.
COST	Free
CAPACITY	70
TO APPLY	Please apply through Central Family Intake at 416 397-5637. The application asks about immigration or refugee status. Applicants can be housed immediately if space is available.
ACCESSIBILITY	No wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Woodgreen Red Door: Lawrence

Administrative office

875 Queen St. E.
Toronto, ON M4M 1J2
Tel.: 416 469-3457
Fax: 416 469-1094

Intersection of site

Victoria Park Ave. &
Lawrence Ave. E.

Map area

10. Central Toronto (East)

BRIEF DESCRIPTION

Emergency shelter with single rooms in a shared house. Each family has its own room and shares bathrooms and a kitchen with other families. Average length of stay is eight weeks. Smoking is not allowed inside the building. Visitors are allowed in the common areas. Three meals per day are provided. Staff prepare lunch and dinner. Breakfast is prepared by residents. The shelter is not dedicated solely to housing people with mental health or substance use concerns.

POPULATION

No age restriction. Families that are homeless and in crisis, including newcomers and those claiming refugee status.

SERVICES

Provides on-site support 24 hours a day. Offers personal care products, case management, general counselling, referrals for substance use counselling, referrals for employment services, and childcare and parenting programs. Staff have experience or training in issues related to mental health; newcomers to Canada; and diverse cultural groups. Services are offered in English, Arabic, Farsi, French, Italian, Portuguese, Somali and Spanish.

HOUSE CULTURE

No alcohol or other substance use is allowed in the house. No pets. No overnight guests. Residents manage their own medication, though staff store medication and, if residents wish, can assist by reminding residents to take it.

COST

Free

CAPACITY

75

TO APPLY

Please apply through Central Family Intake at 416 397-5637. The application asks about legal involvement, substance use, methadone use, and immigration or refugee status. Applicants can be housed immediately if space is available.

ACCESSIBILITY

No wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Woodgreen Red Door: The Pines

Administrative office	Intersection of site	Map area
875 Queen St. E. Toronto, ON M4M 1J2 Tel.: 416 469-3457 Fax: 416 469-1094	Danforth Ave. & Woodbine Ave.	10. Central Toronto (East)

BRIEF DESCRIPTION	Emergency shelter with shared rooms. There is no maximum length of stay. Smoking is not allowed inside the building. Visitors are allowed in the common areas. Three meals per day are provided. The shelter is not dedicated solely to housing people with mental health or substance use concerns.
POPULATION	No age restriction. Families that are homeless; families who are newcomers or who are claiming refugee status; young mothers with newborns; and women who have been abused, and their children.
SERVICES	Provides on-site support 24 hours a day. Offers recreational programming, case management, general counselling and referrals for substance use counselling. Staff have experience or training in issues related to mental health and substance use; sexual orientation and gender identity; and diverse cultural groups. Language translation can be arranged.
HOUSE CULTURE	No alcohol or other substance use is allowed in the shelter. No pets. No overnight guests. Residents manage their own medication, though staff store it. Curfew is midnight from Sunday to Thursday and 1:00 a.m. Friday and Saturday.
COST	Free
CAPACITY	75
TO APPLY	Please apply through Central Family Intake at 416 397-5637. The application asks about legal involvement, substance use, methadone use, and immigration or refugee status. Applicants can be housed immediately if space is available.
ACCESSIBILITY	No wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Other
emergency
shelters

COSTI Immigrant Services—Reception Centre: COSTI Shelter

Administrative office
1710 Dufferin St.
Toronto ON M6E 3P2
Tel.: 416 658-1600
Fax: 416 658-8537

Intersection of site
College St. &
Bathurst St.

Map area
7. Downtown Trinity/Spadina

BRIEF DESCRIPTION	Temporary shelter with shared rooms. There is no maximum length of stay. Smoking is allowed in the designated smoking room. Visitors are allowed in the designated common room. Three meals per day are provided, plus snacks and beverages throughout the day. This housing is offered in partnership with the Single Shelter System of the City of Toronto Housing and the City of Toronto Services for Refugee Claimants. The shelter is not dedicated solely to housing people with mental health or substance use concerns.
POPULATION	Men and women. Offers housing for individuals, couples and families.
SERVICES	Provides on-site support 24 hours a day. Offers personal care presentations and referrals to medical practitioners, recreational programming for children, case management, general counselling, settlement services and referrals for substance use counselling and employment services. Staff have experience or training in issues related to mental health and concurrent disorders; sexual orientation and gender identity issues; torture and trauma; and diverse cultural groups. Services are offered in English, Albanian, Amharic, Arabic, Azari, Bari, Burmese, Creole, Dari, Dinka, Farsi, French, Indonesian, Italian, Latvian, Oromo, Pashtu, Portuguese, Romanian, Serbo-Croatian, Shona, Somali, Spanish and Turkish.
HOUSE CULTURE	No alcohol or other substance use. No pets. No overnight guests. Residents manage their own medication. Curfew is 11:00 p.m.
COST	Free
CAPACITY	16
TO APPLY	Please call 416 922-6688. Applicants must be refugee claimants according to the Citizenship and Immigration Canada definition and have valid Canadian documentation. Referrals are typically accepted from agencies such as the Red Cross and First Contact. The application asks about substance use, and immigration or refugee status. Applicants can be housed immediately if space is available.
ACCESSIBILITY	No wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Dixon Neighbourhood Homes Inc.: Heyworth House

Administrative office	Intersection of site	Map area
c/o Dixon Hall 58 Sumach St. Toronto, ON M5V 3J7 Tel.: 416 863-0499 Fax: 416 863-9981	Main St. & Danforth Ave.	11. Toronto East

BRIEF DESCRIPTION	Emergency shelter with shared rooms. There is no maximum length of stay. Smoking is allowed in designated smoking areas. No visitors. Three meals and one snack are provided per day. The house is not dedicated solely to housing people with mental health or substance use concerns.
POPULATION	Age 18 and older. Men and women who are homeless. Three single rooms are made available to couples, people who are vulnerable, or people who are transgendered, transsexual or intersex.
SERVICES	Provides on-site support 24 hours a day. Offers personal care products, general counselling, substance use counselling and employment services. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups. Arrangements can be made on a case-by-case basis to provide services in languages other than English.
HOUSE CULTURE	There is a harm reduction philosophy. No alcohol or other substances are allowed in the house. No pets. No overnight guests. Staff can store medication, if residents wish.
COST	Free
CAPACITY	70
TO APPLY	Please call 416 691-0012. Applicants can be housed immediately if space is available.
ACCESSIBILITY	No wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

Metropolitan United Church Shelter: Central Neighbourhood House

Administrative office

349 Ontario St.
Toronto, ON M5A 2V8
Tel.: 416 925-4363
Fax: 416 925-1545

Intersection of site

Church St. & Shuter St.

Map area

8. Downtown

BRIEF DESCRIPTION

Emergency shelter with dormitory-style accommodation. One single room is available for residents who are sick or have special needs. This room is also available to people who are transgendered, transsexual or intersex. There is no maximum length of stay. Smoking is allowed in the designated smoking area only. No visitors. Cold breakfast, bag lunch and hot supper are provided. The shelter is not dedicated solely to housing people with mental health or substance use concerns.

POPULATION

Age 21 and older. Men and women who are homeless. Offers housing for individuals, couples and families. Mandate includes people who are transgendered, transsexual or intersex.

SERVICES

Provides on-site support 24 hours a day. Offers personal care, recreational programming, case management, general counselling, substance use counselling and employment services. Staff have experience or training in issues related to mental health, substance use and concurrent disorders; sexual orientation and gender identity; and diverse cultural groups. Services are offered in various languages as well as in English, depending on staff availability, and currently include Bengali, French, Hindi, Tamil and Telugu.

HOUSE CULTURE

There is a zero tolerance policy on alcohol. No pets. No overnight guests. Residents manage their own medication, though staff can store medication and encourage residents to take it. Residents must leave the shelter during the day. Residents may stay in the shelter during the day if they are ill, or if they are involved in a shelter program.

COST

Free

CAPACITY

50 (including 45 permanent beds and five emergency beds)

TO APPLY

Walk-in applicants are accepted on a first-come, first-served basis. The shelter is located at 174 Church St., Toronto, ON M5C 2Z3 (Tel.: 416 368-8807). Residents are offered one of the five emergency beds until a permanent bed becomes available. The application asks about immigration or refugee status.

ACCESSIBILITY

No wheelchair access. No specific accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury. One bed in a single room is available for residents with special needs.

Sojourn House

Administrative office
51 Bond St.
Toronto, ON M5B 1X1
Tel.: 416 864-9102
Fax: 416 364-0152

Intersection of site
Queen St. & Yonge St.

Map area
7. Downtown Trinity/Spadina

BRIEF DESCRIPTION	Emergency shelter with shared rooms. Offers private rooms for families. There is no maximum length of stay, but housing is temporary. No smoking allowed in the building. Visitors are allowed in the TV room. Three meals per day are provided. The shelter is not dedicated solely to housing people with mental health or substance use concerns.
POPULATION	No age restriction, but Sojourn House is primarily for young men and women. Offers housing to men and women (individuals, couples and families), and to people who are newly arrived in Canada and are claiming refugee status.
SERVICES	Provides on-site support 24 hours a day. Offers recreational programming, case management, general counselling and substance use counselling, employment services and outreach services. Staff have experience or training in issues related to sexual orientation and gender identity, and diverse cultural groups. Services are offered in English, Amharic, Arabic, Dari, Farsi, French, Spanish and Tigrinya.
HOUSE CULTURE	There is a harm reduction philosophy. No alcohol or other substances are allowed in the building. No pets. No overnight guests. Staff store medication and remind residents to take it. Curfew is 11:00 p.m., unless permission to stay out later has been granted.
COST	Free
CAPACITY	50
TO APPLY	Please call 416 864-9102. The application asks about immigration or refugee status. Applicants are housed as soon as space is available.
ACCESSIBILITY	No wheelchair access. No specific accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury, but people with hearing impairments have lived in the house.

Toronto Community Hostel

Administrative office

191 Spadina Rd.
Toronto, ON M5R 2T9
Tel.: 416 925-4431
Fax: 416 925-4433

Intersection of site

Dupont St. &
Spadina Rd.

Map area

6. Central Toronto (West)

BRIEF DESCRIPTION

Emergency shelter with shared and single rooms in a shared house. There is no maximum length of stay. Smoking is not allowed inside the building. There is no designated visitors' area. Three meals per day are provided. Preparation of breakfast and lunch is shared among residents. The hostel is not dedicated solely to housing people with mental health or substance use concerns.

POPULATION

No age restriction. Men, women and families who are homeless. The population of the hostel tends to consist of newcomers to Canada.

SERVICES

Provides on-site support 24 hours a day. Offers personal care items, recreational programming, case management, general counselling, referrals for substance use counselling, employment service, housing help and referrals to doctors and other services. A psychologist is on site part time and provides one-to-one and family counselling. Extensive settlement services are provided, such as orientation, help with the refugee determination process, advocacy on immigration issues, and information to address medical, educational and financial barriers. The outreach program assists people in the community and former hostel residents to maintain their housing and prevent eviction. Former residents also receive after-care home visits to reduce isolation and to help connect them with programs and services in their new community. Services are offered in English, Arabic, Farsi, German, Polish, Punjabi, Somali, Spanish and Urdu.

HOUSE CULTURE

There is a harm reduction philosophy. No alcohol or other substances are allowed in the house. No pets. No overnight guests. Residents manage their own medication, but staff store medication and remind residents to take it. Curfew is 1:00 a.m.

COST

Free

CAPACITY

24

TO APPLY

Individuals, please call 416 925-4431. Families, please call Central Family Intake at 416 397-5637. The application asks about immigration or refugee status. Applicants may be housed immediately if space is available.

ACCESSIBILITY

No wheelchair access. No accommodations for people with developmental challenges, hearing impairment, visual impairment or brain injury.

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Index by area

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Note: This index does not represent the distribution of affordable housing in the city of Toronto. It is not a complete listing of generic, supportive and supported housing programs and shelters throughout the Toronto area. The programs listed vary in size and number of units, and serve different populations. Also, the areas listed are not of equal size and therefore the distribution of housing among the different areas is not comparable.

Area 1. Etobicoke North

Canadian Mental Health Association: Apartments
 Ernestine's Women's Shelter
 Families for Mental Health: Men's Sana
 Griffin Centre Housing Program
 Hong Fook Mental Health Association
 Housing Connections
 LOFT Community Services: Wilkinson Housing and Support Services—Weston
 Toronto Community Housing
 Youth without Shelter

Area 2. North York

Bayview Community Services
 Bayview Case Management
 Bayview Co-op
 Bayview House
 Canadian Mental Health Association
 Apartments
 Rosemount
 Chai-Tikvah Foundation: Jerry Turk Fellowship Home
 Housing Connections
 Mainstay Housing
 North York Women's Shelter
 Seaton House: Downsview Dell Residence
 Support Service Living Units (SSLUs) with Attendant Services
 Toronto Community Housing

Area 3. Toronto West (North)

Anduhyaun: Nekenan Second Stage Housing
 Bayview Community Services: Bayview Case Management
 Canadian Mental Health Association: Apartments
 Good Shepherd Non-profit Homes: HOST Program

Habitat Boarding Home
 Houselink Community Homes: Shared Units
 Housing Connections
 Mainstay Housing
 Support Service Living Units (SSLUs) with Attendant Services
 Toronto Community Housing
 Yorktown Family Services: Yorktown Shelter for Women

Area 4. Toronto West (South)

Arrabon House: Lanthier Place
 Canadian Mental Health Association: Apartments
 Centre for Addiction and Mental Health: CSRU Apartment Subsidy Program
 Christie & Ossington Neighbourhood Centre: Men's Hostel
 CRC Self-Help Inc.
 George Herman House
 Habitat Boarding Home
 Homes First Society: Savard's
 Homes for Special Care
 Horizons for Youth
 Houselink Community Homes
 Family Units
 Self-Contained Units
 Shared Units
 Housing Connections
 LOFT Community Services: Etobicoke Girls' Residence (Boarding Home)
 Madison Avenue Housing and Support Services
 Mainstay Housing
 Na-Me-Res
 Native Men's Residence
 Tumivut
 Nazareth House
 Nishnawbe Homes: Shared Accommodation
 Redwood Shelter, The
 Regeneration House Inc.
 Campbell House
 Homelessness Initiatives Program
 McMurray Avenue
 Society of St. Vincent de Paul: Ozanam House
 Street Haven at the Crossroads
 Independent Housing
 Joubert House
 Support Service Living Units (SSLUs) with Attendant Services
 Toronto Community Housing
 YWCA Toronto: Humewood Drive Housing

For page numbers, see the alphabetical index on pages 265–274.

Area 5a. Etobicoke South

Canadian Mental Health Association: Apartments
 Habitat Boarding Home
 Houcelink Community Homes: Shared Units
 Housing Connections
 LOFT Community Services
 Etobicoke Girls' Residence
 Boarding Home
 Shared Housing
 Mainstay Housing
 Parkdale United Church Foundation: Phoenix Place
 Toronto Community Housing
 Women's Habitat of Etobicoke

Area 5b. Parkdale/High Park

Arrabon House
 Centre for Addiction and Mental Health: CSRU Apartment Subsidy Program
 Christie & Ossington Neighbourhood Centre: Women's Overnight Hostel
 Ecuhome Corporation
 Ecuhome Corporation: First Step
 Good Shepherd Non-profit Homes: HOST Program
 Habitat Boarding Home
 Homes for Special Care
 House of Compassion
 Houcelink Community Homes
 Self-Contained Units
 Shared Units
 Housing Connections
 LOFT Community Services
 Beverly House (Boarding Home)
 Beverly Lodge (Group Home)
 Beverly Lodge (Shared Housing)
 St. Anne's Place
 Wilkinson Housing and Support Services—Beaty House
 Mainstay Housing
 My Brothers' Place
 Nishnawbe Homes: Shared Accommodation
 Parkdale Activity Recreation Centre (PARC)
 Regeneration House Inc.
 Evelyn House
 Keele House
 Laws House
 Salvation Army, The
 Dufferin Residence

For page numbers, see the alphabetical index on pages 265–274.

Salvation Army, The
 Evangeline Residence
 Evangeline Residence—Primary Support Unit
 Society of St. Vincent de Paul: Elisa House
 Support Service Living Units (SSLUs) with Attendant Services
 TO Refugee Community Non-profit Homes: Romero House
 Toronto Community Housing

Area 6. Central Toronto (West)

Centre for Addiction and Mental Health: CSRU Apartment Subsidy Program
 Eden Community House of Toronto: Hillholm
 Fife House: Site 1
 Habitat Boarding Home
 Houselink Community Homes: Shared Units
 Housing Connections
 Madison Avenue Housing and Support Services
 Mainstay Housing
 Support Service Living Units (SSLUs) with Attendant Services
 Toronto Community Hostel
 Toronto Community Housing
 Transition House
 Transitional Living with Attendant Services
 YWCA Toronto: 1st Stop Woodlawn
 Residence
 Shelter

Area 7. Downtown Trinity/Spadina

Anduhyaun Emergency Shelter
 Bellwoods House: Women's Residence
 COSTI Reception Centre: COSTI Immigrant Services
 CRC Self-Help Inc.
 Deep Quong Non-profit Homes
 Ecuhome Corporation
 Eden Community House of Toronto: Beverley House
 Eva's Phoenix
 Fife House: Site 3
 Habitat Boarding Home
 Homes First Society: Strachan House
 Homes for Special Care
 Houselink Community Homes
 Family Units
 Self-Contained Units
 Shared Units

For page numbers, see the alphabetical index on pages 265–274.

Housing Connections
 LOFT Community Services
 Ingles House
 John Gibson House
 Madison Avenue Housing and Support Services
 McLeod House
 Portland Place Non-profit Housing
 Salvation Army, The
 Florence Booth House
 Hope Shelter
 Seaton House
 Fort York Residence (Shelter)
 Fort York Residence (Single-Room Occupancy Units)
 Sojourn House
 Toronto Community Housing
 Toronto Community and Neighbourhood Services, Shelter Housing and Support
 Women's Residence
 Women's Residence—Lounge Program
 Transitional Living with Attendant Services
 Treasure House Ministries Men's Shelter
 Wigwamen Inc.: Wigwamen Terrace
 YMCA House

Area 8. Downtown

127 Isabella Non-profit Residence
 All Saints Church: Cornerstone Women's Residence
 COTA: Adam's House
 Covenant House
 CRC Self-Help Inc.
 Dixon Neighbourhood Homes Inc.: Richmond Shelter
 Ecuhome Corporation
 Fred Victor Centre
 Fred Victor Centre Housing
 Women's Hostel
 Genesis Place Homes Inc.: Yonge Street Mission (Shared Housing)
 Habitat Boarding Home
 Homes First Society
 Jarvis Houses
 Shuter
 Hong Fook Mental Health Association
 Housing Connections
 Interval House
 LOFT Community Services
 McEwan Housing and Support Services

For page numbers, see the alphabetical index on pages 265–274.

LOFT Community Services
 Wilkinson Housing and Support Services
 JW Green Apartments
 Sherbourne
 Spadina
 St. Lawrence
 Mainstay Housing
 Metropolitan United Church Shelter: Central Neighbourhood House
 Operation Springboard: Markeen House
 Pilot Place
 Progress Place
 Salvation Army, The
 Maxwell Meighen Centre
 Multi-care Facility for Homeless Men
 Residential Program
 School House—Dixon Neighbourhood Homes Inc.
 Seaton House
 Long-Term Program
 O'Neill House Program
 Rotary Club of Toronto Seaton House Infirmary
 Seaton House Emergency Hostel
 The Annex
 Shared Living with Attendant Services
 Society of St. Vincent de Paul: Mary's Home
 St. Lawrence Street—Dixon Neighbourhood Homes Inc.
 St. Michael's Halfway Homes: Matt Talbot House 1 & 2
 St. Stephen's Community House
 Support Service Living Units (SSLUs) with Attendant Services
 Toronto Community and Neighbourhood Services, Shelter Housing and Support:
 Family Shelters—Robertson House
 Toronto Community Housing
 Turning Point Youth Services: Turning Point Youth Shelter

Area 9. Don River West

CRC Self-Help Inc.
 Ecuhome Corporation
 Genesis Place Homes Inc.: Yonge Street Mission (Independent Housing)
 Good Shepherd Ministries
 Barrett House
 Good Shepherd Centre Transition Program
 St. Joseph's Residence
 Good Shepherd Non-profit Homes
 Brother Joseph Dooley Apartments
 HOST Program

For page numbers, see the alphabetical index on pages 265–274.

Good Shepherd Non-profit Homes
 MacNeil House
 Habitat Rooming Houses
 Houselink Community Homes
 Family Units
 Self-Contained Units
 Housing Connections
 Poverello Charities Ontario
 Shared Living with Attendant Services
 St. Jude Community Homes
 Toronto Community Housing

Area 10. Central Toronto (East)

Canadian Mental Health Association: Apartments
 CRC Self-Help Inc.
 Dixon Neighbourhood Homes Inc.: Heyworth House
 Eva's Place
 Good Shepherd Non-profit Homes: HOST Program
 Hong Fook Mental Health Association
 Housing Connections
 Mainstay Housing
 Massey Centre for Women
 Nishnawbe Homes: Shared Accommodation
 Reach Services
 Eastwood House
 Logan House
 Support Service Living Units (SSLUs) with Attendant Services
 Toronto Community Housing
 Touchstone Youth Centre
 Woodgreen Red Door
 Lawrence
 The Pines
 YWCA Women's Shelter

Area 11. Don River East

Alpha House (residential support program for men in recovery)
 CRC Self-Help Inc.
 Dixon Neighbourhood Homes Inc.: Dundas Site
 Ecuhome Corporation
 Fife House: Site 2
 Genesis Place Homes Inc.: Yonge Street Mission
 Dry House
 Independent Housing

For page numbers, see the alphabetical index on pages 265–274.

Houselink Community Homes
 Family Units
 Self-Contained Units
 Shared Units
 Housing Connections
 Margaret Frazer House
 Nishnawbe Homes
 Apartments
 Shared Accommodation
 Operation Springboard: Frank Drea House
 Salvation Army, The: Maxwell Meighen—Riverdale Centre
 Society of St. Vincent de Paul: Amelie House
 Toronto Christian Resource Centre
 Long-Term Housing
 Step Up Transitional Housing Program
 Support Service Living Units (SSLUs) with Attendant Services
 Toronto Community Housing
 Woodgreen Red Door: Family Shelter

Area 12. Toronto East

Canadian Mental Health Association: Apartments
 CRC Self-Help Inc.
 Habitat Boarding Home
 Houselink Community Homes: Shared Units
 Housing Connections
 LOFT Community Services: Wilkinson Housing and Support Services
 Aldergrove
 Brooklyn Residence
 Carlaw
 Curzon
 Mackenzie
 Silver Birch
 Mainstay Housing
 Operation Springboard: North Beaches Residence
 Support Service Living Units (SSLUs) with Attendant Services
 Toronto Community Housing

Area 13. Scarborough West

Bayview Community Services: Bayview Case Management
 Canadian Mental Health Association: Apartments
 COTA: Scarborough Step-by-Step
 Houselink Community Homes: Shared Units
 Housing Connections

For page numbers, see the alphabetical index on pages 265–274.

Mainstay Housing
 Second Base Youth Shelter
 Toronto Community and Neighbourhood Services, Shelter Housing and Support
 Family Shelters
 Birkdale Residence
 Birkdale Residence (Kingston Road)
 Toronto Community Housing

Area 14. Scarborough East

Bayview Community Services: Bayview Case Management
 Canadian Mental Health Association: Apartments
 COTA: Scarborough Step-by-Step
 Houcelink Community Homes: Shared Units
 Housing Connections
 Rouge Valley Health System
 Self-Contained Units
 Gateview House
 Scarborough Hospital: Manse Road Residential Support Services
 Toronto Community and Neighbourhood Services Family Shelters: Family Residence
 Toronto Community Housing
 Wigwamen Inc.: Transitional and Generic Housing

Area 15. Seneca Heights/Agincourt/Malvern

Bayview Community Services: Bayview Case Management
 Eva's Initiatives: Eva's Satellite
 Families for Mental Health: Men's Sana
 Homeward Family Shelter: Juliette's Place
 Hong Fook Mental Health Association
 Housing Connections
 Shared Living with Attendant Services
 Society of St. Vincent de Paul: St. Clare Residence
 Toronto Community Housing

Area 16. Peel

Homes for Special Care
 Housing Connections
 Our Place (Peel)
 Our Place I
 Our Place II
 Peace Ranch
 Farmhouse
 Townhouses

For page numbers, see the alphabetical index on pages 265–274.

Supportive Housing in Peel (SHIP)
Housing and Support Peel (HASP)
Independent Housing
Toronto Community Housing

Area 17. York

Homes for Special Care
Supportive Housing in Peel (SHIP): Supportive Housing in Etobicoke/York (SHEY)

For page numbers, see the alphabetical index on pages 265–274.

Index by type of units or rooms

For page numbers, see the alphabetical index on pages 265–274.

Self-contained units

Bayview Community Services: Bayview Case Management
 Canadian Mental Health Association: Apartments
 Centre for Addiction and Mental Health: CSRU Apartment Subsidy Program
 COTA: Scarborough Step-by-Step
 Dixon Neighbourhood Homes Inc.
 Dundas Site
 St. Lawrence Street
 Ecuhome Corporation: First Step
 Genesis Place Homes Inc.: Yonge Street Mission (Independent Housing)
 Good Shepherd Non-profit Homes
 Brother Joseph Dooley Apartments
 HOST Program
 MacNeil House
 Habitat Rooming Houses
 Hong Fook Mental Health Association
 Houselink Community Homes
 Family Units
 Self-Contained Units
 Housing Connections
 LOFT Community Services
 St. Anne's Place
 Wilkinson Housing and Support Services
 JW Green Apartments
 Weston
 Mainstay Housing
 Massey Centre: Post-natal housing
 Nishnawbe Homes: Apartments
 Parkdale Activity Recreation Centre (PARC)
 Parkdale United Church Foundation: Phoenix Place
 Portland Place Non-profit Housing
 Progress Place
 Rouge Valley Health System: Self-Contained Units
 Seaton House: Fort York Residence (Single-Room Occupancy Units)
 St. Jude Community Homes
 Street Haven at the Crossroads: Independent Housing
 Support Service Living Units (SSLUs) with Attendant Services
 Supportive Housing in Peel (SHIP)
 Housing and Support Peel (HASP)
 Independent Housing
 Supportive Housing in Etobicoke/York (SHEY)

Toronto Community Housing
 Transitional Living with Attendant Services
 Wigwamen Inc.
 Family Housing
 Transitional and Generic Housing
 Wigwamen Terrace

Shared rooms

Alpha House (residential support program for men in recovery)
 Anduhyaun: Nekenaan Second Stage Housing
 Arrabon House
 Bayview Community Services: Bayview House
 Chai-Tikvah Foundation: Jerry Turk Fellowship Home
 COSTI Reception Centre: COSTI Immigrant Services
 Eva's Initiatives: Eva's Phoenix
 George Herman House
 Good Shepherd Ministries: Good Shepherd Centre Transition Program
 Habitat Boarding Home
 Homes First Society: Savard's
 Homes for Special Care
 LOFT Community Services: John Gibson House
 Mainstay Housing
 Margaret Frazer House
 Massey Centre: Pre-natal Housing
 My Brothers' Place
 Nazareth House
 Operation Springboard
 Frank Drea House
 North Beaches Residence
 Our Place (Peel): Our Place I
 Reach Services
 Eastwood House
 Logan House
 Regeneration House Inc.
 Homelessness Initiatives Program
 Keele House
 Seaton House
 Birchmount Seniors' Residence
 Downsview Dell Residence
 Society of St. Vincent de Paul: Ozanam House
 St. Michael's Halfway Homes: Matt Talbot House 1 & 2
 Toronto Christian Resource Centre: Step Up Transitional Housing Program
 Toronto Community and Neighbourhood Services, Shelter Housing and Support:
 Women's Residence—Bellwoods House
 Transition House (co-operative living environment)

For page numbers, see the alphabetical index on pages 265–274.

Treasure House Ministries Men's Shelter
 Turning Point Youth Services: The Redwood Program (non-profit group home)

Single rooms in shared houses

127 Isabella Non-profit Residence
 All Saints Church: Cornerstone Women's Residence
 Arrabon House: Lanthier Place
 Bayview Community Services: Bayview Co-Op
 Canadian Mental Health Association: Rosemount
 Chai-Tikvah Foundation: Jerry Turk Fellowship Home
 COTA: Adam's House
 CRC Self-Help Inc.
 Deep Quong Non-profit Homes
 Ecuhome Corporation
 Ecuhome Corporation: First Step
 Eden Community House of Toronto
 Beverly House
 Hillholm
 Emily Stowe Shelter
 Families for Mental Health: Men's Sana
 Fife House
 Site 1
 Site 2
 Site 3
 Fred Victor Centre: Fred Victor Centre Housing
 Genesis Place Homes Inc.: Yonge Street Mission
 Dry House
 Shared Housing
 George Herman House
 Good Shepherd Ministries
 Barrett House
 St. Joseph's Residence
 Griffin Centre Housing Program
 Habitat Boarding Home
 Habitat Rooming Houses
 Homes First Society
 Jarvis Houses (shared apartment)
 Shuter (shared apartment)
 Strachan House (shared apartment)
 Homes for Special Care
 Homeward Family Shelter: Julliette's Place
 House of Compassion
 Houelink Community Homes: Shared Units
 Housing Connections
 Interval House

For page numbers, see the alphabetical index on pages 265–274.

- LOFT Community Services
 - Beverly Lodge Residence
 - Boarding Home
 - Shared Housing
 - Etobicoke Girls' Residence
 - Boarding Home
 - Shared Housing
 - Ingles House
 - John Gibson House
 - McEwan Housing and Support Services
 - SOS Transitional Co-op
 - Wilkinson Housing and Support Services
 - Aldergrove
 - Beaty House
 - Brooklyn Residence
 - Carlaw
 - Curzon
 - Mackenzie
 - Sherbourne
 - Silver Birch
 - Spadina
 - St. Lawrence
- Madison Avenue Housing and Support Services
- Mainstay Housing
- Margaret Frazer House
- My Brothers' Place
- Nazareth House
- Nellie's
- Nishnawbe Homes: Shared Accommodation
- North York Women's Shelter
- Operation Springboard
 - Markeen House
 - North Beaches Residence
- Peace Ranch
 - Farmhouse
 - Townhouses
- Pilot Place
- Poverello Charities Ontario
- Reach Services
 - Eastwood House
 - Logan House
- Redwood Shelter, The
- Regeneration House Inc.
 - Campbell House
 - Evelyn House
 - Homelessness Initiatives Program

For page numbers, see the alphabetical index on pages 265–274.

Regeneration House Inc.
 Keele House
 Laws House
 McMurray Avenue
 Rouge Valley Health System: Gateview House
 Salvation Army, The
 Dufferin Residence
 Maxwell Meighen Centre Residential Program
 Scarborough Hospital: Manse Road Residential Support Services
 Shared Living with Attendant Services
 Society of St. Vincent de Paul
 St. Clare Residence
 Vincent Paul Community Homes
 St. Michael's Halfway Homes: Matt Talbot House 1 & 2
 St. Stephen's Community House
 Street Haven at the Crossroads: Joubert House
 Supportive Housing in Peel (SHIP): Boarding Homes
 TO Refugee Community Non-profit Homes: Romero House
 Toronto Christian Resource Centre: Long-Term Housing
 Toronto Community and Neighbourhood Services, Shelter Housing and Support
 Family Shelters
 Birkdale Residence
 Birkdale Residence (Kingston Road)
 Family Residence (self-contained bathroom, but shared kitchen)
 Robertson House
 Women's Residence—Bellwoods House
 Toronto Community Hostel
 Toronto Community Housing
 Turning Point Youth Services: The Redwood Program (non-profit group home)
 Women's Habitat of Etobicoke
 Woodgreen Red Door: Lawrence
 YWCA Humewood Drive Housing
 YWCA Toronto: 1st Stop Woodlawn
 Residence
 Shelter
 YWCA Women's Shelter

For page numbers, see the alphabetical index on pages 265–274.

Index by languages spoken

For page numbers, see the alphabetical index on pages 265–274.

Aboriginal languages

Homes First Society: Strachan House

Afrikaans

Nellie's

Albanian

COSTI Immigrant Services: COSTI Reception Centre
Redwood Shelter, The

American Sign Language

Homes First Society: Strachan House (some staff only)
Nellie's
Redwood Shelter, The

Amharic

COSTI Immigrant Services: COSTI Reception Centre
Sojourn House

Arabic

COSTI Immigrant Services: COSTI Reception Centre
Sojourn House
Toronto Community Hostel
Woodgreen Red Door: Red Door Lawrence

Assyrian

Bayview Community Services: Bayview Case Management

Azari

COSTI Immigrant Services: COSTI Reception Centre

Bari

COSTI Immigrant Services: COSTI Reception Centre

Bengali

Metropolitan United Church Shelter: Central Neighbourhood House

Bulgarian

Christie & Ossington Neighbourhood Centre: Men's Hostel

Burmese

COSTI Immigrant Services: COSTI Reception Centre

Cambodian

Hong Fook Mental Health Association

Cantonese

Christie & Ossington Neighbourhood Centre: Men's Hostel

Hong Fook Mental Health Association

Houselink Community Homes

Family Units

Self-Contained Units

Shared Units

Interval House

Nellie's

Creole

COSTI Immigrant Services: COSTI Reception Centre

Danish

Street Haven at the Crossroads

Independent Housing

Joubert House

Dari

COSTI Immigrant Services: COSTI Reception Centre

Nellie's

Sojourn House

Dinka

COSTI Immigrant Services: COSTI Reception Centre

Dutch

Homeward Family Shelter: Juliette's Place

Ethiopian

Parkdale United Church Foundation: Phoenix Place

For page numbers, see the alphabetical index on pages 265–274.

Fanti

Nellie's

Farsi

Bayview Community Services: Bayview Case Management

COSTI Immigrant Services: COSTI Reception Centre

Homeward Family Shelter: Juliette's Place

Nellie's

Parkdale Activity Recreation Centre (PARC)

Redwood Shelter, The

Sojourn House

Toronto Community Hostel

Woodgreen Red Door: Lawrence

Yorktown Family Services: Yorktown Shelter for Women

French

COSTI Immigrant Services: COSTI Reception Centre

Emily Stowe Shelter

Eva's Initiatives: Eva's Phoenix (special accommodations can be made)

Fred Victor Centre: Women's Hostel

House of Compassion

Houselink Community Homes

Family Units

Self-Contained Units

Shared Units

Metropolitan United Church Shelter: Central Neighbourhood House

Nazareth House

Nellie's

Parkdale Activity Recreation Centre (PARC)

Parkdale United Church Foundation: Phoenix Place

Redwood Shelter, The

Sojourn House

TO Refugee Community Non-profit Homes: Romero House (not always available)

Woodgreen Red Door: Lawrence

German

Nellie's

Redwood Shelter, The

Toronto Community Hostel

Gikuyu

Nellie's

For page numbers, see the alphabetical index on pages 265–274.

Greek

CRC Self-Help Inc.

Gujarati

Redwood Shelter, The

Hebrew

Nellie's

Hungarian

Interval House

Hindi

Metropolitan United Church Shelter: Central Neighbourhood House
Redwood Shelter, The

Indonesian

COSTI Immigrant Services: COSTI Reception Centre

Italian

COSTI Immigrant Services: COSTI Reception Centre

Emily Stowe Shelter

Families for Mental Health: Men's Sana

Houselink Community Homes

 Family Units

 Self-Contained Units

 Shared Units

Nellie's

Redwood Shelter, The

Woodgreen Red Door: Lawrence

Japanese

CRC Self-Help Inc.

Korean

Hong Fook Mental Health Association

Madison Avenue Housing and Support Services (at select sites)

Nellie's

Kurdish

Nellie's

For page numbers, see the alphabetical index on pages 265–274.

Latvian

COSTI Immigrant Services: COSTI Reception Centre

Malayalam

Redwood Shelter, The

Mandarin

Habitat Boarding Home

Hong Fook Mental Health Association

Houselink Community Homes

Family Units

Self-Contained Units

Shared Units

Nellie's

Redwood Shelter, The

Oromo

COSTI Immigrant Services: COSTI Reception Centre

Nellie's

Pashtu

COSTI Immigrant Services: COSTI Reception Centre

Redwood Shelter, The

Polish

Bayview Community Services: Bayview Case Management

House of Compassion

Interval House

Parkdale United Church Foundation: Phoenix Place

Toronto Community Hostel

Yorktown Family Services: Yorktown Shelter for Women

Portuguese

Christie & Ossington Neighbourhood Centre: Men's Hostel

COSTI Immigrant Services: COSTI Reception Centre

Families for Mental Health: Men's Sana

House of Compassion

LOFT Community Services

John Gibson House

St. Anne's Place

Margaret Frazer House

Redwood Shelter, The

Woodgreen Red Door: Lawrence

For page numbers, see the alphabetical index on pages 265–274.

Punjabi

Homeward Family Shelter: Juliette's Place
 Redwood Shelter, The
 Toronto Community Hostel

Quiché

Nellie's

Romanian

COSTI Immigrant Services: COSTI Reception Centre
 Redwood Shelter, The

Russian

Bayview Community Services: Bayview Case Management
 Homes First Society: Jarvis Houses

Serbian

Parkdale United Church Foundation: Phoenix Place

Serbo-Croatian

COSTI Immigrant Services: COSTI Reception Centre

Shona

COSTI Immigrant Services: COSTI Reception Centre

Somali

Christie & Ossington Neighbourhood Centre: Men's Hostel
 COSTI Immigrant Services: COSTI Reception Centre
 Emily Stowe Shelter
 Interval House
 Nellie's
 Toronto Community Hostel
 Woodgreen Red Door: Lawrence
 Yorktown Family Services: Yorktown Shelter for Women

Sotho

Nellie's

Spanish

Christie & Ossington Neighbourhood Centre: Men's Hostel
 COSTI Immigrant Services: COSTI Reception Centre

For page numbers, see the alphabetical index on pages 265–274.

Emily Stowe Shelter
 Eva's Initiatives: Eva's Phoenix (special accommodations can be made)
 Families for Mental Health: Men's Sana
 Fred Victor Centre: Women's Hostel
 Homes First Society: Strachan House
 Homeward Family Shelter: Juliette's Place
 Houselink Community Homes
 Family Units
 Self-Contained Units
 Shared Units
 Interval House
 LOFT Community Services: St. Anne's Place
 Madison Avenue Housing and Support Services (at select sites)
 Margaret Frazer House
 Nazareth House
 Nellie's
 Redwood Shelter, The
 Sojourn House
 TO Refugee Community Non-profit Homes: Romero House (not always available)
 Toronto Community Hostel
 Woodgreen Red Door: Lawrence
 Yorktown Family Services: Yorktown Shelter for Women

Swahili

Bayview Community Services: Bayview Case Management
 Nellie's

Swedish

Nellie's

Tagalog

Christie & Ossington Neighbourhood Centre: Men's Hostel
 Homeward Family Shelter: Juliette's Place
 Nellie's

Tamil

Interval House
 Metropolitan United Church Shelter: Central Neighbourhood House

Telugu

Metropolitan United Church Shelter: Central Neighbourhood House

For page numbers, see the alphabetical index on pages 265–274.

Tigrinya

Sojourn House

Turkish

COSTI Immigrant Services: COSTI Reception Centre

Twi

Interval House

Nellie's

Urdu

Homeward Family Shelter: Julliette's Place

Interval House

Metropolitan United Church Shelter: Central Neighbourhood House

Redwood Shelter, The

Toronto Community Hostel

Treasure House Ministries Men's Shelter

Vietnamese

Habitat Boarding Home (some homes)

Hong Fook Mental Health Association

Houselink Community Homes

 Family Units

 Self-Contained Units

 Shared Units

Nellie's

Treasure House Ministries Men's Shelter

West Indian dialects

Nellie's

Xhosa

Nellie's

Zimbabwean

Treasure House Ministries Men's Shelter

Zulu

Nellie's

For page numbers, see the alphabetical index on pages 265–274.

Translation arrangements can be made

Arrabon House
 Christie & Ossington Neighbourhood Centre: Women's Overnight Hostel
 Covenant House
 Dixon Neighbourhood Homes Inc.
 Dundas Site
 Heyworth House
 Richmond Shelter
 St. Lawrence Street
 The School House
 Ernestine's Women's Shelter
 Families for Mental Health: Men's Sana
 Metropolitan United Church Shelter: Central Neighbourhood House
 North York Women's Shelter
 Salvation Army, The
 Evangeline Residence
 Evangeline Residence—Primary Support Unit
 Florence Booth House
 Hope Shelter
 Maxwell Meighen Centre—Riverdale Centre
 Maxwell Meighen Centre Multi-care Facility for Homeless Men
 Supportive Housing in Peel (SHIP)
 Boarding Homes
 Housing and Support Peel (HASP)
 Independent Housing
 Supportive Housing in Etobicoke/York (SHEY)
 Toronto Christian Resource Centre: Step Up Transitional Housing Program
 Toronto Community and Neighbourhood Services, Shelter Housing and Support
 Family Shelters
 Birkdale Residence
 Birkdale Residence (Kingston Road)
 Women's Residence
 Women's Residence—Bellwoods House
 Women's Habitat of Etobicoke
 Woodgreen Red Door
 Abused Women's Shelter
 Family Shelter
 The Pines
 YMCA House
 Youth without Shelter

For page numbers, see the alphabetical index on pages 265–274.

Index by special populations served

For page numbers, see the alphabetical index on pages 265–274.

Aboriginal, native and First Nations

Anduhyaun

- Emergency Shelter

- Nekenaan Second Stage Housing

Nishnawbe Homes

- Apartments

- Shared Accommodation

Wigwamen Inc.

- Family Housing

- Transitional and Generic Housing

- Wigwamen Terrace

Abuse, trauma and violence

Anduhyaun

- Emergency Shelter

- Nekenaan Second Stage Housing

Arrabon House

COSTI Immigration Services—Reception Centre: COSTI Shelter

Emily Stowe Shelter

Ernestine's Women's Shelter

Homeward Family Shelter: Julliette's Place

Interval House

North York Women's Shelter

Redwood Shelter, The

Women's Habitat of Etobicoke

Woodgreen Red Door: Abused Women's Shelter

Yorktown Family Services: Yorktown Shelter for Women

YWCA Women's Shelter

Concurrent disorders

All Saints Church: Cornerstone Women's Residence

Arrabon House: Lanthier Place

Bayview Community Services: Bayview Case Management

Christie & Ossington Neighbourhood Centre: Women's Overnight Hostel

COSTI Immigrant Services: COSTI Reception Centre

COTA

- Adam's House

- Scarborough Step-by-Step

Covenant House

CRC Self-Help Inc.

- Dixon Neighbourhood Homes Inc.
 - Dundas Site
 - Heyworth House
 - Richmond Shelter
 - St. Lawrence Street
 - The School House
- Ecuhome Corporation
- Ecuhome Corporation: First Step
- Emily Stowe Shelter
- Eva's Initiatives
 - Eva's Place (through external specialists)
 - Eva's Satellite (through external specialists)
- Fife House
 - Site 1
 - Site 2
 - Site 3
- Fred Victor Centre
 - Fred Victor Centre Housing
 - Women's Hostel
- George Herman House
- Good Shepherd Non-profit Homes
 - Brother Joseph Dooley Apartments
- HOST Program
 - MacNeil House
- Griffin Centre Housing Program
- Habitat
 - Boarding Home
 - Rooming Houses
- Homes First Society
 - Jarvis Houses
 - Savard's
 - Shuter
 - Strachan House
- Homes for Special Care
- Horizons for Youth
- Houselink Community Homes
 - Family Units
 - Self-Contained Units
 - Shared Units
- Interval House
- LOFT Community Services
 - Beverly Lodge
 - Shared Housing
 - Boarding Home
 - Etobicoke Girls' Residence
 - Boarding Home

For page numbers, see the alphabetical index on pages 265–274.

LOFT Community Services
 Etobicoke Girls' Residence
 Shared Housing
 Ingles House
 John Gibson House
 McEwan Housing and Support Services
 SOS Transitional Co-op
 St. Anne's Place
 Wilkinson Housing and Support Services
 Aldergrove
 Beaty House
 Brooklyn Residence
 Carlaw
 Curzon
 JW Green Apartments
 Mackenzie
 Sherbourne
 Silver Birch
 Spadina
 St. Lawrence
 Weston
 Mainstay Housing
 Margaret Frazer House
 Metropolitan United Church Shelter: Central Neighbourhood House
 Na-Me-Res
 Native Men's Residence
 Tumivut
 Nellie's
 Operation Springboard
 Frank Drea House
 Markeen House
 Parkdale Activity Recreation Centre (PARC)
 Parkdale United Church Foundation: Phoenix Place
 Pilot Place
 Portland Place Non-profit Housing
 Progress Place
 Redwood Shelter, The
 Regeneration House Inc.: Homelessness Initiatives Program
 Salvation Army, The
 Dufferin Residence
 Evangeline Residence
 Evangeline Residence—Primary Support Unit
 Florence Booth House
 Maxwell Meighen—Riverdale Centre
 Maxwell Meighen Centre Multi-care Facility for Homeless Men
 Maxwell Meighen Centre Residential Program

For page numbers, see the alphabetical index on pages 265–274.

- Seaton House
 - Birchmount Seniors' Residence
 - Downsview Dell Residence
 - Long-Term Program
 - O'Neill House Program
 - Rotary Club of Toronto Seaton House Infirmary
 - Seaton House Emergency Hostel
 - The Annex
- Society of St. Vincent de Paul
 - Amelie House
 - Elisa House
 - Mary's Home
 - Ozanam House
 - St. Clare Residence
 - Vincent Paul Community Homes
- St. Michael's Halfway Homes: Matt Talbot House 1 & 2
- St. Stephen's Community House
- Street Haven at the Crossroads
 - Independent Housing
 - Joubert House
- Supportive Housing in Peel (SHIP)
 - Boarding Homes
 - Housing and Support Peel (HASP)
 - Independent Housing
 - Supportive Housing in Etobicoke/York (SHEY)
- Toronto Christian Resource Centre
 - Long-Term Housing
 - Step Up Transitional Housing Program
- Toronto Community and Neighbourhood Services, Shelter Housing and Support
 - Women's Residence
 - Women's Residence—Bellwoods House
 - Women's Residence—Lounge Program
- Touchstone Youth Centre
- Transition House
- Treasure House Ministries Men's Shelter
- Turning Point Youth Services
 - The Redwood Program (non-profit group home)
 - Turning Point Youth Shelter
- YMCA House
- Yorktown Family Services: Yorktown Shelter for Women
- Youth without Shelter
- YWCA Toronto:
 - 1st Stop Woodlawn
 - Residence
 - Shelter
 - Humewood Drive Housing

For page numbers, see the alphabetical index on pages 265–274.

Cultural groups

Alpha House (residential support program for men in recovery)

Anduhyaan: Nekenan Second Stage Housing (Aboriginal)

Bayview Community Services

Bayview Case Management

Bayview Co-op

Bayview House

Canadian Mental Health Association

Apartments

Rosemount

Christie & Ossington Neighbourhood Centre

Men's Hostel

Women's Overnight Hostel

COSTI Immigrant Services: COSTI Reception Centre

COTA

Adam's House

Scarborough Step-by-Step

Covenant House

CRC Self-Help Inc.

Dixon Neighbourhood Homes Inc.

Dundas Site

Heyworth House

Richmond Shelter

St. Lawrence Street

The School House

Ecuhome Corporation

Ecuhome Corporation: First Step

Emily Stowe Shelter

Eva's Initiatives

Eva's Place

Eva's Satellite

Families for Mental Health: Men's Sana

Fred Victor Centre

Fred Victor Centre Housing

Women's Hostel

George Herman House

Good Shepherd Ministries: Good Shepherd Centre Transition Program

Griffin Centre Housing Program

Habitat

Boarding Homes

Rooming Houses

Homeward Family Shelter: Juliette's Place

Hong Fook Mental Health Association (Asian community)

Horizons for Youth

Houselink Community Homes

Family Units

For page numbers, see the alphabetical index on pages 265–274.

Houselink Community Homes
 Self-Contained Units
 Shared Units
 Interval House
 LOFT Community Services
 Beverly Lodge
 Shared Housing
 Boarding Home
 Etobicoke Girls' Residence
 Boarding Home
 Shared Housing
 Ingles House
 John Gibson House
 McEwan Housing and Support Services
 SOS Transitional Co-op
 St. Anne's Place (Spanish and Portuguese)
 Wilkinson Housing and Support Services
 Aldergrove
 Beaty House
 Brooklyn Residence
 Carlaw
 Curzon
 JW Green Apartments
 Mackenzie
 Sherbourne
 Silver Birch
 Spadina
 St. Lawrence
 Weston
 Madison Avenue Housing and Support Services
 Mainstay Housing
 Margaret Frazer House
 Massey Centre for Women
 Metropolitan United Church Shelter: Central Neighbourhood House
 Na-Me-Res
 Native Men's Residence (Aboriginal)
 Tumivut (Aboriginal)
 Nazareth House
 Nellie's
 Nishnawbe Homes
 Apartments (Aboriginal)
 Shared Accommodation (Aboriginal)
 North York Women's Shelter
 Operation Springboard
 Frank Drea House
 North Beaches Residence

For page numbers, see the alphabetical index on pages 265–274.

Parkdale Activity Recreation Centre (PARC)
 Parkdale United Church Foundation: Phoenix Place
 Pilot Place
 Progress Place
 Redwood Shelter, The
 Robertson House
 Salvation Army, The
 Dufferin Residence
 Evangeline Residence
 Evangeline Residence—Primary Support Unit
 Florence Booth House
 Hope Shelter
 Maxwell Meighen—Riverdale Centre
 Maxwell Meighen Centre Multi-care Facility for Homeless Men
 Seaton House
 Birchmount Seniors' Residence
 Long-Term Program
 O'Neill House Program
 Rotary Club of Toronto Seaton House Infirmary
 Seaton House Emergency Hostel
 The Annex
 Second Base Youth Shelter
 Society of St. Vincent de Paul
 Amelie House
 Elisa House
 Mary's Home
 Ozanam House
 St. Clare Residence
 Vincent Paul Community Homes
 Sojourn House (African and Spanish speaking)
 Street Haven at the Crossroads
 Independent Housing
 Joubert House
 Supportive Housing in Peel (SHIP)
 Boarding Homes
 Housing and Support Peel (HASP)
 Independent Housing
 Supportive Housing in Etobicoke/York (SHEY)
 TO Refugee Community Non-profit Homes: Romero House
 Toronto Christian Resource Centre
 Long-Term Housing
 Step Up Transitional Housing Program
 Toronto Community and Neighbourhood Services
 Family Shelters
 Birkdale Residence
 Birkdale Residence (Kingston Road)

For page numbers, see the alphabetical index on pages 265–274.

Toronto Community and Neighbourhood Services
 Family Shelters
 Family Residence
 Women's Residence
 Bellwoods House
 Lounge Program
 Toronto Community Hostel
 Touchstone Youth Centre
 Transition House
 Treasure House Ministries Men's Shelter
 Turning Point Youth Services
 The Redwood Program (non-profit Group Home)
 Turning Point Youth Shelter
 Women's Habitat of Etobicoke
 Woodgreen Red Door
 Abused Women's Shelter
 Family Shelter
 Lawrence
 The Pines
 YMCA House
 Youth without Shelter
 YWCA Toronto
 1st Stop Woodlawn
 Residence
 Shelter
 Humewood Drive Housing
 YWCA Women's Shelter

HIV/AIDS

127 Isabella Non-profit Residence
 Fife House
 Site 1
 Site 2
 Site 3
 Fred Victor Centre: Women's Hostel
 Good Shepherd Ministries
 Barrett House
 St. Joseph's Residence
 LOFT Community Services: McEwan Housing and Support Services
 Robertson House
 Salvation Army, The: Maxwell Meighen Centre Multi-care Facility for Homeless Men
 Toronto Community and Neighbourhood Services, Shelter Housing and Support—
 Family Shelters: Robertson House

For page numbers, see the alphabetical index on pages 265–274.

Homelessness

All Saints Church: Cornerstone Women's Residence
 Centre for Addiction and Mental Health: CSRU Apartment Subsidy Program
 Christie & Ossington Neighbourhood Centre
 Men's Hostel
 Women's Overnight Hostel
 COTA
 Adam's House
 Scarborough Step-by-Step
 Covenant House
 CRC Self-Help Inc.
 Deep Quong Non-profit Homes
 Dixon Neighbourhood Homes Inc.
 Dundas Site
 Heyworth House
 Richmond Shelter
 St. Lawrence Street
 The School House
 Ecuhome Corporation
 Ecuhome Corporation: First Step
 Eva's Initiatives
 Eva's Phoenix
 Eva's Place
 Eva's Satellite
 Fred Victor Centre
 Fred Victor Centre Housing
 Women's Hostel
 Genesis Place Homes Inc.: Yonge Street Mission
 Dry House
 Independent Housing
 Shared Housing
 Good Shepherd Ministries: Good Shepherd Centre Transition Program
 Good Shepherd Non-profit Homes
 Brother Joseph Dooley Apartments
 HOST Program
 MacNeil House
 St. Joseph's Residence
 Habitat
 Boarding Home
 Rooming Houses
 Homes First Society
 Jarvis Houses
 Savard's
 Shuter
 Strachan House

For page numbers, see the alphabetical index on pages 265–274.

Hong Fook Mental Health Association
 Horizons for Youth
 House of Compassion
 LOFT Community Services

- Wilkinson Housing and Support Services
 - Beaty House
 - Brooklyn Residence
 - Sherbourne
 - Spadina
 - St. Lawrence
 - Weston

Metropolitan United Church Shelter: Central Neighbourhood House
 Na-Me-Res

- Native Men's Residence
- Tumivut

Nishnawbe Homes

- Apartments
- Shared Accommodation

Operation Springboard: Markeen House
 Our Place (Peel)

- Our Place I
- Our Place II

Parkdale Activity Recreation Centre (PARC)
 Portland Place Non-profit Housing
 Progress Place
 Salvation Army, The

- Evangeline Residence
- Evangeline Residence—Primary Support Unit
- Florence Booth House
- Hope Shelter
- Maxwell Meighen—Riverdale Centre
- Maxwell Meighen Centre Multi-care Facility for Homeless Men
- Maxwell Meighen Centre Residential Program

Seaton House

- Birchmount Seniors' Residence
- Fort York Residence (Shelter)
- Fort York Residence (Single-Room Occupancy Units)
- Long-Term Program
- O'Neill House
- Rotary Club of Toronto Seaton House Infirmary
- Seaton House Emergency Hostel
- The Annex

Second Base Youth Shelter
 Society of St. Vincent de Paul

- Amelie House
- Elisa House

For page numbers, see the alphabetical index on pages 265–274.

Society of St. Vincent de Paul
 Mary's Home
 St. Clare Residence
 St. Stephen's Community House
 Street Haven at the Crossroads
 Independent Housing
 Joubert House
 Supportive Housing in Peel (SHIP)
 Housing and Support Peel (HASP)
 Supportive Housing in Etobicoke/York (SHEY)
 Toronto Christian Resource Centre: Step Up Transitional Housing Program
 Toronto Community and Neighbourhood Services
 Family Shelters
 Birkdale Residence
 Birkdale Residence (Kingston Road)
 Family Residence
 Robertson House
 Women's Residence
 Women's Residence—Bellwoods House
 Women's Residence—Lounge Program
 Toronto Community Hostel
 Touchstone Youth Centre (homeless youth)
 Treasure House Ministries Men's Shelter
 Turning Point Youth Services: Turning Point Youth Shelter
 Woodgreen Red Door
 Abused Women's Shelter
 Family Shelter
 Lawrence
 The Pines
 YMCA House
 Youth without Shelter (homeless youth)
 YWCA Toronto: 1st Stop Woodlawn
 Residence
 Shelter
 YWCA Toronto: Humewood Drive Housing

Mental health

All Saints Church: Cornerstone Women's Residence
 Alpha House (residential support program for men in recovery)
 Arrabon House
 Arrabon House: Lanthier Place
 Bayview Community Services
 Bayview Case Management
 Bayview Co-op
 Bayview House

For page numbers, see the alphabetical index on pages 265–274.

Canadian Mental Health Association
 Apartments
 Rosemount
 Centre for Addiction and Mental Health: CSRU Apartment Subsidy Program
 Chai-Tikvah Foundation: Jerry Turk Fellowship Home
 Christie & Ossington Neighbourhood Centre
 Men's Hostel
 Women's Overnight Hostel
 COSTI Immigrant Services: COSTI Reception Centre
 COTA
 Adam's House
 Scarborough Step-by-Step
 Covenant House
 Dixon Neighbourhood Homes Inc.
 Dundas Site
 Heyworth House
 Richmond Shelter
 St. Lawrence Street
 The School House
 Ecuhome Corporation
 Ecuhome Corporation: First Step
 Eden Community House of Toronto
 Beverley House
 Hillholm
 Emily Stowe Shelter
 Eva's Initiatives: Eva's Phoenix
 Families for Mental Health: Men's Sana
 Fife House
 Site 1
 Site 2
 Site 3
 Fred Victor Centre
 Housing
 Women's Hostel
 Genesis Place Homes Inc.: Yonge Street Mission
 Dry House
 Independent Housing
 Shared Housing
 George Herman House
 Good Shepherd Ministries
 Good Shepherd Centre Transition Program
 St. Joseph's Residence
 Good Shepherd Non-profit Homes
 Brother Joseph Dooley Apartments
 HOST Program
 MacNeil House

For page numbers, see the alphabetical index on pages 265–274.

Griffin Centre Housing Program
 Habitat

- Boarding Home
- Rooming Houses

 Homes First Society

- Jarvis Houses
- Savard's
- Shuter
- Strachan House

 Homes for Special Care
 Homeward Family Shelter: Julliette's Place
 Hong Fook Mental Health Association
 Horizons for Youth
 House of Compassion
 Houselink Community Homes

- Family Units
- Self-Contained Units
- Shared Units

 Interval House
 LOFT Community Services

- Beverly Lodge
 - Shared Housing
 - Boarding Home
- Etobicoke Girls' Residence
 - Boarding Home
 - Shared Housing

 Ingles House
 John Gibson House
 McEwan Housing and Support Services
 SOS Transitional Co-op
 St. Anne's Place
 Wilkinson Housing and Support Services

- Aldergrove
- Beaty House
- Brooklyn Residence
- Carlaw
- Curzon
- JW Green Apartments
- Mackenzie
- Sherbourne
- Silver Birch
- Spadina
- St. Lawrence
- Weston

 Madison Avenue Housing and Support Services
 Mainstay Housing

For page numbers, see the alphabetical index on pages 265–274.

Margaret Frazer House
 Metropolitan United Church Shelter: Central Neighbourhood House
 My Brothers' Place
 Na-Me-Res
 Native Men's Residence
 Tumivut
 Nazareth House
 Nellie's
 North York Women's Shelter
 Operation Springboard
 Frank Drea House
 Markeen House
 North Beaches Residence
 Parkdale Activity Recreation Centre (PARC)
 Parkdale United Church Foundation: Phoenix Place
 Peace Ranch
 Farmhouse
 Townhouses
 Pilot Place (particularly schizophrenia)
 Portland Place Non-profit Housing
 Poverello Charities Ontario
 Progress Place
 Reach Services
 Eastwood House
 Logan House
 Redwood Shelter, The
 Regeneration House Inc.
 Campbell House
 Evelyn House
 Homelessness Initiatives Program
 Keele House
 Laws House
 McMurray Avenue
 Rouge Valley Health System
 Self-Contained Units
 Gateview House
 Salvation Army, The
 Dufferin Residence
 Evangeline Residence
 Evangeline Residence—Primary Support Unit
 Florence Booth House
 Hope Shelter
 Maxwell Meighen—Riverdale Centre
 Maxwell Meighen Centre Multi-care Facility for Homeless Men
 Maxwell Meighen Centre Residential Program
 Scarborough Hospital: Manse Road Residential Support Services

For page numbers, see the alphabetical index on pages 265–274.

- Seaton House
 - Birchmount Seniors' Residence
 - Downsview Dell Residence
 - Long-Term Program
 - O'Neill House Program
 - Rotary Club of Toronto Seaton House Infirmary
 - Seaton House Emergency Hostel
 - The Annex
- Society of St. Vincent de Paul
 - Amelie House
 - Mary's Home
 - Ozanam House
 - St. Clare Residence
 - Vincent Paul Community Homes
- St. Jude Community Homes
- St. Stephen's Community House
- Street Haven at the Crossroads
 - Independent Housing
 - Joubert House
- Supportive Housing in Peel (SHIP)
 - Boarding Homes
 - Housing and Support Peel (HASP)
 - Independent Housing
 - Supportive Housing in Etobicoke/York (SHEY)
- Toronto Christian Resource Centre
 - Long-Term Housing
 - Step Up Transitional Housing Program
- Toronto Community and Neighbourhood Services
 - Family Shelters
 - Birkdale Residence
 - Birkdale Residence (Kingston Road)
 - Family Residence
 - Robertson House
 - Women's Residence
 - Women's Residence—Bellwoods House
 - Women's Residence—Lounge Program
- Touchstone Youth Centre
- Transition House
- Treasure House Ministries Men's Shelter
- Turning Point Youth Services
 - The Redwood Program (non-profit group home)
 - Turning Point Youth Shelter
- Women's Habitat of Etobicoke
- Woodgreen Red Door
 - Abused Women's Shelter
 - Family Shelter

For page numbers, see the alphabetical index on pages 265–274.

Woodgreen Red Door
 Lawrence
 The Pines
 YMCA House
 Yorktown Family Services: Yorktown Shelter for Women
 Youth without Shelter
 YWCA Toronto
 1st Stop Woodlawn
 Residence
 Shelter
 Humewood Drive Housing
 YWCA Women's Shelter

Newcomers to Canada

COSTI Immigrant Services: COSTI Reception Centre
 North York Women's Shelter
 Salvation Army, The
 Evangeline Residence
 Evangeline Residence—Primary Support Unit
 Seaton House: Long-Term Program
 TO Refugee Community Non-profit Homes: Romero House
 Toronto Christian Resource Centre: Step Up Transitional Housing Program
 Toronto Community Hostel
 Woodgreen Red Door
 Abused Women's Shelter
 Family Shelter
 Lawrence
 YWCA Toronto: Humewood Drive House

Sex trade

LOFT Community Services
 Ingles House
 SOS Transitional Co-op

Sexual orientation and gender identity

All Saints Church: Cornerstone Women's Residence
 Anduhyaun
 Emergency Shelter
 Nekenan Second Stage Housing
 Bayview Community Services: Bayview Case Management
 Christie & Ossington Neighbourhood Centre: Women's Overnight Hostel
 COSTI Immigrant Services: COSTI Reception Centre
 Covenant House
 Dixon Neighbourhood Homes Inc.
 Dundas Site

For page numbers, see the alphabetical index on pages 265–274.

Dixon Neighbourhood Homes Inc.
 Heyworth House
 Richmond Shelter
 St. Lawrence Street
 The School House

Ecuhome Corporation
 Ecuhome Corporation: First Step
 Emily Stowe Shelter

Eva's Initiatives
 Eva's Phoenix
 Eva's Place
 Eva's Satellite

Fife House
 Site 1
 Site 2
 Site 3

Fred Victor Centre
 Fred Victor Centre Housing
 Women's Hostel

George Herman House

Habitat
 Boarding Home
 Rooming Houses

Homes First Society
 Jarvis House
 Savard's
 Shuter
 Strachan House

Homeward Family Shelter: Julliette's Place

Horizons for Youth

Houselink Community Homes
 Family Units
 Self-Contained Units
 Shared Units

Interval House

LOFT Community Services
 Beverly Lodge
 Shared Housing
 Boarding Home
 Etobicoke Girls' Residence
 Boarding Home
 Shared Housing
 Ingles House
 McEwan Housing and Support Services
 SOS Transitional Co-op

For page numbers, see the alphabetical index on pages 265–274.

LOFT Community Services
 Wilkinson Housing and Support Services
 Aldergrove
 Beaty House
 Brooklyn Residence
 Carlaw
 Curzon
 JW Green Apartments
 Mackenzie
 Sherbourne
 Silver Birch
 Spadina
 St. Lawrence
 Weston
 Mainstay Housing
 Margaret Frazer House
 Metropolitan United Church Shelter: Central Neighbourhood House
 Na-Me-Res: Tumivut
 Nazareth House
 Nellie's
 Operation Springboard: Frank Drea House
 Parkdale Activity Recreation Centre (PARC)
 Portland Place Non-profit Housing
 Progress Place
 Redwood Shelter, The
 Salvation Army, The
 Evangeline Residence
 Evangeline Residence—Primary Support Unit
 Florence Booth House
 Maxwell Meighen—Riverdale Centre
 Maxwell Meighen Centre Multi-care Facility for Homeless Men
 Seaton House
 Birchmount Seniors' Residence
 Downsview Dell Residence
 Long-Term Program
 O'Neill House Program
 Rotary Club of Toronto Seaton House Infirmary
 Seaton House Emergency Hostel
 The Annex
 Second Base Youth Shelter
 Society of St. Vincent de Paul
 Amelie House
 Elisa House
 Mary's Home
 Ozanam House
 St. Clare Residence

For page numbers, see the alphabetical index on pages 265–274.

Society of St. Vincent de Paul
 Vincent Paul Community Homes

Sojourn House

Street Haven at the Crossroads
 Independent Housing
 Joubert House

Toronto Community and Neighbourhood Services, Shelter Housing and Support
 Women's Residence
 Women's Residence—Bellwoods House
 Women's Residence—Lounge Program

Toronto Christian Resource Centre
 Long-Term Housing
 Step Up Transitional Housing Program

Touchstone Youth Centre

Transition House

Turning Point Youth Services
 The Redwood Program (non-profit group home)
 Turning Point Youth Shelter

Women's Habitat of Etobicoke

Woodgreen Red Door: The Pines

YMCA House

Yorktown Family Services: Yorktown Shelter for Women

Youth without Shelter

YWCA Toronto
 1st Stop Woodlawn
 Residence
 Shelter
 Humewood Drive Housing
 YWCA Women's Shelter

Substance use

All Saints Church: Cornerstone Women's Residence

Alpha House (residential support program for men in recovery)

Anduhyaun
 Emergency Shelter
 Nekenan Second Stage Housing

Arrabon House

Arrabon House: Lanthier Place

Bayview Community Services: Bayview Case Management

Christie & Ossington Neighbourhood Centre: Women's Overnight Hostel

COTA
 Adam's House
 Scarborough Step-by-Step

Covenant House

CRC Self-Help Inc

For page numbers, see the alphabetical index on pages 265–274.

- Dixon Neighbourhood Homes Inc.
 - Dundas Site
 - Heyworth House
 - Richmond Shelter
 - St. Lawrence Street
 - The School House
- Ecuhome Corporation
- Ecuhome Corporation: First Step
- Eva's Initiatives
 - Eva's Phoenix
 - Eva's Place
 - Eva's Satellite
- Fife House:
 - Site 1
 - Site 2
 - Site 3
- Fred Victor Centre
 - Fred Victor Centre Housing
 - Women's Hostel
- Genesis Place Homes Inc.: Yonge Street Mission
 - Dry House
 - Independent Housing
 - Shared Housing
- George Herman House
- Good Shepherd Ministries: Good Shepherd Centre Transition Program
- Habitat
 - Boarding Home
 - Rooming Houses
- Homes First Society
 - Jarvis Houses
 - Savard's
 - Shuter
 - Strachan House
- Homes for Special Care
- Homeward Family Shelter: Juliette's Place
- Horizons for Youth
- Houselink Community Homes
 - Family Units
 - Self-Contained Units
 - Shared Units
- Interval House
- LOFT Community Services
 - Beverly Lodge
 - Shared Housing
 - Boarding Home

For page numbers, see the alphabetical index on pages 265–274.

LOFT Community Services
 Etobicoke Girls' Residence
 Boarding Home
 Shared Housing
 Ingles House
 John Gibson House
 McEwan Housing and Support Services
 SOS Transitional Co-op
 St. Anne's Place
 Wilkinson Housing and Support Services
 Aldergrove
 Beaty House
 Brooklyn Residence
 Carlaw
 Curzon
 JW Green Apartments
 Mackenzie
 Sherbourne
 Silver Birch
 Spadina
 St. Lawrence
 Weston
 Mainstay Housing
 Margaret Frazer House
 Massey Centre for Women
 Metropolitan United Church Shelter: Central Neighbourhood House
 Na-Me-Res
 Native Men's Residence
 Tumivut
 Nazareth House
 Nellie's
 North York Women's Shelter
 Operation Springboard
 Frank Drea House
 Markeen House
 North Beaches Residence
 Parkdale Activity Recreation Centre (PARC)
 Parkdale United Church Foundation: Phoenix Place
 Pilot Place
 Progress Place
 Redwood Shelter, The
 Salvation Army, The
 Dufferin Residence
 Evangeline Residence
 Evangeline Residence—Primary Support Unit
 Florence Booth House

For page numbers, see the alphabetical index on pages 265–274.

- Salvation Army, The
 - Hope Shelter
 - Maxwell Meighen—Riverdale Centre
 - Maxwell Meighen Centre Multi-care Facility for Homeless Men
 - Maxwell Meighen Centre Residential Program
- Seaton House
 - Birchmount Seniors' Residence
 - Downsview Dell Residence
 - Long-Term Program
 - O'Neill House Program
 - Rotary Club of Toronto Seaton House Infirmary
 - Seaton House Emergency Hostel
 - The Annex
- Society of St. Vincent de Paul
 - Amelie House
 - Elisa House
 - Mary's Home
 - Ozanam House
 - St. Clare Residence
- St. Michael's Halfway Homes: Matt Talbot House 1 & 2
- St. Stephen's Community House
- Street Haven at the Crossroads
 - Independent Housing
 - Joubert House
- Supportive Housing in Peel (SHIP)
 - Boarding Homes
 - Housing and Support Peel (HASP)
 - Independent Housing
 - Supportive Housing in Etobicoke/York (SHEY)
- Toronto Christian Resource Centre
 - Long-Term Housing
 - Step Up Transitional Housing Program
- Toronto Community and Neighbourhood Services
 - Family Shelters
 - Birkdale Residence
 - Birkdale Residence (Kingston Road)
 - Family Residence
 - Robertson House
 - Women's Residence
 - Women's Residence—Lounge Program
- Touchstone Youth Centre
- Transition House
- Treasure House Ministries Men's Shelter
- Turning Point Youth Services
 - The Redwood Program (non-profit group home)
 - Turning Point Youth Shelter

For page numbers, see the alphabetical index on pages 265–274.

Women's Habitat of Etobicoke
Woodgreen Red Door
 Abused Women's Shelter
 Family Shelter
 The Pines
YMCA House
Yorktown Family Services: Yorktown Shelter for Women
Youth without Shelter
YWCA Toronto
 1st Stop Woodlawn
 Residence
 Shelter
 Humewood Drive Housing

For page numbers, see the alphabetical index on pages 265–274.

Index by level of support

For page numbers, see the alphabetical index on pages 265–274.

24 hours a day, 7 days a week

Alpha House (residential support program for men in recovery)
 Arrabon House
 Chai-Tikvah Foundation: Jerry Turk Fellowship Home
 COTA: Adam's House
 Eva's Initiatives: Eva's Phoenix
 Good Shepherd Ministries
 Barrett House
 St. Joseph's Residence
 Griffin Centre Housing Program
 Habitat Boarding Home
 Homes First Society
 Savard's
 Strachan House
 Homes for Special Care
 House of Compassion
 LOFT Community Services
 Beverly Lodge (Boarding Home)
 Etobicoke Girls' Residence (Boarding Home)
 Ingles House
 John Gibson House
 McEwan Housing and Support Services
 (Dundonald site only, other sites have low support)
 St. Anne's Place
 Wilkinson Housing and Support Services: Beaty House
 Margaret Frazer House
 Massey Centre for Women
 McLeod House
 Nazareth House
 Operation Springboard
 Frank Drea House
 Markeen House
 North Beaches Residence
 Peace Ranch: Farmhouse
 Pilot Place
 Salvation Army, The: Dufferin Residence
 Scarborough Hospital: Manse Road Residential Support Services
 Seaton House
 Birchmount Seniors' Residence
 Downsview Dell Residence

Society of St. Vincent de Paul
 Ozanam House
 St. Clare Residence
 Vincent Paul Community Homes
 Toronto Community and Neighbourhood Services, Shelter Housing and Support:
 Women's Residence—Bellwoods House
 Transition House
 Turning Point Youth Services: The Redwood Program (non-profit group home)

60 to 90 hours a week

All Saints Church: Cornerstone Women's Residence
 Canadian Mental Health Association: Rosemount
 Good Shepherd Non-profit Homes: Brother Joseph Dooley Apartments
 LOFT Community Services: Wilkinson Housing and Support Services: Brooklyn Residence
 Portland Place Non-profit Housing
 St. Michael's Halfway Homes: Matt Talbot House 1 & 2
 Supportive Housing in Peel (SHIP): Boarding Homes
 Treasure House Ministries Men's Shelter

40 to 60 hours a week

Fred Victor Centre: Fred Victor Centre Housing
 LOFT Community Services: Wilkinson Housing and Support Services: Sherbourne
 My Brothers' Place
 Wigwamen Inc.: Wigwamen Terrace

20 to 40 hours a week

Anduhyun: Nekenaan Second Stage Housing
 Bayview Community Services: Bayview House
 Ecuhome Corporation
 Ecuhome Corporation: First Step
 George Herman House
 Homes First Society
 Jarvis Houses
 Shuter
 LOFT Community Services: Wilkinson Housing and Support Services: St. Lawrence
 Reach Services: Eastwood House
 St. Stephen's Community House
 YWCA Toronto: 1st Stop Woodlawn Residence

1 to 20 hours a week

Bayview Community Services: Bayview Co-op
 Eden Community House of Toronto
 Beverley House
 Hillholm

For page numbers, see the alphabetical index on pages 265–274.

Habitat Rooming Houses
 LOFT Community Services
 Beverly Lodge (Shared Housing)
 Etobicoke Girls' Residence (Shared Housing)
 Wilkinson Housing and Support Services
 Aldergrove
 Carlaw
 Curzon
 JW Green Apartments
 Mackenzie
 Weston
 Our Place (Peel): Our Place II
 Peace Ranch: Townhouses
 Reach Services: Logan House
 St. Jude Community Homes
 Support Service Living Units (SSLUs) with Attendant Services
 Supportive Housing in Peel (SHIP)
 Housing and Support Peel (HASP)
 Independent Housing
 Supportive Housing in Etobicoke/York (SHEY)
 Toronto Christian Resource Centre: Step Up Transitional Housing Program

Attendant Services

Shared Living with Attendant Services
 Support Service Living Units (SSLUs) with Attendant Services
 Transitional Living with Attendant Services

Some support

Arrabon House: Lanthier Place
 LOFT Community Services: SOS Transitional Co-op
 Mainstay Housing
 Rouge Valley Health System
 Self-Contained Units
 Gateview House
 Shared Living with Attendant Services
 Transitional Living with Attendant Services

No on-site support

127 Isabella Non-profit Residence
 Bayview Community Services: Bayview Case Management
 Canadian Mental Health Association: Apartments
 Centre for Addiction and Mental Health: CSRU Apartment Subsidy Program
 COTA: Scarborough Step-by-Step
 CRC Self-Help Inc
 Deep Quong Non-profit Homes

For page numbers, see the alphabetical index on pages 265–274.

Dixon Neighbourhood Homes Inc.
 Dundas Site
 Richmond Shelter
 St. Lawrence Street
 The School House

Families for Mental Health: Men's Sana

Genesis Place Homes Inc.: Yonge Street Mission
 Dry House
 Independent Housing
 Shared Housing

Good Shepherd Non-profit Homes
 HOST Program
 MacNeil House

Hong Fook Mental Health Association

Houselink Community Homes
 Family Units
 Self-Contained Units
 Shared Units

LOFT Community Services: Wilkinson Housing and Support Services—Silver Birch

Madison Avenue Housing and Support Services

Nishnawbe Homes
 Apartments
 Shared Accommodation

Our Place (Peel): Our Place I

Parkdale Activity Recreation Centre (PARC)

Parkdale United Church Foundation: Phoenix Place

Progress Place (depends on needs)

Regeneration House Inc.
 Campbell House
 Evelyn House
 Homelessness Initiatives Program
 Keele House
 Laws House
 McMurray Avenue

Salvation Army, The: Maxwell Meighen Centre Residential Program

Street Haven at the Crossroads
 Independent Housing
 Joubert House

TO Refugee Community Non-profit Homes: Romero House

Toronto Christian Resource Centre: Long-Term Housing

Wigwamen Inc.: Family Housing

Yorktown Family Services: Yorktown Shelter for Women

For page numbers, see the alphabetical index on pages 265–274.

Index by accessibility and accommodations

For page numbers, see the alphabetical index on pages 265–274.

Brain injury

* indicates on a case-by-case basis

Anduhyun: Neknaan Second Stage Housing*
 Bayview Community Services
 Bayview Case Management
 Bayview Co-op
 Bayview House
 Covenant House*
 Ecuhome Corporation
 Emily Stowe Shelter*
 Ernestine's Women's Shelter*
 Good Shepherd Non-profit Homes: HOST Program
 Griffin Centre Housing Program*
 Habitat
 Boarding Home*
 Rooming Houses*
 Homes for Special Care*
 Houselink Community Homes
 Family Units*
 Self-Contained Units*
 Shared Units*
 LOFT Community Services
 Beverly Lodge
 Shared Housing*
 Boarding Home*
 Etobicoke Girls' Residence
 Boarding Home*
 Shared Housing*
 Ingles House*
 John Gibson House
 St. Anne's Place
 McLeod House
 Na-Me-Res
 Native Men's Residence
 Tumivut
 Operation Springboard: Frank Drea House*
 Redwood Shelter, The
 Salvation Army, The
 Evangeline Residence*
 Evangeline Residence—Primary Support Unit*

Salvation Army, The
 Hope Shelter*
 Maxwell Meighen Centre Multi-care Facility for Homeless Men*
 Maxwell Meighen Centre Residential Program*

Seaton House
 Birchmount Seniors' Residence*
 Downsview Dell Residence*
 Fort York Residence (Shelter)*
 Fort York Residence (Single-Room Occupancy Units)*
 Long-Term Program*
 O'Neill House Program*
 Rotary Club of Toronto Seaton House Infirmary*
 Seaton House Emergency Hostel*
 The Annex*

Second Base Youth Shelter*

Shared Living with Attendant Services*

Society of St. Vincent de Paul
 Amelie House*
 Elisa House*
 Mary's Home*
 Ozanam House*
 St. Clare Residence*

Support Service Living Units (SSLUs) with Attendant Services*

YWCA Toronto: 1st Stop Woodlawn Shelter

Developmental challenges

* indicates on a case-by-case basis

Anduhyaun: Nekenaan Second Stage Housing*

Bayview Community Services
 Bayview Case Management
 Bayview Co-op
 Bayview House

Chai-Tikvah Foundation: Jerry Turk Fellowship Home

Covenant House*

Ecuhome Corporation

Emily Stowe Shelter*

Ernestine's Women's Shelter*

Eva's Initiatives: Eva's Place (through specially trained staff)

George Herman House

Good Shepherd Non-profit Homes
 Brother Joseph Dooley Apartments
 HOST Program

Griffin Centre Housing Program*

Habitat
 Boarding Home*

For page numbers, see the alphabetical index on pages 265–274.

Habitat
 Rooming Houses*
 Homes for Special Care*
 House of Compassion
 Houselink Community Homes
 Family Units*
 Self-Contained Units*
 Shared Units*
 LOFT Community Services:
 Beverly Lodge
 Boarding Home*
 Shared Housing*
 Etobicoke Girls' Residence
 Boarding Home*
 Shared Housing*
 Ingles House*
 John Gibson House
 St. Anne's Place
 Massey Centre for Women
 Na-Me-Res
 Native Men's Residence
 Tumivut
 Nellie's
 Operation Springboard
 Frank Drea House*
 North Beaches Residence
 Parkdale Activity Recreation Centre (PARC)
 Portland Place Non-profit Housing*
 Redwood Shelter, The
 Regeneration House Inc.: Homelessness Initiatives Program
 Salvation Army, The
 Evangeline Residence
 Evangeline Residence—Primary Support Unit
 Hope Shelter*
 Maxwell Meighen Centre Multi-care Facility for Homeless Men*
 Maxwell Meighen Centre Residential Program*
 Scarborough Hospital: Manse Road Residential Support Services
 Seaton House
 Birchmount Seniors' Residence*
 Downsview Dell Residence*
 Fort York Residence (Shelter)*
 Fort York Residence (Single-Room Occupancy Units)*
 Long-Term Program*
 O'Neill House Program*
 Rotary Club of Toronto Seaton House Infirmary*
 Seaton House Emergency Hostel*

For page numbers, see the alphabetical index on pages 265–274.

Seaton House
 The Annex*
 Second Base Youth Shelter*
 Shared Living with Attendant Services*
 Society of St. Vincent de Paul
 Amelie House*
 Elisa House*
 Mary's Home*
 Ozanam House*
 St. Clare Residence*
 Vincent Paul Community Homes*
 Toronto Community and Neighbourhood Services, Shelter Housing and Support
 Family Shelters
 Birkdale Residence
 Birkdale Residence (Kingston Road)
 Transitional Living with Attendant Services*
 Women's Habitat of Etobicoke
 YMCA House
 YWCA Toronto: 1st Stop Woodlawn Shelter

Dual diagnosis

* indicates on a case-by-case basis

Bayview Community Services
 Bayview Case Management
 Bayview Co-op
 Bayview House
 Griffin Centre Housing Program
 Habitat
 Boarding Home
 Rooming Houses
 Homes for Special Care*
 Scarborough Hospital: Manse Road Residential Support Services
 Shared Living with Attendant Services*
 Support Service Living Units (SSLUs) with Attendant Services*
 Supportive Housing in Peel (SHIP)
 Boarding Homes
 Housing and Support Peel (HASP)
 Independent Housing
 Supportive Housing in Etobicoke/York (SHEY)

Hearing impairment

* indicates on a case-by-case basis

127 Isabella Non-profit Residence

For page numbers, see the alphabetical index on pages 265–274.

- Anduhyun
 - Emergency Shelter*
 - Neknaan Second Stage Housing*
- Bayview Community Services
 - Bayview Case Management
 - Bayview Co-op
- Covenant House*
- Emily Stowe Shelter*
- Ernestine's Women's Shelter*
- Griffin Centre Housing Program*
- Habitat
 - Boarding Home*
 - Rooming Houses*
- Homes for Special Care*
- Homeward Family Shelter: Julliette's Place
- Houselink Community Homes
 - Family Units*
 - Self-Contained Units*
 - Shared Units*
- LOFT Community Services
 - Beverly Lodge
 - Shared Housing*
 - Boarding Home*
 - Etobicoke Girls' Residence
 - Boarding Home*
 - Shared Housing*
 - Ingles House*
 - John Gibson House
 - St. Anne's Place
- Mainstay Housing
- Nellie's
- Operation Springboard: Frank Drea House*
- Redwood Shelter, The
- Salvation Army, The
 - Evangeline Residence*
 - Evangeline Residence—Primary Support Unit*
 - Hope Shelter*
 - Maxwell Meighen Centre Multi-care Facility for Homeless Men*
 - Maxwell Meighen Centre Residential Program*
- Seaton House
 - Birchmount Seniors' Residence*
 - Downsview Dell Residence*
 - Fort York Residence (Shelter)*
 - Fort York Residence (Single-Room Occupancy Units)*
 - Long-Term Program*
 - O'Neill House Program*

For page numbers, see the alphabetical index on pages 265–274.

Seaton House
 Rotary Club of Toronto Seaton House Infirmary*
 Seaton House Emergency Hostel*
 The Annex*
 Second Base Youth Shelter*
 Shared Living with Attendant Services*
 Society of St. Vincent de Paul
 Amelie House*
 Elisa House*
 Mary's Home*
 Ozanam House*
 St. Clare Residence*
 Vincent Paul Community Homes*
 Support Service Living Units (SSLUs) with Attendant Services*
 Transitional Living with Attendant Services*
 Women's Habitat of Etobicoke
 Yorktown Family Services: Yorktown Shelter for Women
 YWCA Toronto: 1st Stop Woodlawn Shelter

Visual impairment

* indicates on a case-by-case basis

Anduhyaun
 Emergency Shelter*
 Nekenan Second Stage Housing*
 Bayview Community Services: Bayview Case Management
 Covenant House*
 Emily Stowe Shelter*
 Ernestine's Women's Shelter*
 Griffin Centre Housing Program*
 Habitat
 Boarding Home*
 Rooming Houses*
 Homes for Special Care*
 House of Compassion*
 Houselink Community Homes
 Family Units*
 Self-Contained Units*
 Shared Units*
 LOFT Community Services
 Beverly Lodge
 Shared Housing*
 Boarding Home*
 Etobicoke Girls' Residence
 Boarding Home*
 Shared Housing*

For page numbers, see the alphabetical index on pages 265–274.

LOFT Community Services
 Ingles House*
 John Gibson House
 St. Anne's Place
 Madison Avenue Housing and Support Services (at sites: Dundas St. W. &
 Ossington Ave., Spadina Ave. & Bloor St. W., Bloor St. W. & Christie St.)
 Mainstay Housing
 Na-Me-Res: Native Men's Residence
 Parkdale Activity Recreation Centre (PARC)
 Portland Place Non-profit Housing
 Redwood Shelter, The
 Salvation Army, The
 Evangeline Residence*
 Evangeline Residence—Primary Support Unit*
 Hope Shelter*
 Maxwell Meighen Centre Multi-care Facility for Homeless Men*
 Maxwell Meighen Centre Residential Program*
 Seaton House
 Birchmount Seniors' Residence*
 Downsview Dell Residence*
 Fort York Residence (Shelter)*
 Fort York Residence (Single-Room Occupancy Units)*
 Long-Term Program*
 O'Neill House Program*
 Rotary Club of Toronto Seaton House Infirmary*
 Seaton House Emergency Hostel*
 The Annex*
 Second Base Youth Shelter*
 Shared Living with Attendant Services*
 Society of St. Vincent de Paul
 Amelie House*
 Elisa House*
 Mary's Home*
 Ozanam House*
 St. Clare Residence*
 Support Service Living Units (SSLUs) with Attendant Services*
 Transitional Living with Attendant Services*
 YWCA Toronto: 1st Stop Woodlawn Shelter

Wheelchair access

* indicates some wheelchair access or some wheelchair-accessible units

Anduhyun: Nekenan Second Stage Housing*
 Bayview Community Services: Bayview Case Management
 Canadian Mental Health Association: Apartments

For page numbers, see the alphabetical index on pages 265–274.

Centre for Addiction and Mental Health: CSRU Apartment Subsidy Program

COTA

Adam's House*

Scarborough Step-by-Step*

Covenant House

Deep Quong Non-profit Homes

Dixon Neighbourhood Homes Inc.: Dundas Site

Ecuhome Corporation

Ecuhome Corporation: First Step

Emily Stowe Shelter

Eva's Initiatives: Eva's Place

Fred Victor Centre: Fred Victor Centre Housing

Good Shepherd Ministries

Barrett House

Good Shepherd Centre Transition Program

St. Joseph's Residence

Good Shepherd Non-profit Homes

Brother Joseph Dooley Apartments

HOST Program

Habitat Boarding Homes*

Homes First Society

Jarvis Houses

Shuter

Strachan House

Homes for Special Care*

Homeward Family Shelter: Julliette's Place

Horizons for Youth

Housing Connections

LOFT Community Services

John Gibson House

McEwan Housing and Support Services

St. Anne's Place

Wilkinson Housing and Support Services—Weston

Madison Avenue Housing and Support Services*

Mainstay Housing*

Massey Centre for Women*

McLeod House

Na-Me-Res

Native Men's Residence

Tumivut

Nellie's

Nishnawbe Homes: Apartments*

Operation Springboard

Frank Drea House

Markeen House

Parkdale Activity Recreation Centre (PARC)

For page numbers, see the alphabetical index on pages 265–274.

Peace Ranch: Farmhouse
 Pilot Place*
 Portland Place Non-profit Housing*
 Redwood Shelter, The
 Regeneration House Inc.: Homelessness Initiatives Program
 Rouge Valley Health System: Self-Contained Units
 Salvation Army, The
 Evangeline Residence
 Evangeline Residence—Primary Support Unit
 Maxwell Meighen Centre Multi-care Facility for Homeless Men
 Maxwell Meighen Centre Residential Program
 Seaton House
 Birchmount Seniors' Residence
 Fort York Residence (Shelter)*
 Long-Term Program
 O'Neill House Program
 Rotary Club of Toronto Seaton House Infirmary
 Seaton House Emergency Hostel
 The Annex*
 Second Base Youth Shelter*
 Shared Living with Attendant Services
 St. Jude Community Homes*
 Support Service Living Units (SSLUs) with Attendant Services
 Supportive Housing in Peel (SHIP)
 Housing and Support Peel (HASP)*
 Supportive Housing in Etobicoke/York (SHEY)*
 TO Refugee Community Non-profit Homes: Romero House*
 Toronto Community and Neighbourhood Services, Shelter Housing and Support
 Family Shelters
 Birkdale Residence
 Birkdale Residence (Kingston Road)
 Family Residence*
 Robertson House (for children only)
 Women's Residence
 Women's Residence—Lounge Program
 Toronto Community Housing
 Touchstone Youth Centre*
 Transition House
 Transitional Living with Attendant Services
 Turning Point Youth Services: Turning Point Youth Shelter
 Wigwamen Inc.
 Family Housing*
 Transitional and Generic Housing*
 Wigwamen Terrace
 Women's Habitat of Etobicoke
 Yorktown Family Services: Yorktown Shelter for Women

For page numbers, see the alphabetical index on pages 265–274.

YWCA Toronto: 1st Stop Woodlawn Shelter
YWCA Women's Shelter*

Other disabilities

* indicates on a case-by-case basis

Anduhyaun: Nekenaan Second Stage Housing*
Bayview Community Services: Bayview Case Management
Covenant House*
Emily Stowe Shelter*
Ernestine's Women's Shelter*
Good Shepherd Ministries: Barrett House
Griffin Centre Housing Program*
Habitat
 Boarding Home*
 Rooming Houses*
Homes for Special Care*
Houselink Community Homes
 Family Units*
 Self-Contained Units*
 Shared Units*
LOFT Community Services
 Beverly Lodge
 Shared Housing*
 Boarding Home*
 Etobicoke Girls' Residence
 Boarding Home*
 Shared Housing*
 Ingles House*
 John Gibson House
 St. Anne's Place
McLeod House
Metropolitan United Church Shelter: Central Neighbourhood House*
Nazareth House
Operation Springboard: Frank Drea House*
Our Place (Peel)
 Our Place I*
 Our Place II*
Portland Place Non-profit Housing*
Redwood Shelter, The
Salvation Army, The
 Evangeline Residence*
 Evangeline Residence—Primary Support Unit*
 Hope Shelter*
 Maxwell Meighen Centre Multi-care Facility for Homeless Men*
 Maxwell Meighen Centre Residential Program*

For page numbers, see the alphabetical index on pages 265–274.

- Seaton House
 - Birchmount Seniors' Residence*
 - Downsview Dell Residence*
 - Fort York Residence (Shelter)*
 - Fort York Residence (Single-Room Occupancy Units)*
 - Long-Term Program*
 - O'Neill House Program*
 - Rotary Club of Toronto Seaton House Infirmary*
 - Seaton House Emergency Hostel*
 - The Annex*
- Second Base Youth Shelter*
- Shared Living with Attendant Services
- Society of St. Vincent de Paul
 - Amelie House*
 - Elisa House*
 - Mary's Home*
 - Ozanam House*
 - St. Clare Residence*
- Support Service Living Units (SSLUs) with Attendant Services
- Transitional Living with Attendant Services
- YWCA Toronto: 1st Stop Woodlawn
 - Residence*
 - Shelter

For page numbers, see the alphabetical index on pages 265–274.

Index by age

For page numbers, see the alphabetical index on pages 265–274.

Adults

127 Isabella Non-profit Residence
 All Saints Church: Cornerstone Women's Residence
 Alpha House (residential support program for men in recovery)
 Bayview Community Services
 Bayview Case Management
 Bayview Co-op
 Bayview House
 Canadian Mental Health Association
 Apartments
 Rosemount
 Centre for Addiction and Mental Health: CSRU Apartment Subsidy Program
 Chai-Tikvah Foundation: Jerry Turk Fellowship Home
 COTA: Scarborough Step-by-Step
 CRC Self-Help Inc.
 Deep Quong Non-profit Homes
 Dixon Neighbourhood Homes Inc.
 Dundas Site
 St. Lawrence Street
 Ecuhome Corporation
 Ecuhome Corporation: First Step
 Eden Community House of Toronto
 Beverley House
 Hillholm
 Families for Mental Health: Men's Sana
 Fife House
 Site 1
 Site 2
 Site 3
 Fred Victor Centre: Fred Victor Centre Housing
 Genesis Place Homes Inc.: Yonge Street Mission
 Dry House
 Independent Housing
 Shared Housing
 George Herman House
 Good Shepherd Ministries
 Barrett House
 Good Shepherd Centre Transition Program
 Good Shepherd Non-profit Homes
 Brother Joseph Dooley Apartments
 HOST Program

Good Shepherd Non-profit Homes
 MacNeil House
 Griffin Centre Housing Program
 Habitat
 Boarding Home
 Rooming Houses
 Homes First Society
 Savard's
 Shuter
 Strachan House
 Homes for Special Care
 Homeward Family Shelter: Juliette's Place
 Hong Fook Mental Health Association
 House of Compassion
 Houselink Community Homes
 Family Units
 Self-Contained Units
 Shared Units
 Housing Connections
 LOFT Community Services
 McEwan Housing and Support Services
 Wilkinson Housing and Support Services
 Aldergrove
 Beaty House
 Brooklyn Residence
 Carlaw
 Curzon
 JW Green Apartments
 Mackenzie
 Sherbourne
 Silver Birch
 Spadina
 St. Lawrence
 Weston
 Madison Avenue Housing and Support Services
 Mainstay Housing
 Margaret Frazer House
 McLeod House
 My Brothers' Place
 Nazareth House
 Nishnawbe Homes
 Apartments
 Shared Accommodation
 Operation Springboard
 Frank Drea House
 Markeen House

For page numbers, see the alphabetical index on pages 265–274.

Operation Springboard
 North Beaches Residence
 Parkdale Activity Recreation Centre (PARC)
 Parkdale United Church Foundation: Phoenix Place
 Peace Ranch
 Farmhouse
 Townhouses
 Pilot Place
 Portland Place Non-profit Housing
 Poverello Charities Ontario
 Progress Place
 Reach Services
 Eastwood House
 Logan House
 Regeneration House Inc.
 Campbell House
 Evelyn House
 Homelessness Initiatives Program
 Keele House
 Laws House
 McMurray Avenue
 Rouge Valley Health System
 Self-Contained Units
 Gateview House
 Salvation Army, The
 Dufferin Residence
 Maxwell Meighen Centre Residential Program
 Scarborough Hospital: Manse Road Residential Support Services
 Seaton House: Downsview Dell Residence
 Shared Living with Attendant Services
 Society of St. Vincent de Paul
 Ozanam House
 St. Clare Residence
 St. Jude Community Homes
 St. Stephen's Community House
 Street Haven at the Crossroads
 Independent Housing
 Joubert House
 Support Service Living Units (SSLUs) with Attendant Services
 Supportive Housing in Peel (SHIP)
 Boarding Homes
 Housing and Support Peel (HASP)
 Independent Housing
 Supportive Housing in Etobicoke/York (SHEY)
 TO Refugee Community Non-profit Homes: Romero House

For page numbers, see the alphabetical index on pages 265–274.

Toronto Christian Resource Centre
 Long-Term Housing
 Step Up Transitional Housing Program
 Toronto Community and Neighbourhood Services, Shelter Housing and Support:
 Women's Residence—Bellwoods House
 Toronto Community Housing
 Transition House
 Transitional Living with Attendant Services
 Wigwamen Inc.
 Family Housing
 Transitional and Generic Housing
 YWCA Toronto
 1st First Stop Woodlawn Residence
 Humewood Drive Housing

Older adults

COTA: Adam's House
 Good Shepherd Ministries: St. Joseph's Residence
 Homes First Society: Jarvis Houses
 LOFT Community Services
 John Gibson House
 St. Anne's Place
 Seaton House
 Birchmount Seniors' Residence
 Long-Term Program
 St. Michael's Halfway Homes: Matt Talbot House 1 & 2
 Wigwamen Inc.: Wigwamen Terrace

Youth

Arrabon House
 Arrabon House: Lanthier Place
 LOFT Community Services
 Beverly Lodge
 Shared Housing
 Boarding Home
 Etobicoke Girls' Residence
 Boarding Home
 Shared Housing
 Ingles House
 SOS Transitional Co-op
 Massey Centre for Women
 Our Place (Peel): Our Place I
 Turning Point Youth Services: The Redwood Program (non-profit group home)

For page numbers, see the alphabetical index on pages 265–274.

Index by household size

For page numbers, see the alphabetical index on pages 265–274.

Families

Bayview Community Services: Bayview Case Management
 Centre for Addiction and Mental Health: CSRU Apartment Subsidy Program
 COTA: Scarborough Step-by-Step
 Ecuhome Corporation
 Emily Stowe Shelter
 Genesis Place Homes Inc.: Yonge Street Mission (Independent Housing)
 Good Shepherd Non-profit Homes: HOST Program
 Homeward Family Shelter: Juliette's Place
 Hong Fook Mental Health Association
 Houselink Community Homes: Family Units
 Housing Connections
 Interval House
 LOFT Community Services: Wilkinson Housing and Support Services—Weston
 Mainstay Housing
 Massey Centre for Women
 Nellie's
 Nishnawbe Homes: Apartments
 North York Women's Shelter
 Parkdale Activity Recreation Centre (PARC)
 Redwood Shelter, The
 Robertson House
 Sojourn House
 Support Service Living Units (SSLUs) with Attendant Services
 Supportive Housing in Peel (SHIP)

- Boarding Homes
- Housing and Support Peel (HASP)
- Independent Housing
- Supportive Housing in Etobicoke/York (SHEY)

 TO Refugee Community Non-profit Homes: Romero House
 Toronto Community and Neighbourhood Services: Family Shelters

- Birkdale Residence
- Birkdale Residence (Kingston Road)
- Family Residence

 Toronto Community Hostel
 Toronto Community Housing
 Transitional Living with Attendant Services
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- Family Housing
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 Ecuhome Corporation: First Step
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 Eva's Place
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 Fred Victor Centre Housing
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 Independent Housing
 Shared Housing
 George Herman House
 Good Shepherd Ministries
 Barrett House
 Good Shepherd Centre Transition Program
 St. Joseph's Residence
 Good Shepherd Non-profit Homes
 Brother Joseph Dooley Apartments
 HOST Program
 MacNeil House
 Griffin Centre Housing Program
 Habitat
 Boarding Home
 Rooming Houses
 Homes First Society
 Jarvis Houses
 Savard's
 Shuter
 Strachan House
 Homes for Special Care
 Homeward Family Shelter: Julliette's Place
 Hong Fook Mental Health Association
 Horizons for Youth
 House of Compassion
 Houselink Community Homes
 Self-Contained Units
 Shared Units
 Housing Connections

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 Beverly Lodge
 Shared Housing
 Boarding Home
 Etobicoke Girls' Residence
 Boarding Home
 Shared Housing
 Ingles House
 John Gibson House
 McEwan Housing and Support Services
 SOS Transitional Co-op
 St. Anne's Place
 Wilkinson Housing and Support Services
 JW Green Apartments
 Aldergrove
 Beaty House
 Brooklyn Residence
 Carlaw
 Curzon
 Mackenzie
 Sherbourne
 Silver Birch
 Spadina
 St. Lawrence
 Madison Avenue Housing and Support Services
 Mainstay Housing
 Margaret Frazer House
 McLeod House
 Metropolitan United Church Shelter: Central Neighbourhood House
 My Brothers' Place
 Na-Me-Res
 Native Men's Residence
 Tumivut
 Nazareth House
 Nellie's
 Nishnawbe Homes: Shared Accommodation
 North York Women's Shelter
 Operation Springboard
 Frank Drea House
 Markeen House
 North Beaches Residence
 Our Place (Peel)
 Our Place I
 Our Place II
 Parkdale Activity Recreation Centre (PARC)

For page numbers, see the alphabetical index on pages 265–274.

Parkdale United Church Foundation: Phoenix Place
 Peace Ranch
 Farmhouse
 Townhouses
 Pilot Place
 Poverello Charities Ontario
 Progress Place
 Reach Services
 Eastwood House
 Logan House
 Redwood Shelter, The
 Regeneration House Inc.
 Campbell House
 Evelyn House
 Homelessness Initiatives Program
 Keele House
 Laws House
 McMurray Avenue
 Rouge Valley Health System
 Self-Contained Units
 Gateview House
 Salvation Army, The
 Dufferin Residence
 Evangeline Residence
 Evangeline Residence—Primary Support Unit
 Florence Booth House
 Hope Shelter
 Maxwell Meighen—Riverdale Centre
 Maxwell Meighen Centre Multi-care Facility for Homeless Men
 Maxwell Meighen Centre Residential Program
 Scarborough Hospital: Manse Road Residential Support Services
 Seaton House
 Birchmount Seniors' Residence
 Downsview Dell Residence
 Fort York Residence (Shelter)
 Fort York Residence (Single-Room Occupancy Units)
 Long-Term Program
 O'Neill House Program
 Rotary Club of Toronto Seaton House Infirmary
 Seaton House Emergency Hostel
 The Annex
 Second Base Youth Shelter
 Shared Living with Attendant Services
 Society of St. Vincent de Paul
 Amelie House
 Elisa House

For page numbers, see the alphabetical index on pages 265–274.

Society of St. Vincent de Paul
 Mary's Home
 Ozanam House
 St. Clare Residence
 Sojourn House
 St. Jude Community Homes
 St. Michael's Halfway Homes: Matt Talbot House 1 & 2
 St. Stephen's Community House
 Street Haven at the Crossroads
 Independent Housing
 Joubert House
 Support Service Living Units (SSLUs) with Attendant Services
 Supportive Housing in Peel (SHIP)
 Housing and Support Peel (HASP)
 Supportive Housing in Etobicoke/York (SHEY)
 Transitional Housing Program—Boarding Homes
 Transitional Housing Program—Independent Housing
 TO Refugee Community Non-profit Homes: Romero House
 Toronto Christian Resource Centre
 Long-Term Housing
 Step Up Transitional Housing Program
 Toronto Community and Neighbourhood Services, Shelter Housing and Support
 Women's Residence
 Women's Residence—Bellwoods House
 Women's Residence—Lounge Program
 Toronto Community Hostel
 Toronto Community Housing
 Touchstone Youth Centre
 Transition House
 Transitional Living with Attendant Services
 Treasure House Ministries Men's Shelter
 Turning Point Youth Services
 The Redwood Program (non-profit group home)
 Turning Point Youth Shelter
 Wigwamen Inc.
 Family Housing
 Transitional and Generic Housing
 Wigwamen Terrace
 Women's Habitat of Etobicoke
 Woodgreen Red Door: Abused Women's Shelter
 YMCA House
 Yorktown Family Services: Yorktown Shelter for Women
 Youth without Shelter
 YWCA Toronto
 1st Stop Woodlawn Residence
 1st Stop Woodlawn Shelter

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YWCA Toronto
 Humewood Drive Housing
 YWCA Women's Shelter

Couples

Bayview Community Services: Bayview Case Management
 Canadian Mental Health Association: Apartments
 Centre for Addiction and Mental Health: CSRU Apartment Subsidy Program
 COSTI Immigrant Services: COSTI Reception Centre
 Dixon Neighbourhood Homes Inc.: Dundas Site
 Ecuhome Corporation
 Genesis Place Homes Inc.: Yonge Street Mission (Independent Housing)
 Hong Fook Mental Health Association
 Housing Connections
 LOFT Community Services
 St. Anne's Place
 Wilkinson Housing and Support Services: Weston
 Mainstay Housing
 Metropolitan United Church Shelter: Central Neighbourhood House
 Parkdale Activity Recreation Centre (PARC)
 Seaton House: O'Neill House Program (male same-sex couples only)
 Sojourn House
 Support Service Living Units (SSLUs) with Attendant Services
 Supportive Housing in Peel (SHIP)
 Housing and Support Peel (HASP)
 Independent Housing
 Supportive Housing in Etobicoke/York (SHEY)
 Toronto Community and Neighbourhood Services, Shelter Housing and Support—
 Family Shelters
 Birkdale Residence (female same-sex couples only)
 Birkdale Residence (Kingston Road) (female same-sex couples only)
 Toronto Community Housing
 Touchstone Youth Centre
 Transitional Living with Attendant Services
 Wigwamen Inc.
 Family Housing
 Transitional and Generic Housing
 Wigwamen Terrace

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Index by gender

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Women only

All Saints Church: Cornerstone Women's Residence
 Anduhyaun
 Emergency Shelter
 Nekenaar Second Stage Housing
 Arrabon House
 Arrabon House: Lanthier Place
 Christie & Ossington Neighbourhood Centre: Women's Overnight Hostel
 CRC Self-Help Inc. (some houses)
 Eden Community House of Toronto: Beverley House
 Emily Stowe Shelter (women and their children)
 Ernestine's Women's Shelter
 Fife House: Site 1
 Fred Victor Centre: Women's Hostel
 George Herman House
 Habitat Boarding Home
 Homes First Society: Savard's
 Homes for Special Care
 Homeward Family Shelter: Julliette's Place (women and their children)
 Housetlink Community Homes: Shared Units
 Interval House
 LOFT Community Services
 Etobicoke Girls' Residence
 Boarding Home
 Shared Housing
 Ingles House
 Margaret Frazer House
 Massey Centre for Women
 Nazareth House
 Nellie's
 North York Women's Shelter (women and their children)
 Redwood Shelter, The (women and their children)
 Salvation Army, The
 Evangeline Residence
 Evangeline Residence—Primary Support Unit
 Florence Booth House
 Society of St. Vincent de Paul
 Amelie House
 Elisa House
 Mary's Home
 St. Clare Residence

Street Haven at the Crossroads
 Independent Housing
 Joubert House
 Toronto Community and Neighbourhood Services, Shelter Housing and Support
 Family Shelters
 Birkdale Residence (including boys under 12)
 Birkdale Residence (Kingston Road) (including boys under 12)
 Robertson House (women with their children)
 Women's Residence
 Women's Residence—Bellwoods House
 Women's Residence—Lounge Program
 Women's Habitat of Etobicoke
 Woodgreen Red Door: Abused Women's Shelter
 Yorktown Family Services: Yorktown Shelter for Women (including boys under 16)
 YWCA Toronto: 1st Stop Woodlawn
 Residence
 Shelter
 YWCA Toronto: Humewood Drive Housing
 YWCA Women's Shelter

Women and their children

Emily Stowe Shelter
 Ernestine's Women's Shelter
 Homeward Family Shelter: Juliette's Place
 Interval House
 Massey Centre for Women
 North York Women's Shelter
 Redwood Shelter, The
 Toronto Community and Neighbourhood Services, Shelter Housing and Support
 Family Shelters
 Birkdale Residence
 Birkdale Residence (Kingston Road)
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Women only, including people who are transgendered, transsexual or intersex and who identify as women

Anduhyaun
 Emergency Shelter
 Nekenan Second Stage Housing
 CRC Self-Help Inc.
 Eden Community House of Toronto: Beverley House
 Ernestine's Women's Shelter
 Eva's Initiatives: Eva's Phoenix
 Fife House: Site 1
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 Margaret Frazer House
 Metropolitan United Church Shelter: Central Neighbourhood House
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 Redwood Shelter, The
 Salvation Army, The
 Evangeline Residence
 Evangeline Residence—Primary Support Unit
 Florence Booth House
 Toronto Community and Neighbourhood Services, Shelter Housing and Support
 Women's Residence
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 Women's Residence—Lounge Program
 Women's Habitat of Etobicoke
 YWCA Toronto: 1st Stop Woodlawn
 Residence
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Men only

Alpha House (residential support program for men in recovery)
 Christie & Ossington Neighbourhood Centre: Men's Hostel
 CRC Self-Help Inc. (only some houses)
 Dixon Neighbourhood Homes Inc.
 Heyworth House
 Richmond Shelter
 The School House
 Genesis Place Homes Inc.: Yonge Street Mission (Dry House)
 Good Shepherd Ministries
 Good Shepherd Centre Transition Program
 St. Joseph's Residence
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 Homes First Society: Jarvis Houses
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 Beverly Lodge
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My Brothers' Place
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 Maxwell Meighen—Riverdale Centre
 Maxwell Meighen Centre Multi-care Facility for Homeless Men
 Maxwell Meighen Centre Residential Program
 Society of St. Vincent de Paul: Ozanam House (on a case-by-case basis)
 St. Michael's Halfway Homes: Matt Talbot House 1 & 2
 St. Stephen's Community House
 Toronto Christian Resource Centre: Step Up Transitional Housing Program
 Transition House
 Treasure House Ministries Men's Shelter
 Turning Point Youth Services
 The Redwood Program (non-profit group home)
 Turning Point Youth Shelter
 YMCA House

Men only, including people who are transgendered, transsexual or intersex and who identify as men

Christie & Ossington Neighbourhood Centre: Men's Hostel
 CRC Self-Help Inc.
 Dixon Neighbourhood Homes Inc.: Heyworth House
 Good Shepherd Ministries
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 Houselink Community Homes: Shared Units
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Men and women

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 Chai-Tikvah Foundation: Jerry Turk Fellowship Home
 COSTI Immigrant Services: COSTI Reception Centre
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 Adam's House
 Scarborough Step-by-Step
 Covenant House
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 Dixon Neighbourhood Homes Inc.
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 Rooming Houses
 Homes First Society
 Shuter
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 Hong Fook Mental Health Association
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 John Gibson House
 McEwan Housing and Support Services
 SOS Transitional Co-op
 St. Anne's Place
 Wilkinson Housing and Support Services
 Aldergrove
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 JW Green Apartments
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 Farmhouse
 Townhouses
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 Poverello Charities Ontario
 Progress Place
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 Laws House
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Youth without Shelter

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Index by abstinence or harm reduction philosophy

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Abstinence philosophy

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Abstinence policy within a harm reduction philosophy

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Harm reduction philosophy

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 Chai-Tikvah Foundation: Jerry Turk Fellowship Home
 Christie & Ossington Neighbourhood Centre: Women's Overnight Hostel
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 Dixon Neighbourhood Homes Inc.
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 Shared Housing
 John Gibson House
 SOS Transitional Co-op
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 Na-Me-Res: Tumivut
 Nellie's
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Seaton House

Rotary Club of Toronto—Seaton House Infirmary

The Annex

Second Base Youth Shelter

Society of St. Vincent de Paul: Vincent Paul Community Homes

St. Stephen's Community House

Toronto Community and Neighbourhood Services, Shelter Housing and Support

Women's Residence

Women's Residence—Lounge Program

Toronto Community Hostel

Touchstone Youth Centre

Youth without Shelter

YWCA Toronto

1st Stop Woodlawn

Residence

Shelter

YWCA Women's Shelter

For page numbers, see the alphabetical index on pages 265–274.

Housing Guide 2004–2006

A Comprehensive Guide for People with Mental Health and Substance Use Concerns

Access to appropriate housing is very important to a person's well-being. However, it is not always easy to find specialized and affordable housing programs. *Housing Guide 2004–2006* is a comprehensive resource that lists housing options for people with mental health or substance use concerns. This guide is intended both for

service providers and for people looking for appropriate housing in the Greater Toronto Area.

The guide lists housing options in the following categories:

- mental health-specific supportive housing
- substance use-specific supportive housing

- boarding homes and rooming houses
- generic housing
- emergency shelters.

The guide also includes information on tenants' rights and tips on house hunting. Multiple indexes make it easy to find information quickly.

Many front-line workers have used this guide and have found it very useful in providing appropriate housing information. This resource helps to guide people in the right direction by organizing information according to the type of accommodations and the target groups. The Housing Guide is a great tool and an excellent resource.

— NICOLE GILES, Canadian Mental Health Association (CMHA) Housing Services

I find the Housing Guide very useful in meetings with clients. We go through it together and see what's available. The guide is very user-friendly, so it empowers clients to consider their options and decide what accommodation is best for them.

— RICK DIRMEITIS, RN, Central Link Clinic, Schizophrenia Program, Centre for Addiction and Mental Health

We didn't have a resource guide like this before, so the Housing Guide has opened up a door to what is available. It cuts down on searching time too, because we can see what is available and match it up with a person's needs.

— LINDA PAROLIN, Consumer Survivor Information Resource Centre

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Centre for Addiction and Mental Health
Centre de toxicomanie et de santé mentale

A Pan American Health Organization /
World Health Organization Collaborating Centre

Also from the Centre for Addiction and Mental Health:

Challenges & Choices: Finding Mental Health Services in Ontario

Written in easy-to-understand language, *Challenges & Choices* provides practical information about mental health services available in Ontario. This guide includes a description of the most common types of mental health problems, tips to help you find the services you need, and contact information to help you research a specific problem or treatment in more detail. *Challenges & Choices* is intended both for service providers and for people looking for services for themselves or a family member.

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